



**Andrea Crooms** 

Director
DEPARTMENT OF THE ENVIRONMENT

# Floyd Holt

Deputy Chief Administrative Officer for Government Infrastructure, Technology and Environmental Services OFFICE OF THE COUNTY EXECUTIVE

# FY23 Agency Priority Highlights A Time of Rising Opportunity

## Residential Resilience

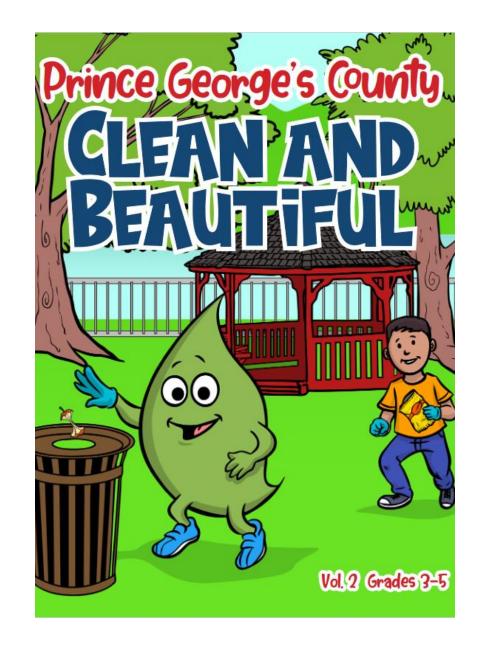
 Increasing uptake of Raincheck Rebate, continuing to implement projects to resolve flooding issues, increasing uptake of sustainable energy programs, improving recycling, reuse, and composting adoption, ensuring residents have the knowledge and tools to care for their pets.

## Community Resilience

 Increasing tree planting, piloting community-wide raincheck programs, developing climate plan implementation strategies, flooding protection, watershed studies, electrification, and local energy planning, improved waste services, increase community cleanups, increase illegal dumping education, surveillance and prosecution, litter reduction, ongoing stormwater management, and water quality CIP projects, improved animal control services.

## Departmental Structures

- Animal Services Reorganization & Increased Partnerships
- Investment in Resource Recovery Facilities & Staff
- Integrating Sustainable Energy into Sustainability
- Community Engagement and Outreach
- Staffing adapting to a long-term hybrid structure, investing in current staff, and building a bench
- Increasing Grant Dollars as a percentage of budget

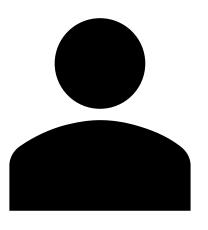


# New Roles in the Office of the Director

- Michelle Russell Deputy Director for Administration & Community Empowerment
- Adding a New Deputy Director Position Infrastructure & Compliance
- Chief Rodney Taylor transitions to work on Community Partnerships.
- Tiaa Rutherford has been detailed to the Director's Office - in her role as County Litter Czar.











# COMMUNITY RESILIENCE AND INFRASTRUCTURE

Prince George's Proud means investing in infrastructure and long-term value, clean water, transforming land use, creating resilience hubs, and making green space and multi-modal transportation available.

## **RESIDENTIAL RESILIENCE**

Protecting our homes from Climate Impacts- flooding, extreme heat and lowering our energy costs, and ensuring waste management collection and disposal services for the future

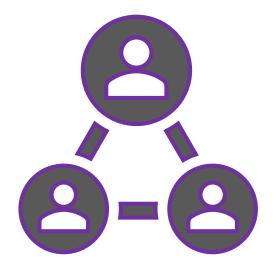


## **PEOPLE AND STRUCTURES**

Growing and supporting our staff, and building a bridge to the future

# GREEN ECONOMIC DEVELOPMENT

Building the right policy environment and developing and retaining the workforce of the future to access the benefits of the green economy





# Litter and Illegal Dumping

## Illegal Dumping

- Doubling down on enforcement- Economic Crime
- High Quality Cameras
- Bulky Trash and Pilot Recycling Programs

## Littering

- Doubling down on community education and personal responsibility- Personal Choice
- Increase in Big Belly/Receptacle Deployment
- Increase in community led cleanups







To see a full list of activities, visit environment.mypgc.us



# ANIMAL SERVICES

The adoption of homeless pets into new homes is a top priority for DoE.



Take the pledge to clean up after your pet and scoop that poop.



## CHANGES IN THE ANIMAL SERVICES DIVISION



New Structure to empower leaders to move us to the next level



NEW - Deputy Associate Director for Community
Relations and Shelter Operations
Additional re-scoped positions to support the
operation of the facility and community
engagement



Deputy Associate Director for Animal Control
Terri Littlejohn



# SPAY/NEUTER GRANT



through the Maryland Department of Agriculture (MDA)



- In an effort to reduce the issue of pet overpopulation PGCASD has successfully obtained grants from MDA to provide spay and neuter services for cats and dogs at no cost to low-income County residents.
- To date, more than 1,000 pets have been spayed and neutered through these grants, at no cost to the pet owners. In cases where rabies vaccination is not up to date that service is provided at no additional cost to recipients of the grant.
- For more information and to find out whether you qualify, please contact (301) 780-7252.



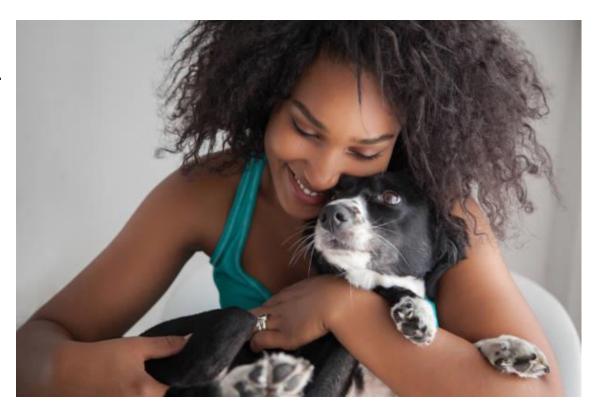


# FOSTER PROGRAM



## **REASONS TO BECOME A FOSTER PARENT:**

- For anyone who may not be able to commit to owning a pet for 10-15 years, fostering allows you to care for an animal on a short-term basis.
- You are helping to save an animal's life.
- Foster animals provide companionship, a sense of purpose and fulfillment, and fun!
- You are creating space in the shelter to accommodate other homeless animals.
- For more information on our foster program, please contact Marilyn Perez, Foster Coordinator, at (301) 780-7202.





# STORMWATER MANAGEMENT

Jeff DeHan

**Associate Director** 







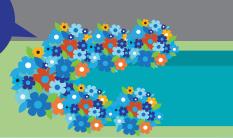


Install
permeable
pavement
to filter rain
water.

Help DoE
reduce water pollution
and clean local waterways
by "greening" the
environment around your
home, business and
community.

Use a rain barrel to collect rain water.









