

# Housing Choice Voucher Program Waitlist Opening – FAQ'S

#### **General Information**

# 1. What is the Housing Choice Voucher Program?

The Housing Choice Voucher Program (HCVP), also referred to as "Section 8", is a "tenant-based" voucher program that provides tenants the opportunity to live where they choose. The Rental Assistance Division (RAD) pays the owner the difference between 30% of adjusted family income and a PHA-determined payment standard or the gross rent for the unit, whichever is lower. The family may choose a unit with a higher rent than the payment standard and pay the owner the difference not to exceed 40% of adjusted family income. All rents are subject to a comparability study of similar unassisted properties in the immediate area.

**2. Why is the waitlist opening?** The Housing Authority of Prince George's County (HAPGC) has been approved by the U.S. Department of Housing and Urban Development (HUD) to reopen the Housing Choice Voucher waitlist for new applicants. The waitlist has not been open in over a decade, and this event provides an opportunity for people to apply for rental assistance. All applicants have an equal opportunity for a random selection into the 5,000-slot lottery waitlist.

## 3. When will the waitlist open?

The application period will be open for five (5) days only: Monday, December 1, 2025 at 12:01 am – Friday, December 5, 2025 11:59 pm EST. Applications will be accepted **online only** during this time.

#### 4. How can I apply?

Applications must be submitted online through the HAPGC website <a href="https://mypgc.us/hcv">https://mypgc.us/hcv</a>. Paper applications will **not** be accepted.

#### 5. Is there a fee to apply?

No. Applying for the Housing Choice Voucher waitlist is **completely free**. Beware of anyone asking for payment or personal information in exchange for help applying.

#### 6. How will applicants be selected?

Once the application period closes, eligible applications will be entered into a random lottery. Selected applicants will be placed on the waitlist in lottery order.

# **Eligibility & Requirements**

## 7. Who can apply?

Any household that meets federal income and eligibility guidelines may apply. Applicants do **not** need to be current HAPGC residents. Emergency Housing Voucher (EHV) program participants will automatically be selected and added to the waitlist.

#### 8. What income limits apply?

Income limits are determined by the U.S. Department of Housing and Urban Development (HUD) and are based on household size. Updated limits are available at

https://www.princegeorgescountymd.gov/community/housing/housing-authority/tenant-resources/application-process/income-limits.

# 9. Do I need a Social Security number to apply?

Yes. A valid Social Security number is required for each household member.

## 10. Can single individuals apply?

Yes. The program is open to individuals and families who meet eligibility criteria.

## 11. Do I need to upload documents when applying?

No. Documentation will be requested later if you are selected from the waitlist.

## **Application Process**

## 12. How do I access the online application?

You can apply at <a href="https://mypgc.us/hcv">https://mypgc.us/hcv</a> using any device with internet access—computer, tablet, or smartphone.

## 13. What if I don't have access to a computer or internet?

Computers are available for public use at local libraries and the Prince George's Sports and Learning Complex. Check out our website <a href="https://mypgc.us/hcv">https://mypgc.us/hcv</a> for location times and details. Please plan ahead, as the application period is limited.

## 14. Can someone help me apply?

Yes. You may have a trusted friend or family member. HAPGC team members will be located at specific sites if assistance is required. Please visit our website <a href="https://mypgc.us/hcv">https://mypgc.us/hcv</a> for details regarding assistance. You are responsible for ensuring the accuracy of all information submitted.

#### 15. Can I make changes after I apply?

No. Only changes can be made after the lottery process is complete. Please review your information carefully before submitting.

#### 16. How will I know if my application was received?

You will receive a confirmation email when your online application is successfully submitted.

## **After You Apply**

## 17. How will I know if I've been selected for the waitlist?

Applicants that were randomly selected will be notified by email and/or by mail once the lottery is complete. Be sure to provide current and accurate contact information.

## 18. How long will it take to be notified?

Notifications are typically sent through email and/or mail within 45 days after the waitlist closes. Please allow time for processing.

## 19. How can I check my status?

You are encouraged to log into the portal to check your status.

## 20. What happens if I'm selected?

If selected, you will receive instructions on how to complete eligibility verification and provide required documentation.

# 21. What if my contact information changes?

It is your responsibility to update HAPGC in writing with any changes to your address, phone number, or email. Failure to do so may result in removal from the waitlist.

# **Accessibility & Support**

## 22. What if I need help due to a disability?

Reasonable accommodations are available for persons with disabilities. Applicants requiring reasonable accommodations to apply for the lottery waitlist must contact us at (301) 883-5501 at least 24 hours in advance, but before the application period closes.

## 23. Are translation services available?

Yes. The online application is available in 103 languages. For language assistance, contact 301-883-6170.

## **Security & Privacy**

#### 24. Is my personal information secure?

Yes. Your information is protected by strict federal and local privacy policies. HAPGC will never ask for payment or personal information outside of the official application website.

## 25. Will my information be shared with other agencies?

Information will only be used for purposes related to the Housing Choice Voucher program and in compliance with federal privacy laws.

#### **Additional Questions**

For more information, visit <a href="https://mypgc.us/hcv">https://mypgc.us/hcv</a>, email <a href="waitliststatus@co.pg.md.us">waitliststatus@co.pg.md.us</a> or call (301) 883-5501.