Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

- 1. the CoC Application,
- 2. the CoC Priority Listing, and
- 3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

- 1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
- 2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
- 3. All information provided to ensure it is correct and current.
- 4. Responses provided by project applicants in their Project Applications.
- 5. The application to ensure all documentation, including attachment are provided.

- Your CoC Must Approve the Consolidated Application before You Submit It 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed-including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with-if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HÚD's funding determination.
- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: MD-600 - Prince George's County CoC

1A-2. Collaborative Applicant Name: MD-600 Prince George's County CoC

1A-3. CoC Designation:

1A-4. HMIS Lead: MD-600 Prince George's County CoC



1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
 FY 2024 CoC Application Navigational Guide;
 Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

FY2024 CoC Application

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1B-1.	Inclusive Structure and Participation-Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	<u> </u>	
	In the chart below for the period from May 1, 2023 to April 30, 2024:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC's coordinated entry system; or	
2.	select Nonexistent if the organization does not exist in your CoC's geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC's Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	No
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	No
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	Yes	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Nonexistent	No	No
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	Yes	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes
16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes
		-		

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17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	No
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	No
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	Yes	Yes	Yes
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.	Organizations serving aging and elderly	Yes	Yes	Yes
35.	Organizations serving veterans	Yes	Yes	Yes

1B-1a.	Experience Promoting Racial Equity.	
	NOFO Section III.B.3.c.	

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

(limit 2,500 characters)

NEW

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	
	Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;	
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
3.	invited organizations serving culturally specific communities experiencing homelessness in your CoC's geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).	

		-
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- 1. The CoC has a continuous open membership process and meetings are publicly announced. New members may join at any time and are automatically added to the distribution list to receive CoC emails, notices and materials. CoC members routinely attend non CoC meetings that impact services and are empowered to invite representatives to join. The CoC also reviews its membership annually and upon vacancies for voids and solicits underrepresented agencies and individuals to participate. The CoC membership and leadership includes persons with lived experience (past and present) and CoC sub-committees (i.e., the CoC's Youth Action Board) include persons with lived experience (past and present) in their population target group as a member of their team. In addition, the CoC uses resident action councils, focus groups, street outreach and other methods to encourage homeless and formerly homeless persons to join or inform the work of the CoC. Finally, the CoC issues invitations to regional/national experts to provide data, expertise and technical assistance to maximize CoC system impact.
- 2. The CoC uses several mediums to reach its diverse population including written documents, in person events, online platforms (i.e. webpage, twitter, facebook, and Instagram), electronic messaging boards (i.e. MVA and Public Welfare offices), text, 24/7/365 hotline, and street outreach. The CoC also has telephonic and in-person translation, ASL and TTY capability to maximize access.
- 3. The CoC membership and its HUD funded providers include organizations serving culturally specific communities including Latinx, Black, differently abled, and foreign born. The CoC has also identified specific underrepresented subpopulations and has targeted trusted providers to host focus groups to identify opportunities to improve access and system outcomes for these groups. In addition, the CoC continuously solicits participation from newly formed organizations to enhance its equity work and appointed several BIPOC community representatives to the CoC's Racial Equity Council which worked with C4 Innovations and 9 other Continuums in the Washington Metropolitan region to analyze and improve racial equity. Finally, the CoC has two subcommittees comprised solely of current and current and prior homeless persons (the Youth Action Board YAB and the Persons with Lived Experience and Expertise PLEE) to further inform its operations and programs to ensure maximum benefit for all residents.

1B-3	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.
	NOFO Section V.B.1.a.(3)
	Describe in the field below how your CoC:
1	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2	communicated information during public meetings or other forums your CoC uses to solicit public information;
3	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

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The CoC pro-actively solicits a wide variety of opinions and expertise on preventing and ending homelessness.

- 1. The CoC is comprised of 100+ agencies and working subcommittees with a unique population focus (i.e., survivors, aging, differently abled, and high system utilizers); all of which include persons with lived experience (YAB / PLEE), external subject matter experts, and representatives from business, non-profit, government, and the broader community. CoC members also sit on relevant countywide workgroups to ensure larger system strategies are developed that are inclusive of the needs of the County's homeless population. 2. The CoC hosts quarterly meetings to share CoC initiatives and progress and to solicit the full range of opinions in designing and delivering homeless services. This continuously open and inclusive process ensures that the CoC receives real time information necessary for effective decision making and program design and has led to a number of innovative partnerships and acquisition of new Federal and State grants. The CoC also engaged consultants with expertise in targeted challenge areas in the summer of 2023 as part of its 2023-2032 strategic planning effort. Their early work has involved significant community engagement (focus groups with PLEE, housing providers, behavioral and somatic healthcare agencies, and residents of local shelters and non-congregate housing) as well as equity activities to ensure the CoC continues to consider the widest range of opinions possible as it moves this effort forward.
- 3. The CoC uses several mediums to solicit opinions including written documents, listening sessions, electronic and in person surveys (English/Spanish), focus groups, text, 24/7 hotline, County website, direct street outreach and in person meetings with ASL/TTY capability.
- 4. The CoC uses information collected during the year to inform initiatives, expand local understanding of universal needs and best practices, and improve CoC programs and policies including: Pay for Success, Youth Homelessness Demonstration Program, SAMSHA System of Care Expansion and Sequential Intercept Modeling Initiatives, and CLASP PATH Learning Collaborative (national), 1115 waiver, minor right to consent to shelter and UHY tuition waiver (state), the YHDP Coordinated Community Plan, Housing Opportunities for All Plan, Safe Housing, Families First, and the HOME-ARP plan (local).

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.
	NOFO Section V.B.1.a.(4)
	Describe in the field below how your CoC notified the public:
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;
2	about how project applicants must submit their project applications-the process;
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and
4,	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.

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- 1. The CoC continuously engages new organizations and has successfully expanded its HUD funded portfolio from 5 providers to 16 (+320%) since 2012. Notice of the 2023 CoC competition was sent to all CoC and partner listservs and publicly posted to the CoC website on 7/6/23. In addition to the public postings, the CoC hosted a virtual forum on 7/13/23 to present critical competition information and encourage community wide participation. The presentation, along with competition instructions and submission deadlines were posted to the CoC website on 7/14/23. The CoC hosted special office hours on 7/25/23 for organizations pursuing bonus projects to review program designs and offer feedback for proposal improvements. 11 providers (3 new) attended this meeting and 1 new organization has been included in this year's application.
- 2. The CoC's competition requirements, final ranking and selection criteria and the application addendum were posted to the CoC website on 7/14/23. CoC competition office hours were held on 8/3/23 and 8/24/23 to provide final technical assistance for all interested applicants and 1-1 technical assistance was offered to all renewing and new organizations from 7/14/23 through 9/2423 to ensure successful submission of final projects.
- 3. The CoC's has a comprehensive ranking policy that is publicly posted and an independent CoC ranking panel responsible for the evaluation and scoring of proposals. The 2023 panel met on 8/31/23 and 9/1/23 to review, score and rank all applications according to CoC published guidelines and notifications were sent to all applicants on 9/11/23 and 9/12/23 with the CoC decision and appeal process. No appeals were filed. Final recommendations for funding were approved by the CoC plenary on 9/14/23.
- 4. All competition materials were made accessible in electronic and physical paper formats and transmitted through live online office hours, listservs, the County website, and in person and telephonic contact with translation assistance as needed to ensure equal access to the competition.



1C. Coordination and Engagement

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
 FY 2024 CoC Application Navigational Guide;
 Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.
	NOFO Section V.B.1.b.
	In the chart below:
1.	select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or
2.	select Nonexistent if the organization does not exist within your CoC's geographic area.

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Nonexistent
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Yes
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.	Department of Housing and Community Development (Local and State ESG, CDBG, HOME, etc.)	Yes

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1C-2.	CoC Consultation with ESG Program Recipients.		
	NOFO Section V.B.1.b.		
	In the chart below select yes or no to indicate whether your CoC:		
			_
1. Consulted with ESG Pr	ogram recipients in planning and allocating ESG Program funds?		Yes
2. Provided Point-in-Time its geographic area?	(PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdict	tions within	Yes
3. Ensured local homeless	sness information is communicated and addressed in the Consolidated Plan updates?		Yes
4. Coordinated with ESG	recipients in evaluating and reporting performance of ESG Program recipients and sub	recipients?	Yes
1C-3.	Ensuring Families are not Separated.		
	NOFO Section V.B.1.c.		
			_
	Select yes or no in the chart below to indicate how your CoC ensures emergency she transitional housing, and permanent housing (PSH and RRH) do not deny admission family members regardless of each family member's self-reported sexual orientation identity:	or separate	
			_
Conducted mandatory to separated?	training for all CoC- and ESG-funded service providers to ensure families are not	Yes	
Conducted optional trainot separated?	ning for all CoC- and ESG-funded service providers to ensure family members are	No	
3. Worked with CoC and I	ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?	Yes	
Worked with ESG recip area that might be out of compliance?	ient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic of compliance and took steps to work directly with those facilities to bring them into	Yes	
5. Sought assistance from noncompliance by serv	HUD by submitting questions or requesting technical assistance to resolve ice providers?	No	
		•	
1C-4.	CoC Collaboration Related to Children and Youth-SEAs, LEAs, School Districts.		
	NOFO Section V.B.1.d.		
			_
	Select yes or no in the chart below to indicate the entities your CoC collaborates with	:	
			_
1. Youth Ed	ucation Provider		Yes
2. State Edu	ication Agency (SEA)		Yes
3. Local Edu	ucation Agency (LEA)		Yes
4. School Di	istricts		Yes
1			•
1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.		
	NOFO Section V.B.1.d.		

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Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

- 1. The CoC is a Youth Homelessness Demonstration Program (YHDP) site and team members include local and state education administrations, Career/Tech Ed and Higher Education Commission, early childhood education, local management board and other education partners. The team is responsible for policies and programs that advance educational outcomes for homeless children and young adults and related goals are imbedded into the CoC's Coordinated Community Plan. The team was instrumental in passing the Maryland tuition waiver for homeless youth and drafting waiver implementation guidance for higher educational institutions.
- 2. CoC partnerships include a TH-RRH project with the University of Maryland, College Park (sub-recipient partner), a 2-Gen project with the local community college to reduce family poverty, and First-Generation College Bound which provides mentorship, tutoring and application assistance to immigrant students to help navigate complex educational systems.
- 3. The McKinney-Vento (MV) local and State educational coordinators are active CoC participants and coordinate services to eliminate barriers to school attendance and academic success. The local liaisons also identify youth within the school system who are experiencing housing instability and make direct referrals as needed to the CoC and have participated in annual homeless youth counts since 2012.
- 4. MV liaisons provide bi-annual training to all CoC providers on the rights of homeless students and the CoC has an MOU with the school system that includes the Board of Education, the Homeless Education Office, the Early Childhood Office, the Department of Food and Nutrition Services, the Title One Office, and the Judy Hoyer Family Learning Center. The CoC lead also contracts with the LEA to place crisis intervention staff in 20 high risk middle schools to ensure students and families are provided with the supports and stabilization services they need to succeed.

1C-4b. Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services.

NOFO Section V.B.1.d.

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

(limit 2,500 characters)

The CoC provides all families entering shelter with local homeless education rights and responsibilities information. Shelter providers are responsible for working closely with families to ensure children are enrolled as appropriate as homeless with the McKinney Vento liaison at their school of record and/or the school in closest proximity to the shelter based on individual family preference. Arrangements are made in partnership with the school for transportation and shelters provide other educational supports as deemed necessary to ensure student success. The homeless liaison also presents annually at CoC plenary meetings to ensure shelter staff continue to have access to the most current information possible.

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1C-4c. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.		
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	Yes	No
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	Yes	No
4.	Early Head Start	Yes	No
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	Yes	No
7.	Healthy Start	Yes	No
8.	Public Pre-K	Yes	No
9.	Tribal Home Visiting Program	Yes	No
	Other (limit 150 characters)		
10.			

1C-5. Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking–Collaboration with Federally Funded Programs and Victim Service Providers.

NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1	State Domestic Violence Coalitions	Yes
2	State Sexual Assault Coalitions	No
3	Anti-trafficking Service Providers	Yes
	Other Organizations that Help this Population (limit 500 characters)	
4	County Office of Human Rights, Human Trafficking Division	Yes

1C-5a. Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.		
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

1. update CoC-wide policies; and

2. ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

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(limit 2,500 characters)

- 1. The CoC works closely with the Safe Housing Stakeholder group, people with lived experience, and non-profits who provide services and housing for victims of domestic and dating violence, sexual assault, intimate partner violence (IPV), stalking, and human trafficking to develop and update COC-wide policies that address the needs of survivors. The CoC is lucky to count among its members an expert who presents nationally on how providers can work with their local CoC's to provide more comprehensive safety and stability services for persons experiencing IPV and homelessness. Policies and operating protocols are reviewed annually utilizing an equity and trauma-informed lens to ensure they meet the needs of survivors. Data collection and coordinated entry (CE) policies and reporting are reviewed to confirm compliance with VAWA and ensure client confidentiality and safety. CE processes are reviewed annually to ensure that it is following best practices and that the hardest to serve – including victims of IPV – are quickly linked to resources without barriers or privacy risks. The CoC is currently in the process of reviewing all policies and program practices to ensure alignment with the new Violence Against Women Act Reauthorization Act of 2022.
- 2. A wide range of training opportunities are offered throughout the year to ensure all housing and service providers within the CoC are equipped to serve survivors of domestic violence, dating violence, sexual assault, and stalking. A trauma-informed training designed to help attendees recognize the signs of trauma and implement trauma-informed approaches and policies is offered by House of Ruth (a CoC DV Provider) to CoC members multiple times per year as well as a multi-day training on the dynamics of domestic and sexual violence and stalking, the criminal & civil justice systems that respond to those crimes, and resources in the community for survivors of domestic violence twice a year. Additional training topics connected to serving this population that were offered in the past year included serving male-identified survivors of intimate partner violence, family violence research, a review of related legislation, economic abuse, and responding to survivors of human trafficking. Safety planning protocols are woven throughout all the topics covered.

