



Aisha N. Braveboy  
County Executive

Prince George's County  
Department of Public Works and Transportation  
Residential Street Sweeping Program — Resident FAQ



Michael D. Johnson, P.E.  
Director

## RESIDENTIAL STREET SWEEPING PROGRAM

### Frequently Asked Questions

Prince George's County, Maryland • Department of Public Works & Transportation

The Prince George's County Department of Public Works and Transportation (DPW&T) Residential Street Sweeping Program improves the cleanliness of residential roadways by removing litter, dirt, and pollutants from gutter pans helping protect the Chesapeake Bay. This FAQ contains the official answers to the most common resident questions.

#### Section 1: Sweeping Schedule & Routes

##### **Q: Why is the County deciding to now offer this service?**

**A:** DPW&T recognized a need for this service in various parts of the County. The goal is to improve the cleanliness of residential roadways within Prince George's County by removing litter, dirt, and pollutants that accumulate in the gutter pans of neighborhood streets. This service will also help prevent roadway pollutants from entering Chesapeake Bay.

##### **Q: How were neighborhoods selected to be included in the initial Phase 1?**

**A:** DPW&T utilized Equity Emphasis Areas (EEA), along with data points from the litter, mowing, and the sweeping blitz, to identify heavily littered areas.

##### **Q: When will my street be swept?**

**A:** Please refer to the Sweeping Schedule to determine when your residential street will be swept. Residents may also use the interactive map on [mypgc.us/sweep](https://mypgc.us/sweep) to input their address and find specific information related to their street sweeping schedule.



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**Q: What are the hours of operation?**

**A:** Hours of operation are 9:00 a.m. – 3:00 p.m. Monday through Friday (holidays and rain days excluded).

**Q: Will both sides of the street be cleaned?**

**A:** Yes, DPW&T will sweep all residential streets that are included in designated sweeping zones. Please visit [mypgc.us/sweep](http://mypgc.us/sweep) to confirm your sweeping zone.

**Q: Will my street be swept if I don't have a curb?**

**A:** No, the department will only sweep county-maintained residential roadways with concrete curbs and gutters.

**Q: Will the County sweep include state, local, and county roads?**

**A:** DPW&T will only sweep County owned and maintained roadways.

**Q: My community has signs on some streets, but not on mine. Will all streets be swept?**

**A:** DPW&T will sweep all residential streets included in designated sweeping zones. Please visit [mypgc.us/sweep](http://mypgc.us/sweep) to confirm your sweeping zone.

**Q: My address is not included within a sweeping zone — when will my street be swept?**

**A:** Please send an email with your street address to [streetsweeping@co.pg.md.us](mailto:streetsweeping@co.pg.md.us) and DPW&T will assist you with locating your sweeping zone. Residents are also encouraged to visit [mypgc.us/sweep](http://mypgc.us/sweep) to sign up for email notifications and stay informed with updates regarding the Residential Street Sweeping Program.



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**Q: What should I do if my sweeping day is the same as trash or compost pick up?**

**A:** Street Sweeping dates were selected independently of any other agency schedule; however, some sweeping zones may coincide with other County services (i.e. trash collection or compost allocation).

 **Section 2: Parking & Vehicles**

**Q: What should I do with my car if my street is scheduled to be swept?**

**A:** During sweeping hours, DPW&T asks that all parked cars be removed from curblines for sweepers to complete their route effectively. Residents should visit [mypgc.us/sweep](http://mypgc.us/sweep) for the sweeping schedule and information on when to move their car.

**Q: What time will cars have to relocate?**

**A:** Street sweeping operations will occur between 9:00 a.m. and 3:00 p.m. on the designated sweeping day. Residents are asked to move their cars, trailers, motorcycles, and other vehicles away from the curbs during designated service hours.

Please park in driveways, temporarily relocate to non-service areas, or use alternative methods that do not cause disruptions. Streets with vehicles along curb lines risk not being swept.

**Q: Where am I supposed to relocate my car(s)? What if I don't have a driveway?**

**A:** DPW&T strongly recommends relocating vehicles inside garages and/or driveways. For homes that do not include either, residents are asked to use their best judgment to relocate their vehicles.

 **Note:** DPW&T is not responsible for illegally parked cars on private and/or commercial properties.

**Q: Will my car be towed or ticketed if I don't move it?**

**A:** No, vehicles will not be towed or ticketed; however, residential streets occupied by vehicles will not be swept. The success of DPW&T's Residential Street Sweeping Program is heavily reliant on community participation.



