



OIT Vision Statement

Our vision is to make Prince George's County a recognized leader in the Washington Metropolitan Region by effectively applying innovation and modern technology to provide readily accessible services to the residents and businesses of Prince George's County. Our position will be further enhanced through transparency, collaboration and cooperation between all branches of government in order to provide creative and efficient solutions that reflect our desire to showcase Prince George's County as a great place to live, work, invest and visit.



OIT Mission Statement

The Office of Information Technology is wholly dedicated to aligning technology efforts to support the strategic goals of the County. OIT will provide leadership, expertise, and resources in the ideation, development and deployment of innovative technologies and streamlined processes to improve government efficiency, business interaction and citizen access to government information and services.

Major Themes for FY '17

Theme 1: Provide Support for Enterprise Level Projects & Online Interaction

- SAP Implementation
- Centralized Broadband/Fiber Management Strategy
- SLA Management
- Online Knowledgebase
- Business Analysis
- Definitive Media Library
- Unified Communications
- Showback/Chargeback Implementation
- Expanded use of Mobile Prince George's
- Expanded use of GIS cloud services
- Increased visibility for Digital Prince George's

Theme 2: Create and Maintain a Sustainable IT Infrastructure

- Cyber Security/Compliance
- Configuration, Availability & Capacity Management
 - Monitoring/Event Management
 - Backups & DR
 - Virtualization
 - Asset & Configuration DB
- Identity & Access Management
- Conference Room Upgrades
- QA, Testing & Change Management
- Tiered network storage

Theme 3: Centralize & Normalize Enterprise IT Management

- Continued ITIL Service Management Framework Alignment
- PMO/EPMO
- Full Portfolio Management
- Project Pipeline Dashboard
- Policy & Procedure Review
- Service Catalog Maturation
- Cloud Hosting Agreement
- Public Relations Engagement



Major Themes for FY '17

Theme 4: Develop the Organization

- Talent Management
- Team Building
- All Hands Meetings & Agency Improvement Discussions
- Tech Prince George's

Major Themes for FY '17

Theme 5: Reduce Costs & Eliminate Inefficiencies

- Paperless Government
- Automation & Workflows
- Inventory & Asset Management
- IT Business Management