1C-5b.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC's coordinated entry addresses the needs of DV survivors by including:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

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- The CoC's Coordinated Entry system is designed with a trauma-informed lens that considers the unique needs of domestic violence, dating violence, sexual assault, and stalking survivors. The operator of the County's 24-hour domestic violence and homeless hotlines is also the County's 211 and 988 provider, operates a 24 hour crisis response hotline, and uses an evidenced based Lethality Assessment to consider safety. Safety protocols include our confidential hotlines/chat lines to get information with complete anonymity and individuals are assessed for immediate physical safety from the start of all contacts. Staff are highly trained and have immediate access to police/mobile crisis/child-adult protective services to ensure Survivors assessed to be at imminent risk of lethality are prioritized for shelter placement and transportation provided for individuals to escape dangerous situations as needed. Safety planning is offered to all survivors that seek services. Once an individual is safe, counselors complete a more comprehensive assessment including a lethality assessment and a brief mental health screening. As a part of these screens, individual situations are assessed for current needs including food, clothing, emergency safety plan, financial support, security protocols, and short term and long-term housing.
- 2. All first responders and victims service providers have well established confidentiality protocols in place that prioritize safety including the protection of a victim's identity, location and plan while rapid linkages are made to appropriate systems. The CoC Coordinated Entry System is equipped to receive referrals from all survivor access points and Survivors requiring higher acuity housing are advanced for prioritization and placement using de-identified data to protect the survivor and ensure survivors can access all housing opportunities in the CoC they may be eligible for, including CoC and ESG funded projects. Referrals are done only with the permission of the individual seeking services and individuals have the right to stay anonymous when accessing a multitude of services. Consideration and prioritization of households happens in a closed meeting with participants who have either signed the standard HMIS confidentiality agreement, or (if they are not HMIS users) a Coordinated Entry confidentiality agreement.

1C-50			on Best Practices to Address the Needs of Survivors of Domestic exual Assault, and Stalking Survivors.	
	NOFO Sec	tion V.B.1.e.		

In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:

		Project Staff	Coordinated Entry Staff
1.	Training Occurs at least annually?	Yes	No
2.	Incorporates Trauma Informed best practices?	Yes	Yes
3.	Incorporates Survivor-Centered best practices?	Yes	Yes
4.	Identifies and assesses survivors' individual safety needs?	Yes	Yes
5.	Enhances and supports collaboration with DV organizations?	Yes	Yes
6.	Ensures survivors' rights, voices, and perspectives are incorporated?	Yes	Yes
	Other? (limit 500 characters)		

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Project: CoC Registration and Application FY 2024

7.				
1C-5d.	Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures f Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	or		
	NOFO Section V.B.1.e.			
	Describe in the field below:			
1.	whether your CoC's written policies and procedures include an emergency transfer plan;			
2.	how your CoC informs all households seeking or receiving CoC Program assistance about rights to an emergency transfer;	their		
3.	what your CoC requires households to do to request emergency transfers; and			
4.	what your CoC does in response to households requesting emergency transfers.			

- 1. The CoC's Emergency Transfer Plan is trauma-informed and personcentered. It was developed in collaboration with homeless and domestic violence service providers, housing providers (including providers using ESG and CoC funding), national experts, persons with lived experience, and legal service providers. All people receiving services in ESG and CoC funded projects are informed of their rights at program entry regardless of whether their survivor status is known. Additionally, all CoC and ESG program staff are familiar with the plan and receive training on what it entails. The plan covers eligibility, the request process, documentation, confidentiality, safety and security, notification of approval or denial, as well as a detailed appeal process. Included in the plan are Occupancy Rights, which provides an overview of the protections available through the Violence Against Women Act, including protections to both applicant's and tenants of rapid rehousing and permanent supportive housing projects.
- 2. NEW QUESTION
- 3. Program participants are provided at entry with a contact number for program personnel should they experience a violent offense to ensure swift re-access to safety at an alternative site and subsequent relocation to another appropriate housing solution.
- 4. Each CoC program has an internal system for providing emergency safe shelter and program staff work in partnership with the survivor to access immediate safe housing while longer-term inter-system relocation can be accommodated. The County State's Attorney's office also maintains a safe location that provides for immediate shelter and works closely with the CoC when such an alternative response is needed. Survivors will have access to other units in the same program and/or units in other like CoC programs for an internal transfer through coordinated entry as a unit becomes available however when that is not an option for reasons of abuser reach and survivor safety, the CoC partners with other CoC's in the region to coordinate a cross-jurisdictional transfer.

1C-5e. Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
NOFO Section V.B.1.e.	

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Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area.

(limit 2,500 characters)

NEW - Here is usable language from 2023:

 The County maintains a separate call center for victims seeking immediate assistance and call takers are trained to assess and mitigate lethality risk and ensure rapid placement when appropriate in the CoC's 43-bed trauma informed, victim centered "safe" shelter. The call center vendor also operates the CoC homeless hotline so victims calling that line can immediately be connected to the trained crisis response staff. Youth survivors are linked to Child Protective Services and/or the CoC's homeless youth emergency shelter (which also serves as an extraction point for youth seeking to exit a gang or escape a trafficker) until longer term interventions can be implemented. The CoC also has a number of resources available that maximize client choice for housing while ensuring safety and confidentiality, including traveler's aid for rapid relocation to safe accommodations in other parts of the Country, a victim resiliency fund i.e., security/lock systems, safety bars, moving, storage, transportation, and shortterm housing subsidies), and victims specific housing choice vouchers. Finally, all known survivors needing higher level housing supports are referred through the CoC's Coordinated Entry system using a de-identifying referral system to ensure access to all of relevant housing and services available within the CoC's geographic area.

	Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC ensures survivors receive safe housing and services by:	
1.	identifying barriers specific to survivors; and	
2.	working to remove those barriers.	

(limit 2,500 characters)

NEW - Here is usable language from 2023:

2. All providers serving survivors have representation on the CoC and are members of the CoC sub-committee tasked with implementation of the strategies and objectives identified in the Safe Housing Systems Report (2020). This representation helps ensure that the CoC has continuous access to newly emerging challenges, concerns, trends and national policy changes that create barriers to safe housing and critical trauma supports. The CoC has also engaged consultants in the summer of 2023 as part of its 2023-2032 strategic planning effort to conduct a systems analysis and make recommendations for improvements. This analysis will include a review of CoC policies and program practices for all survivors (i.e.; domestic violence, dating violence, sexual assault, and trafficking) to ensure they account for the unique and complex needs of all survivors, ensure safe access to - and in - CoC programs and services and, align with the new tenants of the Violence Against Women Act Reauthorization Act of 2022.

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1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+–Anti-Discrimination Policy and Equal Access Trainings.	
	NOFO Section V.B.1.f.	
1.	Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
2.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
3.	Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes
1C-6a	a. Anti-Discrimination Policy–Updating Policies–Assisting Providers–Evaluating Compliance–Addressing Noncompliance.	
	NOFO Section V.B.1.f.	
	Describe in the field below:	
1	l. how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;	
	2. how your CoC assisted housing and services providers in developing project-level anti- discrimination policies that are consistent with the CoC-wide anti-discrimination policy;	

3. your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
4. your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

- 1. Prince George's County's CoC Governance Policy (ratified by the CoC on 9/21/24), requires the CoC to operate in compliance with federal nondiscrimination and equal opportunity requirements. The Governance Policy is reviewed annually and updated to incorporate stakeholder feedback, including LGBTQ+ advocates, providers and persons with lived experience. The CoC's Coordinated Entry Manual, which is developed in collaboration with a wide range of community partners and updated in the same manner, also references the Equal Access and Gender Identity Final Rule as a fundamental principle in all day-to-day operations.
- 2. The CoC collaborates with all homeless service providers to ensure all individuals and families, regardless of gender identity or sexual orientation, receive supportive services and housing free from discrimination, and provide anti-discrimination and racial bias training. The CoC has also been instrumental in working with its emergency shelter providers particularly those that are congregate or semi congregate in design to convert bathrooms to non gender specific and develop safe and affirming shelter policies for all residents including those identifying as transgender. The CoC Lead is a certified Human Rights Campaign' All Children All Families site and is working with its AFFIRM team to provide Youth and Caregiver cognitive-behavioral interventions training to all CoC providers.
- 3. The CoC monitors compliance with anti-discrimination policies through contract monitoring visits, interviews with participants, and through customer satisfaction surveys. The Ranking and Selection tool used annually to evaluate HUD CoC Program funded projects includes questions focused on the project's compliance with the Equal Access and Gender Identity Final Rule.
- 4. The CoC provides technical support to ensure all providers have fully implemented anti-discrimination policies throughout their operations. If a program is found to be out of compliance either during contract monitoring or the deep dive that is part of the preparation for the annual CoC competition a corrective action plan is instituted. Failure to meet the requirements of the corrective plan may result in program sanctions and eventual reallocation of program funds if compliance with the antidiscrimination policy is not successfully addressed. The CoC Lead has also created a DEI position that will be charged with ensuring continued affirming policy/practice improvements.

1C-7. Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.

NOFO Section V.B.1.g.

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry	General	PHA have a or Limited Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Prince George's County Housing Authority	51%	Yes-Both		Yes

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Housing Authority of College Park		100%	Yes-Public Housing	Yes
1C-7a.	Written Policies on Ho	meless Admission Preferences with PHAs.		
NOFO Section V.B.1.g.				
				_
	Describe in the field be	elow:		
1.	two PHAs your CoC ha	ken, with the two largest PHAs within your CoC's g as working relationships with, to adopt a homeless PHA within its geographic area, you may respond	admission preference-if	•
2.	state that your CoC had admission preference.	as not worked with the PHAs in its geographic area	a to adopt a homeless	

(limit 2,500 characters)

1. The CoC works very closely with the local PHAs to develop and implement policies that best serve the County's homeless and low-income population and the PHAs are active members of the CoC. The PHAs have adopted policies supporting prioritization of housing resources for the homeless including: a. A homeless admissions preference in the PHA's Administrative Plan; b. Additional admissions preferences for targeted subpopulations prioritized by the CoC; c. Set aside vouchers for survivors, mentally ill and disabled, veterans, homeless families in crisis, homeless, unaccompanied youth, high system utilizers and joint CoC/PHA applications for dedicated youchers including family unification. family unification-youth, Foster Youth to Independence, VASH, and EHV; d. Priority waitlist for elderly/disabled; e. Homeless Eligibility preference question on Public Housing and HCV applications allowing for designation of the applicant as homeless; f. Protocol for coordination with the CoC and local mainstream benefit agency to assist with identification and location of homeless people who were on the wait list but who did not respond to mailings so they can maintain their eligibility for housing; g. Implementation by the CoC of a housing stabilization program with intensive case management targeting individuals and families receiving PHA housing assistance who are identified by the PHA as at risk of losing their voucher to ensure appropriate supports are in place to keep homeless persons in public housing once they're placed; h. ROSS grant awards with 2 PHA partners to provide additional support and stabilizations services for joint CoC/PHA residents of public housing; and i. successful implementation of EHV (100% leased up) and 23 subsidized units for new PSH expansion grants funded in each of the last three HUD CoC NOFO competitions. Finally, the CoC and PHA are currently building on these successes by partnering on 20 units for a new PSH expansion project under the HUD 2024 competition. All PHA(s) funded units are included in the CoC's Coordinated Entry process.

2. Not applicable.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
I	Not Scored–For Information Only	
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Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

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1.	Multifamily assisted housing owners	
2.	2. PHA	
3.	3. Low Income Housing Tax Credit (LIHTC) developments	
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.	Municipal PHA	Yes

1C-7c. Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.

NOFO Section V.B.1.g.

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

Emergency Housing Vouchers (EHV)	Yes
2. Family Unification Program (FUP)	Yes
3. Housing Choice Voucher (HCV)	Yes
4. HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5. Mainstream Vouchers	Yes
6. Non-Elderly Disabled (NED) Vouchers	No
7. Public Housing	Yes
8. Other Units from PHAs:	
FUP-Y, FYI, and other CoC PHA special population set aside vouchers	Yes

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

 Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)? 	Yes
	Program Funding Source
	HOME ARP, FUP-Y, FYI, VASH, and EHV

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

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Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?