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**Moving your vehicle ensures your street gets swept — it is the single most important action residents can take.**

**Q: Will street sweepers remove obstacles on the street to enhance roadway safety and ensure the entire street is swept?**

**A:** No. Street sweeper operators are solely responsible for cleaning residential curbs and gutters. Any streets with obstacles such as cones, basketball hoops, and other roadway impediments will not be serviced.

### Section 3: What Gets Swept

**Q: What types of debris does the street sweeper pick up?**


**A:** The program removes litter, dirt, and pollutants that accumulate in the gutter pans of neighborhood streets, including:

- Litter and small trash items
- Dirt, sediment, and fine particles
- Roadway pollutants that can enter the Chesapeake Bay via stormwater runoff
- Debris along residential curbs and gutters

**Q: What will the sweeper NOT collect?**

**A:** Street sweeper operators are solely responsible for cleaning residential curbs and gutters. The following will prevent service and should not be placed in the roadway:

- Cones, basketball hoops, or any other roadway obstacles or impediments
- Bulk trash items such as furniture or appliances
- Yard waste bags or brush piles

 **Note:** Any street with obstacles will not be serviced. Please clear the curb area on your sweep day.



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**Q: Why is the Residential Street Sweeping Program important for the environment?**

**A:** The program helps prevent roadway pollutants from entering the Chesapeake Bay through the stormwater system. By removing litter, dirt, and pollutants from gutter pans before rain events wash them into storm drains, the RSSP contributes directly to the health of local waterways and the broader Chesapeake Bay watershed.

**Section 4: Reporting Issues & Contacts**

**Q: What happens if my street was missed?**

**A:** DPW&T's Street Sweeping program has scheduled dates for service within the sweeping zones. DPW&T recommends referencing the sweeping schedule and/or using the interactive map at [mypgc.us/sweep](http://mypgc.us/sweep). Sweeping operations may be impacted by inclement weather.

**Q: Who do I contact with concerns about Residential Street Sweeping?**

**A:** Please reach out to the following for all Residential Street Sweeping Program concerns:

- Email: [streetsweeping@co.pg.md.us](mailto:streetsweeping@co.pg.md.us)
- Call or submit online: PGC311 — [pgc311.com](http://pgc311.com)

**Program website & interactive map:** [mypgc.us/sweep](http://mypgc.us/sweep)

**Q: Is there a contact number to call with questions?**

**A:** Please call PGC311 or visit [pgc311.com](http://pgc311.com) to speak with a dispatcher about Residential Street Sweeping questions. You may also email [streetsweeping@co.pg.md.us](mailto:streetsweeping@co.pg.md.us).

**Q: I have a non-emergency issue that is NOT related to street sweeping — how do I report it?**

**A:** For all non-emergency county service issues unrelated to the RSSP — such as potholes, broken streetlights, illegal dumping, damaged signs, or other neighborhood concerns — please submit a service request ticket through Prince George's County 311 at [pgc311.com](http://pgc311.com).




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- Submit a ticket 24/7: [pgc311.com](http://pgc311.com)
- Track your request status online using your ticket number

 **Note:** For life-threatening emergencies, always call 911. The PGC311 portal is for non-emergency service requests only.

☆ **Quick Reference: Street Sweeping Dos and Don'ts**

- DO move all vehicles (cars, trailers, motorcycles) away from curblines by 9:00 a.m. on your sweep day
- DO use the interactive map at [mypgc.us/sweep](http://mypgc.us/sweep) to find your zone and schedule
- DO sign up for email notifications at [mypgc.us/sweep](http://mypgc.us/sweep) to stay informed
- DO report RSSP concerns: email [streetsweeping@co.pg.md.us](mailto:streetsweeping@co.pg.md.us) or call/visit [pgc311.com](http://pgc311.com)
- DO submit all non-RSSP, non-emergency service requests at [pgc311.com](http://pgc311.com)
- DON'T leave cones, basketball hoops, or obstacles at the curb those streets won't be serviced
- DON'T worry about a ticket or tow the RSSP does not ticket or tow vehicles
- DON'T leave vehicles at the curbline during sweep hours or your street may be skipped
- DON'T contact the RSSP team for non-sweeping issues — use [pgc311.com](http://pgc311.com) instead

 **RSSP Questions & Issues**  
[streetsweeping@co.pg.md.us](mailto:streetsweeping@co.pg.md.us)  
[mypgc.us/sweep](http://mypgc.us/sweep)

 **All Other Non-Emergency Issues**  
[pgc311.com](http://pgc311.com)  
Submit a service ticket online 24/7

RSSP info: [mypgc.us/sweep](http://mypgc.us/sweep) | RSSP email: [streetsweeping@co.pg.md.us](mailto:streetsweeping@co.pg.md.us) | Non-emergency 311 tickets: [pgc311.com](http://pgc311.com) |  
Emergencies: 911