



P.O. Box 952  
Marlton, NJ 08053-0952

VFA25552-OTT  
Sample A. Sample  
1234 Main Street  
Any town, USA  
12345-6789



<Sample A. Sample>,  
Speed matters.

Dear <Sample A. Sample>,

When it comes to the internet, slow speed is not an option for you. You need speed that can handle all your interests and multiple devices. Fios® can.

Experience the speed of Fios.

- **Fios gives you the speed you need.** Enjoy ultrafast 150/150 Mbps Internet. Only Fios gives you equal upload and download speeds. Cable doesn't.
- **Multiple devices? We've got you covered.** No network is better equipped to support multiple devices and users simultaneously.
- **Stream on.** Enjoy over 170,000 On Demand titles\* on your TV. Stream over 155,000 titles virtually lag free to your PC, tablet or compatible smartphone.\*\*

It's time to get the service you really want and need from Fios, rated #1 in Internet and TV Customer Satisfaction.<sup>^</sup> Sign up today.

Sincerely,

Anne E. Hogan  
Executive Director, Fios Marketing

<Sample A. Sample>,  
Here's the perfect package for you.

**Limited time: Free speed upgrade. Get 150 Mbps for the price of 100 Mbps for one year.**

No Annual Contract  
**\$79.99/mo**

for yr 1+ taxes, equip. charges, RSN, FDV & other fees.

**Online Price.**



**150/150 Mbps Internet**



**Custom TV**



**Phone**



J.D. Power awarded us "Highest Residential Internet Service Satisfaction in the East."<sup>†</sup>

**VISIT [verizon.com/fios/XXX](http://verizon.com/fios/XXX) | CALL 1.XXX.XXX.XXXX for more information**

\*Additional equipment may be required for access to On Demand.

\*\*Fios TV subscription req'd & only avail. on select devices. In-home live TV streaming requires Internet & TV subscription & use of Fios router. Subscription to premium movie channels or highest-tiered TV package required to access certain channels. NFL Network & NFL RedZone streaming only avail. on tablets. Fios On Demand service usage & content availability restrictions apply. Wireless data charges may apply.

<sup>^</sup>2016 American Customer Satisfaction Index (ACSI) for Internet Service Providers and Subscription TV Service.

<sup>†</sup>Verizon received the highest numerical score among 6 companies in the East in the J.D. Power 2013–2016 U.S. Residential Internet Service Provider Satisfaction Study. 2016 study based on 24,203 total responses, measuring the opinions of customers with their internet service provider, surveyed November 2015–July 2016. Your experiences may vary. Visit [jdpower.com](http://jdpower.com).



P.O. Box 952  
Marlton, NJ 08053-0952

VFA25552-FF  
Sample A. Sample  
1234 Main Street  
Any town, USA  
12345-6789



**<Sample A. Sample>, Fios has something for everyone in your family.**

Dear <Sample A. Sample>,

With everyone in your home busy streaming, chatting, gaming, watching TV and even doing homework online, you need a package that delivers ultrafast speeds. Only Fios® gives you access to the fastest internet and Wi-Fi available.\*

Get it all with the Fios Triple Play.

- **Only the best for your family.** Fios was rated #1 in Internet and TV Customer Satisfaction.\*\*
- **Fios gives you the speed you need.** Enjoy ultrafast 150/150 Mbps Internet. Only Fios gives you equal upload and download speeds. Cable doesn't.
- **Keep your family connected.** Fios lets everyone in your home enjoy their own entertainment, all at the same time. No network is better equipped to support multiple devices and users simultaneously.
- **More choices for everyone.** With Fios Custom TV, you'll pay for the types of channels your family wants, not the ones they don't. You'll also have access to a wide selection of entertainment with 170,000+ On Demand titles^ on your TV.

See how Fios can keep everyone in your home connected—and happy. Sign up today.