1D. Coordination and Engagement Cont'd

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide; Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Preventing People Transitioning from Public Systems from Experiencing Homelessness.
	NOFO Section V.B.1.h.
	Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1. Prisons/Jails? Yes 2. Health Care Facilities? Yes

3.	Residential Care Facilities?	No
4.	Foster Care?	Yes

1D-2. Housing First–Lowering Barriers to Entry.	
NOFO Section V.B.1.i.	

Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinate entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.	d 23
 Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinate entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach. 	d 23
3. This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.	
Describe in the field below:	

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1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation;
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and
4.	what your CoC has done to improve fidelity to Housing First.

(limit 2,500 characters)

NEW in 2024 - Usable information from 2023

Prince George's County CoC fully embraces the principles of Housing First and has adopted a housing first approach as a core strategy to end homelessness. 100% of all providers and projects funded by the CoC or local dollars are committed to the tenets of housing first and operation of low barrier programs that rapidly place and stabilize the homeless in housing and do not require program participation or have preconditions. All providers accept referrals regardless of income, substance use, history of victimization, or criminal record however the unique and complex needs of some of the participants can challenge the provider network to consistently implement housing first with fidelity.

- 1. The CoC project evaluation includes at a minimum: A review of the Section c3B of the application; a review of the Addendum document required by the CoC to be completed as part of the annual application process which includes questions about program access and eligibility, termination processes, rehousing policy, a review of program policies and assessment / intake tools and exits to permanency in the prior year project APR.
- 2. The CoC ranking tool includes elements used in evaluating housing first fidelity including but not limited to: percent of CE referrals accepted/rejected, time lapse between referral and lease up, complexity of population served (chronic, system involvement, and multiplicity of needs), severity of need (income, disability, and prior living situation), retention, and exits to the street.
- 3. In addition to the annual competition evaluation process, the CoC: a. Conducts an annual ESG and CoC program monitoring using HUD's Supportive Housing Exhibits, b. an annual housing first fidelity assessment using HUD's Housing First Standards Assessment Tool; c. a review of program terminations and CE referral rejection reports, and d. Client surveys and provider self-reporting to regularly evaluate projects to ensure they are actually using a housing first approach.
- 4. NEW QUESTION!

1D-3. Street Outreach—Data—Reaching People Least Likely to Request Assistance.

NOFO Section V.B.1.j.

Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance.

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ADD Built for Zero initiatives and blitzs

The CoC has a number of strategic partnerships that support a robust and comprehensive street outreach presence in the County including a CoC street outreach team led by a team lead who has lived experience of homelessness and who provides oversight and technical support to the four street outreach navigators who conduct daily outreach. The CoC has also developed a diverse partner network comprised of Mobile Crisis Teams, Community Policing units, Fire/EMS Mobile Integrated Health teams, Community Health Care workers, SSVF and VA outreach teams, the SOAR team, faith communities, librarians, parks and recreation site staff, Emergency Room Personnel, and drop in centers. These teams meet regularly and report newly identified persons to the street outreach team lead for tracking and follow-up if an offer of emergency shelter is not accepted by the individual at the initial point of contact. All teams have bi-lingual staff and/or access to language line services as needed to ensure system access by non-English speaking homeless persons. The CoC's outreach effort covers 100% of the CoC's geographic area and has a 24/7 presence on the street through its wider partner network. Homeless residents of the County who are least likely to request assistance still rely on a network of support within the community and Street Outreach Navigators work every day to expand their connections with those supportive systems to build trust with persons experiencing unsheltered homelessness. The street outreach (SO) program works closely with faith communities, civic associations, food pantries, libraries, COPS officers, drop in centers, and other partners in order to help identify unsheltered persons who need case management, supportive services, and referral to housing programs. The diversity of backgrounds and languages of our SO team also allows the program to adjust the approach with unsheltered clients to ensure that clients feel comfortable receiving services.

1D-4. Strategie	s to Prevent Cri	minalization of Homelessness.	

NOFO Section V.B.1.k.

Select yes or no in the chart below to indicate your CoC's strategies to prevent the criminalization of homelessness in your CoC's geographic area:

Your CoC's Strategies	Engaged/Educated Legislators and Policymakers	Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness
Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?	Yes	Yes
2. Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?	Yes	Yes
3. Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places?	Yes	Yes
4. Other:(limit 500 characters)		
Engaged Partners in encampment best practices and other initiatives to reduce criminalization	Yes	Yes

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1D-5. Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.	
NOFO Section V.B.1.I.	

Long	HIC 2023 gitudinal IS Data	2024
Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	82	

You must enter a value for both years in question 1D-5.

1D-6.	Mainstream Benefits-CoC Annual Training of Proje	ct Staff.		
	NOFO Section V.B.1.m.			

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	
	Maryland Purchase of Care (Child Care Subsidy) and state utility assistance programs that support long term sustainability and independence	Yes

	1D-6a.	Information and Training on Mainstream Benefits and Other Assistance.
		NOFO Section V.B.1.m
		Describe in the field below how your CoC:
	1.	works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and
İ	2.	promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

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1. The CoC Lead is the lead agency for all local public welfare (TANF, SNAP, Medicaid), SOAR, and Affordable Care Act programs and provides CoC members with extensive training to ensure they have the skills/knowledge to help program participants' access the coverage/ services for which they are eligible. Refresher training is conducted annually and new resources introduced during CoC plenary sessions. The CoC also hosts monthly case manager trainings covering relevant topics (i.e.; Social Security, DDA and Independence Now, and treatment programs) to ensure staff have the most up to date information available and to minimize knowledge loss resulting from staff turnover.

The CoC Lead directly operates health insurance enrollment sites with evening and virtual hours for easy access and hospitals, FQHAs and non-profit community partners operate additional sites. Use of navigators as well as extended enrollment campaigns have proven very effective (39,000+ new residents enrolled during the most recent Special Enrollment Period - largest in Maryland). Homeless persons presenting without income or insurance are immediately linked to a mainstream benefit specialist and/or health navigator for enrollment in available and appropriate programs and CoC staff review benefits with participants to ensure continuity and provide assistance with recertification to keep benefits active. In addition, staff provide support to participants including transportation to medical, therapy and other appointments necessary to support good health, housing, financial, and other homelessness trauma recovery outcomes. These efforts greatly enhance financial resources for CoC households and streamline access to critical prevention and intervention healthcare services.

2. The CoC Lead agency also serves as the County's SSI/SSDI Outreach, Access, and Recovery (SOAR) Lead and in that role, recruits and provides training for homeless providers including an online self-p pre-training (5 modules) and a 2-day intensive virtual training. Successful participation in both the Online and Virtual training is mandatory for participants to be approved to submit SOAR applications and ongoing oversight is provided to ensure SOAR workers are consistently using the SOAR Critical Components and serving as the applicant's representative with fidelity throughout the application process. The County's SOAR program retains a 100% approval rating and generated \$131K+ for eligible residents last year.

ID-7.	Partnerships with Public Health Agencies–Collaborating to Respond to and Prevent the Spread of Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that:	
1.	respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	
		-

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The local Health Department is an active member of the CoC and regularly provides expertise and recommendations for improved CoC health responses. Most notably:

- 1. The CoC has made critical shifts in policies, protocols, and overall operations that significantly improved the ability of the homeless system to respond to future public health emergencies including: a. New screening, disease tracking, and contact tracing protocols across all levels of the CoC and increased communication among and with providers in order to ensure that information and supplies available when needed; b. Modifications to the Coordinated Entry System and HMIS data tracking that make them more responsive to the needs of the homeless and the CoC in times of crisis; c. Increased emphasis on low-barrier shelter reducing inequitable system access restrictions; d. Improved access to and use of technology to deliver telehealth services; e. Expanded cleaning and resident/staff health and hygiene protocols; f. Creation of standard isolation areas and quarantine reporting and staffing protocols; g. Utilization of virtual, telephonic, and in-person check-ins to ensure well-being.
- 2. The CoC institutionalized certain health related strategies into its day to day shelter response including: a. Standardized communication system for ensuring all stakeholders receive timely and appropriate information on disease prevention, community spread, testing and vaccine resources, and assistance programs; b. Stronger ties with public health agencies, federally qualified health centers; and other healthcare partners for testing, treatment, and follow up; c. Permanent building modifications to existing shelter facilities to create isolation areas; d. Modifications to cleaning contracts to improve the prevention and reduction in the spread of infectious disease; e. Acquisition of a non-congregate facility to permanently expand shelter beds for overflow and hypothermic sheltering responses (Anticipated 2024/2025); f. Redesign of existing shelter expansion plans to reduce reliance on congregate sheltering and add a medical space designed by health professionals for onsite somatic care and isolation beds as needed (Anticipated 2025).

The CoC has identified somatic and behavioral health as priority development area for the 2023-2031 strategic plan and has already begun a comprehensive systems map and gaps analysis to identify opportunities for service expansion and innovation.

ID-7a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC:	
1.	effectively shared information related to public health measures and homelessness; and	
	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

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- 1. Emergency Preparedness Policy and Plans ensure that all CoC member organizations and their employees, interns, volunteers, and consumers are aware of expectations in the event of a natural disaster or locally declared emergency, including public health emergencies. The CoC's plan also includes a protocol for immediate notification by providers to the CoC Lead and local health agency of any program participant infectious disease diagnosis and immediate isolation / quarantine to prevent spread. The protocol also contains guidance on site sanitation and PPE protocols for any staff providing services to the impacted resident(s).
- 2. The CoC has worked closely with its public health agencies (who also serve as CoC plenary members) to include homeless populations and providers serving those populations in the County's overall health response plan as a Priority 1 population in the event of an outbreak. The CoC and public health agencies have also collectively developed infectious disease protocols for the unsheltered, congregate facilities, transitional housing, and home visiting based on CDC guidance. They include:
- a. unsheltered: surveillance testing, vaccine prioritization, distribution of PPE hand sanitizer, hygiene kits, soap and water, and MREs, increased shelter beds:
- b. congregate facilities: increased sanitation and cleaning, temperature checks and health assessments, vaccine and treatment prioritization, and quarantine space; and
- c. transitional / permanent housing: education, distribution of PPE and cleaning supplies, access to vaccines and/or treatment, and increased use of virtual, telephonic, and in-person check-ins to ensure well-being.

These CoC/Public health protocols are regularly reviewed and revised to ensure all safety measures are both communicated to and implemented by the CoC and serve to increase the resiliency of the homeless population to combat infectious disease and help the CoC effectively respond to infectious disease outbreaks in the future.

1D-8	Coordinated Entry Standard Processes.
	NOFO Section V.B.1.o.
	Describe in the field below how your CoC's coordinated entry system:
1	can serve everybody regardless of where they are located within your CoC's geographic area;
2	uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;
3	collects personal information in a trauma-informed way; and
4	is updated at least annually using feedback received from participating projects and households that participated in coordinated entry.

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#3 is NEW

- 1. The CoC Coordinated Entry System (CES) covers 100% of the geographic area through three interlinked systems: a. Call Center - The CoC's 24/7 toll free Homeless Hotline which is integrated into the county's 211, 311 and 988 systems and is widely known through by people working with unhoused persons. The Hotline matches callers to all available services, including diversion, prevention, mainstream housing and emergency shelter; b. Outreach - the CoC's Street Outreach program divides the County into three coverage zones, each with a dedicated Navigator, and has a specific Street Outreach team focusing on homeless transition age youth. Street Outreach Navigators work closely with a variety of personnel who are responsible for county-wide systems, including public transport, public safety, public library, and behavioral health crisis response staff, as well as community groups and civic associations; and c. Service Providers - The CoC's CES includes a wide network of diverse service providers including emergency shelters, drop-in centers, criminal justice providers, victim service providers, and behavioral health providers.
- 2. The CoC has a standardized assessment process which relies on data elements captured by all providers in HMIS and a parallel process that captures the same data elements outside of HMIS for clients whose information is not, or cannot be, entered into HMIS (i.e.; victim service providers). The assessment process and composite scoring tool was developed, and is continually reviewed by, the CE Steering Committee which is made up of an intentionally diverse representation of providers in the CoC. The resulting assessment score is the beginning point of the CoC prioritization process, and adjustments are made to the final prioritization lists in bi-weekly case conferencing meetings. These biweekly meetings ensure that all parts of the CES can collaborate to ensure that the households with the highest vulnerabilities are prioritized for limited CoC resources.
- 3. NEW
- 4. In addition to feedback from the CoC plenary, weekly meetings with representatives of all access points creates an opportunity for feedback from program staff and participants through their case managers. These meetings are used to continually improve homeless persons' to access to CES, standardized assessment, and prioritization in a way that is both standardized and flexible, ensuring the right resources are made available to households as rapidly as possible.

1D-8a.	Coordinated Entry-Program Participant-Centered Approach.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC's coordinated entry system:	
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;	
2.	prioritizes people most in need of assistance;	
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and	
4.	takes steps to reduce burdens on people seeking assistance.	

