



Office of Human Resources Management
People Operations

HR Systems Administration

Overview of Services

Effective March 1, 2024, all inquiries related to HR Systems user support must be directed to the OHRM People Operations, HR Systems Administration Section. An overview of these services is included below.

Service Category	Service Type
SAP Troubleshooting	<ul style="list-style-type: none">Interface issues with SAP and NEOGOV
SAP Data Requests	<ul style="list-style-type: none">SAP Standard Report GuidanceSAP High-level ReportsOne-time Special ReportsSAP Ad-hoc Report Guidance
System Maintenance	<ul style="list-style-type: none">NEOGOV OnboardNEOGOV Perform
System Training	<ul style="list-style-type: none">HRL SAP Training
	<ul style="list-style-type: none">NEOGOV Onboard Training
	<ul style="list-style-type: none">NEOGOV Perform Training

Please contact the HR Systems Management Team at HRSystems@co.pg.md.us if you have any questions.

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