# Clean Water Program

Building a cleaner, healthier, and more beautiful County



## **Achieved Thru:**

- Capital Improvement Projects
- Clean Water Partnership
- Initiation of new or revised policies
- Promotion of emerging technologies
- Multi-Jurisdictional Involvement Anacostia Restoration

## **Stormwater Management Division Mission Priorities**

- Clean Water Act/NPDES MS4 Permit/WIP II
- Watershed Restoration / Urban Retrofit Program
- Rain Check Program
  - Rain Check Rebates, Alternative Compliance, Stormwater Stewardship Grants
- Investigation, Inspection, and Enforcement
- Pollution Prevention Planning Guidance for County Facilities
- Assisting Municipalities with Pollution Prevention and Good Housekeeping







# RAIN CHECK REBATE PROGRAM

Prince George's County residents, businesses, and non-profits can apply for **cash rebates** by adopting **stormwater management practices** that improve the quality of the County's waterways while beautifying our communities.

















- Rebate max now \$6000
- Eliminated language preventing municipal residents from receiving a full rebate



Rain Check Rebate Link

https://www.princegeorgescountymd.gov/313/Rebates



## STORMWATER STEWARDSHIP GRANT PROGRAM





SLOW IT DOWN.

SPREAD IT OUT.

SOAK IT IN.

The Prince George's County **Stormwater Stewardship Grant Program** funds on-theground restoration activities that improve
neighborhoods, improve water quality, and
engage County residents in the restoration
and protection of the local rivers and streams
of Prince George's County.

Who can apply: Non-profit organizations, municipalities, watershed organizations, education institutions, community associations, faith-based organizations, civic groups, and more.

For more information, visit the Chesapeake Bay Trust's website at <a href="https://www.cbtrust.org/grants/prince-georges-stormwater-stewardship-2">www.cbtrust.org/grants/prince-georges-stormwater-stewardship-2</a>.



# SUSTAINABILITY

## Dawn Hawkins-Nixon

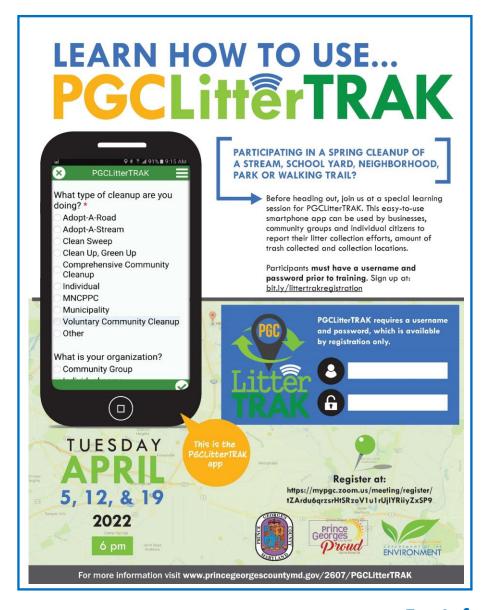
**Associate Director** 







Help keep
Prince George's
County green, clean and
beautiful by reducing litter
in County neighborhoods
and communities.



# Help DoE Clean Up Our County! PGCLitterTRAK Training Sessions April 5, 12 & 19

Participants MUST sign up for a username/password prior to training. Sign up at: <a href="https://doi.org/bit.ly/littertrakregistration">bit.ly/littertrakregistration</a>



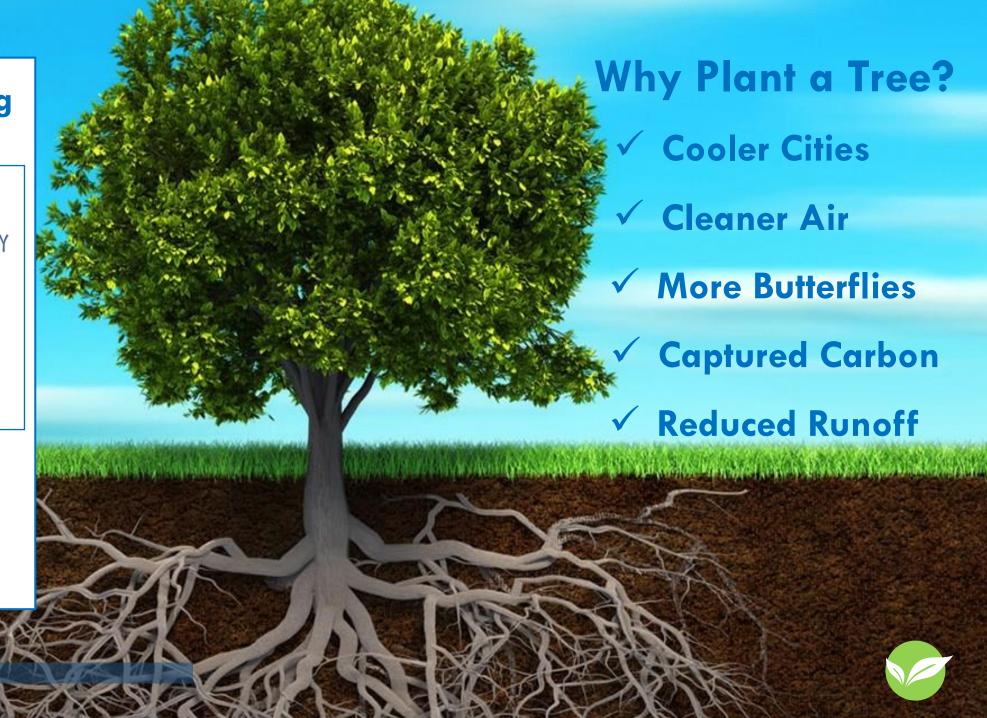
For Information About Litter Reduction Programs
Contact Tiaa Rutherford at Trutherford@co.pg.md.us



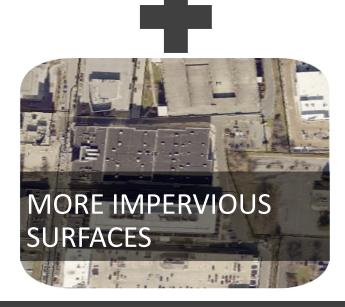
# DoE Tree Planting Programs

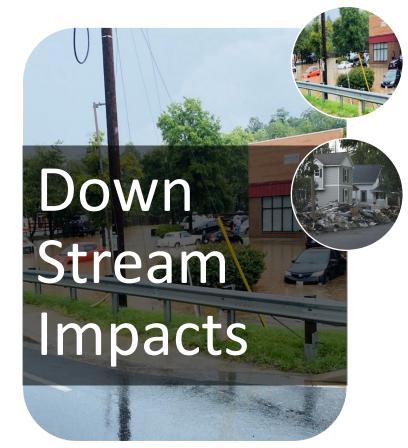


For More Information
Carole Ann Barth
cabarth@co.pg.md.us
240-532-1294









Flooding

Financial Loss / Social Distress



- 1. Climate Risk
- 2. Investment Risk
- 3. Health Issues
- 4. Inequity
- 5. Lost EconomicOpportunities













# Climate Impacts Are Already Here

2021, A Summer of Floods

# Our County is Experiencing More Frequent and More Intense Events

Derecho

cause
widespread
power
outages and
offline water
pumps

Landslide from saturated soils caused water main and sewer failures, 20+ homes evacuated

Drought and excessive heat cause uptick in brush fires

Prolonged heat wave and extreme temperature s, at least one heatrelated death in the County

2013

2016

2018

2020

2012

2014

2017

2019

Failed water main amid heat wave caused 150,000+ residents in MD to lose water for

days

Record snowfall from Winter Storm Jonas caused power outages and at least one death in the County

Heavy precipitation event caused extensive flooding, opening of sinkhole, lighting strikes

Heavy
precipitation
cause
extensive
flooding and
property
damage,
vehicle
rescues





"Prince Georgians are ready to tackle climate change, together."

