

Request for Proposal (RFP): Cloud-Based Integrated Parking Management System (PMS) for Citation Issuance, Back Office, and a Digital Permit System.

RFP-1001-RA-2022

ISSUE DATE: March 28, 2022

PRE-PROPOSAL VIRTUAL CONFERENCE (TEAMS): April 29, 2022 10 am EST.

PROPOSAL CLOSING DATE: May 30, 2022, 3 pm EST.

RFP COORDINATOR: Anthony Poteat, COO

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1.1	SUMN	IARY STATEMENT	
	1.1.1	The Revenue Authority of Prince George's County (RAPGC) is a Quasi-County Government Agency that is responsible for handling the Parking Enforcement Pro on behalf of Prince George's County, Maryland. Prince George's County is locate the southeast border of Washington, DC.	_
	1.1.2	The RAPGC currently has thirty-five (35) Parking Enforcement Officers along with twenty-eight (28) Parking Enforcement Vehicles (fifteen of the vehicles are Electr	

Chevy Bolts). The Parking Enforcement Programs consist of Parking Enforcement, Digital Permit Program, and the Parking Complaint Team. This unit issued over one

hundred and twenty-three thousand (123,000) citations in 2017, one hundred and seventeen (117,000) in 2018 as well as one hundred twenty-two thousand citations (122,000) in 2019, as indicated in Chart #1, page 96. In addition, the zones in our Residential Parking Program have increased from 12 parking zones in 2012 to 111 zones in 2021, as indicated in Chart #2, page 97.

1.1.3 Prince George's County is also the second largest county in the State of Maryland with a population of approximately 900,000 residents.

1.2 Pre-Proposal Virtual Conference (TEAMS)

1.2.2 PRE-PROPOSAL VIRTUAL CONFERENCE (TEAMS): **April 29, 2022 10 am EST.** All Offerors shall forward the email address of the contact person/s attending the Pre-Proposal Conference **by April 27, 2022** to the following Group Email Address: RFPIntegrateParkingManageSystem@co.pg.md.us.

1.3 Questions and Inquiries

- 1.3.1 Questions and inquires must be submitted in writing via the Group Email at RFPIntegrateParkingManageSystem@co.pg.md.us, prior to and/or during the Pre-Proposal conference. Questions and Inquiries should include your name and the name of your business entity.
- 1.3.2 Each offeror submitting questions shall clearly address each question by reference to a specific page, section, and item of this Request for Proposals ("RFP"). To the extent possible, all questions received prior to or during the pre-proposal conference will be answered.

1.4 PROPOSAL CLOSING DATE

- 1.4.1 To be considered, please submit all proposals electronically by email.
- 1.4.2 Packages shall be sent to:

Anthony Poteat - RFPIntegrateParkingManageSystem@co.pg.md.us

- 1.4.3 All proposals submitted via email must be received no later than **May 30, 2022 at 3:00 p.m.**, which should be titled "RFP-1001-RA-2022", with the company name, telephone number, email, and the name of the contact person.
- 1.4.4 All late proposals submitted after the due date and time shall not be considered.

1.5 PROPOSAL ACCEPTANCE

- 1.5.1 RAPGC reserves the right to accept or reject all proposals, in whole or in part, received as a result of this solicitation and to waive minor irregularities. Further, RAPGC reserves the right to make a whole award, partial award, or no award at all.
- 1.5.2 The Revenue Authority shall award a contract to the successful Offeror considering the total requirements for this procurement and what is "Most Advantageous to the RAPGC" in accordance with selection process. The RFP Evaluation Committee will review and score all properly submitted proposals that are received on or before the deadline.
- 1.5.3 The Revenue Authority reserves the right to ask for additional information and clarification from or about any or all Offerors. The Revenue Authority may also require selected proposers to make an oral presentation of their proposals.
- 1.5.4 Offerors are welcome to identify and provide examples of any other qualifications they feel are critical to the successful completion of the Scope of Work. Offerors must affirmatively state that they meet the requirements set forth in Scope of Work and provide an explanation or necessary proof thereof.

1.6 AWARDS

1.6.1 RAPGC reserves the right to make one (1) or more awards, whichever is in the RAPGC's best interest.

1.7 DURATION OF PROPOSAL OFFER

1.7.1 Proposals are to be held valid for one calendar year following the closing date for this Request for Proposals. This period may be extended by mutual agreement between the Offeror and the RAPGC.

1.8 NOTICE TO OFFERORS

1.8.1 Offerors, before submitting a proposal, shall become fully informed as to the extent and character of work required and are expected to familiarize themselves completely with the requirements of the solicitation and specifications. Failure to do so will not relieve the Offeror of responsibility to fully perform in accordance therewith. No consideration will be granted for any alleged misunderstanding of the material to be furnished or work to be done, it being understood that the submission of a proposal is an agreement with all the items and conditions referred to herein.

1.9 INVOICING

1.9.1 All invoicing of payment for the performance of services under the agreement shall be approved prior to payment. Invoices shall be submitted monthly and shall include the

following: (1) Offeror's name and remittance address; (2) Offeror's Tax Identification Number; and (3) Documentation as to the resultant service completed during the time covering the invoice.

Invoices shall specifically reflect the percentage of work (deliverables and services) completed and shall identify the work to be completed.

SECTION II: GENERAL INFORMATION

2.1 ECONOMY OF PREPARATION/INCURRED EXPENSES

2.1.1 Proposals should be prepared simply and economically, providing a straightforward, concise delineation of the Offeror's capabilities and description of the offer to meet the requirements of this RFP. RAPGC will not be responsible for any costs incurred by any Offeror in preparing and submitting a response to this solicitation.

2.2 ADDENDA TO THE REQUEST FOR PROPOSALS

2.2.1 If it becomes necessary to revise any part of this RFP, then an addendum will be placed on the RAPGC Website: https://www.princegeorgescountymd.gov/1148/Revenue-Authority. Written acknowledgement of receipt of all issued amendments, addenda or changes issued shall be required from all Offerors responding to this RFP and in the form required by the solicitation documents.

2.3 ORAL PRESENTATIONS

2.3.1 The RAPGC reserves the right to conduct individual interviews with finalists and to request best and final offers from any or all finalists. Those Offerors may be required to provide oral presentations to discuss their proposals, answer questions from RAPGC, and/or clarify their submittal.

2.4 TAX CERTIFICATION AND GOOD STANDING

2.4.1 The successful Offeror shall be current and in compliance with applicable tax filings and licensing requirements of the Prince George's County Government; and, if a Corporation conducting business in Prince George's County or the State of Maryland, must be registered and in "Good Standing" with the Maryland State Department of Assessment and Taxation. The successful Offeror shall truthfully execute a Tax Certification Affidavit (See Form No. 6) and submit this form, together with a copy of its Certification of Good Standing, as applicable, within seven calendar days of the RAPGC's Notice of Intent to Award.

2.5 CONFIDENTIALITY/PROPRIETARY INFORMATION

2.5.1 Offerors must specifically identify those portions of their proposals, if any, which they deem to contain confidential, proprietary information or trade secrets and must provide justification why such material should not, upon request, be disclosed by the RAPGC in accordance with the Maryland Public Information Act, 4-101 et. seq., General Provisions Article of Maryland Annotated Code. Offerors must clearly indicate each and every page that is deemed to be confidential/proprietary or a trade secret (it IS NOT sufficient to preface your proposal with a proprietary statement).

2.6 ALLOWANCE OF IN-HOUSEWORK

2.6.1 No section or portion of this RFP or the subsequent Contract shall be construed or interpreted to preclude the RAPGC from accomplishing any task or undertaking of any operation or project utilizing its own work force.

2.7 WITHDRAWAL OF PROPOSAL

2.7.1. Proposals may be withdrawn upon written request from the Offeror at the address shown in the solicitation prior to the time of closing. Negligence on the part of the Offeror in preparing the proposal confers no right of withdrawal after time fixed for closing of the proposals.

2.8 SUPPLIER DIVERSITY AND PARTICIPATION

- 2.8.1 This RFP contains Supplier Development and Diversity Division Certified County-Based Small Business (CBSB) participation goal of 20% participation.
- 2.8.2 Each Offeror's response to this RFP must include a Supplier Utilization Plan (Form No. 1). The Supplier Utilization Plan certifies the percentage of the Contract's total value that will be subcontracted to Contractors, subcontractors, or suppliers throughout the full term of the contract. Any change to the mandatory Supplier Utilization Plan must be approved by the RFP Coordinator. The monitoring process for the program consists of the following components:
 - The Offeror that is awarded the contract under this solicitation (the prime "Contractor") shall provide Monthly Reports to the Facilities Manager, RAPGC, via the Monthly Supplier Participation Report (Appendix A: Monthly Supplier Participation Report).
 - ii. The Compliance Unit of RAPGC will review reports and take-action if the reports are incomplete, if there are questions about the validity of the information in the reports and/or if reports are not submitted.
 - iii. Contractor must understand that not reporting and/or meeting their participation goal; requirements constitutes a material breach of contract that

- could result in a fine of up to 5% of the Contract value for each violation up to termination of Contract.
- iv. Should the Contractor not be in position to find appropriate suppliers to meet participation requirements, then the Contractor should contact the Facilities Manager for assistance in finding appropriate vendors to satisfy participation requirements.
- 2.8.3 At the discretion of RAPGC, any Offeror given a supplier diversity preference under Section 10A-173 or that is subject to the County-Based Small Business participation requirements of Section 10A-161 shall be subject to an audit of documents or other information deemed necessary by the RFP Coordinator to verify compliance upon thirty (30) calendar days written notice, including, but not limited to, copies of any contracts with subcontractors or other vendors.
- 2.8.4 Definitions of each type of certified entity are set forth in Appendix K.

2.9 SUBCONTRACTING

2.9.1 Any person undertaking a part of the work under the terms of the Contract, by virtue of any agreement with the Offeror, must receive approval of the RFP Coordinator prior to any such undertaking. The maximum percentage of work that may be performed by a subcontractor(s) is 90%. In the event the Contractor desires to subcontract some part of the work specified herein, the Contractor shall furnish with their proposal the names, qualifications, and experience of their proposed subcontractors. Subcontractors shall conform, in all respects, to the provisions specified for the Contractor. The Contractor shall, however, remain fully liable and responsible for the work done by their subcontractors. The RAPGC may terminate the Contract if the subcontracting is done without the RFP Coordinator prior approval.

2.10 EVIDENCE OF SUBCONTRACTING

2.10.1 The selected Offeror is required to submit to the RAPGC copies of executed subcontracts as a condition of the RAPGC executing the Contract with the Contractor. Copies of executed subcontracts are not required with the proposal; however, intent to subcontract must be disclosed within the proposal.

2.11 RESPONSIBILITIES OF THE CONTRACTOR

2.11.1 The Contractor shall be responsible for the professional quality and technical accuracy of the services furnished by them. The Contractor will perform services with the degree of skill that is normally exercised by recognized professionals with respect to services of a similar nature.

- 2.11.2 Neither the RAPGC's review, approval or acceptance of, nor payment for, any of the services required under the Contract shall be construed to operate as a waiver of any rights under the Contract or of any cause of action arising out of the performance of the Contract, and the Contractor shall be and remain liable to the RAPGC in accordance with applicable law for all damages to the RAPGC caused by the Contractor's negligent performance of any of the services furnished under the Contract.
- 2.11.3 The rights of the RAPGC provided for under the Contract are in addition to any rights and remedies provided by law.

2.12 FORMATION OF AGREEMENT/CONTRACT WITH SUCCESSFUL CONTRACTOR

2.12.1 The Contract as a result of this RFP (the "Contract") shall be by and between the Offeror as Contractor and the RAPGC, and shall contain provisions included in this RFP as Appendix E. By submitting a proposal in response to the RFP, the Offeror accepts the terms and conditions set forth herein.

2.13 AFFIDAVITS, CERTIFICATIONS AND AFFIRMATIONS

2.13.1 Offerors are required to submit with their proposal certain certifications, affirmations and affidavits. These forms, which should be completed by all Offerors, are set forth In Section VI of this RFP.

2.14 Gifts

2.14.1 Offerors and Contractor must not make or offer to make a gift to a public employee as public employees are prohibited from accepting gifts.

2.15 Kickback

2.15.1 A kickback means any money, fee, commission, credit, gift, or compensation of any kind which is provided directly or indirectly to an Offeror, Contractor, a Contractor employee, a subcontractor, a subcontractor employee, a public employee, or other person for the purpose of obtaining or rewarding favorable treatment in the award of a prime contract or a subcontract in connection with a contract awarded by the RAPGC.

2.15.2 A person must not:

- i. Provide, attempt to provide, or offer to provide a kickback.
- ii. Solicit, accept or attempt to accept a kickback.
- iii. Include, directly or indirectly, the amount of a kickback in the price charged by the subcontractor to the or Contractor, or by the prime Contractor in the price charged by the prime Contractor, to the RAPGC; or
- iv. Claim that the unlawfully induced contract or subcontract fulfills any legal, regulatory or contractual requirement.

SECTION III: SCOPE AND REQUIREMENTS

3.1 **DEFINITIONS**

- 3.1.1 Definitions. The following defined terms shall have the meanings set out below:
 - a. "API," Application Program Interfaces or API is a program that allows authorized partners and third parties to securely access select internal systems and databases in real time.
 - b. "Approve," "Approved," or "Approval" means, as to the subject matter thereof and as the context may require or permit, an express approval contained in a written statement signed by RAPGC.
 - c. "Back Office" means the operating system, which processes citations payments, collections, all data including LPR Data, all Digital Enforcement data, prepares all reports, charts graph and analytics for various programs. It also processes all financial data and all integrated data on an API Platform.
 - d. "Intuitive" is smart technology having the ability to know and understand something instinctively and instantly without any rational process.
 - e. "JIRA Software" is a proprietary issue tracking product developed by Atlassian that allows bug tracking and agile project management.
- f. "LPR" means License Plate Reader.
- g. "RAPGC" means Revenue Authority of Prince George's County."
- h. "Services" means the duties, obligations, responsibilities, and other services to be provided by the Contractor under the Agreement, including, without limitation, management of the Work.
- i. "Work" means all work and services required to be performed by the Offeror/Contractor.

3.2 BACKGROUND

- 3.2.1 The Revenue Authority of Prince George's County is seeking proposals from Offerors to provide a Cloud-Based Integrated System, which shall include a Parking Citation Management System that includes a Citation Issuance Program, a Back Office, and a Digital Permit Program, which will help to assist in the effectiveness and efficiency of the RAPGC Parking Enforcement Program.
- 3.2.2 Key Deliverables:
 - i. Provide Key Performance Indicators (KPI's) that reveal a customer friendly process for the staff and the citizens, improved Collections, a significant increase in the number and quality of citations issued, improved performance with the

integration of various programs prior to and after the designated "Go Live Date."

- **ii.** Mapping and reporting of all program data with drop-down windows for the date, location, Councilmanic Districts (9), Civic Associations (10) and, for a Charts/Graphs for the Board of Directors (BOD) monthly meetings.
- iii. Providing training on the Back Office for the Citation Processing Team; Providing training for the Parking Enforcement Officer as well as expanding training to the Police Department, Fire Department, Metro Police and several County agencies and Municipalities in partnership with the Revenue Authority.

3.3 MINIMUM QUALIFICATION

- 3.3.1 The selected Offeror must demonstrate at least three (3) years of acceptable prior experience providing contracted services similar to those identified herein. Please provide a contact name, address, telephone phone number and a brief description of the services provided. All terms, conditions and requirements as set forth in this Request for Proposals must be satisfied as of the date of submission. Proposal responses will only be accepted from thoroughly competent, experienced and financially qualified vendors according to the qualification requirements as listed herein and successful fulfillment of said requirements as determined by the Revenue Authority of Prince George's County.
- 3.3.2 Eligibility for Award In order for an Offeror to be eligible to be awarded the Contract, the proposal must be responsive to the solicitation and RAPGC must be able to determine that the Offeror is responsible and has the resources and capacity to perform the resulting Contract satisfactorily. Responsive proposals are those that comply with all material aspects of the solicitation, conform to the solicitation documents, and meet the requirements set forth in this solicitation. Proposals that do not comply with all the terms and conditions of this solicitation will be rejected as non-responsive.

