



FIRE/EMS DEPARTMENT

NEWS

Green Ridge Apartments- Emergency Response Time Investigation

September 27, 2024

The Prince George's County Fire and Emergency Medical Services (EMS) Department is currently investigating the circumstances that occurred while responding to an incident at 22 Ridge Rd., Greenbelt, MD 20770, on Monday, September 23, 2024, at 10:26:53 hours. A formal investigation has been initiated into the conduct and performance of two West Lanham Hills Volunteer Fire Department personnel. Based on the initial findings of the investigation, personnel from Engine 828 failed to meet the turnout time requirement (General Order 06-14) and inappropriately proceeded to the incident without the use of emergency lights and sirens (General Order 06-05), which resulted in a delayed response. The two West Lanham Hills firefighters have been suspended, pending the outcome of the ongoing investigation.

Since June 30, 2024, which was the start of the Summer Staffing Plan, over 943 emergency response incidents have been dispatched in Greenbelt. To date, this is the only incident in which responding Fire/EMS units have failed to meet adequate response time goals.

The Prince George's County Fire/EMS Department continually monitors response data, apparatus placement, and personnel deployments around the clock to ensure the safety of our communities. Residents can rest assured that we will continue to provide premier fire protection and emergency medical services to the residents and visitors of our County as we remain dedicated to our *Mission to Serve*.

For more information, contact Alan C. Doubleday, Prince George's County Fire/EMS Department Public Information Director, at PGFDPIO@co.pg.md.us

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