## **Prince George's County is Taking Climate Action**

"I am Prince George's Proud to say that because of the efforts of the Climate Action Commission, we have numerous tools to protect our community from the impacts of a changing climate, and lead the transition to a carbon-neutral, resilient, and climate-ready future.

With the release of this report, I have tasked the Department of Environment, working in concert with leaders across County government, to integrate climate action and resiliency planning across our government portfolio, enabling our County to better deliver services and make a difference in the lives of all our residents. "

ANGELA ALSOBROOKS

Ingela Alsobrooks

Prince George's County Executive



# RESOURCE RECOVERY

Marilyn Naumann

**Associate Director** 





Use brown paper bags for your yard trimmings and avoid putting plastic bags in your recycling toter.



Your yard
trimmings and food
scraps are providing
FREE mulch for County
residents, and LeafGro
and LeafGro Gold
compost.











Did you know Prince George's County has five curbside waste collection services under its Clear the Curb collection programs that modernize and streamline services to the more than 175,000 households? For residents receiving County services, these programs include regular trash, recycling, and yard trim collection, along with expansion of countywide food scraps composting and the new, improved bulky trash collections!

### MONDAY COLLECTIONS



## FOOD SCRAPS COMPOSTING

County residents can now opt in to curbside composting by February 20, 2022. Food and food-soiled items will be collected and composted with yard trim items on Mondays to produce a nutrient-rich soil amendment product called Leafgro Gold®. Participants receive a green, wheeled toter to collect their yard trim and food scraps and a countertop kitchen container to keep food scraps separate. \*NO plastic bags\* Join the Food Scraps Curbside Collection Program and learn more at mypgc.us/compost.



## YARD TRIM COLLECTION

Yard trim is collected year-round on Monday only and includes grass clippings, leaves, small branches, brush, Christmas trees, and now, food scraps. Place yard trim in paper bags or a personal container marked for collection. If you sign up for the new Curbside Food Scraps Collection, you'll be able to add yard trim to your food scraps container. \*NO plastic bags\*



### **BULKY TRASH**

Starting February 14, if you receive County trash and recycling services, you can now put up to two (2) bulky items or two (2) bags of smaller household items, tightly secured at the curb NEXT to your trash container, with no appointment needed! Some items, such as refrigerators, air conditioners and tires will still need to be scheduled through PGC311. This new and improved way of handling bulky trash will cut down on wait times and eliminate the temptation to dump illegally.

### YOUR REGULAR COLLECTION DAY



### **REGULAR TRASH**

Weekly regular trash collection is provided to residential single-family homes and townhomes, eligible to receive County-contracted services. Trash is collected curbside between the hours of 6 a.m. to 8 p.m.



### RESIDENTIAL RECYCLING

Weekly single-stream residential collection allows residents to place all of their acceptable recycling materials loosely in one container without having to sort or separate. It's that easy! When you recycle more, you trash less, helping to keep valuable items out of the Landfill, reduce gashouse emissions and protect the environment.

Other self-service and drop-off residential waste services, and commercial/business collection programs offered by the County include:

Brown Station Road Sanitary Landfill • Household Hazardous Waste Acceptance
Site • Electronics Recycling Acceptance Site • Scrap tire and Appliance Disposal •
Brown Station Road Drop-off Convenience Center • Materials Recycling Facility •
Organics Composting Facility • Missouri Avenue Drop-off Solid Waste
Acceptance and Recycling Center



## **CURBSIDE BULKY TRASH COLLECTION**



## **ACCEPTABLE ITEMS**





Hot water heaters and push lawn mowers (Remove the gas tank and drain the oil from lawnmowers)



Furniture: such as sofas, coffee tables, bed head/footboards, dressers, tables, chairs, etc.

Carpet and padding (Limit of carpet and padding is 324 sq. ft. - rolled and tied on ends)



Two (2) large bags of smaller household items\*



\*No more than two (2) large bags of smaller household items such as knick-knacks, home décor, small kitchen appliances (i.e., toaster ovens, toasters, blenders, air fryers, crock pots) can be set out instead of two regular bulky items. The two (2) large bags count as the two (2) maximum bulky items that can be set out on trash collection day.













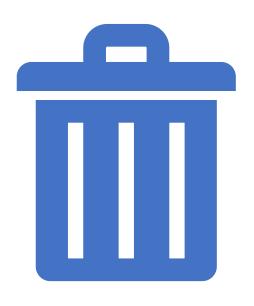
# BULKY TRASH COLLECTION REMINDERS







## NEW PROGRAMS IN OUR COMMUNITIES



- Bulky Trash Improvements
- Food Scrap Collection
- Additional Dumpster Day Opportunities (120 slots rather than 60 for FY23)
- Quarterly E-Waste and HHW disposal opportunities





A skid loader will be available to load mulch into open bed trucks.



# APRIL 23

\*Public restrooms are not available.

Prince George's County Organics Composting Facility

6550 Maude Savoy Brown Rd., Upper Marlboro, MD

(From Crain Highway, proceed on Maude Savoy Brown Road to Facility)

# 8 am to 1 pm or while supplies last

This mulch is primarily derived from the Christmas tree collections.



## **Source Reduction Tip:**

Reduce water usage, prevent soil erosion, and reduce the use of herbicides in your home gardens by applying mulch.

- The event is for County residents only, proof of residency may be required.
- All attendees are encouraged to wear a face covering and follow social distancing guidelines.
- Self-loaders must bring their own shovels, pitch forks, bags, containers and/or tarps to secure/transport the material.
- Only non-commercial vehicles, 3/4-ton maximum weight are permitted. No business vehicle signage will be permitted, all commercial signs should be covered or removed prior to entering the site.

/mulchmadness





For more information, visit mypgc.us/mulchmadness

# RECYCLING CONTAMINATION

- Contamination is COSTLY in downtime and money.
- Processing stops, laborers are idle; equipment repairs are expensive.
- Causes a backlog of recyclables on the tipping floor.
- Reduces productivity and revenue.
- Contaminants in the bales diminish the value of recyclable materials and cause materials to be rejected by end markets.







