Welcome to the Winter Community Partners' Meeting

December 9, 2021

Angela D. Alsobrooks
County Executive

Martin L. Harris
Acting Director

Snow and Ice Removal Program 2021-2022

Prince George's County, MD Proud
Get to Know Us

Snow Plan Review: One Plan – Five Operations

Blizzard Operation

Snow accumulation that must be removed from the roadway with heavy equipment

Full Operation

Multiple day plowing operation Greater than 4 inches of snow predicted

Modified Operation

Plowing operation of 2-4 inches of snow

DPW&T ONLY Operation

Salting operation, less than 2 inches of snow

Snowflake Operation

Salting operation of icy spots, hilly areas and bridges

RESPONSIBILITIES

- Maintaining 2,000 miles of County* roadways
- Treating County maintained roadways to mitigate hazards
- Maintaining Para Transit and Fixed Route Transportation
- Communicating known road conditions to the traveling public

Snow Plow Strategy

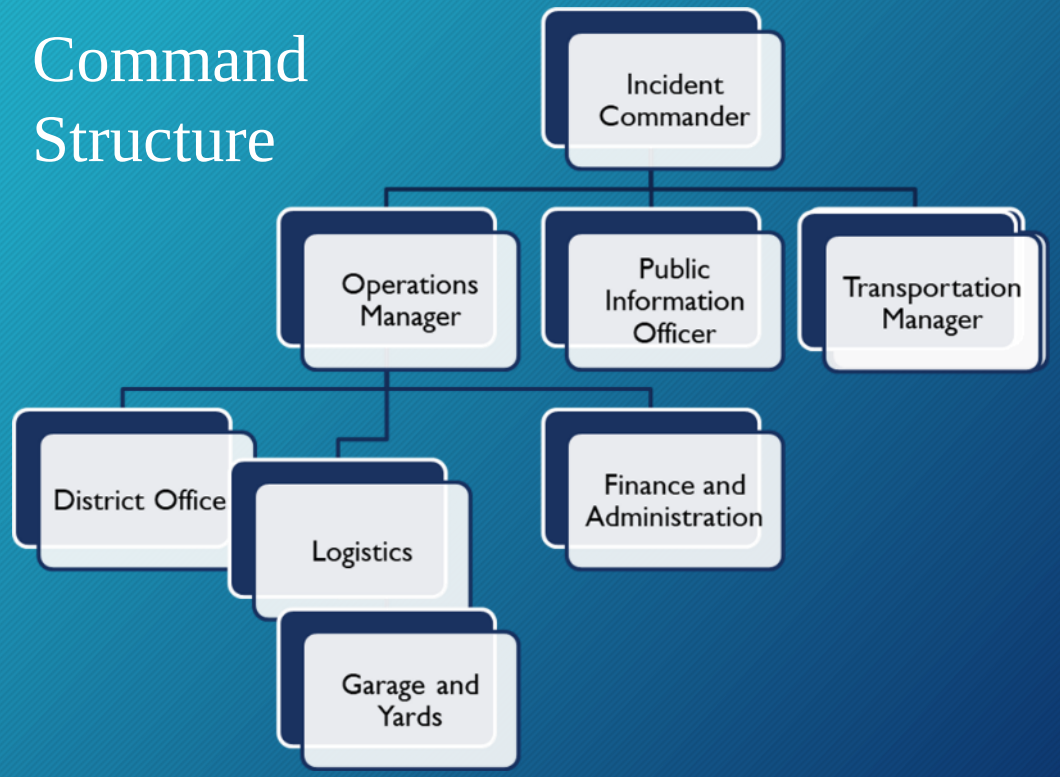
- Pretreat primary and collector roads prior to snow event
- Plow and treat primary and collector roads during snowfall
- Residential Roadways
- Cul-de-sacs and deadend roadways
- Clear all roadways after snowfall ends
- Work in 12 hours shifts/ 24 hours a day