3.4 SCOPE OF WORK

3.4.1 Background

The Revenue Authority of Prince George's County is seeking proposals from Offerors to provide a Cloud-Based Integrated System for a Parking Management System, that includes the following: Back Office, Digital Permits and a Citation Issuance Program. This Cloud-Based System shall be capable of being integrated on an API Platform. In addition, this system should enhance the Revenue Authority's Enforcement Programs as

well as our Collections capabilities.

3.4.2 Back Office

- 1. The successful awardee ("Contractor") shall migrate the previous five (5) years of data to the new Parking Management System (PMS). Specifically, any parking citations and permits that are still valid in the system shall be migrated to the new system.
- 2. The Contractor shall conduct a requirements analysis as part of the system delivery process. This analysis shall begin with a data analysis of the current system, where the Contractor shall also work with the Revenue Authority and the previous vendor to obtain a full snapshot of the legacy data. It is preferred that this snapshot be contained in a dedicated and separate environment that is isolated from any work environment. The data analysis shall provide the following:
 - a. Preparing daily, weekly, monthly data reports/graphs and charts. The Contractor shall also provide analytics reports for each of the Parking Enforcement Programs in regard to program data.
 - b. Providing maps regarding analytics of County Council areas (9) as well as data regarding Civic Associations with enforcement information regarding various citations, Booting and the Abandoned Vehicle Data.
 - c. Migration of five (5) years or more of data for open tickets.
 - d. Identification of the data elements needed for migration.
 - e. Identification of gaps (GAP Reports) between citations being issued while conducting enforcement.
 - f. Identification of interface requirements and potential impacts to other pertinent systems within the Revenue Authority's data ecosystem.
- 3. Integrations The Offeror should have the ability to integrate each of the programs listed below in an API Platform within the Parking Management System, along with others (PMS):
 - a. Back Office-Financial Reports-Analytics
 - b. Parking Issuance Program-Google Mapping-Analytics
 - c. Digital Permit Program- Various types of permits (Residential, business, Metro Purple Line, Metro Subway Garage Enforcement (1/4 of a mile perimeter)
 - d. Abandoned Vehicle Unit- Analytics and Google Maps
 - e. Immobilization Programs
 - f. Court Dockets/Informal Adjudication Process (Proposed Development)
 - g. Scofflaw/Immobilization Eligibility
 - h. Meters and Paystations
 - i. 311 Complaint System
 - j. Tag Lookups

- k. Department of Motor Vehicle Administration (MVA)
- I. Flagging Program
- m. Previous Citation Program File Access
- 4. The Customer Portal & Back-End Portal shall utilize a functional, reliable, redundant, and scalable database.
- 5. The Back-End Portal shall have the ability to automatically export payment data in flat files to assist the Revenue Authority in reconciling payments and accounts.
- 6. Vendor-hosted online payment website. Offeror must provide data flows and diagrams identifying the payment process from beginning to end.
- 7. The Back-End Portal shall allow a wide range of functionality such as providing the ability to filter data.
- 8. The Back-End Portal shall provide an easy-to-use environment to allow the Revenue Authority Staff to easily access and use the tools to input, display, manipulate, export, or analyze information.
- 9. The public-facing Customer Portal shall be capable of supporting at least 5,000 concurrent users without any degradation in the systems performance.
- 10. The Revenue Authority is ideally looking for a browser-agnostic, "Software as a Service" ("SaaS") solution accessible through all major web browsers, including, but not limited to, all current versions of Microsoft Internet Explorer, Microsoft Edge, Apple Safari, and Google Chrome.
- 11. Provide a program, such as "JIRA Software" that is focused on innovation that enhances designing and implementing of new technologies and manages and monitors other programs, system errors in addition to improving productivity and performance.
- 12. The Customer Portal must be scalable and accommodate without any degradation in system performance an increase in the pool of users and all increases in the Revenue Authority's real-time and batched transactions related to parking enforcement and permits.
- 13. The Customer Portal shall display pertinent information for members of the public such as fees, charges, information about paying in person, online, and by mail with the corresponding convenience fees, if any, and shall include pertinent links and access to other systems in the ecosystem, including but not limited to the Revenue Authority's main parking page.

3.4.3 Citation Issuance

- 1. The Contractor shall install LPR's and include Digital Chalking for the Parking Enforcement Team. The LPR's must be synced with the LPR's of other contractors to identify all violators.
- Identify repeat parking offenders, scofflaw, and timed parking expirations the Revenue Authority Parking Enforcement and Abandoned Vehicle Staff for digital chalking, 48-hour and 72-hour violations.
- The Citation Issuance Program shall provide a daily, weekly as well as a monthly GAP Report on each Parking Enforcement Officer. A Cookie Crumb Trail of the officer's enforcement will be available.
- 4. Provide an Immobilization Program for large vehicles such as Tractor-Trailers, Dump Trucks, Cement Trucks, Recreational Vehicles, Large box Trucks, or any vehicle observed being parked in violation of the County Code.
- 5. Establish an API Platform that integrates all databases by incorporating relational data that contains customer, permit vehicle and citation information.
- 6. Audit Trail establish and independent citation activity trail, including the name, and/or users' numbers of all persons processing or handling any data.
- 7. Flag any vehicle and location along with the officer's name and type of citations that have three (3) or more citations, so officers are not piling citations on vehicles.
- 8. Ability to attach photos, scanned correspondence and/or e-mails, notes, etc. to the appropriate citation or customer account.
- 9. Ability to increase and/or simplify the Revenue Authority's parking collection efforts, when needed.
- 10. Ability to adjust the fine escalations and late fee assessments up or down.
- 11. Ability to provide a Report of Citations issued for a selected date range or month with a violation code and/or fine, plus penalty amounts added to delinquent citations during the month.
- 12. Provide a report which will track year-to-year, when each citation was paid and how many are pending payment.
- 13. Provide monthly status reports on all parking violations processed.

- 14. Provide monthly reports on monthly identifying collection results by month in which parking violations issued will also include delinquent notices.
- 15. Provide monthly Habitual Violators Report listing violations; it will also include the latest DMV registered owners name and address.
- 16. Provide monthly status report on open and closed parking citations.
- 17. Provide the number of voids/cancellations for date range by ticket number.
- 18. The Parking Management System (PMS) should include the following: Login History, Active User Activity, Processing activity, Citations after activity, Violation analysis, citation registered owner activity citation with credit balances, Warning; Citations reduced to warnings; cleared citations; voided citations, current and open citations; accounts receivables; citation aging; citation aging by year; citation closed & reason summary; entered citations; citation issuance by field officer; officer productivity; collective field issuance performance; open citations without registered information; ticket density report (Heat Map); Citation issuance; Out of State Plate Payment and non-payment reports; officer live mapping tracker.
- 19. The Contractor shall offer a Permitting Mobile Technology Platform in conjunction with the Enforcement System; the Permit feature must allow for issuance and permit management and must provide both digital and physical permitting options; The Revenue Authority might pursue this option (Hang Tags) in the future.
- 20. The Contractor shall provide a software solution that host for receiving and processing financial transactions; the Contractor shall provide a software solution for citation payments and for permits; the software solution should enhance the Revenue Authority's customer image by providing a Parking Enforcement Management System as well as associated technologies that are customer-friendly and safe from computer viruses and hacking; provide customer-friendly online web portal that allows customers to view, appeal and pay citations; Parking Enforcement Management System shall have a mobile website that works on most older mobile devices and that can be accessed by computers, as well; The Parking Enforcement Management System must directly communicate the paid status of parked vehicles to the software on either an iPhone or Android Phones in real-time.
- 21. The Enforcement System must also provide reports and data that integrates with existing and/or future parking management systems and provides access to data for future needs; A high-quality back office and access to payment inquiry, data storage, reports and all other retrievals pertinent to the Revenue Authority's Parking Enforcement Operations; the software should allow for the ability to track enforcement revenues by day, week, month and Year; A timing function for electronic chalking is required and must have the ability to share electronic tire chalking data across all handheld/phones with in the enforcement team in real time.

3.4.4 Digital Permits

- a. A user-friendly Cloud-Base System with an intuitive process, a user-friendly interface that is accessible from standard desktop and mobile web browsers, including but not limited to, Microsoft Internet Explorer, Microsoft Edge, Google Chrome, and Apple Safari. The Customer Portal must be responsive and intuitive in design, so it may be used on mobile devices, effectively.
- b. Currently, the County Code for Prince George's County does not allow the Revenue Authority to charge for Digital Permits, however we are submitting a recommendation to the County Council requesting that they allow RAPGC to charge for the Digital Permits.
- c. The Visitors Permits should have some restrictions such as 72-hour usage as well as the number of times it may be used during each quarter (90-day period).
- d. The system must be configurable and have editable data fields that include, but are not limited to the following;
 - Vehicle information, including but not limited to license plate number, type, make and vehicle identification number, customer contact information, including address, phone number and email, status as well as notes and comments.
 - 2. Able to accept credit/debit card payments in the customer portal. The Contractor shall disclose any fees including credit card fees in their proposal.
 - 3. Capable of storing permitting data, including applications, documents, and notes for a minimum of five (5) years.
 - 4. Accessible 24 hours a day (except during planned system maintenance and/or upgrades).
 - 5. Develop a flexible solution that can evolve to accommodate changes in the Revenue Authority's permit program.
 - 6. Capable of online permit applications, renewals, cancellations, and payments. Shall include a 5-day notification via email prior to the renewal date.
 - 7. Ability to store multiple records per applicant, including a complete history. Capable of allowing the removal and addition of various parking permit zones.
 - 8. Customizable with permission-based user groups for different levels of access based on the users' roles and responsibilities. It must provide at a minimum the following

- account settings and options with the appropriate privileges: End User, Administrator, Finance (Reports), Waitlist Manager, Call Center Member.
- Capable of providing an environment for the PMS and the web portal that is intuitive and easy to use and navigate for both the customer (end user) and the Program Manager.
- c. Permit Applicants Through the web portal, permit applicant shall be able to do the following:
 - 1. Register and create their own accounts using ID/Password authentication to manage, edit, view and update information related to their permit application.
 - 2. Submit permit applications with the ability to upload pertinent documents, such as utility bills.
 - 3. Pay for applicable permit applications fees online.
 - 4. Have access to a "Frequently Asked Questions" (FAQ) page for help with the permit application process, print receipts for permits issued online.
 - 5. Apply for additional permits after the first purchase. Manage permits, view cards on file, Save partially completed applications for completion at a later time.
- d. Program Manager and Staff Maintain a full audit trail by user for actions performed in the PMS. To also include other functions such as the following:
 - i. Approve or deny permit applications based on the Revenue Authority's business rules, like geographical locations of a requested permit or previous scheduled timeframes.
 - ii. Configure automatic notifications via letters to permit holders and applicants regarding renewals, status of permits.
 - iii. Ability to send email notifications to citizens with a specific permit.
 - iv. Track workflow from the start of the application process through conclusion.
 - v. Set different quantity limits on the different permits based on zones, address, etc.
 - vi. Configure workflows based upon the Revenue Authority's business rules, such as providing a routing process for exceptions, rejection of permits, etc.
- vii. Monitor the number of permit applications that have been approved, been rejected, or that are in pending status.

3.4.5 Technical Requirements and System Integrations

- a. The Offeror must provide an Open API that allows for integration; All wireless communications will need to be Wi-Fi capable; The enforcement System must be able to communicate with the Revenue Authority Enforcement Officers as well as handheld, Cell Phones, pay Stations, mobile applications, LPR Systems (Hardware/software), mobile) in real time; must have the ability to integrate with a service that allows the violator information (hard ticket) to be identified prior to a letter being sent. The Revenue Authority would like to have an enforcement process, where we can take a picture of a violation on private property and have the violation notice sent to the owner in the mail with a picture of the violation is on the notice with date time, and location; the system should be able to integrate with a payment process along with other types of equipment in the future.
- b. The Parking Management System should have a Boot Notification and the notification should go to one of two booting officers for them to handle; the use of a second immobilization device should be integrated in this Parking Management System to immobilize large trucks, tractor-trailers or any oversized vehicles. Contractor shall provide the ability to provide maps and charts depicting enforcement with in the County Councils nine (9) Districts, as wells various (20) community groups in Prince Georges County; Display in real time status on any vehicles in which the citations have paid; the system will have the software capability to enter manually handwritten tickets; the system should also provide the ability to cross-reference transaction between vehicles, individuals meters, streets, block or other designated identifiers.

3.5 INSURANCE AND INDEMNIFICATION REQUIREMENTS

3.5.1 The Contractor shall save and hold harmless and indemnify the RAPGC against any and all liability claims, and the cost of whatsoever kind and nature arising or alleged to have arisen for injury, including personal injury to or death of person or persons, and for loss or damage occurring in connection with this contract and or any acts in connection with activities to be performed under this contract resulting in whole or in part from the acts, errors or omissions of the Contractor, or any employee, agent or representative of the Contractor. The Contractor shall provide RAPGC with evidence of its Contractor's commercial insurance coverage's as well as same information for its major Contractors for the following exposures:

WORKERS' COMPENSATION: An insurance policy complying with the requirements of the statutes of the jurisdiction(s) in which the work will be performed, and if there is any exposure to the Contractor, their personnel, their major Contractors or any of the Contractor's personnel due to the U.S. Longshoremen's and Harbor Workers' Act, Jones Act, Admiralty Laws or the Federal Employers' Liability Act, the Contractor will provide coverage for these exposures on an "if any basis."

3.5.2 <u>COMMERCIAL GENERAL LIABILITY INSURANCE (CGL)</u>: An insurance policy covering the liability of the Contractor for all work or operations under or in connection with this project; and all obligations assumed by the Contractor under this contract. Products, Completed Operations

and Contractual Liability must be included, in addition to coverage for explosion, collapse, and underground hazards, wherever required.

The coverage under such an insurance policy or policies shall have limits not less than:

BODILY INJURY AND PROPERTY DAMAGE LIABILITY \$1,000,000/\$3,000,000

per occurrence/aggregate

PREMISES MEDICAL PAYMENTS \$5,000 FIRE LEGAL LIABILITY \$1,000,000

PERSONAL INJURY/ADVERTISING \$1,000,000 or combined single limit not

less than \$2,000,000

3.5.3 <u>AUTOMOBILE LIABILITY INSURANCE:</u> An insurance policy covering the use of all owned, non-owned, hired, rented or leased vehicles bearing license plates appropriate for the circumstances for which they are being used, as required by the Motor Vehicle Laws of the District of Columbia, Maryland or Virginia, and not covered under the Contractor's aforementioned Commercial General Liability Insurance.

The coverage under such an insurance policy or policies shall have limits not less than:

BODILY INJURY AND PROPERTY DAMAGE LIABILITY \$1,000,000 Combined Single Limit

Revenue Authority of Prince George's County must be included as an additional insured under the automobile liability insurance coverage with respect to activities related to this contract.

Contractor and their employees are not permitted to operate any vehicle owned by RAPGC whether in commission of the contract or outside of same.

- 3.5.4 PROFESSIONAL ERRORS AND OMISSIONS LIABILITY INSURANCE: A separate insurance policy to pay on behalf of the Contractor all costs the Contractor shall become legally obligated to pay as damages due to any claim caused by any negligent act, error or omission of the Contractor or any other person for whose acts the Contractor is legally liable arising out of the performance under the Contract. The coverage under such an insurance policy shall have a limit of liability not less than \$1,000,000 per claim.
- 3.5.5 <u>CRIME/FIDELITY INSURANCE</u>: The Contractor shall maintain a standard crime policy with limits of liability covering losses of Contractor and RAPGC money or property caused by dishonesty of employees, loss of money or securities while being conveyed by messenger outside the premises. The policy should include loss caused by forgery of outgoing monies, but not limited to cash, securities or other forms of negotiable instruments, for loss caused by burglary, theft, robbery, and mysterious disappearance. The indemnity provisions under such policy should have the following limits:

Blanket Employee Dishonesty \$1,000,000 Forgery and Alterations \$150,000 Theft,

Disappearance and Destruction \$150,000 Computer Fraud w/ Wire Transfer \$150,000

3.5.6 SPECIAL PROVISIONS FOR INSURANCE:

The Offeror shall forward to RAPGC a certificate(s) of insurance indicating the insurance and any special provisions required under the foregoing provisions. Such insurance certificates shall provide that the RFP Coordinator be notified in writing by the insurer at least 30 calendar days prior to cancellation or material change of any such coverage. The certificate(s) shall be in a form satisfactory to RAPGC and shall list the various coverages and limits. Insurance companies providing the coverage must be acceptable to RAPGC, rated by A.M. Best and carry at least an "A" Rating VIII. In addition to the provisions, such insurance policies shall not be changed or canceled and shall be automatically renewed upon expiration and continued in full force and effect until completion and acceptance of all work covered by the contract, unless RAPGC is given 30 calendar days written notice before any change or cancellation is made effective. If requested, the Contractor shall directly furnish the Risk Management Office with a certified copy of each insurance policy.