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- 1. The Homeless Hotline, a long established, language agnostic, toll-free number communicated across many print, digital, and social media, is widely known throughout the homeless services community. Outreach and Drop-in Center teams also reach out to individuals who are least likely to apply for assistance, including youth, individuals experiencing mental health crises, non-English speakers and new arrivals. Partnerships with law enforcement, Fire/EMS mobile integrated health teams, Crisis Response teams, faith communities, and local non-profit organizations ensure that experiencing homelessness in any area of the County is not a barrier to being connected to services.
- 2. The Coordinated Entry (CE) team meets bi-weekly and reviews the by-name list using case conferencing and a robust set of data points to prioritize and match homeless residents to CoC assets based on level of acuity, vulnerability and chronicity. Case conferencing among client referrers, supportive housing providers, and other stakeholders results in a transparent, multi-disciplinary, mutually accountable, and client centered process that works to ensure that all homeless individuals are fairly and expeditiously assessed, prioritized, and connected to the most appropriate and least restrictive services. The CoC has joined Built for Zero and will be engaging in a critical analysis of the front end of the system fin FY 2024.
- 3. CE prioritizes customers on the by name list by vulnerability to ensure that resources are being allocated for the people most in need. CE also "prequalifies" clients based on the approved prioritization order to reduce delays and to ensure that as soon as CE is notified of a housing resource, a client referral can be made.
- 4. As part of CE, the Homeless Hotline actively partners with outreach personnel to facilitate contact regardless of phone access, location in the county, language, anxiety in calling the Hotline, or other barriers that people might face calling the Hotline to ensure that there are no systemic barriers to persons seeking emergency shelter. CES also works continually with service providers in the community to ensure that anyone experiencing homelessness has access to the CES referral process and can be added to the CoC's BNL for prioritization and referral. New providers who have contact with otherwise unidentified persons experiencing homelessness are incorporated into the CES referral process through Street Outreach or as an Access Point.

1D-8b.	Coordinated Entry-Informing Program Participants about Their Rights and Remedies-Reporting Violations.	
	NOFO Section V.B.1.o.	
		•
	Describe in the field below how your CoC through its coordinated entry:	
	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;	
	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.	

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(limit 2,500 characters)

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- 1. The CoC's homeless hotline which operates 24/7 is widely advertised and is the tier 1 / central access point for Coordinated Entry supported by the Street Outreach team who engages directly with those who are unable or unwilling to call the hotline to ensure access to housing and services within the County. CoC members also host and/or participate in a variety of collaborative meetings throughout the year with homeless services providers and other organizations providing human and social services and uses those venues to ensure the community at large understands what services are available through the CoC and how to access them. Finally, several CoC partners employ housing locators to engage, recruit, and retain a network of multi-family and private landlords and property management firms to deliver an array of fair, affordable housing options that support client choice and address special needs (i.e.; ADA accommodations and service animals) in all areas of the County.
- 2. Coordinated Entry policies and procedures are posted on the CoC website and fair housing materials are posted in all program sites which include information about program participants rights and remedies for violations of federal, state, and local fair housing/ civil rights laws. All CoC participants are provided with a participant handbook at entry which explain the grievance procedure and how and where to report violations. In addition, the CoC housing partners hold periodic housing fairs and/or leasing events and shelters regularly bring participants are in search of housing.
- 3. The CoC collects data obtained from providers and clients regarding which properties or private landlords are engaging in discriminatory practices (i.e; denying access to voucher holders, using intimidation to dissuade clients from applying, or refusing to renew the lease in order to circumnavigate local rent stabilization laws). In addition, CoC members the Department of Housing and Community Development who issued the County's most recent Analysis of Impediments to Fair Housing Choice in 2020 which outlines specific goals and action steps and the Office of Human Rights and collectively work to utilize data to hold landlords accountable and increase resource availability. This continues to be an area of focus for the CoC and has been identified for deeper analysis during the 2023-2031 strategic planning process.

11	D-9. Advancing Racial Equity in Homelessness–Conducting Assessment.	
	NOFO Section V.B.1.p.	
1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	08/24/2022
1D	-9a. Using Data to Determine if Racial Disparities Exist in Your CoC's Provision or Outcomes of CoC Program-Funded Homeless Assistance.	
L	NOFO Section V.B.1.p.	
	Describe in the field below:	

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- the data your CoC used to analyze whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance; and
 how your CoC analyzed the data to determine whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance.
- (limit 2,500 characters)

New in 2024. Usable information from 2023. See Amanda Harris** 1. In 2022, the CoC participated in a 9 CoC regional racial equity systems analysis coordinated by the Metropolitan Washington Council of Governments and facilitated by C4 Center for Social Innovations to inform and transform systems and create better and more equitable outcomes for persons of color in our community. As part of this work, the CoC conducted a quantitative racial equity assessment and review of system performance measures by race and ethnicity; collected qualitative regional data from BIPOC focus groups; surveyed CoC stakeholders on the CoC's efforts to address equity, began system mapping to identify equity gaps and engaged in development of local and regional data dashboards to identify ongoing racial disparities in real time. The CoC also used the HUD race and ethnicity analysis tool to compare data to that of the C4 regional effort to begin setting a foundation for developing a composite for looking change and performance over time. The data metrics identified in this work will continue to be refined and enhanced and is a priority for the CoC Data Workgroup and will be regularly reviewed by the CoC. 2. As part of the work with MWCOG and C4, the CoC found that (1) Black/African Americans were slightly over-represented and Whites slightly underrepresented, though the CoC had the lowest disparity when compared with other CoCs in the region, (2) Black/African American consumers had the most positive exit outcomes of any group, but were more like to recidivate, and (3) that the largest discrepancy in the CoC was the underrepresentation of Hispanics which was the largest such discrepancy in the region. The CoC has included DEI as an overarching framework for its 2023-2031 strategic planning process which began in the summer of 2023 and is expected be complete by January 2024.

1D-9b. Implemented Strategies to Prevent or Eliminate Racial Disparities.	
NOFO Section V.B.1.p	

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

1.	Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?	Yes
2.	Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?	Yes
3.	3. Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?	
4.	4. Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?	
5.	Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?	Yes
6.	Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?	Yes

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7.	Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?	Yes
8.	Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity?	Yes
9.	Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?	Yes
10.	Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?	Yes
11.	Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?	Yes
	Other:(limit 500 characters)	
12.	The CoC is currently engaged in its new 10 year strategic planning process with an intentional focus on DEI improvements in system delivery	Yes

1D-9c.	Plan for Ongoing Evaluation of System-level Equity.	Processes, Policies, and Pro	ocedures for Racial	
	NOFO Section V.B.1.p.			

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.



New in 2024 - See Amanda Harris*** - Usable 2023 narrative The CoC has engaged in several efforts to address identified disparities and continue to advance racial and other equity practices impacting homelessness including: 1. Examination of disparities impacted by social determinants of health and share data and evidence-based strategies to create an action plan to transform structures, systems and policies to support and advance health equity; 2. A CoC workgroup comprised of Persons with Lived Experience and Expertise: 3. Collaboration with the Office of Technology's GIS and Data Warehouse to map poverty, housing type, property turnover rates, employment sectors adversely impacted by the pandemic, racial composition, family size, and other factors to help target financial assistance to those most likely to experience housing loss; 4. SAMSHA funded sequential intercept modeling effort to engage cross sector partners in improving interventions at every point of contact, developing alternate responses and reducing repeated incarcerations; and 5. Center for Law and Social Policy's PATH Learning Community to re-imagine youth and young adult mental health systems and advance system/policy changes that support well-being for youth resulting in draft legislation that would allow TAY to access behavioral health services without a diagnosis.

Newly emerging CoC efforts to further analyze and address disparities include: 1. Full review of CoC policies, procedures, and processes to identify and eliminate policies, practices (including recruitment and hiring), attitudes, and cultural messages that may directly or indirectly reinforce differential outcomes by race or other groups; 2. Community participation in Built for Zero; 3. Equity data analysis of the newly implemented CE composite scoring system to reassess for new or changing disparities; 4. Creation of a training schedule to regularly provide implicit bias, cultural humility, and other equity provider trainings to ensure universal delivery of equitable services; 5. Establishment of a new CoC DEI position to lead CoC efforts related to equity, access and inclusion; 6. Focus groups soliciting targeted and authentic system input and engagement by identified populations having disparate access or outcomes including Hispanic/Latinx, Immigrant, LGBTQ+, and unsheltered); 7. Partnerships with Resettlement Agencies and other organizations to address burgeoning numbers of new arrivals and

1D-9d.	Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities.
	NOFO Section V.B.1.p.
`	Describe in the field below:
1.	the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and
2.	the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.

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The CoC is committed to continuing to ground its efforts to eliminate disparities in data and authentically imbed equity in all CoC programs and policies. 1. As part of the work with MWCOG and C4, the CoC identified system performance measures and other key data metrics to monitor to ensure equity of system access and outcomes, inclusive of metrics consistent with federal nondiscrimination requirements. All identified metrics will be broken down by identified vulnerable groups and special populations, including BIPOC, LGBTQ+, person with disabilities, survivors of domestic violence and sexual assault, and youth. In conjunction with the regional data dashboard developed as part of the project, locally specific data will be collected, reported, and regularly reviewed by the CoC (including YAB and PLEE subcommittees), as part of a continuous quality improvement process to measure CoC progress against identified gaps in access or disparities in outcomes and to make and implement plans to address these disparities as they are identified. The CoC is also newly participating with Community Solutions Built for Zero program and is committed to regularly reporting data to Community Solutions as an effort to ensure accountability and credibility to stakeholders around CoC progress on eliminating racial disparities. As new policies and practices are implemented, the resulting data will be reviewed to assess whether the implementation has the intended effects. As part of its 2023 – 2031 strategic planning process, the CoC is working to set benchmark goals for each of the identified metrics (i.e.; length of stay, exits to permanency and housing placement locations, and recidivism) and track progress towards meeting those goals as an integral part of data reporting and visualization. The CoC is currently recruiting for a DEI position to support these targeted efforts. 2. The CoC uses all existing HUD and NAEH tools available including Stella P.,

2. The CoC uses all existing HUD and NAEH tools available including Stella P., NAEH Race Equity, HUD race and ethnicity analysis to track and measure progress. In addition, the CoC is currently working to onboard a subject matter expert to help develop a comprehensive data strategy for system improvement; including special reports and dashboards to support real time decision making

and performance measurement.

1D-10. Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC's Outreach Efforts.

NOFO Section V.B.1.q.

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.

The CoC has a well-established youth action board (YAB) that is nationally recognized and is comprised of youth with lived experience that have authentic representation on local, state and national policy making entities driving best practices and informing policy. The YAB attends recruiting events throughout the year where young people gather and have an open and continuous process for onboarding new youth who express an interest in joining their work. The YAB is also working in partnership with a local marketing team to develop the social media content and virtual presence for a comprehensive outreach campaign which is slated to launch in January of 2024. In addition to its youth leadership, the CoC has engaged a consultant to coordinate the development of an adult lived experience committee. The consultant, Donald Whitehead, has worked over the last year to recruit and train a diverse group of people with lived experience who have received homeless services in Prince George's County. A communitywide announcement was disseminated throughout the County and provided to a wide range of service providers, faith-based organizations and county officials working in the homeless service delivery system. Additional recruitment was conducted through the National Coalition for the Homeless network. The effort produced a group that includes multiple sectors of the population including single adults. youth, families, BIPOC individuals and recent immigrants. The group also includes chronically homeless individuals and those suffering a wide range of structural causes of homeless. The group has made significant progress by creating a mission and values statement, community agreements, coordinates with County leadership to review policy and procedures to ensure that the CoC's lived experience and racial equity work is continuously viewed with an equity and inclusion lens, helped develop the CoC's objectives and strategies to serve unsheltered homeless with the highest needs, and is a newly established CoC committee with decision making authority and representation on the CoC Steering Committee.

1D-10a.	Active CoC Participation of	of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.		

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Routinely included in the decisionmaking processes related to addressing homelessness.	23	12
2.	Participate on CoC committees, subcommittees, or workgroups.	23	12
3.	Included in the development or revision of your CoC's local competition rating factors.	16	5
4.	Included in the development or revision of your CoC's coordinated entry process.	16	5

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1D-10b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

The CoC's Youth Action Board (YAB) maintains an annual training calendar to ensure its members (all with lived experience) are provided with appropriate and relevant professional development opportunities. Recent trainings have included but are not limited to Public Speaking, Resume Building, Financial Awareness, Mental Health Awareness, Suicide Prevention, Health and Hygiene, Opportunity Youth: Shaping a Positive Narrative Together, Black Indigenousness & People of Color (BIPOC) Mental Health: Barriers and Solutions, Young People & Travel: Planning, Paying, Preparing, Executing, and Trauma, Stress, and Resilience. The CoC has also engaged a local consultant (Donald Whitehead) to work with the CoC to recruit and train an adult Persons with Lived Experience and Expertise (PLEE) workgroup that has a leadership role on the CoC's Steering Committee. This work includes deployment of a Lived Experience Training Academy (LETA) to equip people with lived experience of homelessness to embrace leadership roles and transform CoC policies to be more inclusive. The curriculum was created by a diverse set of national experts in partnership with PLEE and academy topics include Technology Literacy, Wellness and Self-Care, History of Homelessness, Communication, Financial Literacy, and Organizing and Advocacy. Interconnected themes woven into each topic include Transformative Leadership (Best practices for leadership), Legal Connections (Know your rights), Trauma-Informed Care and Healing (How to handle triggers). Public Policy (Legislative process and current policies), Key Vocabulary (Jargon and Acronyms), Extended Learning Resources (Additional resources and tools), and Wellness (Self-care reminders and tips). YAB members and PLEE workgroup members are included in the training academy to continue to support their development and leadership growth. In addition to the professional development opportunities, the CoC has authentically invested in creating employment opportunities that prioritize the hiring of PLEE. The CoC lead has established two paid youth advocate positions, hired two persons with lived experience to work in our mainstream benefits programs, hired 2 staff on its street outreach team (one in a leadership role) that have lived experience, is in the process of creating an adult advocate position and posted all vacant CoC leadership positions with a preference for candidates with lived experience.

