

New ePlan ProjectFlow Software Improves Workflows: Site/Road Plan Review Division Completes Updates

DPIE has upgraded and enhanced ePlan, the software that allows electronic submittal and review of plans, by updating from ProjectDox to the new ProjectFlow software.

Most recently, DPIE IT and Site/Road Plan Review Division staff have spent months testing the new ProjectFlow software for all case types. This software allows permit applicants to file fully digital permit documents online, which enables agency review and return of revised plans electronically.

Some of the enhancements include:

Workflow Designer — Allows applicants and staff to view where they are in the process and to understand the overall process flow. (Please see the new [Permit Status Flowchart](#).) Also, workflows can be launched at any time. If a case manager realizes midway through review that the case should have been launched to another process, there is no more waiting until the next review cycle.

Reporting — Enhanced features allow more detailed reports for both applicants and staff.

Checklists — Additional features were enhanced to assist applicants to better understand requirements.

Comments — One of the most substantial changes is that DPIE review comments can be sent back and forth to the applicant, separate from M-NCPPC or other agency review comments, which results in a more time-efficient permit process.

Note: Old cases will remain in ProjectDox while all new cases are created in ProjectFlow. For new cases, the "[ePlan Applicant User Guide 2.0](#)" (PDF) is available online.