

Table of Contents

ntroduction		2
Getting started: Helpful Information Links		2
Submit application in Momentum		3
A.	Application Information	3
В.	Complete Application Fields	6
C.	Review Application	8
D.	Upload Application Document(s)	9
E.	Application Review and Approval	12
Uploa	ad Drawings in ePlan	13
Plan Screening		16
Applicant Fee Payment		16
Approved Plans and Permit		18
		18



Introduction

Welcome to Prince George's County's Momentum, a new online system that allows customers to submit applications, upload documentation, and make payments online. When the applications have been reviewed and approved, customers can print their licenses/permits at work or home.

This user guide provides the basic steps involved in utilizing the system. It has been prepared as a general reference guide and is not intended to present every detail or situation of the process.

Getting Started: Helpful Information Links

You will use the ePlan system in conjunction with Momentum to upload your plans. The following links provide helpful information guides and a "How to" video on ePlan.

ePlan Applicant Quick Start Guide

ePlan Applicant User Guide 2.0

ePlan System Applicant Training Video

Momentum FAQ



Submit Application in Momentum

A. Application Information

Step 1: Visit the website https://momentumhome.princegeorgescountymd.gov/

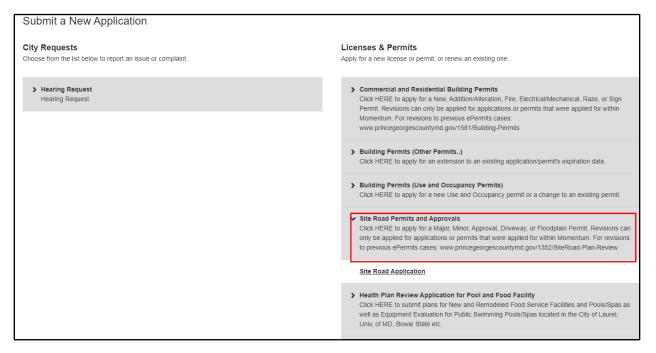
Step 2: Click on the login button

Step 3: Log in with your Username and Password. Refer to the <u>Profile User Manual</u> on how to create an account if you don't have a login.

Use the "I want to" option from the top menu if you do not know what permit type is needed for your project. Go to the next step if you know what permit is needed for your project.

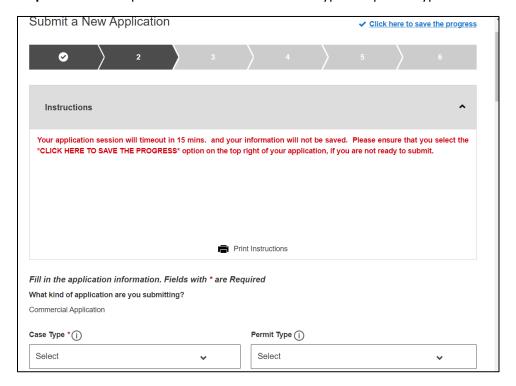
Step 4: From the Momentum Dashboard, select "Apply Here"

Step 5: Click on Site Road Permits and Approvals box





Step 6: Use the drop-down menus to select a case type and permit type



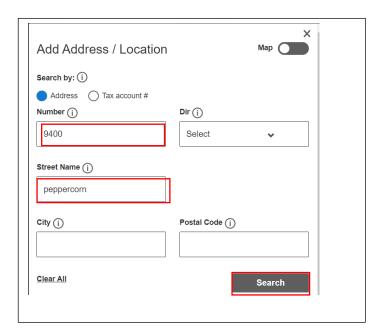


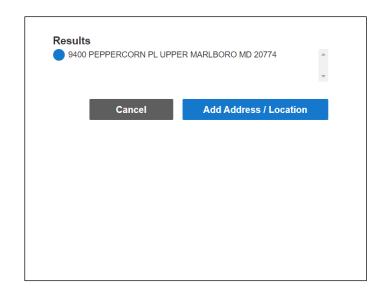
Step 7: Add a primary site address in the Application Address / Location Section

- Click on the Add Address / Location button
- Enter a Tax Account # or address (whichever is specified in the application)
- Click search (If a match is found, the system will display the tax account # or address in the results section)
- Select your Tax Account # or address in the results section and click on the Add Address /
 Location button to associate the tax account # or address to your application

Note: To ensure that the system can locate the address please only enter the Street Number and Street Name in the search as highlighted in the red boxes below.

If you cannot find the address, enter the address in the Location Details field.