Sincerely,

Anne E. Hogan  
Executive Director, Fios Marketing

**VISIT [verizon.com/fios/XXX](http://verizon.com/fios/XXX) | CALL 1.XXX.XXX.XXXX for more information**

\*Symmetrical speed options available up to 500/500 Mbps. Fastest Wi-Fi is based on internet speed plans and maximum router throughput available.

\*\*2016 American Customer Satisfaction Index (ACSI) for Internet Service Providers and Subscription TV Service.

^Additional equipment may be required for access to On Demand.

†Verizon received the highest numerical score among 6 companies in the East in the J.D. Power 2013–2016 U.S. Residential Internet Service Provider Satisfaction Study. 2016 study based on 24,203 total responses, measuring the opinions of customers with their internet service provider, surveyed November 2015–July 2016. Your experiences may vary. Visit [jdpower.com](http://jdpower.com).

**<Sample A. Sample>, Here's the perfect package for you and your family.**

**Limited time: Free speed upgrade. Get 150 Mbps for the price of 100 Mbps for one year.**

**No Annual Contract**

**\$79.99/mo**

for yr 1+ taxes, equip. charges, RSN, FDV & other fees.

**Online Price.**



**150/150 Mbps Internet**



**Custom TV**



**Phone**



J.D. Power awarded us "Highest Residential Internet Service Satisfaction in the East."†



P.O. Box 952  
Marlton, NJ 08053-0952

VFA25552-SF  
Sample A. Sample  
1234 Main Street  
Any town, USA  
12345-6789



<Sample A. Sample>,  
It's a win-win-win with Fios.

Dear <Sample A. Sample>,

When it comes to sports, there's nothing like a player who's the whole package. Just like Fios®. With this amazing offer, you get 99.9% network reliability plus unbeatable TV picture quality – and a lot more.

- **Sports fans score big.** Fios gives you a wide range of sports programming and optional packages. This includes 24/7 sports coverage in and out of your home with the Fios™ Mobile app.\*
- **Fios gives you the speed you need.** Enjoy ultrafast 150/150 Mbps Internet. Only Fios gives you equal upload and download speeds. Cable doesn't.
- **Fios keeps your team in the game.** No network is better equipped than Fios to support multiple devices and users simultaneously. So when family and friends come over with their devices, it's game on.

Give your internet more game with the provider rated #1 in Internet and TV Customer Satisfaction.\*\* Sign up for Fios today.

Sincerely,

Anne E. Hogan  
Executive Director, Fios Marketing

<Sample A. Sample>,  
Here's a great package for people who love sports.

**Limited time: Free speed upgrade. Get 150 Mbps for the price of 100 Mbps for one year.**

**No Annual Contract**  
**\$79.99/mo**

for yr 1+ taxes, equip. charges, RSN, FDV & other fees.

**Online Price.**



**150/150 Mbps Internet**



**Custom TV**



**Phone**



J.D. Power awarded us "Highest Residential Internet Service Satisfaction in the East."†

**VISIT [verizon.com/fios/XXX](http://verizon.com/fios/XXX) | CALL 1.XXX.XXX.XXXX for more information**

\*Fios TV subscription req'd & only avail. on select devices. In-home live TV streaming requires Internet & TV subscription & use of Fios router. Subscription to premium movie channels or highest-tiered TV package required to access certain channels. NFL Network & NFL RedZone streaming only avail. on tablets. Fios On Demand service usage & content availability restrictions apply. Wireless data charges may apply.

\*\*2016 American Customer Satisfaction Index (ACSI) for Internet Service Providers and Subscription TV Service.

†Verizon received the highest numerical score among 6 companies in the East in the J.D. Power 2013–2016 U.S. Residential Internet Service Provider Satisfaction Study. 2016 study based on 24,203 total responses, measuring the opinions of customers with their internet service provider, surveyed November 2015–July 2016. Your experiences may vary. Visit [jdpower.com](http://jdpower.com).



P.O. Box 952  
Marlton, NJ 08053-0952

VFA25552-TVE  
Sample A. Sample  
1234 Main Street  
Any town, USA  
12345-6789



**<Sample A. Sample>, Get the ultimate entertainment experience on the ultimate network.**

Dear <Sample A. Sample>,

If you're particular about your TV, Fios® has the reliability, picture quality and DVR storage you want. Right now, you can get the package you really want from Fios at a great price.