- PLASTIC BAGS
- CHIP or SNACK BAGS
- CANDY WRAPPERS



- GARDEN HOSES
- ROPES
- CORDS



- BATTERIES
- ELECTRONICS
- HOUSEHOLD HAZARDOUS MATERIALS
- BALLOON HELIUM TANKS
- SMALL PROPANE TANKS



- CLOTHING
- WIRE & PLASTIC CLOTHES HANGERS



- DIAPERS
- TISSUES
- HYGIENE PRODUCTS
- PERSONAL PROTECTIVE EQUIPMENT (PPE)



## **ORGANICS COMPOSTING**



Residents receiving
Curbside Organics
Collection must place
food scraps and
compost items in their
green wheeled cart for
pick up on Mondays.

ONLY Yard trim may be placed in paper bags.







- Organics Collection Carts are currently being delivered to households that opted-in the food scraps composting program.
- Details are how you can participate in the program are coming soon!



## **BROWN STATION ROAD SANITARY LANDFILL**



\*EFFECTIVE
OCTOBER 1, 2021\*

Tipping fees at the
Brown Station Road
Sanitary Landfill
increased from \$59 per
ton to \$70 per ton.







For more information, visit the Resource Recovery Division page BSRSL - Fee Schedule



# VISIT US AT













## From the Director

### Happy Spring, Community Partners!

The Spring Community Partners' Meeting comes as we initiate a renewed effort to provide you with information about DPIE services and programs. In March, we unveiled an updated and more user-friendly website. We are adding information to our web pages to better explain procedures. Our Publications page has been expanded to include additional documents in English and Spanish that you can access and share with your networks. In May, we begin our monthly "Third-Thursday Community Information Sessions" to inform customers about everything from the County Code to researching the permit history of properties.

Visit us frequently on the website at <u>dpie.mypgc.us</u> and let us know how we can assist you!

Melinda Bolling



## **DPIE Agency Overview**

Manages County government operations in the areas of permitting, business licensing, plan review, inspections and property code enforcement.



Director Melinda Bolling

**Deputy Director** Gary Cunningham

**Deputy Director** Dawit Abraham

dpie.mypgc.us

301-636-2000

Call 311 to report complaints.

Permitting and Licensing — Bellur Ravishankar, Associate Director

Processes building and site plan permits; issues licenses

Permitting — https://www.princegeorgescountymd.gov/1497/Permits

Licensing — https://www.princegeorgescountymd.gov/1214/Licensing

Building Plan Review — Bellur Ravishankar, Associate Director

Reviews plans for residential and commercial projects

https://www.princegeorgescountymd.gov/1279/Building-Plan-Review

Enforcement — Valerie Cary, Associate Director

Investigates code violations; conducts inspections at residential, commercial and industrial properties https://www.princegeorgescountymd.gov/1221/Code-Enforcement-Property-Maintenance

Inspections — Behdad Kashanian, Associate Director

Regulates construction, development and grading through inspection and enforcement of codes https://www.princegeorgescountymd.gov/1232/Inspections

Site/Road Plan Review — Mary Giles, Associate Director

301-636-2060

Reviews/approves site and roadway plans for proposed development and road improvement projects https://www.princegeorgescountymd.gov/1352/SiteRoad-Plan-Review

301-636-2050

301-636-2070

301-883-6168

301-636-2080

## Monthly Community Information Sessions Coming in May

Beginning May 19, DPIE will begin it's Third-Thursday Community Information Sessions. Each session will focus on a particular topic and will include a brief presentation, comments by an agency expert and a short Q&A period.

The May 19 topic is "Verify Before You Buy." Participants will learn how to research important aspects of residential and commercial properties before making a purchase.

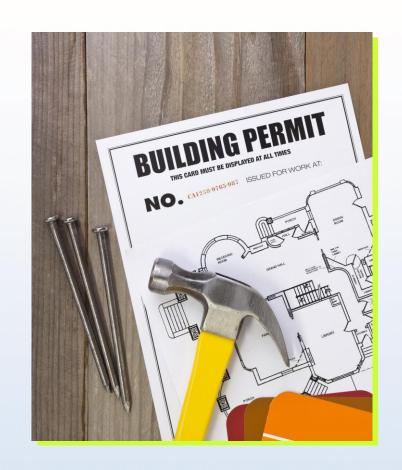
Sessions will take place from 11 am – 12 noon. A Zoom link will be posted on the DPIE website in advance. Questions related to DPIE for the Q&A must be submitted to <a href="mailto:dpiepio@co.pg.md.us">dpiepio@co.pg.md.us</a> by May 2.



# Permitting and Licensing Division

Provides administrative oversight of permits and licenses

- Provides a one-stop permit approval process to ensure that permits are reviewed in a timely manner
- Reviews and processes all permit applications for construction and alterations of residential and commercial buildings
- Provides document screening for permit application submittals
- Responds to questions regarding the status and issuance of permits and engineering plan reviews
- Provides same day review/approval for projects that meet the "walk-through" requirements (currently for homeowners only)
- Issues permits, licenses and regulates various business activities per County Code
- Offers the Peer Review Program and the Third-Party Plan Review Program for review of commercial projects



## **Building Plan Review Division**

Provides the review and approval of plans for residential and commercial construction

- Reviews and approves plans for all residential and commercial projects to ensure compliance with applicable codes pertaining to the following disciplines:
  - Structural

Health

Mechanical

Fire Protection

Energy

Accessibility

- Electrical
- Reviews and approves plans for development involving water and sewer connections, plumbing devices and natural gas connections by WSSC
- Processes plans for internal and external agencies
- Provides plan review and inspections of new properties served by well and septic systems, public swimming pools and spas, and new food service facilities to ensure compliance with State and County Health regulations



## Site/Road Plan Review Division

Reviews and approves plans for site and road construction

- Reviews floodplain studies
- Reviews and approves proposed utility work and small wireless facilities in public rights-of-way
- Reviews and approves plans for site and road development involving:
  - Site development
- County and private roads
- Paving

Grading

- Driveways
- Stormwater management and storm drainage
- State highway roads (stormwater management only)
- Reviews and recommends issuance of site/road permits
- Reviews traffic studies and site development concept plans
- Reviews development plans relative to various environmental requirements



# DPIE Partners with Sister Agencies to Address County Drainage Issues, Flooding

DPIE regularly collaborates with the Department of the Environment (DoE), the Department of Public Works and Transportation (DPW&T) and the Prince George's Soil Conservation District (PGSCD) on drainage issues. A comprehensive report compiled by a committee of the four agencies, "Drainage and Flooding in Prince George's County," was recently submitted to the County Council. Access the **Drainage** and Flooding

presentation at <a href="http://dpie.mypgc.us/">http://dpie.mypgc.us/</a>.



# Drainage and Flooding in Prince George's County







## **Inspections Division**

Enforces building, site and road development codes and regulations

- Provides oversight of construction, development and grading for construction and renovations
- Provides oversight of the Third-Party Inspections Program process required for new commercial construction
- Condemns and demolishes abandoned, unsafe and uninhabitable structures in the County and the municipalities
- Performs Use & Occupancy Permit (U&O) inspections to verify conformance with code regulations (except within the City of Laurel)
- Performs inspections and enforces codes for building, electrical, mechanical, energy, fire/life safety, grading, stormwater management, and accessibility, and other regulations for construction projects



 Inspects site and road development, including tree conservation, site development, and sediment and erosion control



# **Buyer Beware!**

### **Unpermitted Construction Hammers Unsuspecting Home Buyers**

Unscrupulous "flippers" purchase properties cheap, make shoddy repairs or changes without the required permits and inspections, then sell them to unsuspecting buyers who later experience problems.