- 1. The initial and subsequent certificates of insurance shall include a description of the contract work and the assigned contract number.
- 2. Prior to beginning any project work, the insurance requirements as outlined by RAPGC must be approved in writing.
- 3. All insurance shall be procured from insurance or indemnity companies acceptable to RAPGC and licensed and authorized to conduct business in the District of Columbia, State of Maryland and Commonwealth of Virginia. RAPGC's approval or failure to disapprove insurance furnished by the Contractor shall not release the Contractor of full liability for damage and accidents.
- 4. If at any time the above required insurance policies should be canceled, terminated or modified so that the insurance is not in full-force and effect as required herein RAPGC reserves the right to terminate this contract.
- 5. In the event the required certificates of insurance as specified herein are not furnished within ten business days prior to the execution of the contract, the Contractor shall not be permitted to commence the duties outlined in the contract until all required insurance certificates or evidence of self-insurance has been received.

The certificate of insurance should be sent to:
Revenue Authority of Prince George's County

1300 Mercantile Lane, Suite 108, Largo, Maryland 20774

Attention: Chief Financial Officer

3.6 AUDITS BY THE RAPGC

- 3.6.1 The Contractor agrees that RAPGC or any of its duly authorized representatives shall, until expiration of three years after the final payment under this Contract or after any applicable statute of limitations, whichever is longer, have access to and the right to examine any directly pertinent books, documents, papers, and records of the Contractor involving transactions under the Contract.
- 3.6.2 The Contractor further agrees to include in all their major Contracts and all subcontracts hereunder a provision to the effect that the Contractors, Consultants or subcontractor agree that RAPGC or any of its duly authorized representatives shall, until the expiration of three years after final payment under the subcontract or after any applicable statute of limitations, whichever is longer, have access to and the right to examine any directly pertinent books, documents, papers, and records of such subcontractor involving transactions under the subcontract.
- 3.6.3 The Contractor and its Contractors, Consultants and subcontractors shall retain and maintain all records and documents relating to this Contract for at least three (3) years and shall make them available for inspection and audit by authorized representatives of RAPGC or designee at all reasonable times.

SECTION IV: PROPOSAL SUBMITTALS

4.1 PROPOSAL FORMAT OUTLINE

Each Technical Proposal shall have the following sections prominently displayed:

- 1. Title Page
- 2. Transmittal Letter
- 3. Table of Contents
- 4. Statement of Qualifications
- 5. Proposal Responses
- 6. Supplier Participation Plan
- 7. Exceptions or Restrictions
- 8. References
- 9. Affidavits, Addendums, Certifications and Affirmations
- 10. Cost Proposal

4.2 FORMAT DESCRIPTION

Each proposal shall conform to the following order and format.

- 4.2.1 Title Page: Each proposal shall begin with a Title Page. It should display the words "REQUEST FOR PROPOSALS: RFP-1001-RA-2022, and the title of the RFP "Request for Proposal (RFP): Cloud-Based Integrated System with a Parking Citation System, Back Office, and a Digital Permit System." It should also have the name of the company, and name, title, business address and telephone number of the person authorized to obligate the company.
- 4.2.2 Transmittal Letter: The proposal shall include a transmittal letter prepared on the Offeror's business stationery. The purpose is to transmit the proposal; therefore, it should be brief. The letter must be signed (in blue ink) by an individual who is authorized to bind the firm to all statements, including services and prices, contained in the proposal.
- 4.2.3 Table of Contents: The proposal shall contain a "TABLE OF CONTENTS" with page numbers indicated.
- 4.2.4 Section I Statement of Qualification: The proposal must provide a detailed description of its qualifications to deliver the services described in Section III of this RFP, including how the proposer meets the minimum qualifications of this RFP -
- 4.2.5 Section II- Proposal: The Offeror shall provide a discussion /explanation of how they will meet each of the requirements set forth in Section 3.4 of this RFP in the order they are listed in that section.

- 4.2.6 Section II Supplier Participation: Include completed and signed Supplier Utilization Plan (Form No. 1) as part of the Proposal and a copy of all current Prince George's County Certification Letters and/or other certifications as applicable.
- 4.2.7 Section III Exceptions or Restrictions: Should the Offeror take exceptions to any provision or requirement of this RFP, it must be indicated in this section.
- 4.2.8 Section IV References: List the names of at least three clients for whom the Offeror have performed similar services. List the contact individuals, addresses, phone numbers, length of time of contract relationship and services provided.
- 4.2.9 Section V- Affidavits, Certifications and Affirmation: The Offeror shall submit with the proposal the certifications, affirmations and affidavits attached to this RFP as Required Forms. These forms must be completed and submitted with proposals by all Offerors.
- 4.10 Section VI Cost Proposal:

COST PROPOSAL

The Cost Proposal shall be submitted in the form of FORM No. 10 below and shall include all cost associated with this contract proposal for an Integrated Cloud-Based System, which includes a Back Office with collections, along with a Parking Enforcement System and a Digital Permit Program.

The Cost Proposal shall include the cost for establishing an API Platform that will include several platforms for collections, LPR data, Scofflaw data, various report as well as 5-years of data download from previous contracts. This Cost Proposals shall be clearly marked with the company name, address, telephone number and the REQUEST FOR PROPOSAL: RFP-1001-RA-2022 shall be indicated on the front page.

The Cost Proposal shall also include a completed attachment, Supplier Participation Utilization Plan (Form 1), stating the name of the County-Based Small Business/Minority Business Enterprise subcontractor(s) and type of services to be subcontracted.

SECTION V: EVALUATION AND SELECTION PROCESS

5.1 SELECTION PROCESS

The Revenue Authority shall award a contract to the successful Offeror considering the total requirements for this procurement and what is "Most Advantageous to the RAPGC". The RFP Evaluation Committee will review and score all properly submitted proposals that are received on or before the deadline.

5.2 EVALUATIONS AND SELECTION COMMITTEE

RAPGC will evaluate all proposals received by the closing deadline. The RAPGC may request additional technical assistance from any source.

5.3 QUALIFYING PROPOSALS

RAPGC will first review each Proposal for compliance with the mandatory requirements of this RFP. Failure to comply with any requirements of this procurement may disqualify an Offeror's Proposal.

RAPGC reserves the right to waive a requirement and/or minor irregularities. Proposals will not be opened publicly.

5.4 PROPOSAL EVALUATION

5.4.1 An Evaluation Committee will review all proposals to determine which Offerors have qualified for consideration according to the criteria stated herein. The Committee's evaluations will be based on the proposals, qualification statements, subsequent interviews, if necessary, reports, discussions, reference checks, and other appropriate checks. The highest rated Offeror(s) evaluated by the Committee may be invited to make an oral presentation of their written proposal(s) to the Committee.

Proposals will be evaluated using the following criteria:

5.4.2

Evaluation Criteria	Available Points
Firm's Qualifications and Experience	20
Demonstrated Qualifications of Personnel and Team	10
Proposed Approach and Methodology	25
Past Performance and References	10
Price Proposal	15
Supplier Diversity	20
Total Points	100

Eligibility for Award

In order for a proposer to be eligible to be awarded the contract, the proposal must be responsive to the solicitation and RAPGC must be able to determine that the proposer is responsible and has the resources and capacity to perform the resulting contract satisfactorily. Responsive proposals are those that comply with all material aspects of the solicitation, conform to the solicitation documents, and meet the requirements set forth in this solicitation.

Proposals that do not comply with all the terms and conditions of this solicitation will be rejected as non- responsive. Responsible proposers, at a minimum, must meet the following requirements:

- i. Have adequate financial resources, or the ability to obtain such resources as required during the performance of any resulting contract.
- ii. Have a satisfactory record of past performance.
- iii. Have necessary personnel and management capability to perform any resulting contract.
- iv. Be qualified as an established firm regularly engaged in the type of business necessary to fulfill the contract requirements.
- Offeror(s) may be requested to submit additional written evidence verifying that the
 firm meets the minimum requirements described above and as necessary, to perform
 the requirements of the solicitation and be determined a responsible Offeror. Failure to
 provide any requested additional information may result in the Offeror being declared
 non-responsive and the Offeror being rejected.

5.5 FINAL RANKING AND SELECTION

The evaluation criteria contained herein shall be scored by the Evaluation Committee based upon the stated factors for consideration. Proposals that meet the requirement of the RFP will be placed on a qualified list, and from that list, the RAPGC may invite, without cost to itself, ranking finalists to make a presentation of their proposal and their capabilities as a further consideration in the selection process The Revenue Authority shall award a contract to the successful Offeror considering the total requirements for this procurement and what is "Most Advantageous to the RAPGC" in accordance with selection process. The RFP Evaluation Committee will review and score all properly submitted proposals that are received on or before the deadline.

5.6 PROPOSALS PROPERTY OF THE RAPGC

All proposals submitted in response to this Request for Proposals become the property of the RAPGC and may be appended to any formal documentation which would further define or expand the contractual relationship between the RAPGC and the successful Offeror.

SECTION VI REQUIRED FORMS

FORM NO. 1

SUPPLIER UTILIZATION PLAN FOR PROPOSAL

PART 1

INSTRUCTIONS: SUBMIT ONE FORM FOR OFFEROR

Offeror Entity Name:	
Offeror's Authorized Person's Name:	
Offeror's Authorized Person's Title:	
Total Percentage of CBSB Participation: Participation:	% Total Percentage of MBE %

	PERCENTAGE OF WORK TO BE PERFORMED BY OFFEROR				
Officer (Deiros Contractor) Nome	Contification Tomodification	Contification Number (if applicable)			
Offeror (Prime Contractor) Name	Certification Type(if any)	Certification Number (if applicable)	% of Work to be Performed by		
			Offeror as Prime Contractor		

Certification Types: SDDD Certified County-Based Small Businesses (CBSB) ◆ SDDD Certified County-Based Business (CBB) ◆ SDDD Certified Minority Business Enterprise (CMBE) ◆ SDDD Certified County-Based Minority Business Enterprise (CBMBE) ◆ Certified Disadvantaged Business Entity (CDBE) ◆ SDDD Certified County-Located Businesses (CLB) See Appendix K for Definitions of Certified Businesses.

SUPPLIER UTILIZATION PLAN FOR PROPOSAL

FORM 1 PART 2

INSTRUCTIONS: LIST ALL BUSINESS ENTITIES OTHER THAN OFFEROR THAT WILL PERFORM WORK UNDER THIS CONTRACT, INCLUDING LOWER TIER SUBCONTRACTORSLIST ADDITIONAL

Subcontractor Name	Certification Type (if any)	Certification Number (if applicable)	Subcontractor 's % of Work	Description of Work

LIST ADDITIONAL SUBCONTRACTORS ON A COPY OF THIS SHEET AND SUBMIT WITH TECHNICAL PROPOSAL.

FORM NO. 1 (continued)

SUPPLIER UTILIZATION PLAN FOR PROPOSAL

PART 3

INSTRUCTIONS: SUBMIT ONE FORM FOR EACH COUNTY-BASED SMALL BUSINESS LISTED IN PART 2 OF THIS SUPPLIER UTILIZATION PLAN

We certify that in the eventawarded a	_ ("Offeror") is
(Insert Offeror's Name)	
contract under RFP No for	
Offeror and ("CBSB Subco	ntractor") intend to
enter (Insert CBSB Subcontractor Name)	
into a contract by which CBSB Subcontractor will perform the work ident	ified in Part 2 of this

Contractor hereby represents and warrants that it shall pay its subcontractors (including a material supplier) for satisfactory performance under the respective subcontract within seven (7) calendar days after receipt of such amounts that are paid to the Contractor by RAPGC for such work performed under the Contract. In the event that there is a good faith dispute over all or any portion of the amount due on a payment from Contractor to a subcontractor, Contractor may withhold the disputed amount but shall pay the undisputed amount. A subcontractor who further subcontracts work on procurement projects is responsible for the same requirements and interest penalties for payment to its subcontractors (lower tier subcontractors) after receiving payment

Supplier Utilization Plan with respect to its identification of CBSB Subcontractor.

as applicable to a prime contractor.

Interest penalties. In the event Contractor violates the provision of the Paragraph above, Contractor shall pay to the subcontractor a penalty of 1.5% of the amount due per month for every month to the subcontractor owed payment or portion thereof that payment is not made. Interest penalties shall accrue daily beginning 8 calendar days after payment is received by Contractor (or higher tier subcontractor) and ending on, but excluding, the payment date, using the rate established in this Paragraph calculated on a monthly (30-day) basis. Subcontractors may enforce this requirement in the Circuit Court of Prince George's County. Willful violations of this requirement may also result in Contractor being suspended or debarred.

OFFEROR SIGNATURE	CBSB SUBCONTRACTOR
	SIGNATURE
Ву:	Ву:
Name:	Name:
Title:	Title:
Date:	Date:

REQUEST FOR PROPOSALS: RFP-1001-RA-2021 THE REVENUE AUTHORITY OF PRINCE GEORGE'S COUNTY

FORM NO. 1 (continued)

SUPPLIER UTILIZATION PLAN FOR PROPOSAL

PART 4

INSTRUCTIONS: SUBMIT ONE FORM FOR EACH OF OFFERER'S COUNTY-BASED SMALL BUSINESS SUBCONTRACTORS THAT WILL SUBCONTRACT ANY OF THEIR WORK TO ONE OR MORE ENTITIES THAT ARE NOT COUNTY BASED SMALL BUSINESSES

We certify that in the event	("Offeror") is awarded a contract u	inder RFP No for
		("CBSB
Subcontractor") intends to subcontract	part of its work to the following entities, which are not County-Based $$	Small Businesses:
Non-CBSB Entity Name	Description of Work	% of Work
		%
		%
		%
		%

		%
		%
		%
		%
		, .
		%
		/0
		%
Total Percentage of Work CBSB Subcontractor \	Will Subcontract to Non-CBSB Entities:%	

LIST ADDITIONAL NON-CBSB SUBCONTRACTORS ON A COPY OF THIS SHEET AND SUBMIT WITH TECHNICAL PROPOSAL

REQUEST FOR PROPOSALS: RFP-1001-RA-2021 THE REVENUE AUTHORITY OF PRINCE GEORGE'S COUNTY

FORM NO. 2

VENDOR'S OATH AND CERTIFICATION

The RAPGC requests as a matter of law that any Contractor receiving a contract or award from RAPGC shall affirm under oath as below. Receipt of such certification, under oath, shall be a prerequisite to the award of contract and payment thereof.

"I (We) hereby declare and affirm under oath and the penalty of making a false statement that if the contract is awarded to our firm, partnership or corporation that no officer or employee of RAPGC whether elected or appointed, is in any manner whatsoever interested in, or will receive or has been promised any benefit from, the profits or emoluments of this contract, unless such interest, ownership or benefit has been specifically authorized by resolution of the Board of Ethics pursuant to Section 1002 of the Charter of Prince George's County, Maryland; and

I (We) hereby declare and affirm under oath and the penalty of making a false statement that if the contract is awarded to our firm, partnership or corporation that no member of the elected governing body of Prince George's County, Maryland, or members of his or her immediate family, including spouse, parents or children, or any person representing or purporting to represent any member or members of the elected governing body has received or has been promised, directly or indirectly, any financial benefit, by way of fee, commission, finder's fee, political contribution, or any other similar form of remuneration and/or on account of the acts of awarding and/or executing this contract, unless such officer or employee has been exempted by Section 1002 of the Charter of Prince George's County, Maryland.

Handwritten Signature of Authorized Principal(s):	
Name:	Title:

FORM NO. 3

CERTIFICATION OF ASSURANCE OF COMPLIANCE REGARDING

FAIR LABOR STANDARDS ACT

In accordance with the Fair Labor Standards Act of 1938 (29 USCS, Sections 201-216, 217-219, 557), the implementing rules and regulations thereof, a Certificate of Compliance with the Fair Labor Standards Act of 1938 is required of bidders or prospective Contractors receiving a contract or award from the RAPGC.

Receipt of such certification shall be a prerequisite to the award of contract and payment thereof.