There are so many reasons to switch to Fios:

- **99.9% network reliability.** Our 100% fiber-optic network means fewer weather interruptions. So you can feel confident that your favorite shows will be there when you want them. And our easy-to-use remote makes finding what you want to watch a snap.
- **The choices are yours.** With Fios Custom TV, you pay only for the types of channels you want, not the ones you don't.
- **Fios gives you the speed you need.** Enjoy ultrafast 150/150 Mbps Internet. Only Fios gives you equal upload and download speeds. Cable doesn't.
- **Making the switch is easy.** Choose your installation date and a local technician will get you up and running, and connect your devices to your new Wi-Fi.

It's no wonder Fios was rated #1 in Internet and TV Customer Satisfaction.\* Experience a better way to watch TV. Switch to Fios today.

Sincerely,

Anne E. Hogan

Executive Director, Fios Marketing

**<Sample A. Sample>, Like TV? You're going to love this package.**

**Limited time: Free speed upgrade. Get 150 Mbps for the price of 100 Mbps for one year.**

**No Annual Contract**  
**\$79.99/mo**

for yr 1+ taxes, equip. charges, RSN, FDV & other fees.

**Online Price.**



**150/150 Mbps Internet**



**Custom TV**



**Phone**



J.D. Power awarded us "Highest Residential Internet Service Satisfaction in the East."<sup>†</sup>

**VISIT [verizon.com/fios/XXX](http://verizon.com/fios/XXX) | CALL 1.XXX.XXX.XXXX for more information**

\*2016 American Customer Satisfaction Index (ACSI) for Internet Service Providers and Subscription TV Service.

<sup>†</sup>Verizon received the highest numerical score among 6 companies in the East in the J.D. Power 2013–2016 U.S. Residential Internet Service Provider Satisfaction Study. 2016 study based on 24,203 total responses, measuring the opinions of customers with their internet service provider, surveyed November 2015–July 2016. Your experiences may vary. Visit [jdpower.com](http://jdpower.com).



P.O. Box 952  
Marlton, NJ 08053-0952

VFA25552-SV  
Sample A. Sample  
1234 Main Street  
Any town, USA  
12345-6789



<Sample A. Sample>,  
TV just got a lot more exciting.

Dear <Sample A. Sample>,

TV the way you want—with the types of channels you want—is easy with Fios®. From customizable plans to speed and reliability. When it comes to your entertainment, Fios delivers.

- **99.9% network reliability.** Our 100% fiber-optic network means fewer weather interruptions. So you can feel confident that your favorite shows will be there when you want them. And the picture quality is unbeatable.
- **The choices are yours.** With Fios Custom TV, you pay only for the types of channels you want, not the ones you don't.
- **Making the switch is easy.** Choose your installation date and a local technician will get you up and running, and connect your devices to your new Wi-Fi.

It's no wonder Fios was rated #1 in Internet and TV Customer Satisfaction.\* Take advantage of this amazing offer and get the TV experience you really want. Switch to Fios today.

Sincerely,

Anne E. Hogan  
Executive Director, Fios Marketing

< Sample A. Sample >,  
We have the perfect package for you.

Limited time: Free speed upgrade.  
Get 150 Mbps for the price of 100 Mbps for one year.

No Annual Contract  
**\$79.99/mo**

for yr 1+ taxes, equip. charges, RSN, FDV & other fees.

Online Price.



150/150 Mbps Internet



Custom TV



Phone



J.D. Power awarded us "Highest Residential Internet Service Satisfaction in the East."†

VISIT [verizon.com/fios/XXX](http://verizon.com/fios/XXX) | CALL 1.XXX.XXX.XXXX for more information

\*2016 American Customer Satisfaction Index (ACSI) for Internet Service Providers and Subscription TV Service.