#### Protect yourself before you buy:

- Hire a certified independent inspector to inspect the home and identify any problems with construction.
- Visit the DPIE website to check for any permits that have been pulled for work on the property.
- Walk away from any house with unpermitted construction or make the seller fix the problems and secure the appropriate permits and inspections before you sign on the dotted line.
- Notify DPIE so the seller can be held accountable.
   County Council legislation helps authorities take action against flippers.

Access the following resources on the DPIE website:

- Find out when a permit is required:
   <a href="https://www.princegeorgescountymd.gov/1501/Residential-Building">https://www.princegeorgescountymd.gov/1501/Residential-Building</a>
- Check permits by address:
   https://dpiestatus.princegeorgescountymd.gov/Site/Public/Citizens/ActivitySearc
   h.aspx. When entering the street name, use the first term.

   For example, search Chancellors Drive using "Chancellors."
- Read the Homeowner's Guide to Permits:
   <a href="https://www.princegeorgescountymd.gov/documentcenter/view/4897">https://www.princegeorgescountymd.gov/documentcenter/view/4897</a>
- Request copies of permits through the Maryland Public Information Act (MPIA): <a href="https://www.princegeorgescountymd.gov/2763/Methods-for-Submitting-MPIA-Request">https://www.princegeorgescountymd.gov/2763/Methods-for-Submitting-MPIA-Request</a>

For more information, call the Permits Office at 301-636-2050, ext. 5 or visit Permits Online.

### Be proactive! Take action BEFORE you buy!



Before you purchase a residential or commercial property in Prince George's County, do your due diligence by researching the following aspects of the property:

# CODE VIOLATIONS

File a Maryland Public Information Act Request (MPIA) to check violations.



See a comprehensive report.

## PERMIT HISTORY

Check the <u>permit history</u> on any property and visit <u>PGAtlas</u> for additional information.

# PERMIT YOUR PROJECT

Read the <u>Homeowners Guide to</u>
<u>Permits</u> for home improvement projects that require permits.

# UNPERMITTED CONSTRUCTION (FLIPPED PROPERTIES)

Check the <u>permit history</u> and the State Department of Assessments and Taxation (<u>SDAT</u>) to verify renovations were permitted.



#### NUISANCE PROPERTIES

File an MPIA Request to determine if the property has been referred to the Nuisance Abatement Board. Check Data Prince George's for crime stats.



#### RENTAL LICENSES

For single family and short-term rentals, file an MPIA Request for information.



# ZONING (M—NCPPC)

Determine if a property is zoned for commercial or residential use and find other zoning information by visiting PGAtlas.

A little investigation now will protect you from problems later!

## **Enforcement Division**

Enforces property maintenance standards and appropriate zoning laws

- Inspects residential, commercial and industrial properties to ensure compliance with housing, property maintenance and zoning codes
- Frequently addresses issues related to tall grass and weeds, open storage, accumulation of junk and trash, etc.



- Issues citations for all residential properties not in compliance with County Code
- Enforces the Zoning Ordinance to ensure private properties comply with approved land uses
- Regulates the placement of signs on private property and in public rights-of-way
- Inspects and licenses short-term rental properties and licenses all residential single-family rental properties

## 10 Frequent Code Violations

- 1. Operating a business, such as a restaurant or nail salon, out of a residence.
- 2. Performing automotive work on a driveway or street.
- 3. Doing unpermitted construction construction without the appropriate permits and inspections.
- 4. Accumulating trash and dumping.
- 5. Parking commercial vehicles in driveways or on residential streets.
- 6. Parking vehicles on unpaved surfaces.
- 7. Failing to adequately maintain a property.
- 8. Allowing a property to fall into disrepair.
- 9. Keeping junk cars, tires, old appliances, building materials, etc. on your property.
- 10. Leaving abandoned properties unsafe and unsecured.



Landscape Litter Violates
County Code and
Negatively Impacts the
Aesthetics of Residential
and Business Communities

Make sure your property complies with County property maintenance requirements and positively impacts your neighborhood.

Don't Litter the Landscape!



# **BLIGHTED** Commercial Properties Violate County Code!

#### Operation Business Compliance (OBC) Is Cleaning Up Commercial Eyesores

Commercial property owners and their management companies are responsible for upkeep and ensuring that tenants comply with Code requirements. Operation Business Compliance (OBC) identifies properties in violation and works to bring them into compliance with standards, including:



- All businesses must have a valid Use & Occupancy Permit to operate
- Buildings, grounds and parking lots must be appropriately maintained —
  peeling paint, broken windows, busted concrete, filthy sidewalks, etc., are prohibited
- Commercial properties must be free of trash, debris, dumped items and illegal vehicles
- Trash receptacles must be emptied regularly and cleaned around to prevent overflow
- Properties must have adequate lighting in business and parking areas
- Parking lot spaces must be clearly marked
- Unpermitted illegal signs are prohibited

Call PGC311 to report property standards violations at commercial properties.

Don't Litter the Landscape!

# **DILAPIDATED** Shopping Centers Violate County Code!

#### Operation Business Compliance (OBC) Is Focusing on Enforcement at Strip Malls

Owners and management companies of shopping centers are responsible for keeping the properties up to County Code and ensuring that tenants comply with regulations. Operation Business Compliance (OBC) identifies shopping areas in violation and works to bring them into compliance with standards, including:

- All businesses must have a valid Use & Occupancy Permit to operate
- Buildings, grounds and parking lots must be appropriately maintained peeling paint, broken windows, busted concrete, filthy sidewalks, etc., are prohibited
- Commercial properties must be free of trash, debris, dumped items and illegal vehicles
- Trash receptacles must be emptied regularly and cleaned around to prevent overflow
- Properties must have adequate lighting in business and parking areas
- Parking lot spaces must be clearly marked
- Unpermitted illegal signs are prohibited



Call PGC311 to report property standards violations at commercial properties.

Don't Litter the Landscape!

# Did You Know That UGLY Sign Litter Is Also ILLEGAL?

Posting roadside signs is a violation of Prince George's County Code. Violators face a fine of up to \$1,000 per location a sign is posted.

Instead of littering the landscape, advertise your goods and services on social media, community listservs, bargain consumer websites or buy ads in local newspapers.









INSPECTIONS AND ENFORCEMENT Melinda Bolling Director

Beautify and comply While Growing Green with Pride

- Clear fallen branches and debris.
- Remove old appliances, building materials, furniture, untagged vehicles and vehicle parts.
- ◆ Trim plants, cut the grass and pull weeds before they reach they reach 12 inches tall.
- ◆ Fix and clean deck and patio furniture and recreational equipment for kids.

DPIE urges you to Beautify and Comply!

