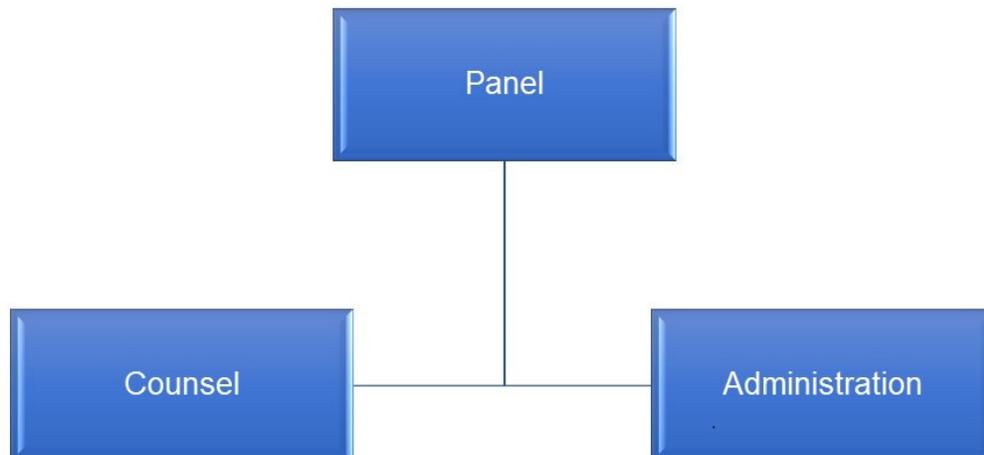


# Citizen Complaint Oversight Panel



## MISSION AND SERVICES

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The Citizen Complaint Oversight Panel (CCOP) provides evaluation and monitoring of police misconduct investigations for County residents and visitors in order to ensure police transparency and accountability.

### CORE SERVICES

- Review investigations of alleged police misconduct
- Make recommendations to the Chief of Police regarding policy and training
- Produce annual reports to the public

### FY 2022 KEY ACCOMPLISHMENTS

- Improved capacity and security to conduct virtual case reviews.
- Participated in work group meetings to implement plans for new Police Accountability Board process.
- Continued to provide technical assistance to jurisdictions creating oversight components.
- Resumed publication of quarterly reports.

### STRATEGIC FOCUS AND INITIATIVES FOR FY 2023

- The CCOP will be dissolved in FY 2023.

## FY 2023 BUDGET SUMMARY

The FY 2023 proposed budget for the Citizen Complaint Oversight Panel is \$0, a decrease of \$404,000 or -100% under the FY 2022 approved budget.

### Expenditures by Fund Type

Fund Types	FY 2021 Actual		FY 2022 Budget		FY 2022 Estimate		FY 2023 Proposed	
	Amount	% Total	Amount	% Total	Amount	% Total	Amount	% Total
General Fund	\$344,020	100.0%	\$404,000	100.0%	\$367,400	100.0%	\$—	
<b>Total</b>	<b>\$344,020</b>	<b>100.0%</b>	<b>\$404,000</b>	<b>100.0%</b>	<b>\$367,400</b>	<b>100.0%</b>	<b>\$—</b>	

### Reconciliation from Prior Year

	Expenditures
<b>FY 2022 Approved Budget</b>	<b>\$404,000</b>
<b>Decrease Cost: Compensation</b> — Decrease in compensation costs to align with the dissolution of the CCOP	\$(182,300)
<b>Decrease Cost: Operating</b> — Decrease in operating costs to align with the dissolution of the CCOP	(160,800)
<b>Decrease Cost: Fringe Benefits</b> — Decrease in fringe benefit costs to align with the dissolution of the CCOP	(60,900)
<b>FY 2023 Proposed Budget</b>	<b>\$—</b>

### STAFF AND BUDGET RESOURCES

Authorized Positions	FY 2021 Budget	FY 2022 Budget	FY 2023 Proposed	Change FY22-FY23
<b>General Fund</b>				
Full Time - Civilian	2	2	0	(2)
Full Time - Sworn	0	0	0	0
Subtotal - FT	2	2	0	(2)
Part Time	0	0	0	0
Limited Term	0	0	0	0