1D-10c.	Routinely Gathering Feedback and Addressing Homelessness.	e of	
	NOFO Section V.B.1.q.		
	Describe in the field below:		
1.	how your CoC gathers feedback from people e		
2.	how often your CoC gathers feedback from people experiencing homelessness;		
how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;			am
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- 4. how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and
- 5. steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

(limit 2,500 characters)

2-4 are new in 2024

- 1. The CoC uses several outlets to gather feedback from people experiencing homelessness including but not limited to: Regular solicitation of feedback from active members of the CoC plenary with lived experience as well as from the CoC's Youth Action Board and newly formed Persons with Lived Experience and Expertise (PLEE) Adult workgroups, both of which have 100% PLEE representation; weekly meetings with street outreach teams to identify and address gaps or challenges experienced by unsheltered persons they encounter; strategic focus groups as part of the 2023-2031 strategic planning assessment and discovery phase, and other targeted focus group sessions hosted by the CoC for program development and evaluation purposes the most recent of which included a partnership with the National Alliance for Safe Housing to gather the experiences of survivors of domestic violence, sexual assault and human trafficking and the Latina/o provider community.
- 3. The CoC routinely gathers feedback from people serves by the CoC and ESG programs though administration of a confidential (voluntary) survey to sheltered residents requesting their honest feedback on a variety of topics including safety, services, facility operations, and program impact on their stability during the CoC's quality assurance unit's annual monitoring of CoCprovider programs.

4. NĖW

5. The CoC continuously takes actions to address challenges raised by people with lived experience and / or their advocates to improve CoC programs and services. Recent efforts include but not limited to: Removal of adverse documentation requirements that present barriers to access, streamline shelter referral practices to allow direct placement by street outreach; facility renovations improving privacy and safety; expansion of survivor specific housing programs with a population specific trauma lens; creation of developmentally appropriate shelter and housing response systems for unaccompanied youth and young adults; legislative advocacy for new laws permitting minor rights to consent to shelter and tuition waiver for youth pursuing higher education; targeted recruitment of supportive landlords including dedicated public housing for homeless persons are elderly and/or differently abled; and increased financial incentives for landlords to lease to residents with complex criminal histories and/or credit history challenges.

1D-11.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.s.	
	Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
1.	reforming zoning and land use policies to permit more housing development; and	
2.	reducing regulatory barriers to housing development.	

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The CoC lead is a member of the County's Housing Opportunities for All (HOFA) workgroup chaired by the Department of Housing and Community Development (also a CoC member agency) and actively participated in the development of a comprehensive housing strategy with 48 cross-cutting and targeted actions divided into short-, medium-, and long-term timeframes for implementation over the next 10 years. HOFA recommendations aim to increase the supply of new and the preservation of existing affordable housing in the County and supporting strategies include identification of new funding sources, strengthening of existing and creation of new programs / policies, and cross departmental collaboration. All HOFA recommendations are designed to promote equitable access to healthcare, education, jobs, and transportation, assess barriers to fair, affordable, diverse and quality housing opportunities, meet the existing and future needs for the County's diverse populations and promote and preserve housing for all. A representative sample of HOFA actions completed and / or currently underway include:

- 1. Zoning/land use reform including completion of an inclusionary zoning feasibility study; establishment of a Housing Investment Trust Fund (HITF); technical assistance from the Center for Community Progress to explore the creation of a land bank, and alignment of HOFA goals with the 2021-2025 Consolidated Plan to support pursuit of authorization of two additional tools: Section 108 and Neighborhood Revitalization Strategy Area.
- 2. Reduction in regulatory barriers to development including redesign of the County's first right of first refusal (ROFR) increasing the committed affordable housing supply by 271 units; a proposed framework to guide ongoing development of a universal design policy; and efforts to streamline the development review and permitting process for developments with a certain share of units set-aside for low-income households.



1E. Project Capacity, Review, and Ranking-Local Competition

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide; Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1	. Web Posting of Advance Public Notice of Your CoC's Local Competition Deadline, Scoring and Rating Criteria.	
	NOFO Section V.B.2.a. and 2.g.	

Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC's local competition.	08/14/2024
2. Enter the date your CoC published its submission deadline and scoring and rating criteria for Rene Project applicants to submit their project applications for your CoC's local competition.	owal 08/07/2024

respo	act Review and Ranking Process Your CoC Used in Its Local Competition. We use the conse to this question and the response in Question 1E-2a along with the required hments from both questions as a factor when determining your CoC's eligibility for bonus and for other NOFO criteria below.	
NOF	O Section V B 2 a 2 b 2 c 2 d and 2 e	1

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes
5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes

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6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes
1E	-2a. Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	
		_
	You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.	
	Complete the chart below to provide details of your CoC's local competition:	
		_
1.	What were the maximum number of points available for the renewal project form(s)?	15:
2.	How many renewal projects did your CoC submit?	2
3.	What renewal project type did most applicants use?	PH-PSH
1E	-2b. Addressing Severe Barriers in the Local Project Review and Ranking Process.	
	NOFO Section V.B.2.d.	
		_
	Describe in the field below:	
	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;	
	2. how your CoC analyzed data regarding how long it takes to house people in permanent housing;	
	3. how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and	
	4. the severe barriers your CoC considered.	

- 1. The CoC uses a Rating and Ranking Tool (RRT) based on HUD's CoC Program Project Rating and Ranking Tool and input from a variety of stakeholders including persons with lived experience, to review, rank, and rate the CoC renewal projects. The CoC utilized HMIS data, the most recent APRs and Data Quality Reports, and Coordinated Entry data to evaluate projects. The Tool assesses organizational capacity, housing and bed utilization, services and policies, and outcomes including housing placements and stability, income growth, and linkages to benefits to measure each project's success in housing people in permanent housing.
- 2. The CoC utilized HMIS data and Coordinated Entry data to measure the length of time from referral to successful housing placement. The Coordinated Entry Lead regularly tracks this information to identify patterns and determine where issues and barriers to rapid placement can be remedied at the system and provider level.
- 3. The Project Ranking Committee (PRC), who reviews and ranks projects, assign higher points to projects based on the acuity and vulnerability of the populations they serve. They considered the % of households being served with high service needs (having zero income at entry, coming from a place not meant for human habitation, history of DV, multiple incarcerations or emergency room visits) and the % of households with extreme vulnerabilities (cognitive deficits, mental health, substance use, and medical conditions). The more service needs and vulnerabilities, the higher the score the project was able to receive.
- 4. NEW usable from 2024 = Recognizing that people with severe needs can be more difficult to serve and that the CoC needs more programs that are equipped to effectively serve this population, programs serving or proposing to serve a high percentage of people with severe high needs were awarded additional points in the ranking process. In addition, the CoC scoring criteria allocated escalating point values by project type for applications that addressed certain vulnerabilities and severity of needs. The CoC ranking panel was made up of persons with lived experience and partners with subject matter expertise in key CoC priority areas (i.e; reentry and behavioral health) whose experiences allowed them to fully evaluate services proposed by the applicants.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	
	Describe in the field below:	
1.	how your CoC used input from persons of different races and ethnicities, particularly those over- represented in the local homelessness population, to determine the rating factors used to review project applications;	
	how your CoC included persons of different races and ethnicities, particularly those over- represented in the local homelessness population in the review, selection, and ranking process; and	
	how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers.	

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- 1. The CoC serves the largest community of color in the Country. Its members and leadership are representative of that diversity (more than 65% of the CoC is BIPOC / Latinx and collectively determine the funding priorities and rating factors for the CoC competition.
- 2. The continuous input from our BIPOC community resulted in modifications to the CoC's competition addendum requiring responses from all applicants in three key areas racial equity, lived experience, and behavioral health partnerships and increased points given for demonstrated commitment to access and equity as well as diversity at all levels of organizational leadership. The CoC's Review and Ranking Committed was comprised of 66% persons of color and 20% persons with lived experience to ensure diversity of perspective when ranking. In addition, ranking panel members brought a wide variety of subject matter expertise to the process, representing underserved populations including Latinx and critical CoC subpopulation priorities including returning citizens, systems connected and other UHY youth, chronic homeless, those with significant health and behavioral health challenges and subsidized housing programs.
- 3. The Review and Ranking Committee used several racial equity factors to review, score and select projects in the 2023 competition, including a weighted focus on participant diversity and alignment with the demographics of the County's homeless population, diverse representation in managerial and leadership positions, and established mechanisms for receiving and incorporating feedback from under-represented participants into program policies and practices to eliminate identified barriers.

1E-4.	Reallocation–Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	
	Describe in the field below:	
1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;	
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;	
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and	
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.	

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- 1. The CoC uses reallocation as one of many tools to continuously realign system resources with community needs to improve overall CoC performance and has a written reallocation policy. CoC Program funds may be reallocated either by a voluntary process or by a competitive system transformation process that prioritizes higher need projects and/or eliminates lower performing programs. CoC determination of lower performing programs is made based on an evaluation of the following criteria: Project performance against CoC system performance measures, Bed utilization, Cost effectiveness, HMIS participation and data quality, and Grants management. The CoC reallocation policy is reviewed annually and was last updated and approved by the full CoC membership during a monthly CoC plenary meeting on 9/12/24 and publicly posted on the County website.
- 2. The CoC did not identify any low performing or less needed projects during the 2024 local competition.
- 3. The CoC did not reallocate any projects due to low performance or less need in the 2024 local competition.
- 4. Not Applicable.

1E- 4 a.	Reallocation Between FY 2019 and FY 2024.	
	NOFO Section V.B.2.f.	
		_
	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024?	Yes
1	E-5. Projects Rejected/Reduced-Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	
		_
1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	Yes
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	Yes
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	10/07/2024

1E-5a.	Projects Accepted-Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

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rani app	er the date your CoC notified project applicants that their project applications were accepted and ked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified licants on various dates, enter the latest date of any notification. For example, if you notified licants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	10/07/2024
1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	
1. P 2. P 3. P 4. P 5. A	es your attachment include: Project Names; Project Scores; Project Status—Accepted, Rejected, Reduced Reallocated, Fully Reallocated; Project Rank; Innount Requested from HUD; and Reallocated Funds +/	Yes
1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting-CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	
		I
part 1. th	er the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or the coC Application; and Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	10/28/2024
•		
	1E-5d. Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g. You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	
	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	10/28/2024

2A. Homeless Management Information System (HMIS) Implementation

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide; Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

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24.4		1
ZA-1.	. HMIS Vendor.	
	Not Scored–For Information Only	
Enf	ter the name of the HMIS Vendor your CoC is currently using.	Wellsky
2A-2.	HMIS Implementation Coverage Area.	
	Not Scored–For Information Only	
Sel	lect from dropdown menu your CoC's HMIS coverage area.	Single Co
2A-3.	HIC Data Submission in HDX.	
ZA-3.		
	NOFO Section V.B.3.a.	
,		
Ent	ter the date your CoC submitted its 2024 HIC data into HDX.	
Ent	ter the date your CoC submitted its 2024 HIC data into HDX. You must enter a date in question 2A-3.	
<u> </u>	You must enter a date in question 2A-3. Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and	
	You must enter a date in question 2A-3. Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	You must enter a date in question 2A-3. Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	

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2. state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database–compliant with the FY 2024 HMIS Data Standards.

(limit 2,500 characters)

1. The CoC received a HUD funded DV RRH grant award during the 2021 competition and a TH-RRH grant award during the 2022 and 2023 competitions. The CoC also operates a non-HUD funded DV emergency shelter. The CoC's HMIS team works collaboratively with its DV providers and meets regularly throughout the year to ensure data collection occurs in a comparable database that meets - and continues to - comply with all HUD data standards and regular reporting that allows for inclusion of these services in CoC reports.

2. All DV providers are using HMIS comparable databases - Efforts to Outcomes (ETO) and Osnium - and the HMIS Lead has verified both systems are compliant with FY 2024 HMIS Data Standards.

2A-5.	Bed Coverage Rate-Using HIC, HMIS Data-CoC Merger Bor	nus Points.	
	NOFO Section V.B.3.c. and V.B.7.		

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report]	Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report]	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report]	
1. Emergency Shelter (ES) beds				
2. Safe Haven (SH) beds				
3. Transitional Housing (TH) beds				
4. Rapid Re-Housing (RRH) beds				
5. Permanent Supportive Housing (PSH) beds				
6. Other Permanent Housing (OPH) beds				

You must enter a value for elements 1 through 6 in all four columns. If the project type does not exist in your CoC, enter '0' in all three columns for that project type.

