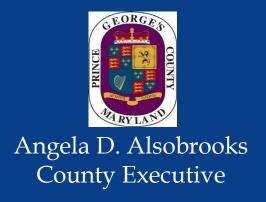


# READY FOR SNOW AND MUCH MORE!

Prince George's County

Department of Public Works and Transportation





### Ready for Snow Who Is Responsible?

Department of Public Works and Transportation

- Partners
  - Department of the Environment, Landfill
  - Department of Permitting, Inspections and Enforcement
  - Maryland-National Capital Park and Planning
    - Commission
- Contractor Support
  - 30 Companies
  - 250 Trucks

### What Are We Responsible For?

- Maintaining the 1,900+ miles of County roadways
- Communicating known road conditions to the traveling public
- Treating County maintained roadways to mitigate hazards

### How Is the Work Accomplished?

3

 Mobilization Planning and Incident Command Structure including utilization of a weather service

County Divided into Five Districts75 Snow Routes

■ Five Salt DomesTotaling 43,500 tons of salt

### **Winter Operations**

- Pre-treat Primary and Collector Roads
- Primary and Collector Roads plowed and treated during snowfall
- Goal is to plow to *Complete Condition*

Equipment	Salt Capacity	Plow Size
Four x Four Truck	1 ton	8 feet
One Ton Four Wheel Drive Truck	1 ton	8 feet
Six Wheel Dump Truck	7 tons	9 feet
Ten Wheel Dump Truck	22 tons	11 feet
Heavy Equipment: Loaders, Bobcats, Backhoes		

### Helpful Tips

- Reduce speeds to match road conditions during weather events
- Allow as much distance as possible between you and the car in front of you
- If you think it's too bad to go out, it probably is
- If on-street parking is required, park on the even-numbered side of the roadway
- Bridges, overpasses, and cold spots freeze more quickly
- Wait twenty-four (24) hours after the precipitation stops falling before calling 311 to request snow and ice removal services
- Double shovel, avoid trouble

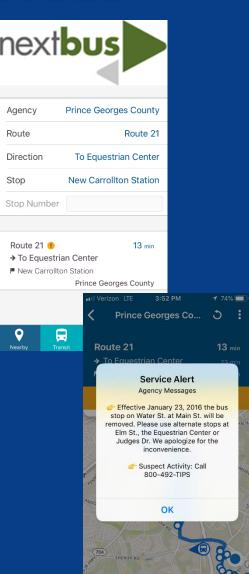
#### Resources Available to You

- Report Adverse Roadway Conditions
   Submit requests 24 hours after precipitation has stopped falling
  - Contact 311: use mobile application or submit service requests through CountyClick 311
- PGC Trip Application
  - Traffic Maps, Incidents, Cameras, Temperature Probes and link to PGCTrip.com
- Virtual Video Wall

http://38.70.2.196

### Transportation Services

- Bus schedules may change depending on weather conditions
- Find up-to-date information
  - NextBus App
  - WTOP.com
    - Prince George's County's source for breaking news, weather & traffic
    - Stay informed about what's happening in your area





Angela D. Alsobrooks
County Executive



### NOVUS PASSENGER NOTIFICATIONS







# Standalone Solution For Communicating With Our Customers

- NOVUS Passenger Notifications
  - Automatically Notifies Passengers About Trips
  - Provides Phone Calls, Email Messages or Text Messages
  - Improves Passenger Engagement
  - Improves Customer Service
  - Reduces Confusion
  - Requires Fewer Resources



#### PASSENGER NOTIFICATIONS

- How It Works For The Service
- ✓ Reduces No-Shows
- ✓ Reduces Driver Wait Times
- How It Works For Our Patrons
- ✓ Already Set To Go
- ✓ Sends Out Alerts and Reminders
- Why It Works
- ✓ No Added Telephone Lines Or Wires
- ✓ Cloud-Based Reduces IT Involvement



#### SCHEDULING 7 DAYS IN ADVANCE

### TRANSITION FROM 14 TO 7 DAY IN ADVANCE SCHEDULING

- ✓ Smooth Transition Positive Feedback
- ✓ Patrons Can Schedule More Trips Per Month
- ✓ Frequent Riders Will Produce Additional Ridership
- ✓ Patrons Can Schedule Medical And General Purpose Trips



### POSITIVE CHANGES FOR PATRONS

- Scheduling Software
- **✓** NOVUS
- Reservation Change
- ✓ 14 to 7 Days In Advance
- Additional Drivers
- ✓ 9 New Transit Operators
- New Vehicles
- √10 New Buses

Stay safe during this winter season and happy holidays!