# Beautify and Comply While Growing Green with Pride Dumpster Drop-Off

#### Got household junk in your yard?

DPIE, in conjunction with DoE and DPW&T, is holding a Dumpster Drop-Off event for residents from 8 am–2 pm on Saturday, April 23, as part of Growing Green with Pride Day in Prince George's County.

Where: North — The Public Works Salt Dome, 11900 Montgomery Rd, Beltsville

South — The Clinton Park & Ride lot, 900 Stuart Lane, Clinton



DO BRING: sofas, dressers, tables, bookcases, entertainment centers, desks, fans, vacuums, chairs, doors, cabinets, smaller household items, mattresses and box springs (must be covered in protective encasements), and grills.

DON'T BRING: refrigerators, air conditioners, washing machines, dryers, hot water heaters, tree stumps and trunks, yard waste, lawn mowers, auto parts, tires, construction materials, carpeting, sheds, fences, hazardous waste, household trash, glass and mirrors, and other wood waste/debris.

For questions, email <a href="mailto:dpiepio@co.pg.md.us">dpiepio@co.pg.md.us</a> or call 301-636-2053.









# Nuisance Abatement Board (NAB)

- The NAB was established to hear complaints that allege acts that disturb the public peace or endanger the health, life or safety of residents, workers or visitors in the County.
- The seven-member board includes representatives from DPIE, the fire department, the police department and four citizens appointed by the County Executive.
- If the board finds a nuisance exists, it will order the activity to cease and may assess a fine. The initial fine is \$500; subsequent fines are \$1,000.
- The NAB is helping to restore order to some troubled neighborhoods.



# **Administrative Hearing Unit (AHU)**

- The AHU is comprised of hearing officers who handle complaints about unlawful vehicles, open storage, trash and debris, tall grass and weeds, etc. They issue summonses, notices and default orders.
- Complaints are reported to 311 and routed to DPIE, where they are investigated and violation notices and/or citations issued. Respondents may request a hearing within 30 days of the issuance of a citation. The hearings are held within 30 days. Hearing officers render a decision within five days.
- County Council legislation extended the AHU's authority to include adjudicating citations issued for unpermitted construction and short-term rental violations. Final dispositions and orders for abatement are issued directly by the AHU hearing officers. The process now bypasses District Court and expedites orders for abatement.

# **Business Development Section (BDS)**

The Prince George's County
Department of Permitting,
Inspections and Enforcement
Business Development Section



Our mission is to support the growth of a thriving and diverse business community in Prince George's County by providing guidance and assistance to entrepreneurs as they navigate the permitting and licensing process.

Contact our Business
Development Team today!

DPIEBizDev@co.pg.md.us

Nicole M. Reece 301-636-2035

**Charles H. Cooper** 301-636-2020

Permit us to help you grow your business!

The Business Development Section was created to help spur economic development by assisting the County's business partners. The team serves as a contact between businesses and staff and liaises with other government agencies on behalf of entrepreneurs. They offer webinars, trainings and a monthly BDS newsletter.

The BDS supports the growth of a thriving and diverse business community in Prince George's County by providing guidance and assistance to entrepreneurs as they navigate the permitting and licensing process. They will assist you by:

- Coordinating with agency personnel to facilitate completion of paperwork and document review
- Educating business owners about DPIE requirements and processes
- Liaising with entrepreneurs and other government agencies

## **DPIE Public Information Office**

Official contact for information related to DPIE programs and services



- Serves as the information liaison between DPIE and Prince George's County residents, community leaders, homeowner and civic organizations, business partners, media outlets and other entities.
- Facilitates customer service complaint resolution and responds to inquiries under the Maryland Public Information Act (MPIA).
- Publishes periodic bulletins and a monthly e-newsletter called *Under Construction*, a summary
  of agency services, code requirements and other helpful information. You may subscribe at
  <a href="mailto:Subscribe My PGC">Subscribe My PGC</a> or by sending an email to <a href="mailto:dpiepio@co.pg.md.us">dpiepio@co.pg.md.us</a>.

To file an MPIA request, visit MPIA Processing at DPIE on the DPIE website.

Email <a href="mailto:dpiepio@co.pg.md.us">dpiepio@co.pg.md.us</a> for more information.

## **DPIE Publications**



#### Information for Citizens and HOA/Civic Groups

DPIE is participating in the County's priority to reduce litter by decreasing document printing. The following code enforcement and property maintenance documents are available on <a href="maintenance">decimple on decimple on decimple on decimple on decreasing document printing. The following code enforcement and property maintenance documents are available on <a href="maintenance">depie.mypgc.us</a>. Click the RESOURCES tab, then the PUBLICATIONS tab or Google DPIE Publications. Feel free to share the documents with your networks!

#### **Flyers**

- Beautify Your Property and Bring It into Compliance!
- ◆ Buyer Beware! Unpermitted Construction
- ◆ Did You Know That Ugly Sign Litter Is Also Illegal?
- ◆ DPIE Alert: Storms Steps to Help Mitigate Storm Damage to Your Property
- Improperly Installed Fences May Cause Drainage Problems and Flooding!
- → Many Home-Based Businesses Are Prohibited in Prince George's County!
- ♦ NO Landscape Litter Landscape Litter Violates County Code
- ◆ Operating a Restaurant and Selling Food at Home Are Illegal!
- Posting Illegal Signs Is Expensive!
- ◆ PYP Permit Your Projects!
- ◆ The 10 Most Frequent Code Violations in Prince George's County
- Who Handles That?

#### **Booklets**

- Homeowner and Community Code Enforcement
- Multifamily Code Enforcement
- ♦ Homeowners Guide to Permits



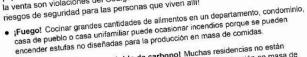
# Information Translations

El Departamento de Permisos, Inspecciones y Cumplimiento (The Department of Permitting, Inspections and Enforcement [DPIE])

#### iOperar un restaurante y vender comida en casa es ilegal!



¡Operar un restaurante, cafetería u otro restaurante y preparar comida en casa para la venta son violaciones del Código del Condado de Prince George que pueden crear riesgos de seguridad para las personas que viven allí!

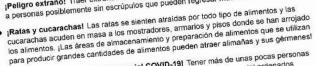




 ¡Envenenamiento por monóxido de carbono! Muchas residencias no están equipadas con sistemas de ventilación adecuados para la producción en masa de comidas. Respirar monóxido de carbono puede provocar lesiones graves.



 ¡Peligro extraño! Traer extraños a su casa para comprar alimentos expone a su familia a personas posiblemente sin escrúpulos que pueden regresar más tarde sin invitación.





 ¡Violación de distanciamiento social COVID-191 Tener más de unas pocas personas dentro de una residencia viola los estándares de distanciamiento social ordenados por nuestros legisladores para mantenernos a salvo durante la emergencia actual de COVID-19. COVID-19 es una enfermedad viral grave que se transmite a través de la exposición de una persona sana a una persona infectada. Usar una máscara, lavarse las manos con frecuencia y mantener una distancia de al menos seis (6) pies de los demás son las mejores herramientas para ayudar a prevenir la propagación del virus.