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.
	NOFO Section V.B.3.c.
	For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:
1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

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Not Applicable. There are no bed coverage rates below 84.99% reported for the $\ensuremath{\text{CoC}}$

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59	Yes
p.m. EST?	



2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide; Section 3 Resources;
- PHA Crosswalk; and

(limit 2,500 characters)

FY2024 CoC Application

- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	
Ente	er the date your CoC conducted its 2024 PIT count.	01/25/2024
2B-2.	PIT Count Data-HDX Submission Date.	
	NOFO Section V.B.4.a	
Ente	er the date your CoC submitted its 2024 PIT count data in HDX.	
	You must enter a date in question 2B-2.	
2B-3.	PIT Count–Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	
	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.	

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UPDATE THIS****

- 1. The CoC has been completing comprehensive homeless youth specific counts since 2012 and the planning process for the 2024 Point in Time (PIT) involved both organizations that serve unaccompanied homeless youth (UHY) as well as youth with lived experience. In 2024, the planning process also included all newly funded Cohort 3 Youth Homelessness Demonstration Pilot (YHDP) providers and the pre-PIT outreach work of the YHDP outreach and drop in center personnel.
- 2. Street Outreach personnel who serve all homeless persons including UHY were integral to the planning of the 2024 PIT and worked closely with CoC youth-specific outreach teams in reaching UHY.
- 3. In the months leading up to the 2024 PIT, CoC YHDP funded partner agencies met with UHY in the CoC system and the CoC's Youth Action Board members to identify zones that would be enumerated along with recommendations for new or improved canvassing and survey strategies. Due to the continued risk presented by COVID-19, the CoC's enumeration was limited to case managers and agency workers who could cover their zones alone or who regularly worked together in socially distanced teams. As a result, youth enumerators did not participate directly in the PIT on the night of the 2024 count, however their expertise from past counts were essential to providing critical information the 2024 teams. In addition to assisting with planning, CoC YHDP agencies sent case managers as PIT teams into the community, working in conjunction with other teams in the same area to ensure complete, developmentally appropriate and age relevant, coverage.

2B-4.	PIT Count-Methodology Change-CoC Merger Bonus Points.
	NOFO Section V.B.5.a and V.B.7.c.
	In the field below:
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;
3.	describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and
4.	describe how the changes affected your CoC's PIT count results; or
5.	state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.
(limit 2 50	() characters)

- 1. The CoC made no changes to its sheltered PIT count implementation.
- 2. The CoC made no changes to its unsheltered PIT count implementation.
- Not Applicable.
- Not Applicable.

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2C. System Performance

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide; Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reducing the Number of First Time Homeless–Risk Factors Your CoC Uses.
	NOFO Section V.B.5.b.
	In the field below:
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;
2.	describe your CoC's strategies to address individuals and families at risk of becoming homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time

- The CoC uses several data sets to identify causal factors driving first time homelessness including housing distress data, affordable housing studies, census information, eviction filings, HMIS, PCWA data, health indicators, refugee and asylee resettlement data, public safety/corrections data, foodbank and drop in center data, hotline calls and a local COVID assistance prioritization map which was created using poverty, housing type, property turnover rates, employment sectors most impacted by COVID, race, family size, and other factors to help target those most likely to experience housing loss. This data is analyzed to identify emerging local trends and is used by the CoC to continuously forecast shifts in population sets, target prevention and diversion activities, and proactively plan for newly emerging needs. 2. The CoC utilizes 211 as the front door for identifying families needing intervention to avoid a housing disruption. 211 maintains a database of over 6.000 resources and ensures callers are linked immediately to needed diversion and eviction prevention services including, conflict mediation, education on tenants' rights, and monetary assistance. Rental assistance is coordinated using a reservation system to prevent duplication and a central banking system to ensure immediate access to funds to resolve the crisis. The CoC's consortium of providers are strategically located throughout the County and use a universal application and standardized protocols to ensure uniformity throughout the system. Annual refresher training is conducted to ensure system efficacy. Finally, the CoC conducts outreach to FQHCs, municipal officials, pantries, libraries and churches to educate households about available resources, works with landlords and the Sheriff's Office to resolve pending evictions, the McKinney Vento liaison to identify families at risk or doubling up, the PCWA for co-case management of housing unstable families, and the PHA to target units at risk of losing their housing subsidy.
- 3. The CoC Lead and 211 CEO oversee this strategy.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	
	Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:	
		1
1.	natural disasters?	No
2.	having recently arrived in your CoC's geographic area?	Yes

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Prince George's County sits in close proximity to the majority of the Washington Metro region's resettlement agencies (RAs). These agencies typically do not seek housing outside of a 50-mile radius of their offices to ensure they are able to the necessary in person supports to their new arrivals and tend to make multiple placements in the same areas and / or complexes where relatively affordable housing opportunities and supportive landlord partnerships are available. Over time this has resulted in the County receiving more than 64% of all RA sponsored resettlements in the state of Maryland (an estimated 4.590): many of whom are self-supporting but those who are not often present with longer term needs and significant barriers to housing loss prevention and longterm housing stabilization. In FY 2023 alone, the CoC provided \$314K in financial rental assistance to RA families to prevent housing destabilization and homelessness. In addition, recent arrival of migrants on buses from other parts of the Country have significantly challenged the CoCs in the region to support those individuals and families who elect to stay once the short-term reception funded assistance has ended and the CoC has begun to see an escalation in requests for housing and other basic needs assistance.

2C-2.	Reducing Length of Time Homeless–CoC's Strategy.	
	NOFO Section V.B.5.c.	
	In the field below:	
1.	describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;	
2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.	



The CoC is continuing to experience the aftereffects of COVID-19 and as the 2nd largest BIPOC community in the Country, the recovery and rebuilding period is long and slow for individuals and households that were significantly adversely impacted. In addition, the CoC continues to see increases in households with complex and severe somatic and behavioral health needs and when combined with the lack of appropriate community-based step down or treatment beds, the homeless system serves as the housing of last resort negatively impacting overall length of stay in these cases. In spite of these challenges, the:

- CoC works continuously to reduce the length of time homeless in several ways, including: a. Family mediation/reunification as a supportive housing strategy, b. landlord meet and lease events incentivizing rapid lease up, c. increased PH capacity through move on strategies, matching housing subsidies with COC PSH to expand units, use of ESG-CV and state EHP funds to expand RRH, and PHA priorities for homeless (EHV, FUP, FUP-Y, FYI, Homeless, ACIS/PFS, VET, VAWA, VASH, etc.), d. expedited unit inspections and a dedicated PHA representative to mitigate application delays, e. flex funding for removal of barriers to lease-up (i.e.; security deposits, 1st month's rent, utility deposits, furniture, and document vital record replacements), f. specialized housing projects targeting priority sub-populations with higher LOT (1115 waiver, Pay for Success, and YHDP), and g. expanded recruitment of landlords without barriers to leasing, especially those that are "returning citizen friendly". The CoC also contributed to the County's Comprehensive Housing Strategy Report "Housing Opportunities for All (HOFA)" which establishes a framework to reduce housing disparities, provide guidance and innovation in financing and redistribution of County resources, promote strategies for equitable access to healthcare, education, jobs and transportation, and remove barriers to fair,
- affordable, diverse and quality housing opportunities.

 2. The Coordinated Entry (CE) Team uses HMIS to create a By-Name list, which is prioritized by chronicity, vulnerability factors, and length of homelessness, and meets bi-weekly to create exit strategies and expedite appropriate connections between homeless persons and available housing. LOT is tracked for all households active on the BNL and is used to prioritize housing placements.
- 3. The CoC Lead and CE Manager oversee this strategy.

2C-3.	Successful Permanent Housing Placement or Retention -CoC's Strategy.	
	NOFO Section V.B.5.d.	
	In the field below:	
	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;	
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.	

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- The CoC employs several strategies to positively impact permanent housing exits including: a. Coordination with local PHAs to create more homeless priorities for public housing and set asides vouchers, expand education of landlords regarding the impact of Maryland's recent Housing Opportunities Made Equal Act which adds "source of income" to the list of prohibited forms of housing discrimination and bans landlords and management companies from having policies excluding tenants who use government assistance, such as Housing Choice vouchers. Match vouchers with HUD PSH programs to expand unit capacity with limited funds, access approvals for new FYI vouchers, and pre-inspect units and conduct lease up events matching voucher holders with ready to occupy units; b. Expansion of non-CoC funded housing solutions for veterans and survivors (i.e.; SAFE, GOCCP, Survivor Flex Fund, SSVF, GPD, and a faith base funded veterans crisis fund), c. Creation of privately funded faith-based transition housing units, d. Development of a shared housing pilot for seniors and chronic homeless, e. Ensuring all persons moving to PH are linked with mainstream resources to increase income and community support systems and creation of four housing stabilization positions to provide follow-up case management services for 18 months to ensure formerly homeless persons don't jeopardize their housing.
- 2. The CoC maintains a 99% retention in PSH and employs several strategies to positively impact retention including: a. All CoC PH providers ensure housing continues to be low barrier and staff provide ongoing support and advocacy to ensure housing retention by participants is achieved whenever and wherever possible, b. Households identified as at imminent risk of losing their housing due to severe tenancy challenges are case staffed and additional services offered to prevent disruption, c. All PSH program terminations require prior review by the CoC to ensure every effort has been made to support client success, and d. Acquisition of "move on" strategy vouchers to support participant transition from PSH to lower acuity permanent housing solutions with the provision of 12 months of post exit case management support.

 3. The CoC Lead and CoC Housing Subcommittee Co-Chairs oversee this strategy.

2C-4.	Reducing Returns to Homelessness-CoC's Strategy.
	NOFO Section V.B.5.e.
	In the field below:
1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate that individuals and families return to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

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- 1. The Data Subcommittee uses HMIS to track returns to homelessness (RTH) and produces 2 documents: Monthly reports which track exits with subsequent placement for up to three years after exit (including RRH/HA case closures) and a report card that tracks recidivism by program. Providers examine individual cases of persons returning to homelessness to determine the cause and identify if there were missed opportunities to engage. Data analysis of current "frequent flyers" in the homeless system is used to determine commonalities that may indicate risk for recidivism; this analysis includes cross-referencing with the criminal justice and health care system to identify patterns of usage between the 3 systems.
- 2. Strategies to reduce additional returns to homelessness include: a. Post-placement stabilization and follow-up for a minimum of 18 months for every permanent housing placement made by the CoC b. "Quick fix" rental, food, and utility assistance funds to solve re-emerging housing crises; c. engagement with other systems of care to increase services by non-CoC providers including peer-to-peer mentoring, behavioral health services, and in-home somatic health recovery support; d. A housing retention liaison that targets voucher holders whose housing subsidies are in jeopardy for CoC crisis resolution; and e. linkages to the faith-based community for additional support. The CoC is also engaged in on-going local racial equity analysis including analysis of disproportionality in RTH among various sub-populations and develop recommendations for targeted system improvements.
- 3. The CoC Lead and co-chairs of the CoC data subcommittee oversee this strategy.

2C-5.	Increasing Employment Cash Income–CoC's Strategy.
	NOFO Section V.B.5.f.
	In the field below:
1.	describe your CoC's strategy to access employment cash sources;
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.

- The CoC has several strategies to increase participant earned income and prioritize access for those experiencing homelessness to job assessment, readiness training and placement services including: a. Employment performance goals for all CoC providers and production of HMIS reports to measure progress; b. Coordination with local WIOA and Public Welfare agencies to prioritize homeless access to job assessment, readiness training and placement services; c. Employment assistance funds (i.e.; uniforms, certifications and vocational training), d. Development of "just in time" employers willing to hire transition age youth (18-24) needing immediate mentorship and employment, e. Rapid re-employment assistance for those who lose their job, f. Employ Prince George's training for all CoC providers and staff to improve rapid access the County's employment system and priority connections for participants presenting as unemployed/ underemployed, g. Transportation assistance, h. Targeted in-shelter and community job fairs, and i. Partnerships with unions and other trade organizations to create internships and on the job learning opportunities and contractual incentives to County contractors to hire homeless residents.
- 2. The CoC works closely with mainstream employment organizations to help participants increase income. Joint projects include: a. Partnership with the County's WIOA centers and local employers to increase work opportunities, local public welfare agency to leverage welfare to work activities, and the local developmental disabilities agency to leverage supportive employment opportunities, b. Coordination with the "Bridge Center at Adam's House" targeting rapid employment and supportive services for returning citizens, and c. Specialized employment training by the local community college in the 3 largest projected growth industries (transportation and warehousing, retail trade and medical). Maryland also increased the income guidelines for access to child-care subsidies that when mapped to employment strategies, greatly increase potential for family earnings.
- 3. The CoC and WIOA leads oversee this strategy.

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy
	NOFO Section V.B.5,f.
	In the field below:
1.	describe your CoC's strategy to access non-employment cash income; and
2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.