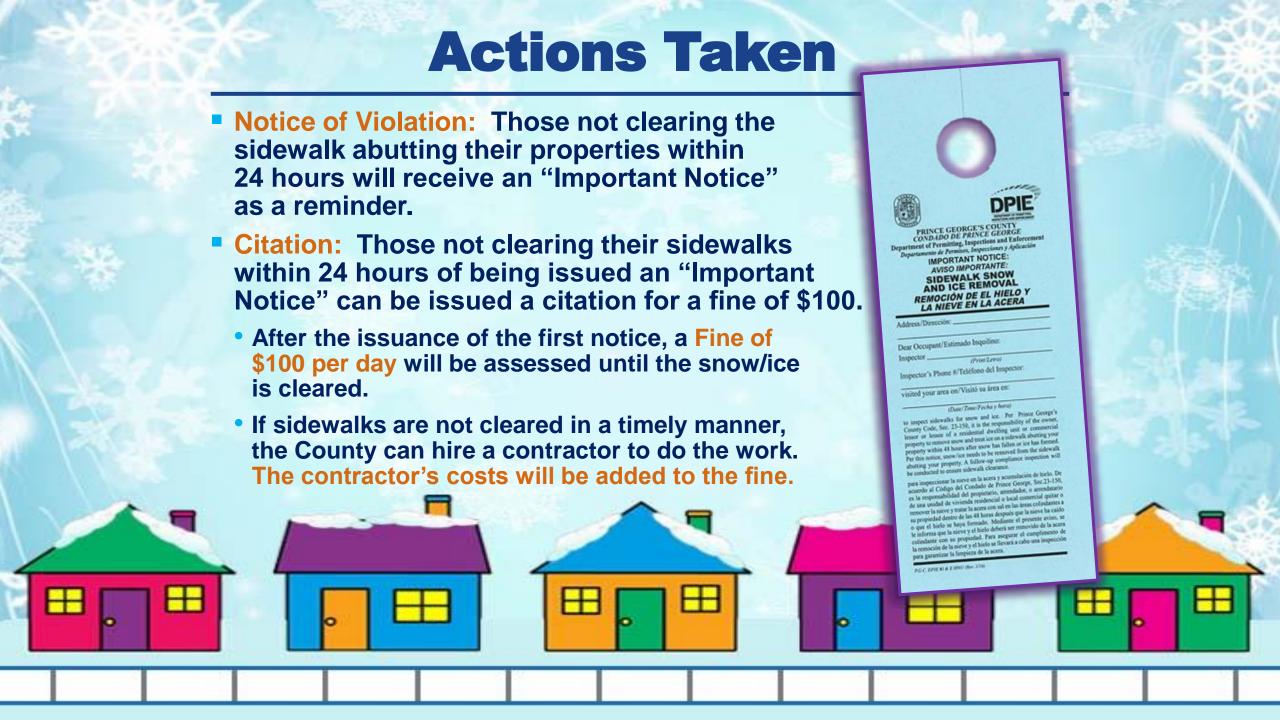


## Sidewalk Snow & Ice Removal Inspection Program

- I. Purpose: To ensure the removal of snow and ice from paved sidewalks along County maintained roads per requirements in Section 23-150 of the County Code's Road Ordinance.
- II. Applicability: Owners, tenants and managers of commercial and residential properties abutting paved sidewalks.







## Sidewalk Snow & Ice Removal Inspection Program

- Please be prepared: If you are unable to clear your own sidewalks, plan ahead and have someone ready to assist with your snow removal needs.
- Please be a good neighbor: Making sure that sidewalks are cleared of snow and ice is an important safety consideration, especially for young children, students who walk to school, seniors and pedestrians who have ambulatory disabilities.





## Neighborhood or Public Nuisance Examples

If there are 2 or more occurrences of disorderly acts that disturb the public peace within a 1-year period on the same property, you are considered a Public Nuisance. Examples include:

 Gatherings for which admission/entry fees, cover charges, ticket sales, food or beverage sales or adult entertainment charges (prostitution, human trafficking) result in personal profit to the homeowner or organizer



### Neighborhood or Public Nuisance Examples, continued

- Gatherings for the purpose of illegally administering, manufacturing or distributing a controlled dangerous substance or paraphernalia
- Illegal criminal gang activity
- Activities that endanger the health/life/safety of citizens
- Activities that obstruct the quiet enjoyment and reasonable use of property and are reported to police, the fire department or other County agencies with the authority to cite for non-compliance activity per the County Code





### **Complaint Procedure**

- Complaints can only be referred to the Nuisance Abatement Board from the local, state or County agency to which the nuisance was reported.
- This complaint filing procedure is dictated by the County bill that created the Nuisance Abatement Board.
- The Nuisance Abatement Board hears complaints referred by an agency that registered and investigated the allegations that activity in a dwelling generated a public nuisance.