Accomplishing the work

Planning

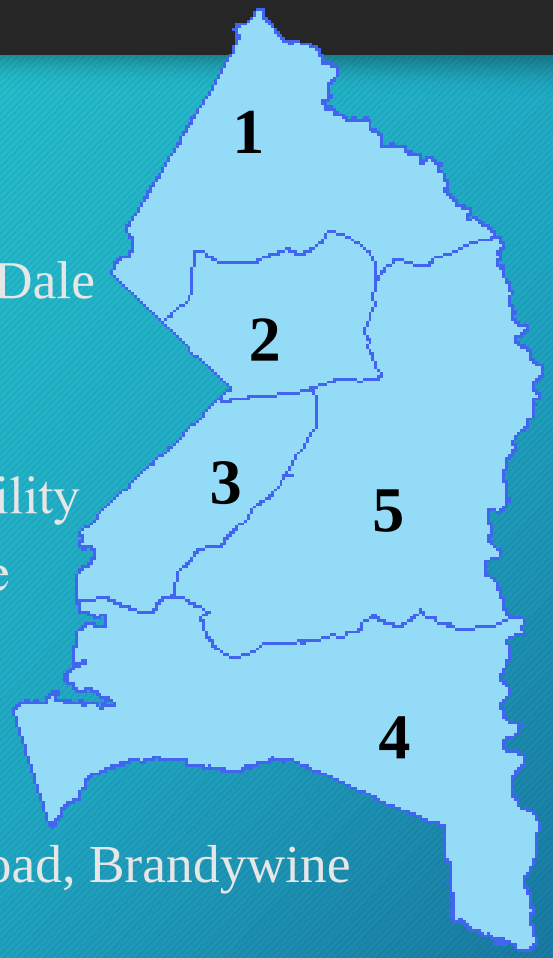
- Monitoring Weather Forecasts using the National Weather Service and AccuWeather
- Conference Calls
  - DPW&T Internal
  - Office of Homeland Security
  - Council of Governments (COG)
  - Metropolitan Area Transportation Operations Coordination (MATOC)
  - Prince George's County Executive Status of Government

Command Structure



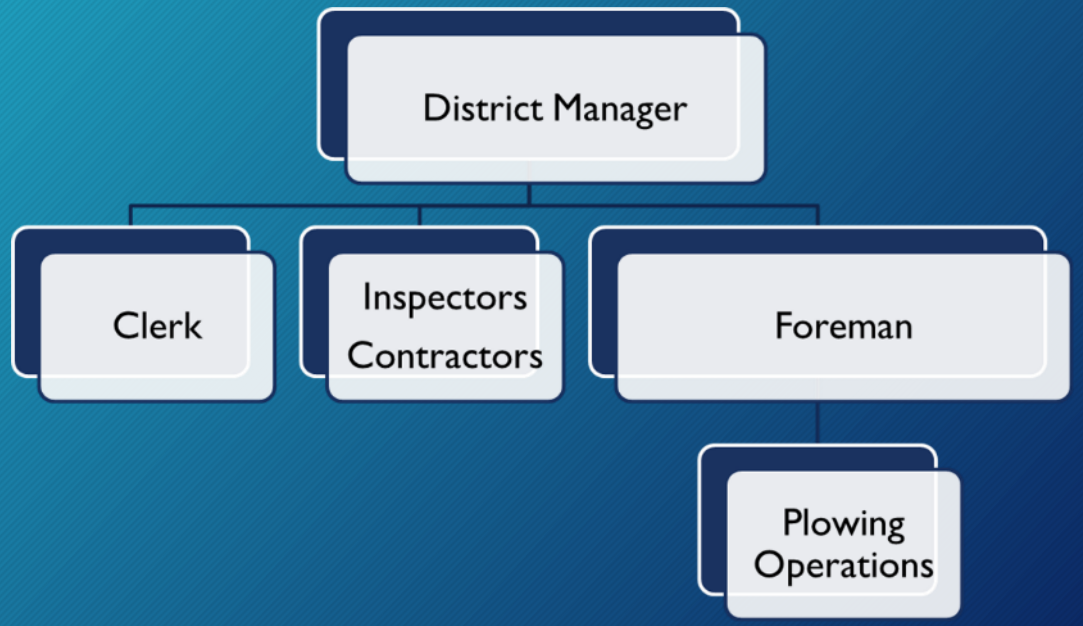
ACCOMPLISHING THE WORK

- District 1
  - Glenn Dale Maintenance Shop
    7317 Northern Avenue, Glenn Dale
- Districts 2, 3 and 5
  - D'Arcy Road Maintenance Facility
    8400 D'Arcy Road, Forestville
- District 4
  - Brandywine Maintenance Shop
    12911 Cherry Tree Crossing Road, Brandywine

