

## PRINCE GEORGE'S COUNTY GOVERNMENT

## Department of Public Works and Transportation Office of Transportation



June 10, 2019

Mr. Jamey Modlin General Manager Transdev 8401 D'Arcy Road Forestville, MD 20747

RE: TRANSDEV - Operations General

Dear Mr. Modlin:

We are in receipt of the Fleet Audit for June 1, 2019 and June 2, 2019 conducted by TRC. The report details a significant increase in defects, particularly the engine compartment, brakes and suspension. The trend in defects is increasing instead of decreasing. For 2019, the average number of total defects per bus is the highest when compared to all annual averages and Class A defects is the highest of all audits conducted by TRC apart from the March 2-4, 2019 audit. This is unacceptable and immediate steps are to be taken to reverse this trend.

We are requiring a response to each recommendation made in the audit report. We also request a written long-term solution with milestones to decrease and maintain an acceptable number of safety-related defects. Please forward to my attention by close of business Friday, June 13, 2017.

Regarding the findings in the audit, per section 3.18.9 this letter serves as notice that the Fleet Audit Report forwarded to you on June 6, 2010 constitute correction citations for the defects listed in the report. Transdev will have seven (7) days from the date of this letter to service, schedule for repair or repair all defects listed for each vehicle. Failure to make repairs will result in liquidated damages.

We look forward to your prompt attention to this matter. Vehicle safety and the safety of our patrons is our first priority and we will not allow the fleet to fall into disrepair. Should you wish to discuss in further detail, please contact me on (301) 883-5656.

Sincerely.

D'Andrea L. Walker Associate Director

DLW/gmb

cc: Martin L. Harris, Deputy Director
Semia L. Harris, Assistant Associate Director
Geralyn M. Bruce, Chief, Transit and Taxi Administration
Ronald Crites, Chief, System Development
James Turner, System Development