†Verizon received the highest numerical score among 6 companies in the East in the J.D. Power 2013–2016 U.S. Residential Internet Service Provider Satisfaction Study. 2016 study based on 24,203 total responses, measuring the opinions of customers with their internet service provider, surveyed November 2015–July 2016. Your experiences may vary. Visit [jdpower.com](http://jdpower.com).



P.O. Box 952  
Marlton, NJ 08053-0952

VFA25552-IA  
Sample A. Sample  
1234 Main Street  
Any town, USA  
12345-6789



**<Sample A. Sample>,  
Get the speed to keep you up to speed.**

Dear <Sample A. Sample>,

Staying up to date on the latest news and entertainment can be a challenge. That's where having Fios® can make a big difference. When it comes to speed, reliability and value, no one beats Fios.

- **Fios gives you all the speed you need.** With Fios, you'll enjoy ultrafast 150/150 Mbps Internet with equal upload and download speeds.
- **Multiple devices with fewer slowdowns.** No network is better equipped than Fios to support multiple devices and users simultaneously.
- **99.9% network reliability.** Fios has fewer weather interruptions. So whatever you want to watch will be there whenever you want to watch it.

It's no wonder Fios was rated #1 in Internet and TV Customer Satisfaction.\* So whether it's breaking news or the latest series, you can count on Fios to make sure you have it all. Sign up today.

Sincerely,

Anne E. Hogan  
Executive Director, Fios Marketing

**< Sample A. Sample>,  
We have the perfect package  
for you.**

**Limited time: Free speed upgrade.  
Get 150 Mbps for the price of  
100 Mbps for one year.**

**No Annual Contract  
\$79.99/mo**

for yr 1+ taxes, equip. charges,  
RSN, FDV & other fees.

**Online Price.**



**150/150 Mbps Internet**



**Custom TV**



**Phone**



J.D. Power awarded us "Highest  
Residential Internet Service Satisfaction  
in the East."†

**VISIT [verizon.com/fios/XXX](http://verizon.com/fios/XXX) | CALL 1.XXX.XXX.XXXX for more information**

\*2016 American Customer Satisfaction Index (ACSI) for Internet Service Providers and Subscription TV Service.

†Verizon received the highest numerical score among 6 companies in the East in the J.D. Power 2013–2016 U.S. Residential Internet Service Provider Satisfaction Study. 2016 study based on 24,203 total responses, measuring the opinions of customers with their internet service provider, surveyed November 2015–July 2016. Your experiences may vary. Visit [jdpower.com](http://jdpower.com).

Limited-time online offer for new Internet and TV res. custs. Promo rates provided via monthly bill credits. Beg. mo. 37, stand. rates apply. Fios charges: \$12/mo. HD STB and \$10/mo. router. Fees: \$6.39/mo. Regional Sports Network, \$3.49/mo. Broadcast and \$0.99/mo. FDV Admin Fee. \$90 setup charge & other fees, taxes, equip. charges & terms may apply. Subj. to credit approval & may require a deposit. Fios avail. in select areas. Actual speeds may vary. Backup battery avail. for Fios voice services & E911. © 2017 Verizon.

**Superfast speeds. Amazing picture quality. Great offer.**

**Limited time: Free speed upgrade. Get 150 Mbps for the price of 100 Mbps for one year.**

No Annual Contract  
150/150 Mbps Internet, TV and Phone  
**\$79.99/mo**

for yr 1 + taxes, equip. charges, RSN, FDV & other fees. **Online Price.**



**With Fios, you get a better experience all around.**

How does your provider stack up?	Fios	Cable
Powered by a 100% fiber-optic network all the way to your home	✓	No
Upload speeds as fast as download speeds up to 500 Mbps	✓	No
The fastest internet and Wi-Fi available <sup>1</sup>	✓	No
TV rated #1 in Customer Satisfaction <sup>2</sup>	✓	No
#1 in Customer Ratings for HD Picture Quality in the 2016 American Customer Satisfaction Index for Subscription TV Service	✓	No
Ranked highest in customer satisfaction versus other providers in major studies that have compared TV and internet service	✓	No

<sup>1</sup>Symmetrical speed options available up to 500/500 Mbps. Fastest Wi-Fi is based on internet speed plans and maximum router throughput available.