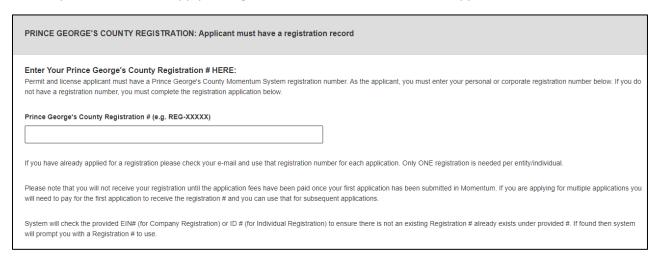
Step 8: Click Save and Continue



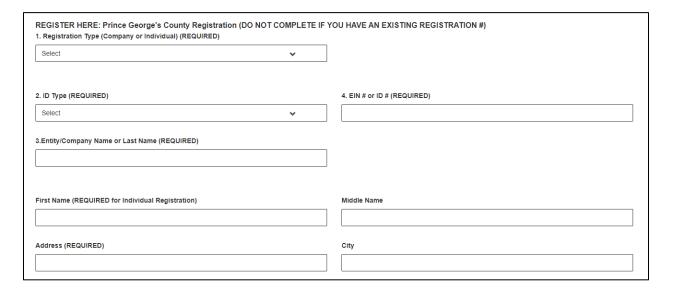


B. Complete Application Fields

- **Step 9:** Complete all required fields as listed on the application.
- **Step 10:** Enter your Prince George's County Registration number in the registration number field If you already have an existing registration # (Starts with REG-). Otherwise, leave this field blank and you will be able to apply for registration in the next section of the application



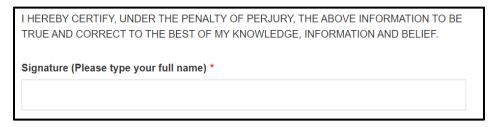
Step 11: If you do not have a registration # (**REG-XXXXX**), please proceed to the REGISTER HERE section for either an individual or a company registration.





NOTE: At the end of the application, carefully review the acknowledgment section for required fees, documents, and important information.

Step 12: Type the Name of the person who completed the application



Step 13: Click Save and Continue.



Step 14: Add any attachments in this section. Click "Save and Continue."

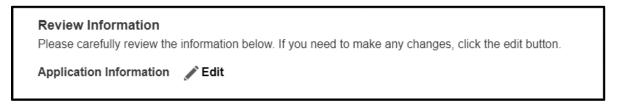
NOTE: Application specific documents will be required to be uploaded later in the process.





C. Review Application

Step 15: Review the application and, if needed, click on the edit icon to make changes.



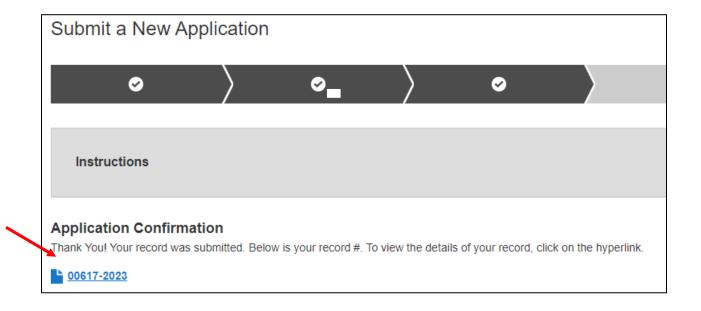
After reviewing the application, scroll down and click Submit.



Once the application is submitted, a Momentum application number will be generated.

PLEASE NOTE: YOUR APPLICATION IS NOT YET COMPLETE. YOU MAY NEED TO UPLOAD THE REQUIRED DOCUMENTS TO COMPLETE YOUR APPLICATION SUBMITTAL.

Step 16: Click on the application number link to view outstanding tasks as shown below.





D. Upload Application Document(s)

Step 17a: From your dashboard, locate your application and click on the view details button.