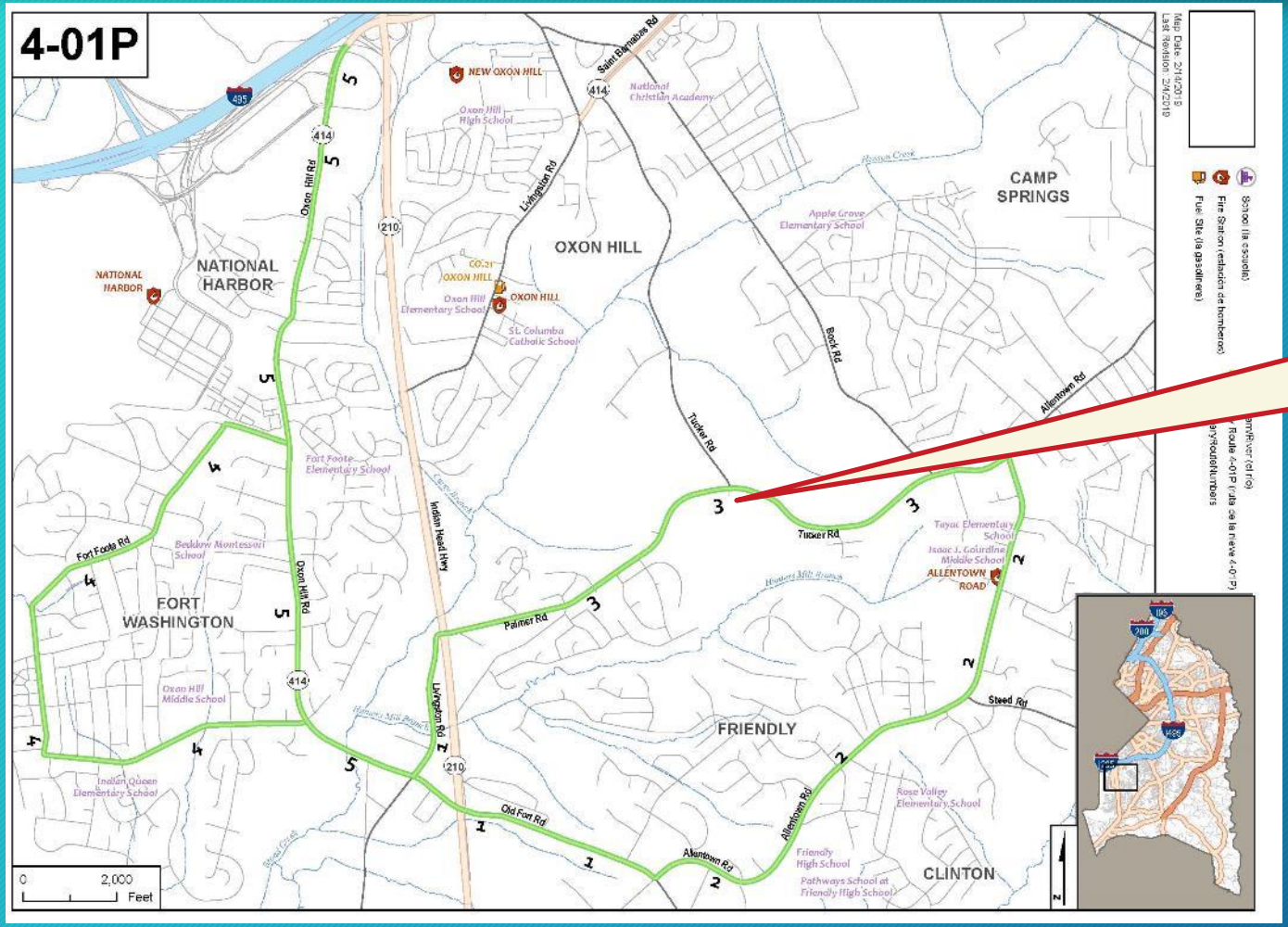


- Snow Districts: 5
- Maintenance Locations: 3
- Snow Routes: 75