<sup>2</sup>2016 American Customer Satisfaction Index (ACSI) for Subscription TV Service.

**VISIT:**  
[verizon.com/fios/4ud](http://verizon.com/fios/4ud)

**CALL:**  
**1.888.478.8713**  
for more information



VFA25474B

**Experience the full power of Fios.**

**Switch today for superfast internet speeds and a choice of TV packages.**



**Limited time: Free speed upgrade. Get 150 Mbps for the price of 100 Mbps for one year.**

No Annual Contract  
150/150 Mbps Internet, TV and Phone  
**\$79.99/mo**

for yr 1 + taxes, equip. charges, RSN, FDV & other fees. **Online Price.**



**VISIT:** [verizon.com/fios/4ud](http://verizon.com/fios/4ud)

**CALL: 1.888.478.8713**  
for more information

See inside for important information.

VFA25474B

# Cable doesn't do what Fios does.

Only Fios® lets you upload photos or videos with the same superfast speed you use to download movies.



## Nothing beats Fios fast

- Fios is the only provider to offer upload speeds as fast as download speeds, so you can easily stream, game, surf and share
- The network that is better equipped to handle multiple devices and users at the same time

## TV just the way you like it

- With Custom TV, pay for the types of channels you like, not the ones you don't
- Over 155,000 On Demand titles†
- Stream your favorite shows and teams on the Fios™ Mobile app,†† including 24/7 sports coverage

## Hassle-free switching

- Go online or call to choose your installation day
- A local Verizon technician will get you set up and running, and connect your devices to your new Wi-Fi

Top ranked in customer satisfaction, four years in a row.



Fios Internet has been ranked "Highest Residential Internet Service Satisfaction in the East, Four Years in a Row" by J.D. Power. ^

# Switch to a Fios Triple Play and choose the offer that's right for you.

## Custom

Superfast speeds plus TV sized for you

**Limited time: Free speed upgrade. Get 150 Mbps for the price of 100 Mbps for one year.**  
**150/150 Mbps Internet**

Home Phone

### Custom TV Plans

**140+ channels**

Choose one of the following plans with a range of channel options.

**Kids & Pop  
Action & Entertainment  
Lifestyle & Reality  
Infotainment & Drama**

**Sports & News  
News & Variety  
Home & Family**

No Annual Contract

**\$79.99/mo**

for yr 1 + taxes, equip. charges, RSN, FDV & other fees. **Online Price.**

**Our Best Value**

## Preferred

Superfast speeds plus more channels

**Limited time: Free speed upgrade. Get 150 Mbps for the price of 100 Mbps for one year.**  
**150/150 Mbps Internet**

Home Phone

### Preferred TV

**255+ channels**

Including your Regional Sports Networks

No Annual Contract

**\$94.99/mo**

for yr 1 + taxes, equip. charges, RSN, FDV & other fees. **Online Price.**

## Ultimate

Superfast speeds and even more channels

**150/150 Mbps Internet**

Home Phone

### Ultimate TV

**425+ channels**

Our biggest channel selection, including CINEMAX®, SHOWTIME®, EPIX® and FLIX®

No Annual Contract

**\$124.99/mo**

for yr 1 + taxes, equip. charges, RSN, FDV & other fees. **Online Price.**

**Best of Everything**

†Additional equipment may be required for access to On Demand.

††Verizon Fios TV subscription required and only available on select devices. In-home live TV streaming requires internet and TV subscription and use of Fios router. Subscription to premium movie channels or the highest-tiered TV package required to access certain channels. NFL Network and NFL RedZone streaming only available on tablets. Fios On Demand service usage and content availability restrictions apply. Wireless data charges may apply.