### Hearings

If the Board determines a public nuisance existed, a civil and monetary fine for each civil violation can be assessed:

• 1<sup>st</sup> Violation

**Cease Order** 

2<sup>nd</sup> Violation

\$ 500

Subsequent Violations

\$1,000

The police department is authorized to issue a criminal citation in lieu of a civil citation.



Parties aggrieved by a decision of the Board, with regard to the issuance of an order, may file an appeal with the Circuit Court for Prince George's County.







### **Accomplishments**

- Maintained a consistent schedule for Board meetings.
- Processed 18 cases from January to November. Two cases were resubmitted for reoccurring issue.
- Collected \$1,100.00 in fines.
- Assisted 5 municipalities in resolving neighborhood and public nuisances (College Park (2), Mt. Rainier, Bladensburg, Morningside and Riverdale).
- Reviewed and approved hearing officers for the Administrative Hearing Unit.
- Appellate for Administrative Hearing Unit.
- One party appealed the Board's decision to Circuit Court. The decision was upheld.





## **Administrative Hearing Process**

### Mission:

An efficient and effective process where violations of property standards are abated and enforced *faster!* 





#### Responsibilities

- Notify citizens of hearings.
- Adjudicate civil matters.
- Issue summonses, notices, default judgments for non-compliance, records of hearings and final dispositions.



### **County Code Violations**



- Sanitation: Open storage of trash, tall grass, unlicensed vehicles
- Exterior flaking paint
- Operating a business in a residential area
- Gutters/downspouts in disrepair
- Commercial vehicles on residential property
- Operating a rental property without a rental license











### **Complaint Procedure**

Initial complaints should be reported to:



Upon receiving a complaint, an inspector will investigate the matter and issue violation notices and/or citations to the property owner in order to seek compliance.

Citation

Only citations go through the Administrative Hearing Process.

A respondent can request a hearing before a hearing officer within 30 days of the issuance of the citation.



### **Hearings**

- Hearings are held at the request of the respondent who was issued a citation.
- Hearings are held to provide the opportunity for the parties to present testimony and evidence.
- Upon completion of the hearing, the hearing officer reviews the evidence, determines the findings and issues a written decision within 5 days.



### Hearings, continued

- If the hearing officer holds the respondent liable, a civil and monetary fine for each citation can be assessed; the respondent is ordered to abate the violation.
- Parties aggrieved by a decision of the hearing officer may request reconsideration by the hearing unit administrator.
- The decision by the hearing unit administrator can be appealed to the Nuisance Abatement Board.
- The Nuisance Abatement Board decision can be appealed to the Circuit Court for Prince George's County.



#### **Stats**

- The Enforcement Division has issued243 citations since August.
- 46% of citations issued have been paid.
- For the processed citations, 23% requested hearings.
- 100% of the hearings requested were held within 30 days.
- Additional inspectors will be issuing citations in January.



#### **Enforcement in the Community**



Do you need a helping hand with Code Enforcement in your community?

Get to know your area
Code Enforcement Officers!
Chances are, you can meet
them at your next association
meeting or public event.