Certification of Offeror

	I (We) hereby certify that our firm, as produce	er of the goods to be purchased by the RAPGC, has
Handwritten Signature of Authorized Principal(s): Name: Title: Name of Firm/Partnership/Corporation:	complied with all applicable requirements of the Fai	r Labor Standards Act of 1938 (29 USCS, Sections
Name: Title: Name of Firm/Partnership/Corporation:	201-216, 217-219, 557).	
Name: Title: Name of Firm/Partnership/Corporation:		
Name: Title: Name of Firm/Partnership/Corporation:		
Name of Firm/Partnership/Corporation:	Handwritten Signature of Authorized Principal(s):	
Name of Firm/Partnership/Corporation:		
Name of Firm/Partnership/Corporation:	Name	Title
	Name.	
	Name of Firm/Partnership/Corporation:	
Date:		
Date:		
Date:		
	Date:	
P.G.C. Form #4318 (Rev. 12/93)	P.G.C. Form #4318 (Rev. 12/93)	

FORM NO. 4

STATEMENT OF OWNERSHIP AND BIDDER QUALIFICATION AFFIDAVIT

Part A below requires a business entity, when responding to a bid or proposal solicitation, to provide a statement of ownership as a condition of eligibility to receive a contract from the RAPGC.

Part B is an affidavit of "No Conviction" for bribery, attempted bribery, or conspiracy to bribe, and is required under Section 16-311 of the Maryland State Finance and Procurement Article.

NOTE: Submission of comple	eted document is prerequisite to a	award.	
PART "A" – OWNERSHIP		Date: _	
1. Full name and add	ress of business:		
City and State	Zip Code	Bus. Phone w/are	ea code
2. Is the business incorpor	ated?Yes	No	
3. Other names used by b	usiness i.e., T/A:		
Non-Corporate Business If response to Item #2 above interest in the business. Name	is No, list the name and business Business Add		lividual having a 10% or greater financial nce Address
Corporate Business Entities			
		YesYesr business and residence address a	
	Residence		Date Office
Name	Office	Business/Address	Assumed
	all members of the current Board the date his/her term as a Direct	of Directors, their business and re or shall expire (if any).	sidence addresses, the date each
		Residence	Date Term of Office

	Name	Business/Address	Date Assumed Office
Expires:			
		dividuals owning at least ten percent (1 any type or class and serial maturity bor	
Name		Residence Address	
This Financial Disclosure S	Statement has been prepared by		
on this	day of	, 20	
Signed by Preparer			

FORM NO. 4 (continued)

PART "B" - AFFIDAVIT (BIDDER'S QUALIFICATION STATEMENT)

1. I am the	of	under conditions set forth in documents for RFP No.
a party interested in obtaining a	contract with the RAPGC	under conditions set forth in documents for RFP No.
·		
employees of the aforementione convicted of, or entered a plea o bribe under the laws of the State	ed business entity has on if nolo contendere to, a c e of Maryland, any other	best of my knowledge, no officer, director, partner or the basis of acts committed after July 1, 1977, been harge of bribery, attempted bribery or conspiracy to state, or the federal government other than those ould list name, title, offense, place and date of
3. I have been authorized to	make this statement on	behalf of the aforementioned party.
		(Signature)
		Print Name
	ACKNOWLEDGMI	ENT (Cornorato)
	ACKNOWLEDGIVII	
l,(Dri	int Name)	certify
•	•	
that I am the(Title)		of (Business Entity)
and that	(Print Na	who signed the
above Affidavit Is the	•	,
		(Title)
		and the same of th

said entity; that I know his/her signature, and his/her signature thereto is genuine; and that the above Affidavit/Statement was duly signed, sealed, and attested for in behalf of said entity by authority of its governing body. Further, under penalty of perjury I solemnly affirm that the contents of the foregoing Affidavit and Statement are true to the best of my knowledge, information and belief.

	(SEAL)
(Name Printed)	
	(SEAL
(Signature)	
	(SEAL
Cornorate Seal (as annlicable)	

FORM NO. 5

Metropolitan Washington Council of Governments Rider Clause

USE OF CONTRACT(S) BY MEMBERS COMPRISING THE METROPOLITAN WASHINGTON COUNCIL OF GOVERNMENTS

EXTENSION TO OTHER JURISDICTIONS

The RAPGC extends the resultant contract (s), including pricing, terms and conditions to the members of the Mid-Atlantic Purchasing Team, as well as all other public entities under the jurisdiction of the United States and its territories. This shall include but not be limited to private schools, Parochial schools, non-public schools such as charter schools, special districts, intermediate units, non-profit agencies providing services on behalf of government, and/or state, community and/or private colleges/universities that required these goods, commodities and/or services.

Notification and Reporting

The Contractor agrees to notify the issuing jurisdiction of those entities that wish to use any contract resulting from this solicitation and will also provide usage information, which may be requested. The Contractor will provide the copy of this solicitation and resultant contract documents to any requesting jurisdiction or entity.

Contract Agreement

Any jurisdiction or entity using the resultant contract (s) may enter into its own contract with the successful Contractor (s). There shall be no obligation on the part of any participating jurisdiction to use the resultant contract. Contracts entered into with a participating jurisdiction may contain general terms and conditions unique to that jurisdiction including, by way of illustration and not limitation, clauses covering minority participation, non-discrimination, indemnification and/or, naming the jurisdiction as an additional insured under any required Comprehensive General Liability policies, and venue.

Mid-Atlantic Purchasing Team:

Alexandria, Virginia	City of Manassas Public Schools
Alexandria Public Schools	Manassas Virginia
Alexandria Sanitation Authority	Manassas Park, Virginia
Arlington County, Virginia	Maryland-National Capital Park & Planning Comm
Arlington County Public Schools	Maryland Department of Transportation
Bladensburg, Maryland	Metropolitan Washington Airports Authority
Bowie, Maryland	Metropolitan Washington Council of Government
BRCPC	Montgomery College
Charles County Public Schools	Montgomery County, Maryland
College Park, Maryland	Montgomery County Public Schools
City of Fredericksburg	Northern Virginia Community College
College Park, Maryland	Prince George's Community College
District of Columbia Government	Prince George's County, Maryland
District of Columbia Public Schools	Prince George's Public Schools

District of Columbia Water & Sewer Auth.	Prince William County, Virginia
Fairfax, Virginia	Prince William County Public Schools
Fairfax County, Virginia	Rockville, Maryland
Prince William County Service Authority	Intentionally Left Blank
Fairfax County Water Authority	Spotsylvania County
Falls Church, Virginia	Spotsylvania County Government & Schools
Fauquier County Schools & Government	Stafford County, Virginia
Frederick, Maryland	Takoma Park, Maryland
Frederick County, Maryland	Upper Occoquan Service Authority
Gaithersburg, Maryland	Vienna, Virginia
Greenbelt, Maryland	Washington Metropolitan Area Transit Authority
Herndon, Virginia	Washington Suburban Sanitary Commission
Leesburg, Virginia	Winchester, Virginia
Loudoun County, Virginia	Winchester Public Schools
Loudoun County Public Schools	
Loudoun County Water Authority	

FORM NO. 6

TAX CERTIFICATION AFFIDAVIT

Pai	t I: I HEREBY AFFIRM THAT:
1.	The business named below is a (Maryland) (foreign) corporation registered in accordance with the Corporations and Associations Article, Annotated Code of Maryland, and that it is in good standing and has filed all its annual reports, together with filing fees, with the Maryland State Department of Assessments and Taxation, and that the name and addresses of its resident agent filed with the State Department of Assessments and Taxation is:
	Name:
	Address:
[If	not applicable, so state]
2.	Except as validly contested, the business has paid, or has arranged for payment of, all taxes due to the State of Maryland and has filed all required returns and reports with the Comptroller of the Treasury, the State Department of Assessments and Taxation, and the Employment Security Administration, as applicable, and will have paid all withholding taxes due to the State of Maryland prior to final settlement.
Pai	t II: I FURTHER CERTIFY THAT:
1.	I have complied with the applicable tax filing and licensing requirements of Prince George's County, Maryland.
2.	The filing information is true and correct concerning tax compliance for the
	past years. Personal Property Current Not Current
The	RAPGC reserves the right to verify the above information with the appropriate Government Authorities.
	O SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS FIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION AND BELIEF.

(Printed or Typed Name)

Form: Certification - Tax 12//03

FORM NO. 7

Wage Requirements Certification for Service Contracts Prince George's County Code, Section 10A-144

Company	Nam	e:				
Address:						
City:			State:		Zip Code:	
Phone: _			Fax:		E-Mail:	
,	Wage	Rate Effective			\$Per Hour	
		ALL APPROPRIATE BC ecome "Contractor."		y in the even	t you, as an "Offeror", are	awarded the
1. W	/age	Requirements Comp	liance			
		Section 10A-144, V employees not exe for RAPGC, at least	Vage Requirements for mpt under the wage re the wage requiremen	r County Serve equirements ots effective a	with the requirements und vice Contracts. Contractor , and who perform direct at the time the work is per fficient funds to meet the	r will pay all measurable work formed. The
2. Ex	kemp	tion Status (if applic	able)			
This Conti	racto	r is exempt from Sec	tion 10A-144, Wage R	equirements	for County Service Contra	acts because it is:
	0	proposal and will c		as long as th	when the Contractor sub e Contractor does not em on 10A-144(b)(1).	
		in the most recent		will be entit	as received less than \$50,0 led to receive less than \$5 I(b)(2)(A) and (B).	

		A public entity. Section 10A-144(b)(3).
	0	A nonprofit organization that has qualified for an exemption from federal income taxes under Section 501(c)(3) of the Internal Revenue Code. Section 10A-144(b)(4). (Must complete item 3 below).
	٥	An employer to the extent that the employer is expressly precluded from complying with Section 10A-144 by the terms of any federal or state law, contract, or grant. Section 10A-144(b)(7). (Must specify the law or furnish a copy of the contract or grant)
		A Contractor who has entered into a participation agreement under Section 10A-141. Section 10A-144(b)(8).
2.	Nonprofit \	Wage and Health Information (Must complete and submit wage and health insurance form)
		This Contractor is a nonprofit organization that is exempt from coverage under Section 10A-144(b)(4). Accordingly, the Contractor has completed the 501(c)(3) Nonprofit Organization's Employee's Wage and Health Insurance Form, which is attached. See Section 10A-144(c)(2).

FORM NO. 7 (continued)

3. Nonpront 3 Companison Frice(s	3.	Nonprofit's	Comparison	Price(s
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The Contractor is a nonprofit organization that is opting to pay its covered employees the hourly rate specified in the wage requirements. Accordingly, Contractor is duplicating the form on which it states its cost proposal or format that is contained in the RFP and is submitting on this duplicate form its cost(s) to RAPGC had it not opted to pay its employees the hourly rate specified in the wage requirements. For proposal evaluation purposes, this cost(s) will be compared to the cost(s) of another nonprofit organization(s) that is paying its employees an amount consistent with its exemption from paying the hourly rate under the wage requirements. This revised information on the duplicate cost proposal or cost format form must be clearly marked as the organizations "comparison cost". In order to compare your cost(s), the revised information on the duplicate cost proposal or cost format form: must be submitted with your proposal, must show how the difference between your cost and your nonprofit organization comparison cost(s) was calculated, and will not be accepted after the proposal closing date. See Section 10A-144(c)(2).

5.	Wage	Requirements	Reduction
----	------	--------------	-----------

□ This Contractor is a "covered employer" and it desires to reduce its hourly rate paid under the wage requirements by an amount equal to or less than, the per employee hourly cost of the employer's share of the health insurance premium. Contractor certifies that the per employee hourly cost of the employer's share of the premium for that insurance is: \$______. See Section 10A-144(d)(1) and (2).

CONTRACTOR CERTIFICA	ATION
Contractor Signature: Contractor submits this certification of the Prince George's County Code. Contractor certifies the that perform services under the resultant contract with RAF Section 10A-144.	at it, and any and all of its subcontractors
Signature: Authorized Corporate, Partner or Proprietor	Date
Typed Name of Signatory	Title of Authorized Signatory
Name of person designated by your firm to monitor your co Wage Requirements: Name: Title: Phone:	· · · · · · · · · · · · · · · · · · ·
Typed Name of Signatory Name of person designated by your firm to monitor your co Wage Requirements: Name:	Title of Authorized Signatory ompany's compliance with RAPGC's

FORM NO. 8

work

501(c)(3) Nonprofit Organization's Employee's Wage and Health Insurance Form Prince George's County Code, Section 10A-144

Company Name: _____

Address:

City:	State:	Zip Code:
Phone:	Fax:	E-Mail:
Please provide below the	employee labor cat	egory of all employee(s) that will perform direct measurable w
under the contract, the ho	ourly wage the orga	nization pays for that employee labor category and any health
insurance the organization	n intends to provide	for that employee labor category.
*IF NO HEALTH INSURANC	CE PLAN IS PROVIDE	D PLEASE STATE "NONE".
		Name of Health Insurance Provider(s) and Plan Name*
Employee Labor Category	Wage Per Hour	(e.g., ABC Insurer, Inc., HMO Medical and Dental)

FORM NO. 9

<u>WELFARE TO WORK INITIATIVE</u>: The RAPGC actively supports provisions of the Welfare Innovation Act of 1996. Contractors responding to this solicitation are encouraged to hire persons enrolled in the "Resource Initiative for Self-Empowerment" Program as part of their Bid. Bidders interested in additional information on the welfare to work effort should contact the Prince George's County Department of Social Services/Family Investment Program at (301) 909-6000 for referrals and to complete a job order form for all available positions.

Please indicate below your interest in particip	pating in the Welfare to Work Initiative:
Will Seek Participation:	Not Interested:
Company Name:	
Authorized Signature:	
Contact Person:	Phone Number:
Email Address:	

COST PROPOSAL

FORM NO. 10

Request for Proposal (RFP): Cloud-Based Integrated Parking Management System (PMS) for Citation Issuance, Back
Office, and a Digital Permit System.

RFP-1001-RA-2022

Agency
Name

	Cloud-Based Integrated Parking Management System (PMS)					
Item	Description	Quantity	Unit Price	Total		
	Cloud-Based Implementation Fee	One-Time Fee				
	Ticket Issuance Program	Per Ticket				
	Online Payment Process	Per Ticket				
	Notices/Letters sent to violators	Per Letter				
	Revenue Share with Contractor	Percentage/Fee				
	LPR Hardware Installation – 17 Vehicles (15 Chevy Bolts) (2 Ford Expeditions)	Per Vehicle				
	LPR Software	Per Vehicle				
	Android or Handheld Devices	20 Devices				
	Zebra Bluetooth Printers	20 Devices				
	Citation Paper (Estimated 2000 rolls per year)	Per Year (Optional)				
	Digital Permit Software Licenses (Active Permits- 3000)	Monthly				
	New Digital Permits Greater than 3000	Per Permit				
	Training Modules – Back Office, Citation Issuance, Digital Permits	One-Time Fee				
	Identify Repeat Offenders – scofflaw, time parking expirations, 48 hour, 72 hour via Digital Chalking	Per vehicle				
	Establish an API Platform that integrates all databases by incorporating relational data that contains customer, permit vehicle and citation information.	Per API				
	The Contractor shall install LPR's and include Digital Chalking for the Parking Enforcement Team. The LPR's must be synced with the LPR's of other contractors to identify all violators.	Software/Hard ware				

Provide an Immobilization Program for large vehicles such as Tractor-Trailers, Dump Trucks, Cement Trucks, Recreational	
Vehicles, Large box Trucks, or any vehicle observed being parked in violation of the County Code.	
The Citation Issuance Program shall provide a daily, weekly as well as a monthly GAP Report on each Parking Enforcement Officer. A Cookie Crumb Trail of the officer's enforcement will be available.	
Audit Trail – establish and independent citation activity trail, including the name, and/or users' numbers of all persons processing or handling any data.	
Flag any vehicle and location along with the officer's name and type of citations that have three (3) or more citations, so officers are not piling citations on vehicles.	
Ability to attach photos, scanned correspondence and/or e-mails, notes, etc. to the appropriate citation or customer account.	
Provide monthly status report on open and closed parking citations. Per Report Types	
Provide a report which will track year-to-year, when each Per Report	
citation was paid and how many are pending payment. Type	
The Parking Management System (PMS) should include the Software	
following: Login History, Active User Activity, Processing	
activity, Citations after activity, Violation analysis, citation	
registered owner activity citation with credit balances,	
Warning; Citations reduced to warnings; cleared citations;	
voided citations, current and open citations; accounts	
receivables; citation aging; citation aging by year; citation	
closed & reason summary; entered citations; citation	
issuance by field officer; officer productivity; collective field	
issuance performance; open citations without registered	
information; ticket density report (Heat Map); Citation	
issuance; Out of State Plate Payment and non-payment reports; officer live mapping tracker.	
The Contractor shall offer a Permitting Mobile Technology Software	
Platform in conjunction with the Enforcement System; the	
Permit feature must allow for issuance and permit	
management and must provide both digital and physical	
permitting options; The Revenue Authority might pursue this	
option (Hang Tags) in the future.	
The Contractor shall provide a software solution that host Software	
for receiving and processing financial transactions; the	
Contractor shall provide a software solution for citation	
Contractor shall provide a software solution for citation payments and for permits; the software solution should	
·	
payments and for permits; the software solution should	

and safe from computer viruses and hacking; provide		
customer-friendly online web portal that allows customers		
to view, appeal and pay citations; Parking Enforcement		
Management System shall have a mobile website that works		
on most older mobile devices and that can be accessed by		
computers, as well; The Parking Enforcement Management		
System must directly communicate the paid status of parked		
vehicles to the software on either an iPhone or Android		
Phones in real-time.		
The Enforcement System must also provide reports and data	Software	
that integrates with existing and/or future parking		
management systems and provides access to data for future		
needs; A high-quality back office and access to payment		
inquiry, data storage, reports and all other retrievals		
pertinent to the Revenue Authority's Parking Enforcement		
Operations; the software should allow for the ability to track		
enforcement revenues by day, week, month and Year; A		
timing function for electronic chalking is required and must		
have the ability to share electronic tire chalking data across		
all handheld/phones with in the enforcement team in real		
time.		
A user-friendly Cloud-Base System with an intuitive process,	Software	
a user-friendly interface that is accessible from standard		
desktop and mobile web browsers, including but not limited		
to, Microsoft Internet Explorer, Microsoft Edge, Google		
Chrome, and Apple Safari. The Customer Portal must be		
responsive and intuitive in design, so it may be used on		
mobile devices, effectively.		