Operar un restaurante ilegal o una operación de venta de alimentos puede generar una multa de hasta \$2,300 y otras consecuencias.

¡No te pongas a ti ni a tu familia en riesgo! ¡No cree molestias públicas para su vecindario!

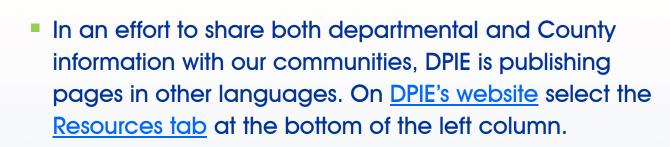
Si está operando un restaurante ilegal o vendiendo comida en casa, ¡DETÉNGASE inmediatamente!

Para obtener más información sobre los mercados de agricultores, los camiones de comida y otras opciones permitidas para vender alimentos, visite el sitio web de DPIE en http://dpie.mypgc.us









- The fifth item in the left column is Information Translated to Other Languages.
- Be sure and check back on a regular basis as we continue to convert and add additional DPIE documents, as well as County notices and COVID-19 updates.
- For instructions on how to translate information. visit DPIE's website at dpie.mypgc.us.



# PGC 3(1)

# IT'S HERE

# THE PGC311 SYSTEM HAS LAUNCHED

24-HOUR SERVICE APP AND WEB PORTAL

**NEW EASY-TO-USE FEATURES** 

**UP-TO-DATE SERVICE REQUEST TRACKING** 

DOWNLOAD THE PGC311 APP TO YOUR
IPHONE OR ANDROID TODAY!
APPLE APP STORE GOOGLE PLAY

MORE INFO AT PGC311.COM OR OCR.MYPGC.US/PGC311

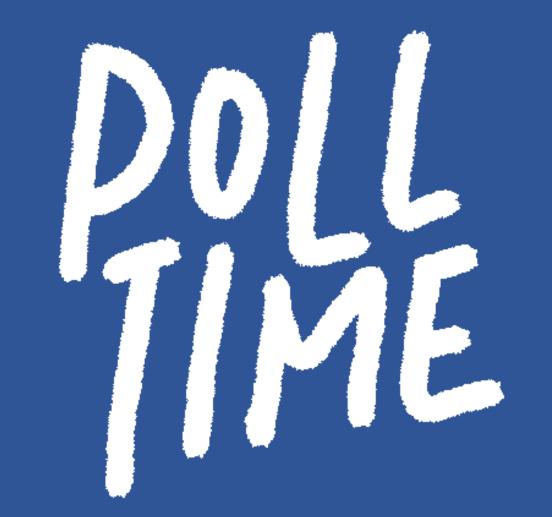








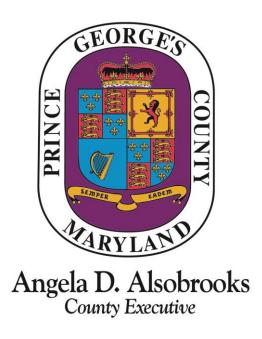














# Welcome to Spring!



SUGGESTIONS AND
QUESTIONS

VISIONZEROPRINCEGEORGES

@CO.PG.MD.US

(240) 676-5640

VisionZeroPrinceGeorges.com



# APRIL IS DISTRACTED DRIVING AWARENESS MONTH

Street Smart

2022 Spring Campaign

Kick-Off Event

Arlington, VA April 26, 2022

#### **Overview**

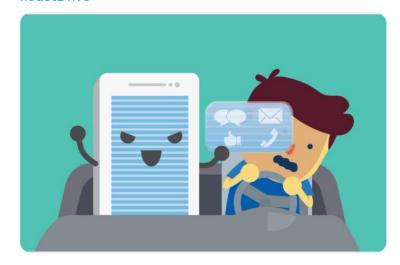
Distracted driving is dangerous, claiming 3,142 lives in 2019. NHTSA leads the national effort to save lives by preventing this dangerous behavior. Get the facts, get involved, and help us keep America's roads safe.

Share: **f** 🏏 in 🛚

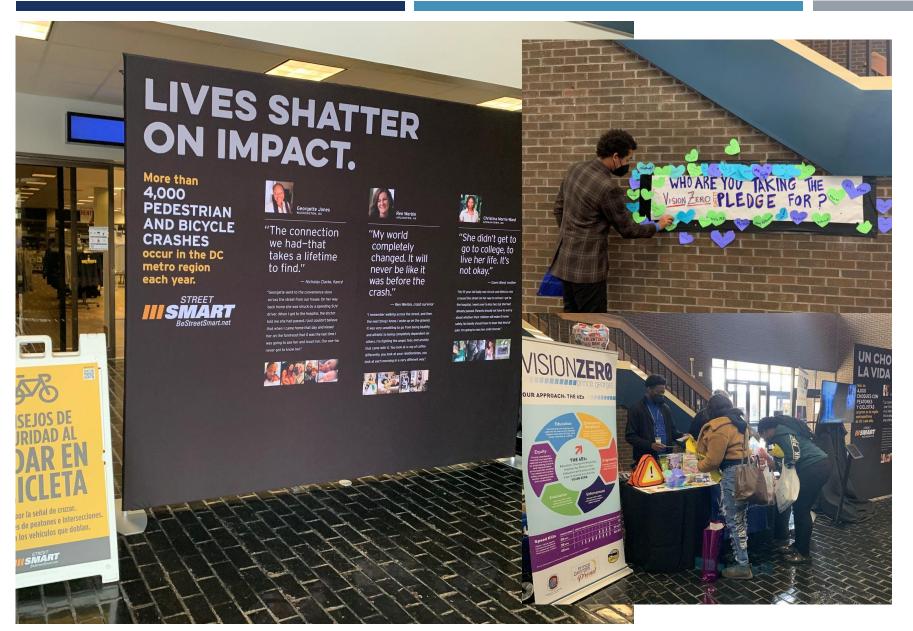




Don't let your phone get in the way of your good sense. #JustDrive







# Street Smart "Lives Shatter on Impact" Testimonial Wall Exhibit

Motor Vehicle Administration Office in Beltsville April 2022

Thank you to the Maryland Highway Safety Office for their grant funded support!



# MAY 15-21, 2022 IS NATIONAL PUBLIC WORKS WEEK



Engineering and maintenance are crucial to road safety.

Join us in celebrating these traffic safety heroes!









