



December 11, 2025

False Alarm Reduction Services

RFP NO.: FARU 02 ADDENDUM NO. 1

ALL BIDDERS: This Addendum No. 1 contains information pertinent to the above referenced project. This Addendum No. 1 shall supplement, amend and become part of the RFP Document for the title project and contract. All Bids shall be based on this Addendum No. 1 in accordance with the RFP Documents.

This Addendum No.1 contains the following:

SECTION III: FINANCIAL RESPONSIBILITIES

- **Collections:**
Third party collection: Activities shall begin on day 181 from the initial date of an imposed fee.
- **Check Payments:** The Revenue Authority shall be solely responsible for issuing refunds for overpayments made by check. The Contractor shall provide all necessary documentation and transaction details to support the Revenue Authority's refund process.
- **Online Payments** (e.g., credit card, ACH): The Contractor shall be responsible for processing and issuing refunds for overpayments made through its online payment system, in accordance with Revenue Authority -approved refund policies and procedures.

THIS RFP ACKNOWLEDGEMENT CONTAINS MATERIAL CHANGES AND MUST BE ACKNOWLEDGED, SIGNED AND RETURNED WITH BID. FAILURE TO ACKNOWLEDGE IN THIS MANNER MAY RENDER THE RFP NON-RESPONSIVE.

SIGNATURE

COMPANY

DATE