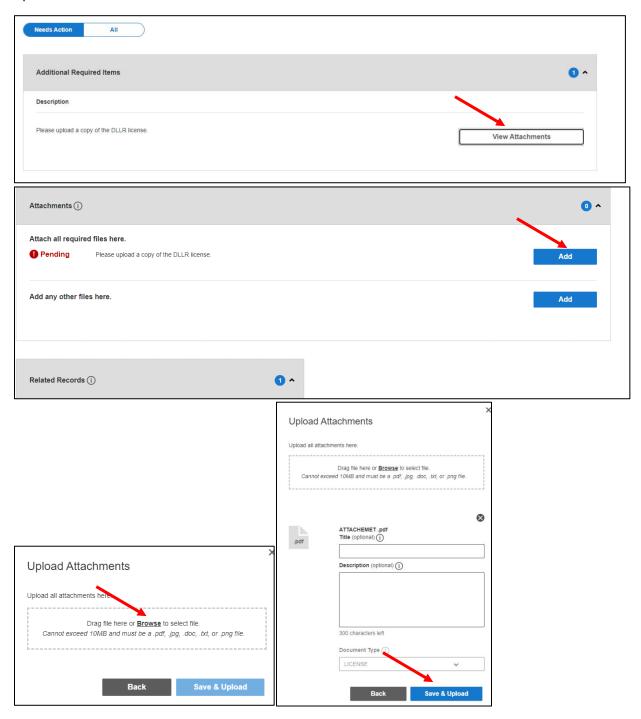
• You will be tasked to **upload** the required documents.



<u>Note</u>: **The status** shows what task needs to be completed for the application to move forward in the process. **Pending task** means that there is a task waiting for the applicant. **The current milestone** shows where an application is in the process.



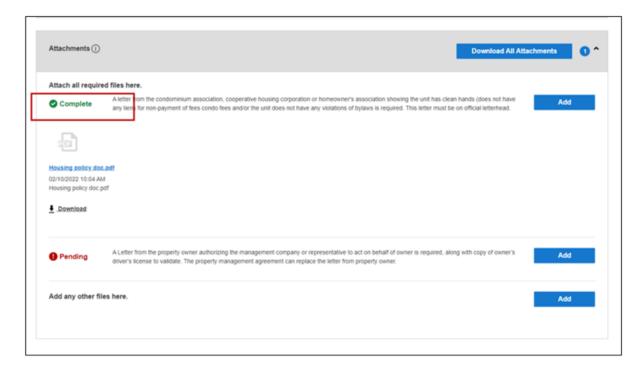
Step 17b: To attach the required documents, click on the view attachments button, then the add button for each document to be uploaded. Follow the screens to browse for the file and then click Save & Upload



Note: There is a short time lag for each attachment to upload into the system.



Step 18: Each successfully uploaded attachment will come back as "Complete." Once all documents have been uploaded, you can return to My Dashboard in the top menu to confirm the status.



The current milestone will change from upload required documents to application pre-screening when this task is completed.



E. Application Review and Approval

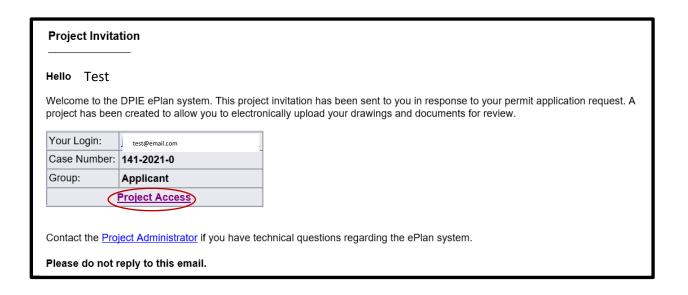
If your application status reads "Open" and the current milestone reads "Application under review," then your application has been successfully submitted for review. You will be notified via email and text if any additional information is needed.



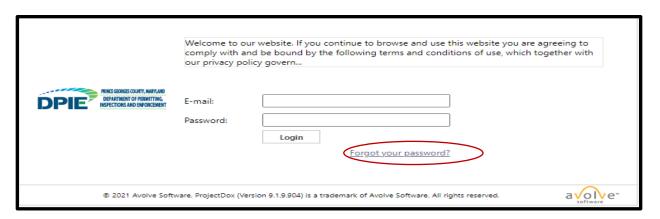


Upload Drawings in ePlan

After your application is processed, an ePlan invitation will be sent to your email address. The email will contain your login information, case number, and project access link. Click on the "Project Access" link to enter the ePlan login screen. A sample invitation is shown below:



1. Click the "Project Access" link in your email to access the ePlan site and log in.



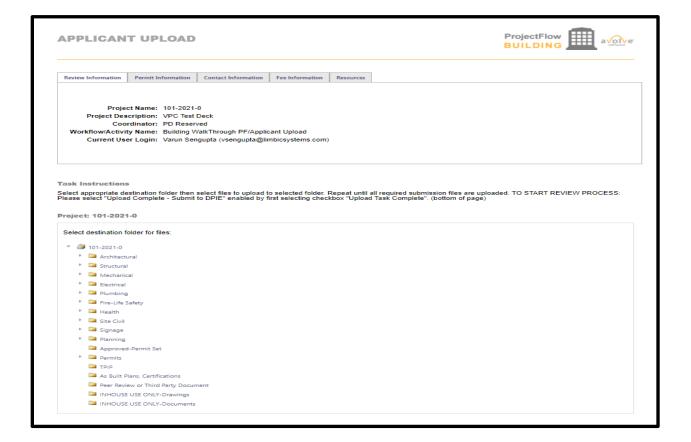
DO NOT use "forgot your password" on your first log in. Instead, enter your email address and the temporary password that was provided in the invitation email.