#### MAY 20, 2022 IS BIKE TO WORK DAY

100 PIT STOPS ACROSS THE REGION
10 PIT STOPS IN PRINCE GEORGE'S COUNTY



#### Largo/Kettering/Perrywood Community Center B2WD Pit Stop

#### **Co-Hosts:**

Prince George's County Department of Public Works & Transportation M-NCPPC Department of Parks & Recreation, Prince George's County Prince George's County Bicycle & Pedestrian Community Advisory Group

Registration is Open:
<a href="https://www.biketoworkmetrodc.org/register">https://www.biketoworkmetrodc.org/register</a>



# OFFICE OF STORM DRAIN MAINTENANCE

#### **CHARLIE GRIFFITH**

ASSOCIATE DIRECTOR
CGRIFFITH@CO.PG.MD.US

# OFFICE OF STORM DRAIN MAINTENANCE WHAT WE DO

18,000

Drainage Complaints Annually



Resolve Customer Service Requests (311) +008

Stormwater Drainage Facilities



**1200+** by 2025

100 - 200

Small Drainage Projects
Per Year



750+

Miles of Storm Drain



**8 Levees** 

over 7 miles



Average Age is **56** years

5 Pumping Stations



67 Permitted Channels



**18** Additional Channels

Maintained

#### **Jurisdiction**

County Right of Way
Public levees Pumping stations

#### NOT

Groundwater Issues
Private Drainage Issues
State Roads
Municipal Roads

#### STORMWATER MANAGEMENT PONDS

- There are many different strategies and facilities to manage stormwater in the County.
- Ponds help with flood control and treat runoff before pollution enters waterways.
- Many ponds in the County are old (built 50 – 75 years ago).
- Sediment buildup & damage in old ponds prevents them from working effectively – Consent Decree.





# CONSENT DECREE POND REHABS

- Consent Decree agreement between the County & Maryland Dept. of Environment to meet stormwater goals.
- OSDM is working to maintain over 800 SWM facilities which includes 156 that need improvement, as identified in the Consent Decree due December 31, 2024.
- Focus is on compliance

### **Improvements**

- Functional and corrective maintenance on all failing Countymaintained stormwater management facilities
  - Sediment Removal
  - Clearing of inflow/outflow
  - Tree removal from embankments
- No plantings Matting, topsoil, seed mix on disturbed areas



# HOW YOU CAN HELP – REPORT ISSUES THROUGH 311

- 311 on the Go! 301-952-4729
  - 311 Website
- Urgent Need: Call Dispatch at 301-324-2710
- Inspectors will conduct a site visit typically within one week (unless emergency or safety issue)
- Follow ups Please reach out to discuss more specifics with staff
  - OCR Events





# HOW YOU CAN HELP – COMMUNITY OPPORTUNITIES

- Growing Green With Pride
  - Saturday April 23, 2022
  - Registration form
- Department of the Environment
  - Rain Check Rebate
  - Stormwater Management Division
  - PGCLitter TRAK for community cleanup
- Department of Permitting, Inspection and Enforcement



Registration is required for participation.
Please register at
http://MyPGC.us/GrowingGreen
by April 15, 2022.

8AM-12PM

You may e-mail your application to GrowingGreenwithPride@ co.pg.md.us.
You will receive an e-mail notification to confirm the receipt of your application.

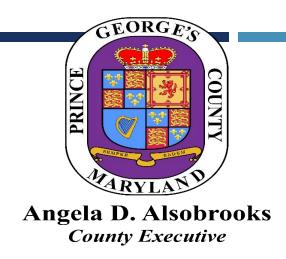


QR Code — Access to GGWF Fillable Application



Students may earn service learning hours!

Contact Tonya Hairston at tyhairston@co.pg.md.us or
301-499-8641 for more information.





Floyd E. Holt
Deputy Chief
Administrative Officer,
Acting Director

# Department of Public Works & Transportation

Office of Highway Maintenance

**Growing Green With Pride Spring 2022** 

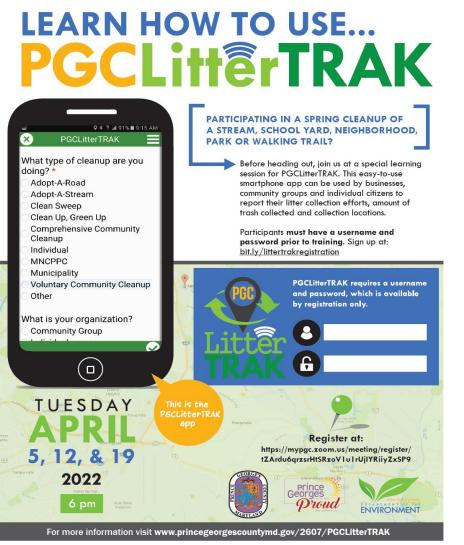
The Department of Public Works and Transportation has filled over **14,282 potholes** and removed almost **1,064 tons of litter** on County maintained roadways in FY 2022 to date.

- Upcoming targeted efforts include:
- **Litter Blitzes** 
  - April 4 April 8
  - April 18 April 22
- Pothole Blitzes
- March 28 –April 1
- April 11 April 15
- Growing Green With Pride
  - April 23, 2022



## GROWING GREEN WITH PRIDE DAY







# Registration is open from March 1 – April 15, 2022

Supplies and mulch available for pick up at the D'Arcy Road Maintenance Facility:

- Wednesday, April 20, 2022 5 P.M. – 8 P.M.
- Thursday, April 21 & Friday, April 22, 2022 8 A.M. 5 P.M.
- Saturday, April 23, 2022 8 A.M. – 12:00 P.M.

We will not be able to deliver supplies.

# Toin the PGCPROUD Challenge! Angela D. Alsobrooks County Executive

Make a difference during "Preserve and Beautify our Environment" Week, April 18 - April 23, by registering for the Spring 2022 Growing Green with Pride Day on Saturday, April 23, from 8:00 AM – 12:00 PM, and by completing one of the challenges listed below.

Signing up for one of the community challenges is easy as 1, 2, or 3:

- Participate in the utilization of PGCLitterTRAK and collect the largest amount of litter in your community (registration for Growing Green with Pride required). Sign up for PGCLitterTRAK here: https://bit.ly/PGCLitterTRAK
- Gather the most volunteers to participate in cleanup efforts on Saturday, April 23 (registration for Growing Green with Pride required). Students are encouraged to participate for community service hours.
- Create or beautify your community entrance or gateway. Send photos to: growinggreenwithpride@co.pg.md.us (registration for Growing Green with Pride required).

Proudly display your beautification projects and upload your litter collection data and photos into PGCLitterTRAK. Your community could win and receive additional items and surprises to continue keeping Prince George's Growing Green with Pride!











For more information and contest rules, visit pgcproud.com or email growinggreenwithpride@co.pg.md.us.

All gifts/contributions have been made voluntary. No promises have been made in receipt of this donation. Prince George's County Government agrees to provide services as outlined in the partnership proposal with the donor/sponsor. The undersigned walves and releases all rights and claims that might be held against the Prince George's County Government, its duly elected officials, and its employees to save and hold harmless the County from losses, damages, or injuries.



THANK YOU FOR YOUR
CONTINUED PARTNERSHIP!



# 



# Questions &Answers

# FOR MORE INFORMATION



# Linda Lowe

Public Information Officer (301) 836-2115 Imlowe@co.pg.md.us



# **Avis Thomas-Lester**

Public Information Officer (301) 636-2053 athomaslester@co.pg.md.us



# **Paulette Jones**

Public Information Officer (240) 712-0298 pljones@co.pg.md.us

