

# Snow FAQs

## 1. As a County resident, when should I expect my street to be treated?

- a. Primary and secondary roads are serviced first to ensure that public safety and other emergency vehicles can travel. After completion of these roads, residential roads receive service.

## 2. Does Prince George's County maintain (plow or treat) my street?

- a. Prince George's County, Department of Public Works & Transportation (DPW&T) maintains more than 2,000 miles of County roadways. Other county departments, external agencies, and municipalities also share responsibility for treating and plowing roads, driveways, parking lots, sidewalks, etc.
- b. During inclement weather, DPW&T recommends using the [Snow Tracker](#) to stay informed on Snow Plow operations as they relate to your neighborhood.

### These entities include:

- i. Maryland State Highway Administration - Clears Interstate and State-maintained roads (all numbered roads) in the County
- ii. Homeowners Associations (HOAs)
- iii. Commercial parking lot owners (Malls, Churches, Private Businesses)
- iv. Municipalities

### List of Municipalities:

City of Bowie .....	301.262.6200
City of College Park .....	240.487.3590
City of District Heights .....	301.336.1402
City of Glenarden .....	301.773.2100
City of Greenbelt .....	301.474.8004 (Opt. 2)
City of Hyattsville .....	301.985.5032
City of Laurel .....	301.725.0088
City of Mount Rainier .....	301.985.6585
City of New Carrollton .....	301.459.6100
City of Seat Pleasant .....	301.336.2600
Town of Berwyn Heights .....	301.474.6897
Town of Bladensburg .....	301.927.7048
Town of Brentwood .....	301.927.3344

Town of Capitol Heights .....	301.336.0626
Town of Cheverly .....	301.773.2666
Town of Colmar Manor .....	301.277.4920 (Opt. 4)
Town of Cottage City .....	301.779.2161
Town of Eagle Harbor .....	301.888.2410
Town of Edmonston .....	301.699.8806
Town of Fairmont Heights .....	301.925.8585
Town of Forest Heights .....	301.839.1030
Town of Morningside .....	301.736.2300 (Ext. 6)
Town of North Brentwood .....	301.699.9699
Town of Riverdale Park .....	301.927.6381
Town of University Park .....	301.927.4262
Town of Upper Marlboro .....	301.627.690

**3. Who clears MD State Highways?**

- a. Roads identified by a NUMBER, (ex. MD-210, US-1) are STATE ROADS. Plowing of Snow Operations are conducted by MDOT, Maryland State Highway Administration.

**4. Does DPW&T pre-treat roads before a snow event?**

- a. Contingent upon the pavement conditions before the storm, transportation officials could opt to not brine roads. For example, if rain is in the forecast ahead of snow or ice, the rain will likely wash the brine away or dilute it before it has time to act. In these scenarios, crews could instead use rock salt to melt the ice after it begins to fall.

**5. When does DPW&T begin plowing roads?**

- a. Once snowfall accumulates to 2 inches, DPW&T will deploy trucks to begin a plowing operation.

**6. A plow truck came through my neighborhood, but there's still snow covering the ground. Why is that?**

- a. At the Department of Public Works & Transportation (DPW&T), our goal is to clear residential roadways in the most efficient way possible. We aim for roads to be **passable** in residential areas.

**7. What are the three tiers for road conditions and plowing standards?**

- a. **Passable**- Conditions which would allow a passenger vehicle to negotiate the travel path using reasonable care. This usually means that the roadway is snow and/or ice covered and reasonably level with minimum rutting.

- b. **Bare Pavement**- Conditions in which 75% or more of the travel lane surface shows. Bare pavement may include isolated patches of compacted snow/ice of 1 inch or less.
- c. **Completed**- Conditions which provided bare pavement for all travel and turning lanes, including paved shoulders (where applicable)

**8. What is a Snow Emergency Route?**

- a. Roads that the County has deemed must maintain clear conditions throughout storms for police, fire, and other emergency vehicles. Note—the County and the State may not declare snow emergencies at the same time.

**9. During a Snow Emergency, what are County residents expected to do?\***

- a. County residents are advised to remain off the roads to ensure DPW&T crews can plow and treat roadways without interruption or delay from motorists.

**10. What is considered a Primary road?\***

- a. Major arterial roads such as

**11. What is a considered a Secondary road?\***

- a. Main collector streets such as

**12. What resources does DPW&T utilize for snow removal?**

- a. DPW&T has more than 350 employees dedicated to snow operations when Prince George's County experiences snowfall. Additionally, we're partnered with 100+ contractors for supplemental support if needed.

**13. Who do I contact to report an incident? (Ex—A snowplow hit my car, A truck knocked my mailbox over, etc.)**

- a. Please report any incidents to PGC 311 (PGC311.COM)

**14. The plow truck came down my street, however, the ice on the sidewalk and pavement isn't melting. What should I do?**

- a. Rock Salt which DPW&T utilizes, can take time for it to be fully effective. We recommend using Cat Litter, Sand, and store-bought Salt to combat icy areas immediately impacting your home (i.e. driveways, outdoor steps, balconies, etc.)