



# WILL YOU HONOR “THE PROMISE”?

**T**RUST – You will conduct yourself in a trustworthy fashion, which therefore helps you attain and sustain the public's trust in the fulfillment of your duties. By furthering your education and involvement with the Department, you will trust your fellow members with protection of your life and that of the citizens we serve.

**H**ONOR – You will practice those traits which bring honor to life and to the highest traditions of the Fire and EMS service. While remembering those traditions that have brought us to the present, you will honor the wisdom of our industry innovators, whose new ideas and technologies will undoubtedly bring CHANGE to the way we “do business”.

**E**THICS – You will observe the Code of Ethics as official doctrine for both your personal and professional affairs. You will learn that there is almost always a fine line between that which is ethical and unethical, moral and immoral, right and wrong. Your mission is to never cross that line – potentially calling into question your integrity, honor and trustworthiness.

**P**ROFESSIONAL – You will conduct yourself in a firmly professional manner at all times, both on and off duty. Each and every action and activity in your life will be guided by the fundamental principles of professionalism that have formed the foundation of this Department, County Government and the Fire and EMS service community across the Nation.

**R**ESPONSIVE – You will always promptly react appropriately to a call for service – emergency or non-emergency, 24 hours a day, 7 days a week. Service might mean a traditional 911 response, or a non-traditional educational effort; a fire engine or ambulance response, or a letter or e-mail response to an inquiry. You will ALWAYS respond in one way or another.

**O**UTREACHING – You will explore new and innovative ways to reach out to the Community you serve and will endeavor to provide proactive and preventative efforts whenever possible, also 24 hours a day, 7 days a week. You will actively participate in community events and meetings, showcasing THE PROMISE principles you are making herein.

**M**ENTORING – As you progress and advance in the Fire and EMS service, you will provide guidance and advice to all who follow. You will never allow your expertise to be swallowed in the vacuums of attrition and transition. You will endeavor to mentor someone in the community you serve – youth, adult, volunteer, career doesn't matter – to make a better life possible for the community and to leave a lasting presence when you move on.

**I**NSPIRATIONAL – When you speak, when you act, when you think – you will strive to inspire. The positive energy of inspiration can be infectious and uplifting – it is irreplaceable. Negative energy can be infectious and is devastating to a forward moving organization. Your inspiration will shine in the actions you are promising herein.

**S**AFE – Always remember the Department motto; “*Safety First, Everyone Goes Home*”. This is both a Department and Community motto to live by. While a certain amount of acceptable work-risk is inevitable in our duties, those risks must be measured, calculated, justifiable, and minimized. You will work to prevent as many incidents as you respond to, by distribution of safety literature, attendance at school safety campaigns, and participation in community outreach efforts.

**E**NERGETIC – You will strive to remain energetically engaged in all aspects of the Fire and EMS service. The mission does not begin or end with the ringing of a bell – that “ring” is merely another moment in time where your energies will be taxed and your commitment to THE PROMISE will be tested.

**THIS IS A SOLLUMN PROMISE YOU MUST FIRST BE PREPARED TO MAKE TO YOURSELF, THEN TO THE DEPARTMENT .**

**IN CONCERT WITH OUR CODE OF ETHICS/CONDUCT AND THE DEPARTMENT'S MISSION AND VISION, THIS PROMISE FORMS THE CORE VALUES OF OUR DEPARTMENT .**