SECTION VII

APPENDICES

REQUEST FOR PROPOSALS: RFP-1001-RA-2021 THE REVENUE AUTHORITY OF PRINCE GEORGE'S COUNTY

APPENDIX A

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MONTHLY SUPPLIER PARTICIPATION REPORT

TO BE SUBMITTED TO THE REVENUE AUTHORITY OF PRINCE GEORGE'S COUNTY

Contract #:	Contract Amount:	Date Form S	Date Form Submitted:			ect Description:		
Project Completion Date: Prime Contractor:		actor:	Period Er		nding:			
Total Award to Prim	ne:	Contact Pers	son:		Telephor	none#: () Email:		
			SUPPLIER IN	NFORMATION				
Business Enterprise	SDDD Certified Count (CMBE) ◆ SDDD Cert nty-Located Businesse Address	tified County-Based N	Ainority Busine	ess Enterprise (CBM tions of Certified Bu	IBE) ♦ Certified	-	ed Business E	Amount Paid
Cumulative Total to	Subcontractors to Da	ate:						
My signature below	certifies that the info	ormation submitted in	n this report is	true to the best of	my knowledge,	information	and belief.	
Signature:			Titl	le:		Date:		

APPENDIX B

REQUEST FOR MODIFICATION OF SUPPLIER UTILIZATION PLAN

TO BE SUBMITTED TO THE REVENUE AUTHORITY OF PRINCE GEORGE'S COUNTY

10 52 5051/11 125	7 10 1112 112 1132 713 111311	THE STANFOL GLONGE G COOKER	
RFP No RFP TI	TLE		
The awardee under the above referenced Request f	for Proposals submits this r	equest for approval to modify the a	pproved
Supplier Utilization Plan dated, which	is attached hereto. The pr	oposed new Supplier Utilization Plai	n is set forth below:
Entity Name:	Total Cont	ract Price:	
Authorized Person's Name:			
Authorized Person's Title:			
Total Value of CBSB Participation:	Total Val	ue of MBE Participation:	
Certification Types: SDDD Certified County-Based Small Business Enterprise (CMBE) SDDD Certified County-BSDDD Certified County-Located Businesses (CLB) See Apple	Based Minority Business Ente	rprise (CBMBE) ◆ Certified Disadvant	
	VALUE OF WORK TO BE PE	RFORMED BY OFFEROR	
Prime Contractor Name	Certification Type (if any)	Certification Number(if applicable)	Value of Prime Contractor's Work (\$

APPENDIX B (continued)

REQUEST FOR MODIFICATION OF SUPPLIER UTILIZATION PLAN

PART 2

INSTRUCTIONS: LIST ALL BUSINESS ENTITIES OTHER THAN THE PRIME CONTRACTOR THAT THIS REQUEST PROPOSES TO ADD, MODIFY, REMOVE OR MAINTAIN IN PRIME CONTRACTOR'S SUPPLIER UTILIZATION PLAN

Status Key: A – Add ◆ M – Modify ◆ R – Remove ◆ K - Keep the same

Subcontractor Name	Certification Type (if any)	Certification Number (if applicable)	Subcontract Value (\$)	% of Total Award to Prime	Description of Work	Status

LIST ADDITIONAL SUBCONTRACTORS ON A COPY OF THIS SHEET

REQUEST FOR PROPOSALS: RFP-1001-RA-2021 THE REVENUE AUTHORITY OF PRINCE GEORGE'S COUNTY

APPENDIX B (continued)

REQUEST FOR MODIFICATION OF SUPPLIER UTILIZATION PLAN

PART 3

INSTRUCTIONS: SUBMIT ONE FORM FOR EACH COUNTY-BASED SMALL BUSINESS LISTED IN PART 2 OF THIS REQUEST FOR MODIFICATION

OF SUPPLIER UTILIZATION PLAN

Name of awardee:	("Prime Contractor")
Name of CBSB Subcontractor:	("CBSB Subcontractor")
We/I certify that in the event this request for Modification of Sapproved	upplier Utilization Plan is
Check one:	
The subcontract between the Prime Contractor and CBSB Sub in effect.	contractor will continue
The subcontract between the Prime Contractor and CBSB Sub modified as shown in Part 2 of this Request for Modification of Plan	
The subcontract between the Prime Contractor and CBSB Sub terminated or will have expired. State reasons:	
Other:	

PRIME CONTRACTOR SIGNATURE	CBSB SUBCONTRACTOR SIGNATURE
Ву:	Ву:
Name:	Name:
Title:	Title:
Date:	Date:
If Prime Contractor is unable to obtain CBSB Subc	ontractor's signature, state
reasons:	

APPENDIX B (continued)

REQUEST FOR MODIFICATION OF SUPPLIER UTILIZATION PLAN

PART 4

INSTRUCTIONS: SUBMIT ONE FORM FOR EACH OF THE PRIME CONTRACTORS S COUNTY-BASED SMALL BUSINESS SUBCONTRACTORS THAT WILL SUBCONTRACT ANY OF THEIR WORK TO ONE OR MORE ENTITIES THAT ARE NOT COUNTY BASED SMALL BUSINESSES

We certify that in the event		("Offeror") is
awarded a contract under RFP No	for	
		, Offeror's CBSB
Subcontractor		_("CBSB Subcontractor") intends to
subcontract part of its work to the follow	wing entitie	es, which are not County-Based Small
Businesses:		

Non- CBSB Entity Name	Description of Work	Value (\$)of Work	Bonding Required (if applicable)	Signature of Non-CBSB Subcontractor's Principal
		\$	Type: Amount: \$	By: Print Name: Date:
		\$	Type: Amount: \$	By: Print Name: Date:
		\$	Type: Amount: \$	By: Print Name: Date:

Cloud-Based Integrated System with a Parking Management System, Back Office, and a Digital Permit System

		\$		
			Type:	By:
			Amount:	Print Name:
			\$	Date:
		\$		
			Type:	By:
			Amount:	Print Name:
			\$	Date:
Total \$	Value of Work	CBSB Su	ubcontractor Will Subcontract to No	on-CBSB Entities:\$

APPENDIX C

GENERAL TERMS AND CONDITIONS

The following standard General Terms and Conditions of contract shall apply to this solicitation and shall be incorporated by reference in the contract documents.

- **AVAILABILITY OF FUNDS:** A contract shall be deemed executory only to the extent of the appropriations available to each agency for the purchase of such commodities or services. RAPGC's extended obligation of those contracts which envision extended funding through successive fiscal periods shall be contingent upon actual appropriations for the following fiscal year. RAPGC shall notify the Contractor as soon as it obtains knowledge that funds may not be available for continuance of the contract for each succeeding fiscal year beyond the first year.
- PREVAILING LAW: The Request for Proposals and any resulting contract shall be governed by the laws of Prince George's County and the State of Maryland. By submitting a Proposal in response to this Request for Proposals, the Offeror, if selected for award, agrees that it will comply with all Federal, State, and local laws applicable to its activities and obligations under the Contract.
- **CONTINGENCY FEE PROHIBITION:** The Contractor hereby represents that they have not retained anyone to solicit or secure this contract from RAPGC upon an agreement or understanding for a commission, percentage, brokerage or contingent fee, except for bona fide employees of bona fide established commercial selling agencies maintained by the person so representing for the purpose of securing business, or any attorney rendering professional legal service consistent with applicable canons of ethics.
- 4. RAPGC HELD HARMLESS: It is agreed that the Contractor shall be responsible for any loss, personal injury, deaths and/or damages that may be done or suffered by any persons solely by reasons of the Contractor's negligence or failure to perform any of the obligations which this contract obligates them to perform, and the Contractor hereby agrees to indemnify defend and hold RAPGC harmless from any loss, cost damages, and other expenses suffered or incurred by RAPGC solely by reason of the Contractor's negligence or failure to perform any of the said obligations. The Contractor shall take proper safety and health precautions to protect their work, their employees, the public and the property of others from any damages or injury resulting solely from the performance of their work described herein.
- 5. MARYLAND STATE DISCLOSURE: The Contractor shall comply with the provisions of Article 33, Sections 14-101 through 14-104 of the Annotated Code of Maryland, entitled "Disclosure By Persons Doing Public Business" which requires that every person that enters into contracts, leases, or other agreements with RAPGC, including its agencies, or a political subdivision of the State, under which the person receives in the aggregate either during the two years preceding or after the completion of said contract, lease or agreement, \$100,000 or more, shall file with the State Board certain specified information to include disclosure of political contributions in excess of \$500 to a candidate for elective office.

Cloud-Based Integrated System with a Parking Management System, Back Office, and a Digital Permit System

6. **PROMPT PAYMENT**:

- (b) The Contractor shall pay each of its subcontractors (including a material supplier) for satisfactory performance under the respective subcontract within seven (7) calendar days after receipt of such amounts that are paid to Contractor by RAPGC for such work performed under the contract. In the event that there is a good faith dispute over all or any portion of the amount due on a payment from Contractor to a subcontractor, Contractor may withhold the disputed amount but shall pay the undisputed amount. A subcontractor who further subcontracts work on procurement projects is responsible for the same requirements and interest penalties for payment to its subcontractors (lower tier subcontractors) after receiving payment as applicable to Contractor.
- (c) Interest penalties. In the event Contractor violates Paragraph (b), above, Contractor shall pay to the subcontractor a penalty of one and a half percent (1.5%) of the amount due per month for every month (or such other percentage as identified in County Code Section 10A-153) to the subcontractor owed payment or portion thereof that payment is not made. Interest penalties shall accrue daily beginning eight (8) calendar days after payment is received by the Contractor (or higher tier subcontractor) and ending on, but excluding, the payment date, using the rate established in this paragraph calculated on a monthly (30-day) basis. This requirement is enforceable in the Circuit Court of Prince George's County, and is not intended to create a private right of action against RAPGC. Willful violations of this requirement may also result in Contractor (or higher tier subcontractor) being suspended or debarred.
 - (d) Subcontract Clause Requirements. Contractor shall include in each of its subcontracts:
- (1) a payment clause which obligates Contractor to pay the subcontractor for satisfactory performance under its subcontract within seven (7) days out of such amounts as are paid to Contractor by RAPGC for such work performed under such contract; and
- (2) an interest penalty clause which obligates Contractor to pay to the subcontractor an interest penalty on amounts due (or such other percentage as identified in County Code Section 10A-153) in the case of each payment not made in accordance with the payment clause included in the subcontract (i) for the period beginning on the day after the required payment date and ending on the date on which payment of the amount due is made; and (ii) computed at a rate of one and a half percent (1.5%) (or such other percentage as identified in County Code Section 10A-153) of the amount due per month for every month.
- (3) a clause requiring the subcontractor to (i) include a payment clause and an interest penalty of one and a half percent (1.5%) of the amount due per month for every month (or such other percentage as identified in County Code Section 10A-153) in each of its subcontracts and (ii) shall require each of its subcontractors to include such clauses in their subcontracts with each lower-tier subcontractor or supplier.
- CONTRACT DISPUTE RESOLUTION: All claims and disputes arising under the Contract shall be administered by the Contract Administrator.
- 8. TERMINATION FOR DEFAULT: If the Contractor fails to fulfill its obligations under this Contract properly and on time or otherwise violates any provision of the Contract, RAPGC may terminate the Contract by written notice to the Contractor. The written notice shall specify the acts or omissions relied on as cause for termination. All furnished services provided by the Contractor shall at RAPGC's option become RAPGC's property. RAPGC shall pay the Contractor fair and equitable compensation for satisfactory performance prior to receipt of notice of termination, less the amount of damages caused by the Contractor's breach. If the damages are more than the compensation payable to the Contractor, the Contractor will remain liable after termination and RAPGC can affirmatively collect damages or deduct from monies due the Contractor on this or other RAPGC Contracts. Damages may include excess reprocurement costs.

Cloud-Based Integrated System with a Parking Management System, Back Office, and a Digital Permit System

- 9. <u>TERMINATION FOR CONVENIENCE</u>: The performance of work under the Contract may be terminated by RAPGC with 30 calendar days advance written notice, or such time as mutually agreeable to the parties not to exceed 30 calendar days, in accordance with this clause in whole, or from time-to-time in part, whenever the Chief Real Estate Officer shall determine that such termination is in the best interest of RAPGC. RAPGC will compensate Contractor for all monies earned up to the date of termination. However, the Contractor shall not be paid any damages or reimbursed for any anticipatory profits that have not been earned up to the date of termination.
- OSHA REGULATIONS, BLOODBORNE PATHOGENS: The successful Contractor shall, during the course of performance under the proposed Contract, comply with Part 1910 of Title 29 of the Code of Federal Regulations (OSHA). This regulation deals with occupational exposures to blood borne pathogens and other potentially infectious materials. During the performance of this Contract, the Contractor is expected to be alert to any potentially high risk of exposure opportunities and take all mandated precautionary measures contained in the regulation, including making available Hepatitis B vaccine and vaccination series to all employees who have occupational exposure and post-exposure follow-up following exposure incidents.
- ASSIGNMENT OF CONTRACT: All covenants and agreements herein contained shall extend and be obligatory on any successor and assigns of the Contractor. It is mutually understood and agreed that Contractor shall not assign, transfer, convey, sublet or otherwise dispose of this Contract or its right, title or interest herein, or its power to execute such Contract, to any other person, firm or corporation, without the previous written consent of the Chief Real Estate Officer, but in no case shall such consent relieve the Contractor from the obligations, or change the terms, of the Contract.
- NON-DISCRIMINATION: A contractor who is the recipient of RAPGC funds, or who proposes to perform any work or furnish any goods under this Contract shall not discriminate against any worker, employee or applicant, or any member of the public because of religion, race, sex, age, physical or mental disability, or perceived disability. Discriminatory practices based upon the foregoing are declared to be contrary to the public policy of RAPGC. Contractor agrees to be in full compliance with the Federal mandates of the Americans with Disabilities Act. Contractor shall incorporate the provisions of this Section 12 in all contracts entered into with suppliers of materials or services; and Contractor's subcontractors and all labor organizations, furnishing skilled, unskilled and craft union skilled labor, or who may perform any such labor services in connection with this Contract. Contractor and subcontractors shall post in conspicuous places, available to employees and applicants for employment, notices setting forth the provisions of this non-discrimination clause.

