



P.O. Box 952
Marlton, NJ 08053-0952

Come back to a better home entertainment experience.

Give Fios® another chance and take advantage of this exclusive offer.

Dear <First Name>,

We miss you as a customer and we're committed to earning back your business. Reactivate your Fios service with this incredible offer and see for yourself how much we've changed, and what it means to be wired differently.

Only the 100% fiber-optic Fios network gives you access to the fastest internet and Wi-Fi available.* With equally fast upload and download speeds, and 99.9% network reliability, no network is better equipped to support multiple devices and users simultaneously. So you get the full power of the internet. It's no secret that cable can't offer upload and download speeds this fast at a price this good. Only Fios can.

Wired differently also means getting an entertainment package for everybody, and every budget. Only Custom TV lets you pay for the types of channels you want—not the ones you don't.

And switching to Fios couldn't be easier. A highly trained local Verizon technician will get you up and running, including setting up your Wi-Fi and connecting your compatible devices.

Check out the enclosed brochure and see everything Fios has to offer. Then order today.

Sincerely,

Anne E. Hogan
Executive Director, Fios Marketing

Triple Play
50/50 Mbps Internet,
Custom TV and Phone
\$64.99/mo

for yr 1, \$74.99 yr 2, with a 2-year agreement + taxes, equip. charges, RSN, FDV & other fees.

- **Upload speeds as fast as download speeds**
- **Crystal clear HD picture quality**
- **Hassle-free installation**

J.D. Power awarded us "Highest Residential Internet Service Satisfaction in the East, Four Years in a Row."**

VISIT verizon.com/fios/XXX | CALL 1.XXX.XXX.XXXX

*Symmetrical speed options available up to 500/500 Mbps. Fastest Wi-Fi is based on internet speed plans and maximum router throughput available.
**Verizon received the highest numerical score among 6 companies in the East in the J.D. Power 2013–2016 U.S. Residential Internet Service Provider Satisfaction Study. 2016 study based on 24,203 total responses, measuring the opinions of customers with their internet service provider, surveyed November 2015–July 2016. Your experiences may vary. Visit jdpower.com

Limited-time offer for named fiber-ready TV & Internet res. cust. (w/ existing Optical Network Terminal). Promo rates provided via monthly bill credits. Beg. mo. 25, stand. rates apply. 2-yr. agr. req'd. Beg. mo. 2, up to \$230 ETF applies. Fios charges: \$12/mo. HD STB and \$10/mo. router. Fees: \$6.39/mo. Regional Sports Network, \$3.49/mo. Broadcast and \$0.99/mo. FDV Admin. \$90 setup charge & other fees, taxes, equip. charges & terms may apply. Subj. to credit approval & may require a deposit. Fios avail. in select areas. Actual speeds may vary. Backup battery avail. for Fios voice services & E911. © 2017 Verizon.



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