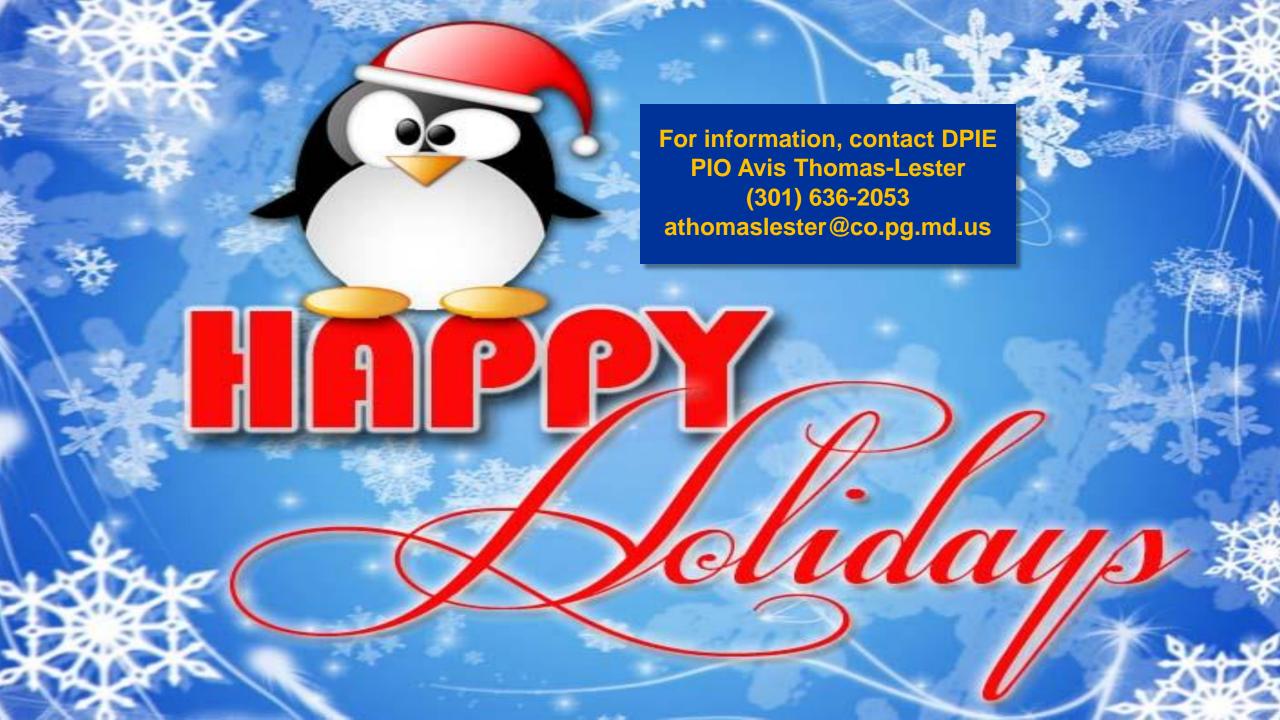












# DEPARTMENT OF THE ENVIRONMENT



#### **COMMUNITIES TAKING ROOT**



Apply now for Spring tree planting programs





Tree Planting
Demonstrations





#### **ENVIRONMENTAL CRIMES UNIT**

**Environmental Protection** 





Code Enforcement



Prosecution of Offenders







#### INTERACTIVE COMMUNITY PROGRAMS





ENVIRO

**Scoop That Poop** 



What can you do?



How Long Does It Last?

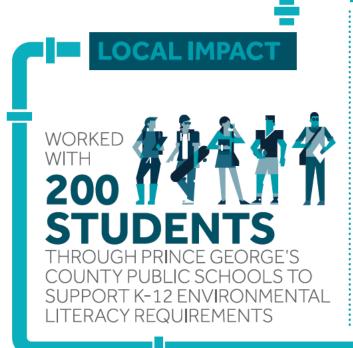




Do you know your watershed?



#### PHASE I COMPLETED



\$80M IN CONTRACTS TO TARGET CLASS BUSINESSES

17 COMPANIES
PARTICIPATED IN THE
MENTOR PROTEGE PROGRAM



UNDER A PARTNERSHIP
APPROACH, CORVIAS AND
PRINCE GEORGE'S COUNTY
HAVE ENTERED INTO A 30
YEAR PARTNERSHIP TO
IMPROVE THE STORMWATER
INFRASTRUCTURE AND
MAKE A COMMITMENT TO
IMPACT THE LOCAL
ECONOMY THROUGH
"LOCAL" TARGETED
DISADVANTAGED
SUBCONTRACTOR
DEVELOPMENT AND
UTILIZATION.





#### PHASE I COMPLETED

CWP:January 2018			
TARGET CLASS PERFORMANCE			
Amount	Target Class Category	Percent	
\$ 38,951,568	CBE	56%	
\$ 17,021,619	CMBE	24%	
\$ 5,048,446	MBE	7%	Requirement
\$ 61,021,632	Target Class Total	87%	
\$ 9,063,658	Non-Target Class	13%	
\$ 70,085,290	TOTAL EXPENDITURES	100%	
			50%
\$56,380,873	Local Expenditures	92%	Requirement (of Target Class)





#### PHASE I COMPLETED





Removed **65,000 lbs** of **CO2** from the air by planting trees & shrubs.



