

Department of Public Works and Transportation

Roadways

- The County Department of Public Works and Transportation (DPW&T) is responsible for County roads. County roads are identified by road names only (such as Sheriff Road). For help with problems on County Roads, call (301) 499-8600. Municipal streets are the responsibility of the individual city or town governments within their respective city limits. Exceptions are major thoroughfares through a city which may be maintained by either the State or the County. For help with problems on municipal streets, call your respective city or town government.
- Some homeowners' association roads are private or designated "other public" which require maintenance by property owners or homeowners' associations. This is true especially in townhouse communities. Call your association to find out who maintains your roads.
- If you are not sure whether a road falls under the State's, County's or a municipality's responsibility, you may contact the Right-of-Way Division at 301-883-5642, and staff will advise you of the roadway's status.

Lights

- Once street lights are installed on public roads, they are maintained by the utility companies. As a result, burned-out or damaged street lights should be reported to the utility company serving the area. This is usually the same company serving your home with electricity.
- Be prepared to provide specific information (e.g. in front of (an address); across the street from (a school); a pole number posted on the pole, overhead or below ground service, etc.). The utility companies prefer that residents report street light problems directly to their offices since residents are in a better position to provide necessary information. Most repairs are performed within 72 hours of notifying the utility company.
- **Utilities**
 - Potomac Electric Power Company (PEPCO) 202-833-7500
 - Baltimore Gas & Electric Company (BG&E) 800-685-0123
 - Southern Maryland Electric Cooperative (SMECO) 301-843-6142
- If streets within townhouse developments are private streets and maintained by the homeowners' association, the responsibility extends to the street lights. Consequently, concerns regarding street lights within townhouse developments should be reported to the homeowners' association.
- If problems occur on existing roadways or on subdivision roadways under construction, DPW&T has the responsibility to maintain the existing roadways and also has the authority to require a developer to remedy the problem in subdivision roadways that are under construction. Please call our dispatcher at (301) 324-2710 with a good description of the location.