The RAPGC is committed to a policy of nondiscrimination in all RAPGC programs, services, and activities and will provide reasonable accommodations upon request. Bidders requesting special accommodations should call the ADA Compliance Manager at (301) 265-8450/ Maryland Relay - 711

13. <u>EMPLOYMENT OF RAPGC PERSONNEL</u>: The Contractor may not engage, on a full-time, part-time or other basis, during the period of the Contract, any professional or technical personnel in the employ of RAPGC.

APPENDIX C (continued)

- 14. WELFARE TO WORK INITIATIVE: The RAPGC actively supports provisions of the Welfare Innovation Act of 1996.

 Offerors responding to RAPGC solicitations are encouraged to hire persons enrolled in the Resource Initiative for Self-Empowerment Program as part of their proposal. Offerors interested in additional information on the welfare to work effort should contact Prince George's County's Department of Social Services/Family Investment Program at (301) 909-6000 for referrals and to complete a job order form for all available positions.
- **ECONOMIC DEVELOPMENT:** Prince George's County based businesses are encouraged to participate in RAPGC's procurement process. RAPGC is committed to promoting economic development, expanding business opportunities and providing assistance to businesses interested in locating their principal office or base of operations in Prince George's County. A program for business assistance is available through the Economic Development Corporation.
- 16. SEXUAL HARASSMENT: RAPGC is committed to providing a work environment that is free from discrimination, insults, intimidation and other forms for harassment. RAPGC prohibits sexual harassment. Sexual harassment may cause others unjustifiable offense, anxiety and injury. Unwelcome sexual advances or requests for sexual favors and other verbal or physical conduct of a sexual nature constitutes sexual harassment. Sexual harassment by Contractor or subcontractor employees is prohibited. Sexual harassment may also constitute violations of criminal and civil laws of the State of Maryland and the United States. Any violation of sexual harassment constitutes a breach of Contract, and thus the Contractor will be required to remove the offender from the job-site.
- 17. RELEASE OF INFORMATION: During the term of the Contract, the Contractor may not release any information related to the services or performance of services under the Contract, nor publish any reports or documents relating to RAPGC, the account, or performance of services under the Contract, without prior written consent of RAPGC; and the Contractor shall indemnify and hold harmless RAPGC, its officers, agents, and employees from all liability which may be incurred by reason of dissemination, publication, distribution, or circulation, in any manner whatsoever, of any information, data, documents, or material pertaining in any way to RAPGC, the account, or the Contract by the Contractor or its agents or employees.
- **18.** ARREARAGES: By submitting a response to this solicitation an Offeror shall be deemed to represent that it is not in arrears in the payment of any obligations due and owing RAPGC, Prince George's County and State, including the payment of taxes and employee benefits, and that it shall not become so in arrears during the term of the Contract.
- 19. INTENTIONALLY LEFT BLANK
- **20. CONTRACT ALTERATIONS:** No alterations or variables in the terms of a Contract shall be valid or binding upon RAPGC unless made in writing and signed by the Chief Real Estate Officer or his authorized agent.
- 21. <u>DEFAULT REMEDIES</u>: The Contract may be canceled or annulled by the Chief Real Estate Officer or his designee in whole or in part by written notice of default to the Contractor for any of the following reasons: failure to perform in accordance with Contract specifications, failure to make timely delivery of supplies or services as stipulated in the solicitation or proposal, violation of any Contract term, suspension or debarment for reasons of civil or criminal indictment or conviction, failure to prosecute the work or any separable part thereof with such diligence as to insure its completion within the time specified in the Contract, or any extension thereof, fraud or misrepresentation on a RAPGC Contract, or failure to make timely replacement or correction of rejected articles or services. In the event of partial termination for default, the Contractor shall continue the performance of the Contract to the extent not terminated.

In the event of default by the Contractor, RAPGC may procure similar articles or services in such manner as to facilitate the most expeditious delivery or performance.

The Offeror agrees by virtue or submitting a bid or proposal in response to this solicitation, that the Contractor is obligated to RAPGC for any excess procurement costs incurred by RAPGC as a result of the Contractor's default. Excess procurement costs shall be defined as the difference between the defaulting Contractors Contract price and the price paid by RAPGC for similar goods or services, plus any additional costs incidental by accelerating delivery, and any reasonable administrative expenses incurred by RAPGC in making the procurement.

APPENDIX C (continued)

The Contractor agrees by submitting a proposal that such excess procurement costs may be recovered by RAPGC by:

1) deduction of such amount from monies owed the Contractor on this or any other contract(s) the Contractor may have with RAPGC, 2) recourse to the Contractor's surety, 3) direct payment by the Contractor to RAPGC or 4) legal action against the Contractor.

DELINQUENT TAX SETOFFS: In the event that the Contractor owes money to RAPGC as a result of the entry of judgment, debt arising out of a Contract, default as surety to RAPGC, delinquent taxes or assessments or for any other debt or liquidated damages, RAPGC may withhold and set-off such sums owed to RAPGC from payments owed to the Contractor by virtue of this or other Contracts.

23. **GENERAL GUARANTY**:

Contractor agrees to:

- a. Save RAPGC, its agents and employees harmless from liability of any nature or kind for the use of any copyrighted or uncopyrighted composition, secret process, patented or unpatented, invention, article or appliance furnished or used in the performance of the Contract which the Contractor is not the patentee, assignee, licensee or owner.
- Protect RAPGC against latent defective material or workmanship and to repair or replace any damages or marring occasioned in transit or delivery.
- c. Furnish adequate protection against damage to all work and to repair damages of any kind, to the building or equipment, to his own work or to the work of other Contractors, for which he or his workmen is responsible.
- d. Pay for all permits, licenses and fees and give all notices and comply with all laws, ordinances, rules and regulations of Prince George's County and State of Maryland.
- 24. CONFLICT OF INTEREST: As a prerequisite for the payment pursuant to the terms of this Contract, there shall be furnished to RAPGC a statement, under oath that no member of the elected governing body of Prince George's County, or members of his or her immediate family, including spouse, parents, or children, or any person representing or purporting to represent any member or members of the elected governing body has received or has been promised, directly or indirectly, any financial benefit, by way of fee, commission, finder's fee, political contribution, or any other similar form of remuneration and/or on account of the acts of awarding and/or executing the Contract and that upon request by RAPGC, as a prerequisite to payment pursuant to the terms of this Contract, there will be furnished to the requester, under oath, answers to any interrogatories related to a possible conflict of interest as herein embodied. Any contract made or entered into where it is discovered that the violation of the intent of this provision exists shall be declared null and void and all monies received by the Contractor shall be returned to RAPGC. Whenever any person shall be convicted of a falsely executing a statement under oath, as required above, such person shall be deemed guilty of a misdemeanor and upon conviction, shall be subject to a fine not exceeding \$1,000 or imprisonment not exceeding six months, or both such fine and imprisonment. The provisions of the "Vendor's Oath and Certification" which is attached hereto apply to any Contract entered into by the RAPGC.
- **25. VENDOR QUALIFICATION STATEMENT:** Vendors hereunder are advised that prior to the Contract award, a Vendor's Qualification Statement shall be required under the provisions of Section 16-311 of the State Finance and Procurement Article, Annotated Code of Maryland, as pertains to conviction for bribery.
- **26. COLLUSIVE BIDDING:** Offeror certifies that his proposal is made without any previous understanding, agreement of connection with any person, firm, or corporation making a bid for the same project without prior knowledge of competitive prices, and is in all respects fair, without outside control, collusion, fraud or otherwise illegal action.
- 27. <u>IDENTICAL BIDDING EXECUTIVE ORDER NO. 10946:</u> All identical proposals submitted to RAPGC as a result of advertised procurement for materials, supplies, equipment or services exceeding \$1,000 in total amount shall, at the discretion of RAPGC, be reported to the Attorney General of the United States in accordance with Form DJ-1510 and the Presidential Order dated April 24, 1961, for possible violation and enforcement of antitrust laws.

APPENDIX D

NOTICE TO BIDDERS

WAGE REQUIREMENTS FOR SERVICE CONTRACTS

This solicitation is subject Prince George's County, Maryland Wage Requirements law for service contracts. Information pertaining to the Wage Requirements law is attached. The "Wage Requirements Certification" and, if applicable, the 501(c)(3) Nonprofit Organization's Employee's Wage and Health Insurance Form" that are included with this solicitation must be completed and submitted with your bid or Proposal response.

Failure to complete and submit with your Bid or Proposal the required certification and pricing material on the form(s) included as Form No. 9 as applicable will render your Bid or Proposal unacceptable under and the Bid or Proposal will be rejected for non-responsiveness.

- 1. This contract is subject to the wage requirements of Subtitle 10A, Section 10A-144 of Prince George's County Code. A RAPGC contract for the procurement of services must require the Contractor and any of its subcontractors to comply with the wage requirements of this section, subject to exceptions from coverage for particular Contractors in accordance with Section 10A-144(b) and for particular employees in accordance with Section 10A-144(f).
- 2. If any federal, state or County law or federal or state contract or grant requires payment of higher wage or precludes compliance with Section 10A-144, that law shall prevail.
- 3. Non-profit organizations that are exempt from wage requirements under Section 10A-144 must specify the wage the organization intends to pay to those employees who will perform direct, measurable work under the contract and any health insurance the organization intends to provide to those employees.
- 4. A Contractor must not split or subdivide a contract, pay an employee through a third party or treat an employee as a subcontractor or independent Contractor, to avoid the imposition of any requirements in Section 10A-144.
- 5. Each Contractor and subcontractor covered under Section 10A-144 must: certify that it is aware of and will comply with the applicable wage requirements; keep and submit any verifiable records necessary to show compliance; and conspicuously post notices informing employees of the wage requirements and send a copy of each such notice to RAPGC.
- 6. An employer must comply with Section 10A-144 during the initial term of the contract and all subsequent renewal periods and must pay an increase adjustment in this wage rate, if any, automatically effective July 1 of each year. The Prince George's County Wage Determination Board will adjust the wage rate by the annual average increase in the Consumer Price Index for all urban consumers for the Washington-Baltimore Metropolitan area, or successor index, for the previous calendar year and must calculate the adjustment to the nearest multiple of five cents.
- 7. An employer must not discharge or otherwise retaliate against an employee for asserting any right or filing a complaint of a violation, under Section 10A-144. Any retaliation is subject to all sanctions that apply for non-compliance under Section 10A-144.

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APPENDIX D (continued)

- 8. RAPGC may assess to the Contractor liquidated damages for any noncompliance with Section 10A-144 wage requirements at the rate of one percent per day of the total contract amount, or for a requirements contract, the estimated annual contract rate value, for each day of the violation. This liquidated damage amount includes the amount of any unpaid wages with interest. In event of breach of contract under this paragraph, the Contractor must pay to RAPGC liquidated damages noted above, in addition to any other remedies available to RAPGC. The Contractor and RAPGC acknowledge that damages that would result to RAPGC as a result of a breach under this paragraph are difficult to ascertain, and that liquidated damages provided for this paragraph are fair and reasonable in estimating the damage to RAPGC resulting from a breach of this paragraph by the Contractor. In addition, the Contractor is jointly and severally liable for any noncompliance by a subcontractor. Furthermore, the Contractor agrees that an aggrieved employee, as a third-party beneficiary, may by civil action enforce the payment of wages due under Section 10A-144 wage requirements and recover from the Contractor any unpaid wages with interest, a reasonable attorney's fee, and damages for any retaliation for asserting any right or claim under Section 10A-144 wage requirements.
- 9. The Chief Real Estate Officer may conduct random audits to assure compliance with Section 10A-144. The Chief Real Estate Officer may conduct an on-site inspection(s) for the purpose of determining compliance.
- 10. If the Contractor fails, upon request by the Chief Real Estate Officer, to submit documentation demonstrating compliance with Section 10A-144 to the satisfaction of the Chief Real Estate Officer, the Contractor is in breach of this contract. In the event of a breach of contract under this paragraph, the Contractor must pay to RAPGC liquidated damages noted in Paragraph 8 (above), in addition to any other remedies to RAPGC. Contractor and RAPGC acknowledge that damages that would result to RAPGC as a result of breach under this paragraph are difficult to ascertain, and that the liquidated damages provided for this paragraph are fair and reasonable in estimating the damage to RAPGC resulting from a breach of this paragraph by the Contractor.

APPENDIX E

SAMPLE AGREEMENT
THIS AGREEMENT (the "Agreement") is entered into this day of, 2022 (the "Effective Date") by and between Revenue Authority of Prince George's County, a body corporate and politic ("RAPGC") and ABC Company, (the "Contractor")]
WHEREAS, RAPGC issued Request for Proposal ("RFP") No. [RFP Number] to procure [precise description of goods and services]; and
WHEREAS, in response to the RFP, the Contractor submitted a technical and cost proposal to RAPGC dated [Technical and Cost Proposal Dates]; and
WHEREAS, RAPGC has determined that it is in RAPGC's best interest to enter into a contract with Contractor for the provision of the solicited services.
NOW, THEREFORE, in consideration of the mutual covenants and obligations contained herein, and other good and valuable consideration the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:
1. <u>AGREEMENT DOCUMENTS</u> . This Agreement is set forth in the following documents, which are attached hereto, incorporated by reference, and shall be collectively referred to as the "Agreement Documents":
(a) This Agreement and all referenced Attachments;
(b) RAPGC's Request for Proposal No. [RFP Number] and all of the attachments and
appendices thereto (collectively, the "RFP"); and
(c) Contractor's Technical and Cost Proposals, [Technical and Cost Proposal Dates]
(collectively, the "Proposal").
Both parties are bound to and will abide by all terms and conditions of the Agreement Documents. In the event of a conflict or inconsistency between any of the terms of the above listed documents, the order of precedence shall be that order in which the documents are listed in this Section .
2. SCOPE OF WORK. The Contractor shall perform the obligations set forth in the RFP in compliance with all federal, state, local regulations and standards, in accordance with the Scope of Work and responsibilities as more particularly described in the Agreement Documents, including, without limitation, Section III of the RFP.
3. <u>COMPENSATION</u> . RAPGC shall pay the Contractor for the Scope of Work provided in accordance to the prices set forth in the Contractor's Cost Proposal dated which is part of this Agreement.
The Contractor shall submit monthly invoices which shall include the following:
(a) Contractor's name and remittance address; and
(b) Contractor's Tax Identification Number; and
(c) Documentation as to the resultant service completed during the time
covering the invoice.

4. **CONTRACTOR PROMPT PAYMENT.**

(a) Contractor shall pay each of its subcontractors (including a material supplier) for satisfactory performance under the respective subcontract within seven (7) calendar days after receipt of such amounts that are paid to Contractor by RAPGC for such work performed under the contract. In the event that there is a good faith dispute over all or any portion of the

amount due on a payment from Contractor to a subcontractor, Contractor may withhold the disputed amount but shall pay the undisputed amount. A subcontractor who further subcontracts work on procurement projects is responsible for the same requirements and interest penalties for payment to its subcontractors (lower tier subcontractors) after receiving payment as applicable to Contractor.

- (b) Interest penalties. Any contractor who violates Paragraph (1), above, shall pay to the subcontractor a penalty of one and a half percent (1.5%) of the amount due per month for every month (or such other percentage as identified in County Code Section 10A-153) to the subcontractor owed payment or portion thereof that payment is not made. Interest penalties shall accrue daily beginning eight (8) calendar days after payment is received by the Contractor (or higher tier subcontractor) and ending on, but excluding, the payment date, using the rate established in this Paragraph calculated on a monthly (30-day) basis. This requirement is enforceable in the Circuit Court of Prince George's County, and is not intended to create a private right of action against RAPGC. Willful violations of this requirements may also result in a contractor being suspended or debarred.
 - (c) Subcontract Clause Requirements. The prime contractor shall include in each of its subcontracts
- (1) a payment clause which obligates Contractor to pay the subcontractor for satisfactory performance under its subcontract within seven (7) days out of such amounts as are paid to Contractor by RAPGC for such work performed under such contract; and
- (2) an interest penalty clause which obligates Contractor to pay to the subcontractor an interest penalty on amounts due (or such other percentage as identified in County Code Section 10A-153) in the case of each payment not made in accordance with the payment clause included in the subcontract
- (i) for the period beginning on the day after the required payment date and ending on the date on which payment of the amount due is made; and
- (ii) computed at a rate of one and a half percent (1.5%) of the amount due per month for every month (or such other percentage as identified in County Code Section 10A-153).
 - (3) a clause in its subcontracts requiring the subcontractor to
- (i) include a payment clause and an interest penalty of one and a half percent (1.5%) of the amount due per month for every month (or such other percentage as identified in County Code Section 10A-153) in each of its subcontracts and
- (ii) shall require each of its subcontractors to include such clauses in their subcontracts with each lower-tier subcontractor or supplier.
- 5. <u>AVAILABILITY OF FUNDS</u>. This Agreement shall be deemed executory only to the extent that appropriations are available for the purpose of services identified herein. RAPGC's continuing obligation under this Agreement, which envisions RAPGC funding through successive fiscal periods, shall be contingent upon actual appropriations for the following fiscal year. If RAPGC is unable to secure appropriations for any fiscal year during the term of this Agreement, then the Contractor shall have the right to terminate this Agreement upon thirty (30) calendar days written notice.
- 6. <u>TERM OF AGREEMENT</u>. This agreement shall be affective _____ for the initial term of two (2) years. The term of this Agreement may be extended for three (3) additional one (1) year periods upon mutual agreement of both parties.
- 7. **TERMINATION FOR CONVENIENCE.** The performance of work under the Agreement may be terminated by RAPGC upon thirty (30) days written notice, or such time as mutually agreeable to the parties not to exceed thirty (30) days, in accordance with this clause in whole, or from time-to-time in part, whenever RAPGC shall determine that such termination is in the best interest of RAPGC. RAPGC will pay all compensation earned by Contractor up to the date of termination. However, the Contractor shall not be reimbursed for any damages or anticipatory profits that have not been earned up to the date of termination.