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 The CoC has implemented several strategies to increase non-employment cash sources including: a. Evaluation of all shelter entries within 72 hours to review eligibility for mainstream resources using a consolidated benefit application (TANF, SNAP and M/A), b. Periodic program reviews to identify eligible participants who have lost benefits and/or who are still are not linked to non-employment cash resources to facilitate access and/or to help them with recertification, c. Training of street outreach and shelter staff to complete SSI/SSDI Outreach, Access, and Recovery (SOAR) and mainstream benefit program applications, and d. Access to dedicated benefit liaisons within the local public welfare agency that are versed in all mainstream programs and help CoC staff and participants navigate complicated eligibility requirements and streamline the application process to ensure participants access mainstream resources whenever and wherever possible. They are also often able to generate system copies of critical documents when impacted residents have been receiving benefits but have lost their documents due to evictions or an unsheltered status greatly reducing the time it takes to secure replacements. 2. The CoC has a partnership with the local Department of Social Services' eligibility team that expedites all applications for mainstream benefits under their control (TANF, SNAP, M/A, DALP, and EAFC) and provides Affordable Care Act navigators for non-M/A insurance opportunities for CoC households. Several CoC member organizations also serve as mail stops for unsheltered homeless reducing loss of benefits due to their housing status and can aid with replacement of IDs, birth certificates, social security cards and other documents necessary for benefits processing. The CoC also has a partnership with the local health department's vital records office to provide free replacement birth certificates for homeless residents who were born in Maryland. The CoC Lead and DSS Mainstream Benefits Liaison oversee this strategy.



3A. Coordination with Housing and Healthcare

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide; Section 3 Resources;

PH-PSH

Project Restore

- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	. New Ph	H-PSH/PH-RRH Project-Leveraging H	ousing Resources.		
	NOFO Section V.B.6.a.				
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.				
hoi	using unit	applying for a new PH-PSH or PH-RF ts which are not funded through the Cog homelessness?	RH project that uses housing subsidies C or ESG Programs to help individual	or subsidized s and families	Yes
3A-2	3A-2. New PH-PSH/PH-RRH Project-Leveraging Healthcare Resources.				
NOFO Section V.B.6.b.					
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.				
ls y	your CoC lividuals a	applying for a new PH-PSH or PH-RF and families experiencing homelessne	RH project that uses healthcare resourss?	ces to help	Yes
3A-3. Lev	veraging	Housing/Healthcare Resources-List o	f Projects.		
NO	NOFO Sections V.B.6.a. and V.B.6.b.				
					_
If y	If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.				
Project Name		Project Type	Rank Number	Leverage 7	Гуре

		•
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Both

3A-3. List of Projects.

1. What is the name of the new project? Project Restore

2. Enter the Unique Entity Identifier (UEI): KJU4MS9GABR5

3. Select the new project type: PH-PSH

4. Enter the rank number of the project on your CoC's Priority Listing:

5. Select the type of leverage: Both



3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
 FY 2024 CoC Application Navigational Guide;
 Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs-New Projects.	
	NOFO Section V.B.1.r.	
Is y	our CoC requesting funding for any new project application requesting \$200,000 or more in funding housing rehabilitation or new construction?	No
3B-2.	Rehabilitation/New Construction Costs-New Projects.	
	NOFO Section V.B.1.r.	
		•
	If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:	
1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and	
2.	HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.	
(limit 2 50	0 characters)	•

Not Applicable

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3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide; Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	
pro	rour CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component jects to serve families with children or youth experiencing homelessness as defined by other deral statutes?	No
3C-2.	Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	
	You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.	
	If you answered yes to question 3C-1, describe in the field below:	
1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and	
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.	

(limit 2,500 characters)

Not Applicable.

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4A. DV Bonus Project Applicants for New DV Bonus **Funding**

 $\hbox{HUD publishes resources on the HUD.gov website at \ CoC\ Program\ Competition\ to\ assist\ you\ in\ completing\ the\ CoC\ Application.\ Resources\ include:}$

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
 24 CFR part 578;
 FY 2024 CoC Application Navigational Guide;
 Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

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4A-1.	New DV Bonus Project Applicants.		
	NOFO Section I.B.3.j.		
ļ!	Did your CoC submit one or more new project applications for DV Bonus Funding?		Yes
4A-1a.	DV Bonus Project Types.		
	NOFO Section I.B.3.j.		
		_	
	Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2024 Priority Listing.		
Pro	ject Type		
1. 550	O Coordinated Entry	No	
2. PH-	RRH or Joint TH and PH-RRH Component	Yes	
2. PH-		Yes	
You mus	RRH or Joint TH and PH-RRH Component at click "Save" after selecting Yes for element 1 SSO Coordinated	Yes	
You mus	RRH or Joint TH and PH-RRH Component of click "Save" after selecting Yes for element 1 SSO Coordinated to view questions 4A-2, 4A-2a. and 4A-2b.	Yes	
You mus	RRH or Joint TH and PH-RRH Component It click "Save" after selecting Yes for element 1 SSO Coordinated to view questions 4A-2, 4A-2a. and 4A-2b. Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area.	Yes	
You mus	RRH or Joint TH and PH-RRH Component It click "Save" after selecting Yes for element 1 SSO Coordinated to view questions 4A-2, 4A-2a. and 4A-2b. Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area.	Yes	1,842
2. PH- You mus 4A-3.	RRH or Joint TH and PH-RRH Component It click "Save" after selecting Yes for element 1 SSO Coordinated to view questions 4A-2, 4A-2a. and 4A-2b. Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area. NOFO Section I.B.3.j.(1)(c) and I.B.3.j.(3)(c)	Yes	1,842 732

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4A-3a.	How Your CoC Calculated Local Need for New DV Bonus Housing Projects.	
NOFO Section I.B.3.j.(1)(c)		
	Describe in the field below:	
1.	how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
2.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
	if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

- 1. The CoC calculated the number of survivors needing housing or services based on discrete survivor calls for emergency housing and crisis intervention to the County's emergency DV hotline (1,842 calls) in FY 23. It is important to note, however, that during that same time, there were 8,297 survivors served by the County's Family Justice Center, 14,926 District Court Protective orders served and 5,000 911 DV calls responded to by the Office of the Sheriff which serves to underscore the critical need for additional trauma informed, survivor specific housing responses within the CoC portfolio.
- 2. The CoC calculated the number of survivors served during that same time period using data provided by the CoC's emergency safe shelter and RRH programs for survivors (511 individuals reported in a comparable database) and those sheltered in a non-DV specific shelter and RRH programs who disclosed an episode of DV during their stay (203 individuals 65 actively fleeing reported in HMIS).
- 3. In the last several years the CoC has focused on building out its DV response: adding providers with national expertise to the continuum; creating protocols that follow best practices for safety planning, emergency transfers, and privacy; partnering with the Family Justice Center to ensure collaborative case management for survivors with a critical housing need; operating a \$75K flex account to support emergency needs of survivors accessing CoC programs and services; and opening a DV specific rapid re-housing program and a TH-RRH program. Key barriers to long term system success continue to include: inadequate amount of survivor specific shelter and housing programs; limited county-based organizations with subject matter expertise; financial strength and program experience to operate the ideal combinations of housing and supportive services; high shelter and housing program staff turnover rates that challenge the CoC's ability to deliver the ongoing training necessary to ensure new staff are adequately prepared to respond to the unique needs of survivors; and the need for improved collaboration to ensure all providers serving survivors in the broader CoC community are effectively working together to maximize limited resources. The new DV application being advanced by the CoC will help expand our capacity and offers a unique opportunity to positively impact all five of these challenges.

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4A-3b. Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).

NOFO Section I.B.3.j.(1)

Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.

Applicant Name

CCSI



Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	4A-3b. Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).		
	NOFO Section I.B.3.j.(1)		
	Enter information in the chart below on the project applicant that applied for one or more New DV Bonus housing projects included on your CoC's FY 2024 Priority Listing for New Projects:		
1. Appli	cant Name CCSI		
2. Rate	of Housing Placement of DV Survivors-Percentage	100%	
3. Rate	of Housing Retention of DV Survivors–Percentage	90%	
4A-3b.1.	Applicant's Housing Placement and Retention Data Explanation.		
	NOFO Section I.B.3.j.(1)(d)		
	For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:		

(limit 1,500 characters)

1. Placement rates were calculated using data from the emergency DV shelter CCSI operates in the County, as well as data from our own CoC and include exit and destination type data to forecast housing placement rates for the new project.

the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

2. whether the rate for housing placement accounts for exits to safe housing destinations;

2. Housing placement rates account for exits to safe housing destinations.

1. how the project applicant calculated the rate of housing placement;

3. how the project applicant calculated the rate of housing retention; and

- 3. Retention rates were calculated using data from the emergency DV shelter CCSI operates in the County, as well as data from our own CoC and included entry and re-entry data to forecast retention rates for the new project.
- 4. The shelter data resides in approved comparable database (Osinum) that manages client data and meets HUD 2024 Data Standards and the CoC data resides in the CoC HMIS system.

4A-3c.	Applicant's Experience Housing DV Survivors.					
	NOFO Section I.B.3.j.(1)(d)					
	Describe in the field below how the project app					
1.	ensured DV survivors experiencing homelessr housing;	ordable				
2.	2. prioritized survivors–you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan;					
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Project: CoC Registration and Application FY 2024

3.	determined survivors' supportive services needs;
4.	connected survivors to supportive services; and
	moved survivors from assisted housing to housing they could sustain-address housing stability after the housing subsidy ends.

- 1. CCSI operates the only federally funded domestic violence shelter in Prince George's County and works closely with Coordinated Entry, Non CoC RRH providers and other outside resources to help move families from the emergency DV shelter into safe, permanent housing as quickly as possible. 2. CCSI operates the homeless and DV hotlines for Prince George's County which serve as the Tier 1 access point for Coordinated Entry and is embedded into the County's Coordinated Entry (CE) process. CE and CCSI consider victim lethality in addition to vulnerability when making placements. Households can receive and decline multiple housing matches without penalty. CCSI prioritizes safety-related emergency transfers and has protocols facilitating rapid transfer into alternative housing or confidential facilities, including providing emergency shelter or hotel placement on an interim basis.
- 3. Survivors will work with CCSI's housing specialist and a case manager to identify their priorities and needs. Case managers support survivors to identify income for the household and assist in obtaining additional income as needed. Case managers provide survivors wrap-around services to meet any/all needs they may have to remain stable - this may include but is not limited to food, child-care, financial assistance, substance use treatment, mental health services, parenting programs, and support groups.
- 4. CCSI is the County's crisis intervention and information/referral resource answering both 9-8-8 and 2-1-1 for Prince George's County. Financial assistance and support services provided through TH-RRH will assist survivors in identifying and securing housing, safety planning, and connection to community-based resources. CCSI's service delivery model is based on best practices in victim services, trauma-informed care, confidentiality and housing
- CCSI provides ongoing services to sustain housing stability. Once settled in the residence, case managers will meet with survivors biweekly for the first three months, then monthly as needed for up to 18 months of stabilization and support services.

4A-3d.	Applicant's Experience in Ensuring DV Survivors' Safety.
	NOFO Section I.B.3.j.(1)(d)
	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:
1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;
2.	making determinations and placements into safe housing;
3.	keeping survivors' information and locations confidential;
4.	training staff on safety and confidentially policies and practices; and
5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.

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- 1. CCSI has policies to ensure the privacy and confidentiality of survivors during intake and through all subsequent service transactions including: interviewing household members and other family members separately to provide safe opportunities for disclosure; choosing the space used to conduct intake, safety planning, and case management that carefully takes into consideration the participants preferences as well as participant and staff safety.
- 2. CCSI's case management focuses on continuous safety planning and identification of neighborhoods and/or apartment complexes that meet client's safety needs including consideration of other housing- related amenities such as access to public transportation and proximity to work/schools that impact safety. Applicants are informed of their rights to accept or reject housing offers and staff provide safety planning at each step of the search, placement, intervention and follow up stages.
- 3. CCSI has protocols in place that safeguard a victim's identity/location/service plan and uses a number of strategies to ensure the safety of homeless survivors, including: Training and technical assistance on trauma informed care, safety planning for survivors, signs of IPV, ethical considerations in working with vulnerable populations, working with abusive partners, and impact of trauma on children. Private offices for intake and assessment, secure platforms for telehealth, and routine safety checks conducted with survivors before the start of each session.
- 4. Direct service staff receive formal training on how to safety plan with project participants through the National Center on Domestic Violence and Sexual Assault. CCSI also provides thorough training on Trauma Informed Care practices as well as Motivational Interviewing.
- 5. Pre-inspection of units conducted by staff help identify potential hazards, including threats to safety from the abuser and advocacy with landlords to improve lighting and other security provisions. CCSI's TH units are in a secure building with a 24-hour staff presence and a security system that includes electronic monitoring. Location of the RRH units is maintained in an alternative comparable database along with victim centered care coordination to ensure confidentiality and ongoing survivor safety.

4A-3d.1. Applicant's Experience in Evaluating Its Ability to Ensure DV Survivors' Safety.

NOFO Section I.B.3.j.(1)(d)

Describe in the field below how the project evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement throughout the project's operation.