^Verizon received the highest numerical score among 6 companies in the East in the J.D. Power 2013–2016 U.S. Residential Internet Service Provider Satisfaction Study. 2016 study based on 24,203 total responses, measuring the opinions of customers with their internet service provider, surveyed November 2015–July 2016. Your experiences may vary. Visit [jdpower.com](http://jdpower.com).

Limited-time online offer for new TV & Internet res. custs. Promo rates provided via monthly bill credits. Beg. mo. 37, stand. rates apply. Fios charges: \$12/mo. HD STB and \$10/mo. router. Fees: \$6.39/mo. Regional Sports Network, \$3.49/mo. Broadcast and \$0.99/mo. FDV Admin. \$90 setup charge & other fees, taxes, equip. charges & terms may apply. Subj. to credit approval & may require a deposit. Fios avail. in select areas. Actual speeds may vary. Backup battery avail. for Fios voice services & E911. © 2017 Verizon.



VISIT: [verizon.com/fios/4ud](http://verizon.com/fios/4ud)

CALL: 1.888.478.8713 for more information

# Superfast speeds. Amazing channels.

Get it all with the  
**Fios Triple Play and  
No Annual Contract.**



## Nothing beats Fios fast.

Fios® isn't cable. We're wired differently. Fios gives you equal upload and download speeds. Cable doesn't do that. Switch to the 100% fiber-optic network.

**Limited time: Free speed upgrade. Get 150 Mbps for the price of 100 Mbps for one year.**

**No Annual Contract  
150/150 Mbps Internet, TV and Phone**

**\$79.99/mo**

for yr 1 + taxes, equip. charges, RSN, FDV & other fees. **Online Price.**

**fios**✓

VISIT: [verizon.com/fios/4xc](http://verizon.com/fios/4xc)

CALL: 1.888.505.8286 for more information

See reverse side for important information.

VFA25476B

# Get the full power of the internet.

Limited time: Free speed upgrade. Get 150 Mbps for the price of 100 Mbps for one year.

No Annual Contract  
150/150 Mbps Internet, TV and Phone

## \$79.99/mo

for yr 1 + taxes, equip. charges, RSN, FDV & other fees. **Online Price.**



### 150/150 Mbps Internet

- Capacity to handle multiple devices and users at the same time
- Only Fios gives you the same superfast speeds for uploads and downloads

### Custom TV

- Pay for the types of channels you want, not the ones you don't
- Access to over 170,000 On Demand titles<sup>†</sup>

### Home Phone

- Crystal clear voice quality with 99.9% network reliability
- Unlimited nationwide residential calling

### Top ranked in customer satisfaction, four years in a row.

Fios Internet has been ranked "Highest Residential Internet Service Satisfaction in the East." by J.D. Power.<sup>‡</sup>



### Switching is hassle free.

- Choose your installation day
- A local Verizon technician will get you up and running, and connect your devices to your new Wi-Fi

# fios<sup>✓</sup>

VISIT: [verizon.com/fios/4xc](http://verizon.com/fios/4xc)

CALL: 1.888.505.8286 for more information

<sup>†</sup>Additional equipment may be required for access to On Demand.

<sup>‡</sup>Verizon received the highest numerical score among 6 companies in the East in the J.D. Power 2013–2016 U.S. Residential Internet Service Provider Satisfaction Study. 2016 study based on 24,203 total responses, measuring the opinions of customers with their internet service provider, surveyed November 2015–July 2016. Your experiences may vary. Visit [jdpower.com](http://jdpower.com).

Limited-time online offer for new TV & internet res. custs. Promo rates provided via monthly bill credits. Beg. mo. 37, stand. rates apply. Fios charges: \$12/mo. HD STB and \$10/mo. router. Fees: \$6.39/mo. Regional Sports Network, \$3.49/mo. Broadcast and \$0.99/mo. FDV Admin. \$90 setup charge & other fees, taxes, equip. charges & terms may apply. Subj. to credit approval & may require a deposit. Fios avail. in select areas. Actual speeds may vary. Backup battery avail. for Fios voice services & E911. © 2017 Verizon.