<b>TOTAL</b>				
Full Time - Civilian	2	2	0	(2)
Full Time - Sworn	0	0	0	0
Subtotal - FT	2	2	0	(2)
Part Time	0	0	0	0
Limited Term	0	0	0	0

Positions By Classification	FY 2023		
	Full Time	Part Time	Limited Term
Administrative Aide	0	0	0
Administrative Specialist	0	0	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Expenditures by Category - General Fund**

Category	FY 2021 Actual	FY 2022 Budget	FY 2022 Estimate	FY 2023 Proposed	Change FY22-FY23	
					Amount (\$)	Percent (%)
Compensation	\$178,709	\$182,300	\$185,600	\$—	\$(182,300)	-100.0%
Fringe Benefits	61,977	60,900	64,000	—	(60,900)	-100.0%
Operating	103,334	160,800	117,800	—	(160,800)	-100.0%
Capital Outlay	—	—	—	—	—	
<b>SubTotal</b>	<b>\$344,020</b>	<b>\$404,000</b>	<b>\$367,400</b>	<b>\$—</b>	<b>\$(404,000)</b>	<b>-100.0%</b>
Recoveries	—	—	—	—	—	
<b>Total</b>	<b>\$344,020</b>	<b>\$404,000</b>	<b>\$367,400</b>	<b>\$—</b>	<b>\$(404,000)</b>	<b>-100.0%</b>

In FY 2023, all expenditures decrease by -100% due to the dissolution of the agency.

## SERVICE DELIVERY PLAN AND PERFORMANCE

**Goal 1** — To provide evaluation and monitoring of PGPD misconduct investigations for County residents and visitors in order to ensure the investigations of misconduct complaints are thorough, impartial and resolved appropriately.

**Objective 1.1** — Increase the percent of PGPD misconduct investigations reviewed that meet the panel's standards.

FY 2027 Target	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimated	FY 2023 Projected	Trend
0%	99%	98%	98%	0%	

### Trend and Analysis

For a three and a half month period in FY 2021 (July 2020 - October 2020), CCOP did not receive investigations for review. The CCOP was still operating under COVID-19 restrictions and was unable to conduct virtual reviews of investigations for several reasons: 1) social distancing regulations were in effect; 2) its pre-COVID-19 review process was all paper and remote meetings were not possible; and 3) the Police Department had to develop and approve a secured process for electronic records sharing, as well as secure equipment to digitize records referred to the CCOP. The police records contain both personnel and confidential information, thus protecting the security of these files had to be addressed. In conjunction with the Office of Human Resources Management, the Office of Law and Office of Information Technology, the agency developed an electronic records and virtual review process, which was approved for CCOP's use in October 2020. CCOP completed its first virtual reviews in late October 2020. The process experienced some training issues and delays. This was corrected and the process was fully operational by late November 2020. As a result, the CCOP had a noticeable decrease in the number of investigations it reviewed in FY 2021, as compared to prior years.

Note: Data is not available in FY 2023 due to the planned dissolution of CCOP at the end of FY 2022.

### Performance Measures

Measure Name	FY 2019 Actual	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimated	FY 2023 Projected
<b>Resources (Input)</b>					
Panel members	6	6	5	7	0
<b>Workload, Demand and Production (Output)</b>					
Panel meetings	42	25	36	44	0
Investigations received for review	130	179	106	192	0
Allegations reviewed	418	450	295	540	0
Reviewed investigations requiring follow-up	8	6	2	4	0
Police misconduct investigations reviewed	118	168	100	184	0
<b>Efficiency</b>					
Police misconduct investigations reviewed (AVG)	3.0	2.7	2.7	4.0	0
<b>Quality</b>					
Cases reviewed in 40 days	89%	92%	95%	91%	0%

**Performance Measures** *(continued)*

<b>Measure Name</b>	<b>FY 2019 Actual</b>	<b>FY 2020 Actual</b>	<b>FY 2021 Actual</b>	<b>FY 2022 Estimated</b>	<b>FY 2023 Projected</b>
Panel recommendations to mitigate police misconduct that are implemented by the Chief of Police	27%	27%	22%	25%	0%
<b>Impact (Outcome)</b>					
Officer misconduct investigations reviewed that meet standards for impartiality, thoroughness and appropriateness	95%	99%	98%	98%	0%