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The program is client-centered and regularly seeks the feedback of survivors in developing and evaluating program operations. CCSI utilizes a Domestic Violence Advisory committee comprised of board members, community members, subject matter experts and survivors. CCSI has operated the County's only emergency DV shelter since 2018 and follows Violence Against Women Act requirements and recommendations. CCSI's services as well as safety protocols are continuously evaluated against best practices to ensure participant safety, confidentiality, and success. Survivor information is kept in a stand-alone, secure comparable database that meets HUD standards. Survivors are informed of their confidentiality rights. Safety planning is conducted throughout the survivor's participation in the project. Services are 100% voluntary and follow Housing First principles. CCSI tracks client-level outcomes for ability to intentionally safety plan; decrease in risk for abuse; increase in life satisfaction and community connection; and requests for emergency relocation. Exit surveys are conducted asking clients about their perceptions of safety during services.

4A-3e.	Applicant's Experience in Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below the project applicant's experience in:	
1.	prioritizing placement and stabilization of survivors;	
2.	placing survivors in permanent housing;	
3.	placing and stabilizing survivors consistent with their preferences; and	
4.	placing and stabilizing survivors consistent with their stated needs.	

NEW IN 2024. Usable info from 2023:

CCSI has over 40 years' experience in operating federally funded crisis and emergency assistance programs, including 9-8-8 Suicide and Crisis Hotline Phone. Chat/Text and Videophone services and the County's Homeless Hotline. Their Domestic Violence Hotline was the first of its kind to receive accreditation in the United States and this achievement underscores their commitment to maintaining the highest standards of service excellence in the field of domestic violence support. Through the implementation of traumainformed practices across their organization, they create a safe and supportive environment for survivors to seek help and healing. Their commitment to trauma-informed care has empowered survivors by recognizing the profound impact of trauma on their lives and ensuring that services are delivered with empathy, sensitivity, and an understanding of their unique needs. Agency dedication to staff training on domestic violence and trauma-informed practices has been instrumental in enhancing their capacity to provide comprehensive and compassionate care to those in need. This training equips the team with the knowledge and skills necessary to address the complex dynamics of domestic violence, foster resilience, and promote long-term recovery. Their approach to services utilizes a housing first approach across program types. CCSI creates a healing space for survivors that allows them to address the overlapping and intersecting forms of trauma that they have experienced through peer support and evidence-based trauma interventions.

1. CCSI has operated the County's only emergency DV shelter since 2018 and a 100% voluntary RRH program since 2017. Staff provide information to landlords on DV and act as a liaison to support survivors in advocating for their rights and safety.

4A-3f.	Applicant's Experience in Trauma-Informed, Survivor-Centered Approaches.
	NOFO Section I.B.3.j.(1)(d)
	Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:
1.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures survivors and staff interactions are based on equality, and minimize power differentials;
2.	providing survivors access to information on trauma, e.g., training staff on providing survivors with information on the effects of trauma;
3.	emphasizing survivors' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;
4.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
5.	providing a variety of opportunities for survivors' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
6.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

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- 1. Survivors are treated with respect and equality and CCSI intentionally hires staff with lived experience and trains them in strength-based practices and other case management tools to minimize the power differential, empower and engage survivors, and partner with them to support their safe transition. Survivors may access the program with no requirement to participate in any additional services and are given a copy of their rights to refuse services and still retain housing in plain language. They are told about the grievance procedure at intake.
- 2. CCSI employs evidence-based trauma reduction therapies and works with adult survivors and child witnesses to educate the family on the effects of trauma and provide evidence-based therapy to reduce trauma symptoms.
- 3. Survivors determine the goals they wish to achieve on their individual service plans. Staff assessment emphasizes client strengths and resources to help them achieve goals. CCSI uses motivational interviewing and other evidence-based modalities to help clients make progress on their self-identified goals. Client level indicators include assisting survivors with increasing their positive, supportive social connections; reducing trauma symptoms; increasing ability to meet basic needs; and increase in intentional safety planning. These measures are all framed in skills-gaining language, and results of progress on these goals are routinely shared with survivors.
- 4. CCSI is strongly rooted in trauma informed care. During onboarding, staff attend several training sessions to understand the principles and practices surrounding trauma informed care. Program supervisors work closely with staff members to ensure practices are being utilized in guest interactions and the policies implemented.
- 5. CCSI helps survivors build stable lives and thrive in their communities through crisis management, resources and access to high-quality education, entrepreneurship, advocacy and housing. Through partnerships in the community, CCSI offers connections to mentorships, spiritual needs, and other resources.
- 6. CCSI recognizes the multigenerational aspect of domestic violence and works with the family to address the trauma caused by DV and patterns that perpetuate it. CCSI works with parents to determine if parenting classes, family therapy, and legal services are needed and helps link survivors to these services, provide warm handoffs to legal service providers and the Family Justice Center.

4A-3g. Applicant's Experience Meeting Service Needs of DV Survivors.

NOFO Section I.B.3.j.(1)(d)

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

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CCSI has an expansive history and breadth of experience working with individuals and families experiencing homelessness, domestic violence and/or affected by significant crisis situations including those contemplating suicide. They are a leader in implementing trauma-informed practices across the CoC and have created a safe and supportive environment for survivors to seek help and healing. Their experience and success working with domestic violence victims and people in crisis has been deeply impactful in our community. Through the implementation of trauma-informed practices across their organization, they have created a safe and supportive environment for survivors to seek help and healing. Their commitment to trauma-informed care has empowered survivors by recognizing the profound impact of trauma on their lives and ensuring that their services are delivered with empathy, sensitivity, and an understanding of their unique needs. Agency dedication to staff training on domestic violence and trauma-informed practices has been instrumental in enhancing their capacity to provide comprehensive and compassionate care to those in need. This training equips their team with the knowledge and skills necessary to address the complex dynamics of domestic violence, foster resilience, and promote long-term recovery. Their approach to services utilizes a housing first approach across program types. Every individual or family served in their DV programs is engaged in planning for housing beginning at intake. They believe that accessing safe housing away from abuse will lead to increased safety and opportunity. Employing this approach has led to a 150% increase in the number of households exiting the DV shelter to safe permanent housing. Supportive services are identified through CCSI's robust Victim Services Programs that include safe shelter, community-based Survivor Support and strong partnerships with the Prince George's County Family Justice Center and other formal and informal victim services providers in the County. Case managers meet with clients several times weekly until a residence is identified by the survivor (with the help of the Housing Specialist) and the survivor moves into that residence. Once settled in the residence, case managers will meet with survivors biweekly for the first three months, then monthly as needed up to 18 months. CCSI provides needed direct services for survivors including safe and welcoming transitional housing, community based RRH, service coordination, workforce development, and evidence-based trauma therapy. CCSI offers a large array of supportive services, including transportation assistance to attend appointments, educational classes, and employment; workforce development and employment assistance; funds for application fees, furniture and other moving costs; financial literacy and credit repair; supplemental food and nutrition resources to remove food insecurity as a significant driver of stress and trauma; assistance with childcare; assistance with applications for mainstream benefits; and trauma informed mental health services.

4A-3h.	Applicant's Plan for Placing and Stabilizing Informed, Survivor-Centered Approaches in	Survivors in Permanent Housing Using the New DV Bonus Housing Project(s	g Trauma- s).	
	NOFO Section I.B.3.j.(1)(e)			
	Describe in the field below how the project	(s) will:		
1.	prioritize placement and stabilization of pro	gram participants;		
2.	place program participants in permanent he	ousing;		
3.	place and stabilize program participants co	nsistent with their preferences; and		
4. place and stabilize program participants consistent with their stated needs.				
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NEW IN 2024

1. This project is 100% voluntary/Housing First. Participants will determine location, type of housing, and features they desire. Staff will provide information to landlords on DV and act as a liaison to support survivors in advocating for their rights and safety. CCSI staff will pre-inspect housing and will continue to expand its list of safe and affordable landlords based on the wants and needs articulated by survivors for housing types and location. Survivors work with staff to seek out rental housing, but lease agreements are between landlords and survivors, with checks made out to the landlord and delivered by survivors to foster that relationship.

4A-3i.	Applicant's Plan for Administering Trauma-Informed, Survivor-Centered Practices in the New DV Bonus Housing Project(s).
	NOFO Section I.B.3.j.(1)(e)
	Describe in the field below examples of how the new project(s) will:
1.	establish and maintain an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant and staff interactions are based on equality, and minimize power differentials;
2.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
3.	emphasize program participants' strengths-for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
4.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
5.	provide a variety of opportunities for program participants' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
6.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.



- 1. Survivors may access RRH with no requirement to participate in any additional services and CCSI staff will use strength-based practices and other case management tools to minimize the power differential, empower and engage survivors, and support their safe transition. CCSI staff will pair engagement with support services that survivors want including transportation, trauma reduction, in-home support to foster positive relationships that encourage survivors to share needs before becoming destabilized. CCSI staff will engage in home visits as well as provide in-office visits that allow for private conversations away from people who may be monitoring survivor activity. Survivors will be given a plain language copy of their rights to refuse services and still retain housing.
- 2. CCSI uses evidence-based trauma reduction therapies and will provide onsite, evidence-based, language specific, trauma therapy and support groups. CCSI staff will work with adult survivors and child witnesses to educate the family on the effects of trauma and provide resources to reduce trauma symptoms. Project staff will also inform survivors of support group offerings and facilitate individual counseling session referrals as requested. Staff orientation and training includes skills on how to engage traumatized people.
- 3. Survivors will determine the goals they wish to achieve on their individual service plans. Staff assessment will emphasize client strengths and resources to help them achieve goals. Client level indicators will include assisting survivors with increasing their positive, supportive social connections, reducing trauma symptoms, increasing ability to meet basic needs, and increase in intentional safety planning. These measures are all framed in skills-gaining language, and results of progress on these goals will be routinely shared with survivors.
- 4. CCSI staff training and orientation includes discussion of power and privilege, engagement of persons from multiple diverse cultures, and cultural responsiveness and inclusivity. Agency policies and procedures and operations manuals include diverse inclusion policies including nondiscrimination, fair housing, and grievance and client rights under voluntary services. Survivors are also provided with copies of the non-discrimination and clients rights policies.

 5. This project will help survivors build stable lives and thrive in their
- communities through crisis management, resources, and stable housing. CCSI also partners with local health care providers, substance abuse treatment centers, and movement and art programming to support survivors during recovery and re-stabilization.
- 6. CCSI staff will link survivors to legal services through the Family Justice Center and accompany them to meetings/court when needed.

4A-3j.	Applicant's Plan for Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(f)	
		•
	Describe in the field below how the new project will involve survivors:	
1.	with a range of lived expertise; and	
2.	in policy and program development throughout the project's operation.	

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CCSI's service delivery model is based in best practices in Victim Services, trauma-informed care, confidentiality and Housing First.

- 1. CCSI is highly committed to recruiting and hiring of persons with lived experience and expertise. They currently have two board members with lived experience of domestic violence and one with lived experience of dating violence. CCSI also has 3 front line staff with lived experience of sexual assault and 3 with lived experience of child abuse as children.
- 2. CCSI has a Domestic Violence Advisory committee comprised of board members, community members, subject matter experts and survivors who meet monthly to review services and provide feedback. The committee will be instrumental in ensuring that the TH-RRH program is rooted in these best practices and in evaluation throughout the project's operation. CCSI will also regularly seek the feedback of survivors in developing and evaluating the proposed project.



4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1.	You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.				
2.	You must upload an attachment for each document listed where 'Required?' is 'Yes'.				
3.	We prefer that you use PDF files, though other file types are supported–please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.				
4.	Attachments must mate	ch the questions they a	are associated	with.	
5.	Only upload documents responsive to the questions posed-including other material slows down the review process, which ultimately slows down the funding process.				
6.	If you cannot read the a	attachment, it is likely	we cannot read	d it either.	
	. We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).				
	. We must be able to	o read everything you	want us to con	sider in any attachment.	
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.					
8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.					nerwise listed in these detailed instructions.
Document Typ	e	Required?	Document	Description	Date Attached
1C-7. PHA Hor Preference	meless	No			
1C-7. PHA Mo Preference	ving On	No			
1D-10a. Lived Support Letter		Yes			
1D-2a. Housin	g First Evaluation	Yes			
1E-2. Local Co Tool	empetition Scoring	Yes			
1E-2a. Scored Forms for One Project		Yes			
1E-5. Notification of Projects Rejected-Reduced		Yes			
1E-5a. Notifica Accepted	tion of Projects	Yes			
1E-5b. Local C Selection Resu		Yes			
1E-5c. Web Po Approved Con Application		Yes			
1E-5d. Notifica Approved Con Application	ation of CoC- solidated	Yes			

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2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	
3A-1a. Housing Leveraging Commitments	No	
3A-2a. Healthcare Formal Agreements	No	
3C-2. Project List for Other Federal Statutes	No	
Other	No	



Attachment Details

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Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	10/01/2024
1B. Inclusive Structure	10/22/2024
1C. Coordination and Engagement	10/27/2024
1D. Coordination and Engagement Cont'd	10/27/2024
1E. Project Review/Ranking	10/28/2024
2A. HMIS Implementation	Please Complete
2B. Point-in-Time (PIT) Count	Please Complete
2C. System Performance	10/28/2024
3A. Coordination with Housing and Healthcare	10/28/2024
3B. Rehabilitation/New Construction Costs	10/28/2024
3C. Serving Homeless Under Other Federal Statutes	10/28/2024

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4A. DV Bonus Project Applicants

4B. Attachments Screen

Submission Summary

10/28/2024

Please Complete

No Input Required