2. The task will appear on the Home screen's Task (PF) tab. Accept the "Applicant Upload" task by clicking the applicant upload hyperlink.

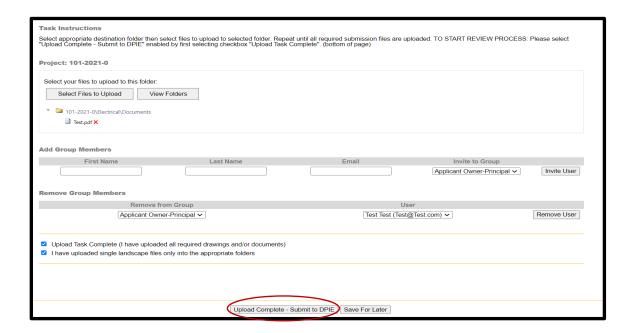


- 3. The "Applicant Upload" task will open in a new window.
- 4. Upload all documents for your application under the correct folders.





5. Confirm the checkboxes and click the upload complete-submit to DPIE button to complete the task.





Plan Screening

Plan screening is a preliminary review of your uploaded documents in preparation for the formal review.

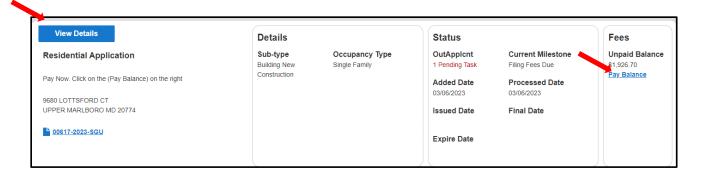


- 1. Your ePlan will move to the formal review stage if your submission has met all requirements.
- On the other hand, if there are missing items or questions about your submittal, you will receive
 an email and text notification for the "Applicant Re-Upload Task". After receiving the email,
 accept the task as previously instructed.

Applicant Fee Payment

You will be tasked to pay fees online (Credit Card or Check) per the Application requirements.

- 1. Click on the View Details button or Pay Balance link on the dashboard.
- 2. Review the fee balance and follow the instructions.





3. You will be directed to the Govolution site to process the application fees.





DPIE-Permits, Inspections and Enforcement

eCheck/ACH payments will incur a service fee of \$1.50.
Visa Consumer Debit Transactions will incur a service fee of \$3.95 (flat fee).
All other Credit & Debit card transactions will incur a service fee of 2.45% of the payment amount.

Select Payment Method

Please Choose the Method of Payment

Pay by Credit or Debit Card

Pay by Personal Check

O Pay by Corporate Check

Payments secured and processed by



NOTE: Make sure you include your email address to receive your receipt.



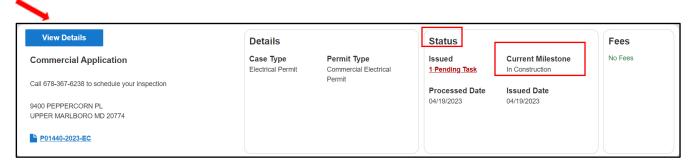
Approved Plans and Permit

Once your plans have been electronically stamped by the County and any applicable fees have been paid, the ePlan process will conclude. You will then receive an email and text notification with instructions for downloading your approved plans and permit. The email notification will direct you to the folder that contains your stamped plans.

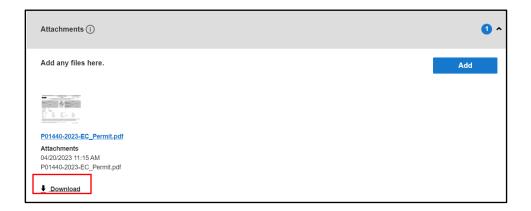
Schedule an Inspection

A permit record will be added to your dashboard. Your permit number will begin with a P.

1. From your dashboard, locate your permit and click on the view details button.



2. Click on download in the attachments section to download the permit.



3. All required inspections and final inspection must be completed as per county code. Please call 301-755-9000 to schedule your inspections.