Which equals to the amount of CO2 produced by a home for **2.25 years.** 



#### **PHASE II BEGINS**

#### Goals include

- Total of 4,500 acres of restoration and retrofitted Stormwater infrastructure
- 30-year maintenance agreement
- Expanded Area Program which includes 50 percent private property (commercial and business developer property)







ANIMAL

#### ONGOING PROGRAMS

#### Volunteer

- In 2017 ASD's robust volunteer program served over 11,200 hours
- Volunteer support is essential for success in adoption events, such as "Clear the Shelter"

Walk dogs

Train and socialize dogs

Play with cats

Clean the kennels, cat crates, and/or cat rooms

Assist with feeding of animals

Help with laundry

Provide office assistance

Meet and greet facility visitors

#### **Foster**

- Provide companionship, a sense of purpose and fulfillment, and fun!
- Help save an animal's life.
- Create space in the shelter to accommodate other homeless animals.

Various types of animals can benefit from a loving foster family. Senior animals, puppies, kittens, rabbits, reptiles and pocket pets are available to foster.













JOIN THE PRINCE GEORGE'S COUNTY ANIMAL SERVICES DIVISION FOR













#### NORTH COUNTY ANIMAL SERVICES **FEASIBILITY STUDY**

- Partnered with City of College Park, City of Greenbelt and the Town of Berwyn Heights
- Proffitt & Associates Architects assessed the need for additional animal management services in North County to supplement and improve our current services.
- Proposed facility has been added to the County's CIP 2022 budget.













#### **ZERO WASTE INITIATIVES**



- Posted on-line at <u>bit.ly/PGCzerowaste</u> (case sensitive)
- Next step: development of a Zero Waste Plan in concurrence of and/or after Transition of new Administration





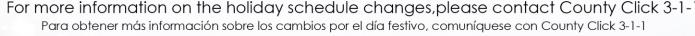


- Bulky, trash, recycling, and yard trim/waste collections may be delayed or suspended due to road or weather-related conditions.
- If collection services are postponed, every effort will be made to pick-up the missed collections on the following day **after** that day's regular collections.
- Residents are reminded to leave their collection containers at the curbside as pickups can occur from 6 am to 8 p.m.
- If collections are suspended for two consecutive days, collections for the missed days will resume the following week on the regularly scheduled collection days.



### CHRISTMAS DAY COLLECTION SCHEDULE

<b>If your collection day is</b> Si su día de recolección es	Your collection day this week is Su día de recolección esta semana es
MONDAY LUNES	Yard trim and bulky trash pickups will occur on Monday, December 24, 2018 Colecciones de recortes de jardín y recolecciones de basura voluminosa ocurrirán el Lunes Diciembre 24, 2018
TUESDAY MARTES	Wednesday, December 26, 2018 (CHANGE IN SCHEDULE) Miercoles, Diciembre 26, 2018 (Cambio de día)
<b>WEDNESDAY</b> MIÉRCOLES	Thursday, December 27, 2018 ( <b>CHANGE IN SCHEDULE</b> ) Jueves, Diciembre 27, 2018 ( <b>Cambio de día</b> )
THURSDAY JUEVES	Friday, December 28, 2018 ( <b>CHANGE IN SCHEDULE</b> ) Viernes, Diciembre 28, 2018 ( <b>Cambio de día</b> )
FRIDAY VIERNES	Saturday, December 29, 2018 ( <b>CHANGE IN SCHEDULE</b> ) Sábado, Diciembre 29, 2018 ( <b>cambio de día</b> )





## NEW YEAR'S DAY COLLECTION SCHEDULE

<b>If your collection day is</b> Si su día de recolección es	Your collection day this week is Su día de recolección esta semana es
MONDAY LUNES	Yard trim collections will occur on Monday, December 31, 2018 no bulky trash pickups on Tuesday, January 1, 2019  La recolección de recortes de jardín se realizará el Lunes diciembre 31, 2018; no habrán recolecciones de basura voluminosas el martes 1 de enero de 2019
TUESDAY MARTES	Wednesday, January 2, 2019 ( <b>CHANGE IN SCHEDULE</b> ) Miercoles, Enero 2, 2019 ( <b>Cambio de día</b> )
<b>WEDNESDAY</b> MIÉRCOLES	Thursday, January 3, 2019 ( <b>CHANGE IN SCHEDULE</b> ) Jueves, Enero 3, 2019 ( <b>Cambio de día</b> )
THURSDAY JUEVES	Friday, January 4, 2019 ( <b>CHANGE IN SCHEDULE</b> ) Viernes, Enero 4, 2019 ( <b>Cambio de día</b> )
FRIDAY VIERNES	Saturday, January 5, 2019 ( <b>CHANGE IN SCHEDULE</b> ) Sábado, Enero 5, 2019 <b>(cambio de día)</b>
For more information on t	the holiday schedule changes,please contact County Click 3-1-1



#### **NEED MORE INFORMATION?**



## THANK YOU AND HAPPY HOLIDAYS!

