

Phase 1 of REOPENING BULKY TRASH

DROP-OFF SERVICE

FAQs

When will the modified bulky trash drop-off collection begin?

The County will hold a **kick-off** for the reopening of drop-off residential bulky trash services on Saturday, June 6, 2020, from 8 am-noon. **Phase 1** begins Thursday, June 11, 2020, with modified, bulky trash drop-off service within the nine (9) Councilmanic Districts and will operate rain or shine. NO household hazardous waste or electronics recycling will be accepted. Visit environment.mypgc.us to view the complete list of locations.

The Household Hazardous Waste and the Electronics Recycling Acceptance Site resume collections on Thursday, June 11, 2020, at the Brown Station Road Sanitary Landfill (BSRSL) on Thursday, Friday, and Saturday from 8 am – 3:30 pm.

Plans are underway for reinstatement of curbside residential bulky trash services. Details will be posted soon. Visit environment.mypgc.us for updates or contact 311.

Can any resident utilize the drop-off locations at the selected Councilmanic District locations?

Residents are encouraged to utilize the designated locations within their Councilmanic Districts to avoid overcrowding at sites.

How will the modified bulky drop-off service operate?

The kick-off will operate in nine (9) Councilmanic Districts simultaneously on Saturday, June 6, 2020, from 8 a.m.-noon. Beginning Thursday, June 11, 2020, the drop-off locations will occur in nine (9) locations on a biweekly, rotating schedule. Residents will be allowed to bring up to a maximum of eight (8) bulk items for disposal. Visit environment.mypgc.us for a list of acceptable and non-acceptable items.

Can County employees assist me in the disposal of items at the drop-off locations?

No, due to COVID-19 restrictions, County staff are not allowed to assist, handle, or touch any bulky trash items. Residents must be able to independently lift and place their bulky trash items in the back of the packer truck. You are strongly encouraged to bring an extra person should you require assistance. There will be **no exceptions** to this guideline.

How should residents handle items that are too large to bring to the drop-off locations?

Residents are advised to properly store these items until regular curbside bulky trash resumes. Details will be posted at environment.mypgc.us or contact 311.

What if I was scheduled for a bulky trash pickup, and my appointment was canceled due to the COVID-19 pandemic?

Residents previously scheduled during the COVID-19 outbreak can bring those items to the kick-off or one of the nine (9) temporary bulky trash drop-off locations for disposal.

What if I have large furniture, tires, or white goods (refrigerators, stoves, washers/dryers)?

Those items should be scheduled for collection when regular bulky trash curbside collection resumes.

When can I schedule a regular bulky trash curbside collection appointment?

Plans are underway for the reinstatement of regular bulky trash curbside collection. Residents may start to schedule appointments July 20, 2020, by contacting 311 or through the online scheduling portal.

Can materials be placed in bags for disposal at the bulky trash drop-off sites?

No. Items in bags will not be accepted. All bagged items should be placed curbside for regular trash collection on your scheduled day. There will be **no exceptions** to this guideline.

Is there a maximum to the number of items/materials I can dispose of at the drop-off locations?

Yes. Residents can only drop-off up to eight (8) bulky items as listed on the acceptable list. There will be **no exceptions** to this guideline.

Should I wait until regular bulky trash curbside collections resume or take my items to the drop-off locations?

It depends. If you have eight (8) bulky items or less and can place them in the collection trucks without any assistance, then you should consider using the drop-off locations. If you have larger items that you cannot handle lifting on your own, you may schedule an appointment for regular bulky trash curbside collection beginning July 20, 2020, by contacting 311 or through the online scheduling portal.

Can I bring any of my trash to the Brown Station Road Sanitary Landfill (BSRSL)?

At this time, BSRSL remains closed to residential customers except for District 6 residents on designated days.

What if I need more information?

Residents can contact 311 for additional information regarding waste service updates.