- 8. **TERMINATION FOR DEFAULT.** If the Contractor fails to fulfill its obligations under this Agreement properly and on time or otherwise violates any provision of this Agreement, RAPGC may terminate this Agreement by providing written notice to the Contractor. The written notice shall specify the acts or omissions relied on as cause for termination. All finished services provided by the Contractor shall, at RAPGC's option, become RAPGC's property. RAPGC shall pay the Contractor fair and equitable compensation for satisfactory performance prior to receipt of notice of termination, less the amount of damages caused by the Contractor's breach. If the damages are more than the compensation payable to the Contractor, the Contractor will remain liable after termination and RAPGC can affirmatively collect damages or deduct from monies due the Contractor on this or other RAPGC Agreements. Damages may include excess reprocurement costs.
- 9. GOVERNING LAW; SEVERABILITY; AND ORDER OF PRECEDENCE IN CONFLICT AMONG CONTRACT

 DOCUMENTS. This Agreement shall be governed by and construed in accordance with the laws of Prince George's County and the State of Maryland. In case any one or more of the provisions contained in the Agreement Documents shall for any reason be held to be invalid, illegal or unenforceable in any respect, such provision shall be ineffective to the extent of such invalidity, illegality or unenforceability without invalidating the remainder of the Agreement Documents which shall be construed as if such invalid, illegal or unenforceable provision had never been contained herein.
- 10. **NON-HIRING OF RAPGC EMPLOYEES.** The Contractor shall not engage or otherwise employ any RAPGC employee during the performance term of this Agreement without the written consent of RAPGC.
 - 11. **LICENSURE REQUIREMENTS.** The Contractor shall obtain and maintain all

necessary licenses and/or certifications, where licensure and/or certification are required for the provision of services under the terms of this Agreement.

- CONFIDENTIALITY. The parties acknowledge that information it obtains from the disclosing party (the "Discloser") in connection with any service or equipment it provides under the terms of this Agreement may be confidential. The receiver of such confidential information (the "Receiver") agrees to maintain the confidentiality of such information in accordance with its normal procedures for safeguarding customer information. During the term of this Agreement, the Receiver shall not release any information related to the services or performance of services under this Agreement nor publish any reports or documents relating to the Discloser's account, or performance of services under this Agreement without the prior written consent of the Discloser; except, however, the Receiver may disclose information (i) that the Discloser has approved by prior writing for disclosure; (ii) that is disclosed to the Receiver's professional advisors or auditors; (iii) that becomes public other than through a breach of these confidentiality obligations; (iv) that was in the Receiver's possession or available to it from a third party prior to its receipt in connection with any service; (v) which is obtained by the Receiver from a third party who is not known to be bound by a confidentiality agreement with respect to that information; (vi) as required or requested by any securities exchange or regulatory body to which the Receiver is subject to or submits; or (vii) as otherwise required to be disclosed by law or by legal or governmental process.
- 13. **INDEMNIFICATION.** The Contractor shall indemnify and hold harmless RAPGC, their agents, officials, and employees, from any liability, damage, expense, cause of action, suit, claim or judgment arising from injury to person including death or personal property or otherwise which arises out of the act, failure to act, or negligence of the Contractor, its agents and employees, in connection with or arising out of the performance of the Agreement. The Contractor shall, at its own expense, appear, defend and pay all charges of attorneys and all costs and other expenses arising there from or incurred in connection therewith, and if any judgment shall be rendered against RAPGC in any such action, the Contractor shall, at its own expense, satisfy and discharge same. The Contractor expressly understands and agrees that any performance bond or insurance protection required by the Agreement or otherwise provided by the Contractor, shall in no way limit the responsibility to indemnify, defend and hold harmless RAPGC as herein provided.

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14. <u>INSURANCE COVERAGE</u>. The Contractor shall perform services with the degree of skill and judgment, which is normally exercised by recognized professionals, paraprofessionals and voluntary service organizations with respect to services of a similar nature.

The Contractor shall take proper safety and health precautions to protect the work environment, employees, the public and the property of others from any damages or injury resulting solely from the performance of work described herein.

RAPGC shall not be liable for any injuries to the employees, agents or assignees of the Contractor arising out of or during the course of employment relating to this Agreement.

The Contractor has in force or shall obtain and provide to the RAPGC evidence of commercial insurance coverage for the following exposure:

(ALL REQUISITE INSURANCE LIMITS MUST BE APPROVED ANNUALLY, IN WRITING, BY THE RAPGC'S CHIEF FINANCIAL OFFICER.)

<u>WORKER'S COMPENSATION</u>: An insurance policy complying with the requirements of the statutes of the jurisdiction(s) in which the work will be performed. The Contractor will provide coverage for these exposures on an "if any basis". The coverage under such an insurance policy or policies shall have limits not less than:

Worker's Compensation: MARYLAND STATE STATUTORY LIMITS

Employer's Liability: Each Accident \$500,000

Disease Policy Limits \$500,000

Disease - Each Employee \$500,000

<u>COMMERCIAL GENERAL LIABILITY INSURANCE (CGL)</u>. An insurance policy covering the liability of the Contractor for all work or operations under or in connection with this Project; and all obligations assumed by the Contractor under this Contract. Products, Completed Operations and Contractual Liability must be included. The coverage under such an insurance policy or policies shall have limits not less than:

BODILY INJURY AND PROPERTY DAMAGE LIABILITY

\$1,000,000/\$2,000,000 per occurrence/aggregate

PREMISES MEDICAL PAYMENTS \$5,000

PERSONAL INJURY / ADVERTISING \$1,000,000

Physical and Sexual Abuse \$100,000/\$300,000 per occurrence

The Revenue Authority of Prince George's County must be included as an additional insured under the general liability insurance coverage with respect to activities related to this Agreement.

<u>AUTOMOBILE LIABILITY INSURANCE</u>: An insurance policy covering the use of all owned, non-owned, hired, rented or leased vehicles bearing license plates appropriate for the circumstances for which they are being used, as required by the Motor Vehicle Laws of the State of Maryland and not covered under the Contractor's aforementioned Commercial General Liability Insurance.

The coverage under such an insurance policy or policies shall have limits not less than:

BODILY INJURY AND PROPERTY DAMAGE LIABILITY

\$1,000,000 Combined Single Limit

MISC. PROFESSIONAL LIABILITY INSURANCE: A separate insurance policy to pay on behalf of the Contractor all costs that the Contractor shall become legally obligated to pay as damages due to any claim caused by any negligent act, error or omission of

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the Contractor or any other person for whose acts the Contractor is legally liable arising out of the performance of services under this Agreement. The coverage under such an insurance policy shall have a limit of liability not less than:

\$1,000,000 per occurrence

The Contractor will furnish to RAPGC "Certificates of Insurance", which shall list "THE REVENUE AUTHORITY OF PRINCE GEORGE'S COUNTY" as an additional insured and certificate holder of the Contractor's policy for services provided in accordance with this Agreement and provide that RAPGC shall be notified by the insurer at least thirty (30) days prior to cancellation or material change of any such coverage.

- 15. <u>SUCCESSORS AND ASSIGNS</u>. The terms and conditions contained in the Agreement Documents shall be binding upon and inure to the benefit of the successors and assigns of the parties hereto.
- 16. **ASSIGNMENT OF CONTRACT.** It is mutually understood and agreed that the Contractor shall not assign, transfer, convey or otherwise dispose of its right, title or interest in the Agreement, or its power to execute any of the Agreement Documents, to any other person, firm or corporation, without the previous written consent of RAPGC, but in no case shall such consent relieve the Contractor from the obligations, or change the terms of this Agreement.
- 17. **STATUS OF CONTRACTOR.** The Contractor is deemed by this Agreement to be an independent contractor and is not an agent or an employee of RAPGC.
- 18. **PROJECT COORDINATOR.** RAPGC will designate a Project Manager who shall be the liaison between RAPGC and the Contractor during the term of this Agreement and who shall be responsible for overseeing the successful and harmonious completion of the Agreement.
- 19. **NOTICES.** All notices or other communications required or permitted hereunder shall be in writing and either delivered by hand or by courier, or deposited in the United States mail, postage prepaid certified or registered return receipt requested and addressed as follows:

To RAPGC:
With Copies to:
And Copies to:
To Contractor:

- 20. **FURTHER ASSURANCES.** The parties agree that they shall at any time and from time to time prior to or after the execution of this Agreement, execute and deliver any and all additional writings, instruments and other documents and shall take such further action as shall be reasonably required or requested by the other party to effectuate the transactions contemplated by this Agreement.
- 21. <u>CAPTIONS</u>. The captions of this Agreement are for convenience and reference only, and in no way define or limit the interests, rights, or obligations of the parties hereunder.
 - 22. **RECITALS.** The Recitals are expressly incorporated herein by reference.

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- 23. <u>INTERPRETATION</u>. This Agreement shall be construed as a whole and in accordance with its fair meaning and shall not be construed either for or against either party. Any exhibits or attachments annexed hereto shall be deemed an integral part of this Agreement with the same force and effect as if set forth in full herein. All references made and pronouns used herein shall be construed in the singular or plural, and in such gender as the sense and circumstances require. References to all section numbers, subsection numbers, exhibits or attachments shall refer to such section, subsection, exhibit and attachment in this Agreement unless otherwise expressly provided.
- 24. <u>CUMULATIVE RIGHTS; WAIVERS.</u> Each and every right granted to a party hereunder, or in any other document contemplated hereby or delivered under or executed concurrently herewith, or by law or equity, shall be cumulative and be exercised at any time, or from time to time. No failure on the part of any party to exercise, and no delay in exercising, any right shall operate as a waiver thereof, nor shall any single or partial exercise by any party of any right preclude any other or future exercise thereof or the exercise of any other right. The failure of any party at any time, from time to time, to require performance by any other party of any term, condition or provision of the Agreement Documents shall in no way alter or otherwise affect the right of such party at a later time to enforce the same. No waiver by any party of any condition or of the breach of any term, covenant or provision contained in the Agreement Documents, whether by conduct or otherwise, at any time or from time to time, shall be deemed to be or construed as a further or continuing waiver of such condition or breach or as a waiver of any other condition or of any other or subsequent breach of the same of any other term, covenant or provision.
- 25. **COUNTERPARTS.** This Agreement may be executed in one or more counterparts, each of which shall be deemed to be an original and all of which taken together shall constitute a single Agreement.
- 26. **FINAL AGREEMENT.** This Agreement contains the final, entire agreement between the parties hereto, and shall supersede all prior correspondence and agreements or understandings with respect thereto. This Agreement shall not be modified or changed orally, but only by an agreement in writing, signed by the authorizing official for each party. For purposes of this section, authorizing official of RAPGC shall be the Executive Director.
- 27. <u>CERTIFICATION OF SIGNATORIES/AUTHORIZED PERSONS</u>. The signatories executing this Agreement on behalf of RAPGC and the Contractor warrant and represent that they have the legal authority to do so, and furthermore agree that each shall, upon request of the other party, furnish legally sufficient evidence of such authority.

IN WITNESS WHEREOF, the parties have signed, sealed and delivered these presents as of their own free act and deed as of the dates noted below.

APPENDIX F

CERTIFICATION OF CONTRACTOR'S BEST EFFORTS TO MEET THE

COUNTY-BASED SMALL BUSINESS (CBSB) AND MINORITY BUSINESS ENTERPRISE (MBE) REQUIREMENTS

General

If, for any reason, during the term of the Contract awarded under this RFP, the Contractor is unable to achieve the County-Based Small Business (CBSB) and/or Minority Business Enterprise (MBE) participation requirements of this RFP, the Contractor may request, in writing, a waiver of one or both requirements with justification to include the following:

- A detailed statement of the efforts made to select portions of the work proposed to be performed by MBEs or CBSBs in order to increase the likelihood of achieving the stated requirement;
- 2. A detailed statement of the efforts made to contact and negotiate with MBEs and/or CBSBs including: The names, addresses, and telephone numbers of MBEs and/or CBSBs and the dates such firms were contacted, and
- 3. A description of the information provided to MBEs and/or CBSBs regarding the plans, specifications, and anticipated time schedule for portions of the work to be performed;
- 4. As to each MBEs and/or CBSBs that placed a subcontract quotation or offer that the Contractor considered not to be acceptable, a detailed statement of the reasons for this conclusion; and
- 5. A list of MBE and/or CBSB subcontractors found to be unavailable to perform under the Contract.

The Chief Real Estate Officer may grant the waiver only upon a reasonable demonstration by the Contractor that the MBEs and/or CBSBs participation requirement cannot be achieved at a reasonable price and if the Chief Real Estate Officer determines that the public interest will be served.

Definition

"Best Efforts" means efforts to the maximum extent practicable have been made to meet the requirement. (County Code Sections 10A-136(I) and 10A-164(e)).

I. Statement of Best Efforts to Select Minority Business Enterprises

Set forth in detail below are efforts made by Contractor to select portions of the work proposed to be performed by MBEs and/or CBSBs in order to increase the likelihood of achieving the stated

requirement are as follows (additional sheets of paper may be attached if necessary):	
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II. Statement of Best Efforts to Contact and Negotiate with MBEs and/or CBSBs

Set forth in detail below are efforts made by Contractor to contact and negotiate with MBEs and/or CBSBs including: (a) a table containing the names, addresses, and telephone numbers of MBEs and/or CBSBs and the dates such firms were contacted; and (b) an attachment containing a description of the information provided to MBEs and/or CBSBs regarding the plans, specifications, and anticipated time schedule for portions of the work to be performed.

APPENDIX F (continued)

(A) Table of names, addresses, telephone numbers and dates

Name	Address	Telephone Number	Date

(B) Please attach a description of the information provided regarding the plans, specifications, and anticipated time schedule for portions of the work to be performed.

III. Detailed Statement of the Reasons MBEs and/or CBSBs Were Not Acceptable

As to each MBEs and/or CBSBs that placed a subcontract quotation or offer which the Contractor considered not to be acceptable, please attach a detailed statement of the reasons for this conclusion.

IV. List of Unavailable MBEs and/or CBSBs

Please attach a list of MBEs and/or CBSBs subcontractors found to be unavailable to perform under the contract.

Sworn Affidavit of Contractor

The Affidavit shall be signed by an authorized signatory of the Contractor and shall be notarized.
The undersigned, (Name), having been first duly sworn, solemnly affirm under the benalties of perjury that the contents of the foregoing Certification of Contractor's Best Efforts to Meet the MBE and/or CBSB participation requirements are true and that he/she has personal knowledge of the statements and representations herein.
Signature:
Contractor
Authorized Representative
STATE OF MARYLAND COUNTY OF ()
HEREBY CERTIFIY THAT on this day of, 20,
pefore the undersigned Notary Public, personally appeared
(Print Name)
and signed this Certification as a true act and deed of
(Contractor Firm Name)
Affix notary seal here] Notary Public
My commission expires:

APPENDIX G

FIRST SOURCE AND LOCAL HIRING AGREEMENT

The Contractor agrees to the following provisions as a condition to their contract with the RAPGC:

- A) The first source for finding employees to fill all jobs created by the government assisted project shall be the First Source Registry;
- B) The first source for finding employees to fill any vacancy occurring in all jobs covered by a First Source and Local Hiring Agreement will be the First Source Registry;
- C) Contractor shall submit to the Prince George's County Economic Development Corporation's Workforce Services Division and the Chief Real Estate Officer by the fifth business day of every month following the execution of the First Source and Local Hiring Agreement an agreement compliance report for the project that includes the:
 - (1) Number of employees needed;
 - (2) Number of current employees transferred;
 - (3) Number of new job openings created;
 - (4) Number of jobs openings listed with the Prince George's County Economic Development Corporation's Workforce Services Division;
 - (5) (A) For the reporting period (during the previous calendar month), the total number of County residents employed, including new County resident hires, and total hours worked by County residents, and
 - (B) For the calendar year, the cumulative total number of County residents employed, including cumulative new County resident hires and cumulative work hours by County residents; and
 - (6) (A) For the reporting period (during the previous calendar month), the total number of employees employed, including new hires, and total employee hours worked, and
 - (B) For the calendar year, the cumulative total number of employees hired, including cumulative new hires and cumulative employee hours worked, including, for each employee:
 - (i) Name;

Cloud-Based Integrated System with a Parking Management System, Back Office, and a Digital Permit System

- (ii) Job title;
- (iii) Hire date;
- (iv) Residence; and
- (v) Referral source for all new hires.

APPENDIX G (continued)

- (D) At least ten (10) calendar days prior to announcing an employment position, a business that is a signatory to a First Source and Local Hiring Agreement under a procurement contract shall notify the Prince George's County Economic Development Corporation's Workforce Services Division of the available positions. If the County resident interviewed or otherwise considered for the position is not hired, the business shall provide reasons why the referred County resident was not hired. A good faith effort is required to hire the referred County resident, if sufficiently qualified for the available position.
- (E) The Chief Real Estate Officer requires "best efforts" to reach a minimum goal that at least fifty-one percent (51%) of the annual man/woman hours (work hours), on both a total work hour and trade by trade basis, be worked by County residents as a condition of any contract or agreement for a procurement funded by a County agency, including requiring "best efforts" to reach a minimum goal that at least fifty-one percent (51%) of the annual apprenticeship work hours on such contracts or agreements be worked by apprentices who are County residents. The requirements of this Subsection extend to hiring by Contractors and subcontractors on procurements funded by a County agency under the supervision or control of the Contractors and subcontractors.

Signature: Authorized Corporate Officer/Partner or Proprietor	Date
Typed/Printed Name of Signatory Signatory	Title of Authorized
Name of person designated by your firm to monitor your company's and Local Hiring agreement: Name:	·
Title:	

SUBMIT THIS FORM WITH PROPOSAL

APPENDIX H

First Source and Local Hiring Agreement Compliance Report

Instructions: This report must be submitted electronically to the Prince George's County Economic Development Corporation's Workforce Services Division, EDCWSD@co.pg.md.us and the Project Manager by the fifth business day of every month following the execution of the First Source and Local Hiring Agreement. The calendar year is July 1 through June 30th. After the first report, if no changes occur write "Same".

Part I

Number of employees needed for the Project	Number of current employees transferred	Number of new job openings created	Number of job openings listed with the EDC

PART II (Project Employment of County Residents Only During Previous Month)

For the *reporting period* (during the previous month), the total number of County residents employed, number of new County resident hires and total hours worked by County residents

Total number of County residents employed on the project (including new hires)	Total hours worked by County residents

PART III (Project Employment of County Residents During the Calendar Year)

For the *calendar year*, the cumulative total number of County residents employed, including cumulative new County resident hires, and cumulative work hours by County residents

Cumulative County resident hires	Cumulative work hours by County residents

PART IV (All Individuals Employed on the Project During the Previous Month)

For the *reporting period* (during the previous month), the total number of employees employed, including new hires, and total employee hours worked, and

Current Project employee hires	Current work hours by project employees

Employee name	Job Title	Hire Date	Residence address	If New Hire, Referral Source

PART V (All Individuals Employed on the Project During the Calendar Year)

For the *calendar year*, the cumulative total number of employees hired, including cumulative new hires, and cumulative employee hours worked

Cumulative Project Employees	Cumulative New Hires	Cumulative employee hours worked on the Project

Part VI (Individual Employees)

For the *calendar year*, identify all individuals employed on the project by name, job title, hire date, residence address and, for new hires only, the referral source.

Employee name	Job Title	Hire Date	Residence address	If New Hire, Referral Source
		6.11.6	m and attach to report	

If more space if needed, use a copy of this form and attach to report.

APPENDIX I

Notice and Authorization for Electronic Funds Disbursement

Dear RAPGC Business Partner:

RAPGC requires contractors to receive invoice payments electronically through the Automated Clearing House (ACH) Payment System. Payments will be posted directly to your business bank account. Our Accounts Payable Section will e-mail a separate advice to detail the paid invoice(s) information and to confirm the transmission date so that you can update your financial records. RAPGC reserves the right to reverse - without prior notice - any erroneous transmissions. You must bank with a financial institution capable of processing these electronic transfers.

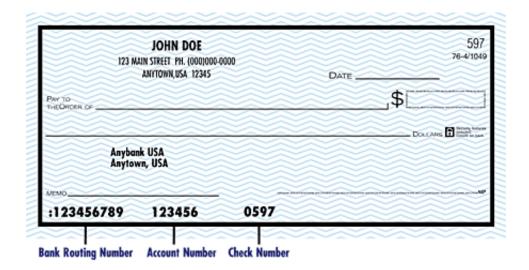
Please complete the enclosed Authorization for Electronic Funds Disbursement form. Keep a copy for your records and forward the original completed form to:

THE REVENUE AUTHORITY OF PRINCE GEORGE'S COUNTY CHIEF FINANCIAL OFFICER

1300 Mercantile Lane, Suite 108 Largo, Maryland 20774

If you have any questions or concerns, please contact our Chief Financial Officer by email megraves@co.pg.md.us or telephone 301.955.0772. Thank you and we look forward to working with you.

USE THIS SAMPLE CHECK FORMAT AS A GUIDE TO DETERMINE THE ACCOUNT NUMBER AND THE NINE-DIGIT ROUTING NUMBER



REVENUE AUTHORITY OF PRINCE GEORGE'S COUNTY

CHIEF FINANCIAL OFFICER

1300 Mercantile Lane, Suite 108, Largo, Maryland 20774

Voice: 301.955.0772 Email: megraves@co.pg.md.us

APPENDIX I (continued)

PRIVACY ACT STATEMENT

The following information is being provided to comply with the Privacy Act of 1974 (P.L. 93-579). All information collected on this form is required under the provisions of 31 U.S.C. 3322 and 31 CFR 210. This information will be used to start/stop payment data by electronic means to the referenced financial institution. Failure to provide correct or complete information may delay or prevent the receipt of payments through the Automated Clearing House Payment System.

CONTRACTOR/PAYEE INFORMATION			
Action: Start Stop	Federal TIN/SSN		
Legal Name	Business Name (if different)		
Address	City State Zip		
FINANCIAL INSTITUTION			
Name of Bank	Account Title		
Address	City State Zip		
Contact	Telephone		
CONDITIONS AND AUTHORIZATION			
I acknowledge that this form has been completed to the best of my knowledge. I understand that in the event of an erroneous payment, the County reserves the right to reverse a transfer and further understand that failure to provide accurate information could result in a forfeit of this payment method. I certify that I am a multiple payment Contractor of at least five payments and will provide the County with my Contractor number on all correspondence. I must communicate any changes in the financial institution(s) or account(s) to the County within five business days of the new information becoming effective. I understand that this payment method is governed by County policy that may periodically change without prior notice. I hereby authorize Prince George's County to electronically transfer payments due to the referenced business enterprise for goods or services rendered to the County.			
Officer Name	Title		

APPENDIX J

Certification of Assurance of Compliance Regarding Suspension and Debarment

General

A Certification of Compliance with the Rule for Suspension and Debarment is required of bidders or prospective Contractors receiving a contract or award from Revenue Authority of Prince George's County. Receipt of such certification shall be a prerequisite to the award of contract and payment thereof.

Certification of Bidder

I (We) am an authorized representative and hereby certify that our firm, as producer of the goods and/or services to be purchased by Revenue Authority of Prince George's County has complied with all applicable requirements of the Non-procurement Common Rule For Debarment And Suspension.

Name:	
Title:	
Firm Name:	
Signature:	Date:

Verification by RAPGC Agent

On	the federal website was checked to ensure the above referenced
Contractor doe	s not appear on the list of parties that are debarred, suspended or otherwise
excluded from	or ineligible for participation in federal assistance programs or activities.
Name:	
Signature:	Date:

APPENDIX K

DEFINITION OF COUNTY BUSINESS ENTITY CERTIFICATIONS

- 1) **County-Based Business (CBB):** A SDDD certified business that:
 - a. Requires that its chief executive officer and the highest level managerial employees of the business maintain their offices and perform their managerial functions in the County;
 - b. Files a written certificate that the business is not delinquent in the payment of any County taxes, charges, fees, rents or claims;
 - c. Files a tax return filed with the State of Maryland establishing that the business has operated within the County within the preceding twelve (12) months;
 - d. Files documentation showing that during the preceding twelve (12) months the business has continuously maintained a valid business license or permit;
 - e. Files documentation showing that during the preceding twelve (12) months the business has continuously occupied an office within the County, as its principal place of operation; and
 - f. Files documentation showing that:
 - i. More than fifty percent (50%) of the business' full-time employees are County residents; or
 - ii. The owners of more than fifty percent (50%) of the business are County residents; or
 - iii. More than (fifty percent) 50% of the assets of the business, excluding bank accounts, are located in the County; or
 - iv. More than (fifty percent) 50% of the total sales or other revenues of the business are derived from transactions of the business in the County.
- 2) **County-Based Small Business (CBSB):** A SDDD certified business that meets the requirements of:
 - a. County-Based Business; and:
 - i. MDOT Small Business (as defined herein); or
 - ii. SBA Small Business (as defined herein).
- 3) County-Located Business (CLB):
 - a. SDDD certified business that:
 - i. Has a County office, but is not a County-based business; and either:
 - 1. has at least five (5) FTE ("full-time equivalent") employees in the County office for the full duration of the County office's lease; or
 - has at least three (3) FTE employees in the County office, with at least two
 of the FTE employees being County residents, for the full duration of the County office's lease; or
 - 3. if such business has an ownership interest in the building containing the County office, has at least three (3) FTE employees in the County office for the full duration of the business's ownership interest in the building.

- 4) MDOT Small Business: A business, other than a broker, which meets the following criteria:
 - a. It is independently owned and operated
 - b. It is not a subsidiary of another firm;
 - c. It is not dominant in its field of operation;
 - d. With respect to employees, either:
 - (i) Its wholesale operations did not employ more than 50 persons in its most recently completed 3 fiscal years;
 - (ii) Its retail operations did not employ more than 25 persons in its most recently completed 3 fiscal years;
 - (iii) Its manufacturing operations did not employ more than 100 persons in its most recently completed 3 fiscal years;
 - (iv) Its service operations did not employ more than 100 persons in its most recently completed 3 fiscal years;
 - (v) Its construction operations did not employ more than 50 persons in its most recently completed 3 fiscal years; and
 - (vi) Its architectural and engineering services did not employ more than 100 persons in its most recently completed 3 fiscal years; and
 - e. With respect to gross sales:
 - (i) The gross sales of its wholesale operations did not exceed an average of \$4,000,000 in its most recently completed 3 fiscal years;
 - (ii) The gross sales of its retail operations did not exceed an average of \$3,000,000 in its most recently completed 3 fiscal years;
 - (iii) The gross sales of its manufacturing operations did not exceed an average of \$2,000,000 in its most recently completed 3 fiscal years;
 - (iv) The gross sales of its service operations did not exceed an average of \$10,000,000 in its most recently completed 3 fiscal years;
 - (v) The gross sales of its construction operations did not exceed an average of \$7,000,000 in its most recently completed 3 fiscal years; and
 - (vi) The gross sales of its architectural and engineering operations did not exceed an average of \$4,500,000 in its most recently completed 3 fiscal years.
- 5) Minority Business Enterprise (MBE): An SDDD certified business:
 - a. Which is at least fifty-one percent (51%) owned by one or more minority individuals, or, in the case of any publicly owned corporation, at least fifty-one percent (51%) of the stock of which is owned by one or more minority individuals; and
 - b. Whose general management and daily business affairs and essential productive operations are controlled by one or more minority individuals; and
 - c. Which has been certified by SDDD.
- 6) **Minority Individual:** Those who have been subjected to prejudice or cultural bias because of their identity as a member of a group in terms of race, color, ethnic origin, or gender, without regard to their individual capabilities. Minority individuals are limited to members of the following groups:
 - a. African Americans (Black Americans), which includes persons having origins in any of the Black racial groups of Africa;
 - b. Asian-Pacific Americans, which includes persons whose origins are from Japan, China, Taiwan, Korea, Burma (Myanmar), Vietnam, Laos, Cambodia (Kampuchea), Thailand,

- Malaysia, Indonesia, the Philippines, Brunei, Samoa, Guam, the U.S. Trust Territories of the Pacific Islands (Republic of Palau), the Commonwealth of the Northern Marianas Islands, Macao, Fiji, Tonga, Kiribati, Tuvalu, Nauru, Federated States of Micronesia, or Hong Kong;
- c. Subcontinent Asian Americans, which includes persons whose origins are from India, Pakistan, Bangladesh, Bhutan, the Maldives Islands, Nepal or Sri Lanka;
- d. Hispanic Americans, which includes persons of Mexican, Puerto Rican, Cuban, Central or South American, or other Spanish or Portuguese culture or origin, regardless of race;
- e. Native Americans, which includes persons who are American Indians, Eskimos, Aleuts, or Native Hawaiians;
- f. Females, regardless of race, ethnicity or origin; and
- g. Veterans and Service Disabled Veterans.
- 7) **SBA Small Business**: A business that meets the average number of employees and average annual receipts size standards for its NAICS codes and that:
 - a. Is organized for profit;
 - b. Has a place of business in the U.S.;
 - c. Operates primarily within the U.S. or makes a significant contribution to the U.S. economy through payment of taxes or use of American products, materials or labor;
 - d. Is independently owned and operated; and
 - e. Is not dominant in its field on a national basis.

SECTION

VIII

CHARTS

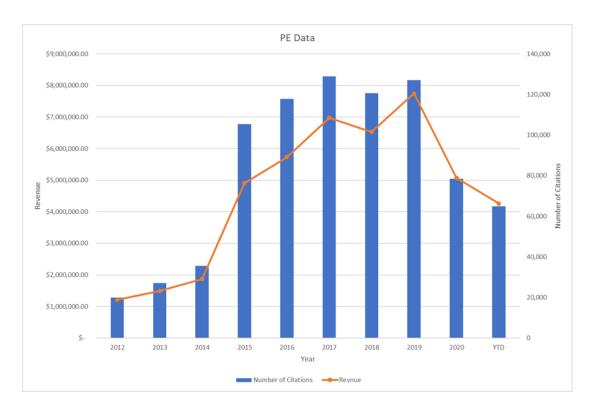


Chart #1 - Parking Enforcement growth from CY 2014 to 2021

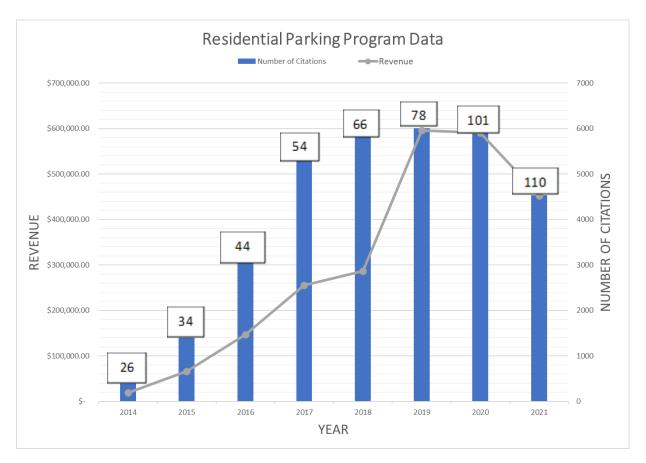


Chart #2 - Growth of the Residential Parking Program from CY 2014 to 2021