District Structure



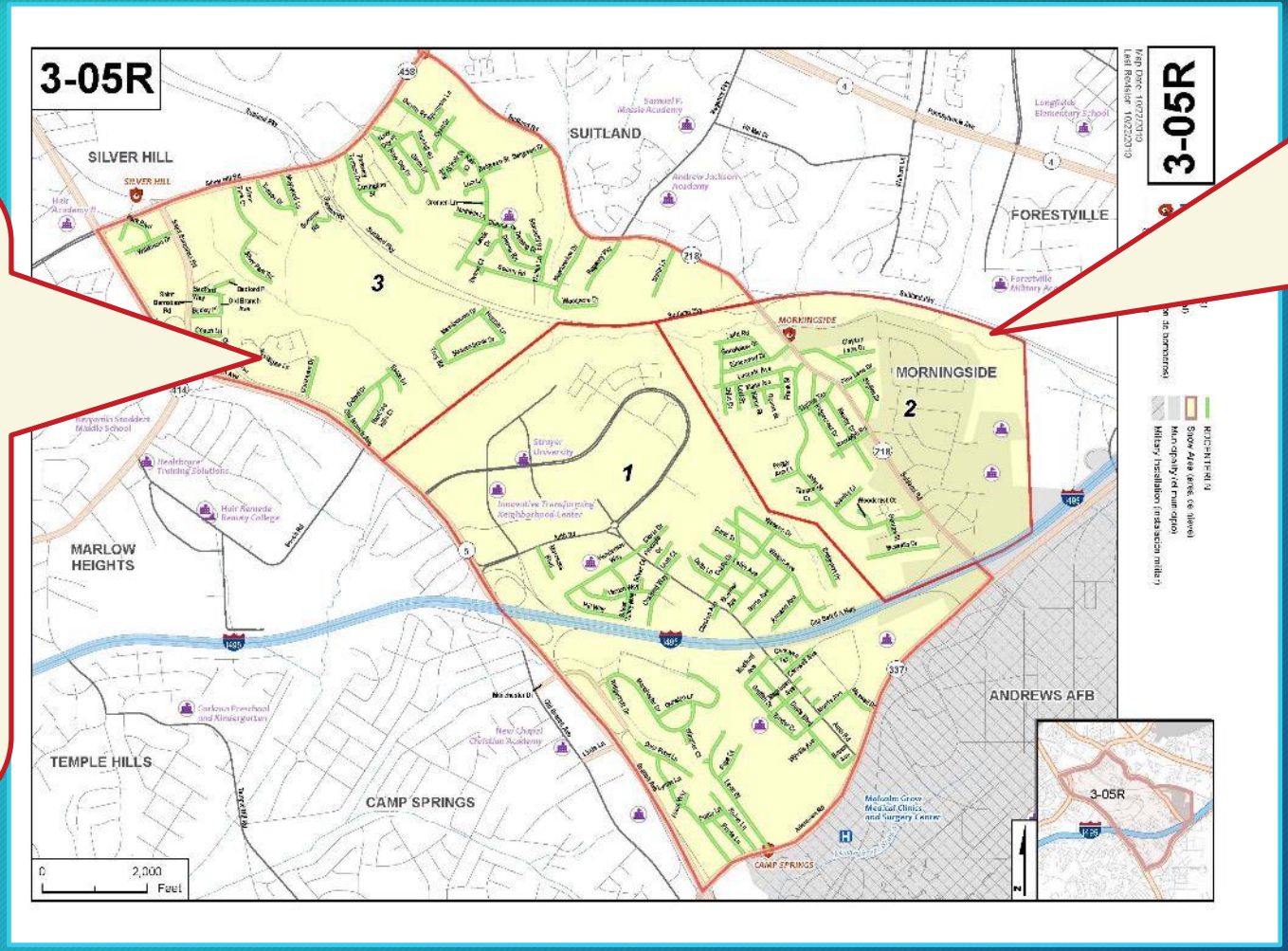
Plow /Treat Assigned Areas [Primary Maps]

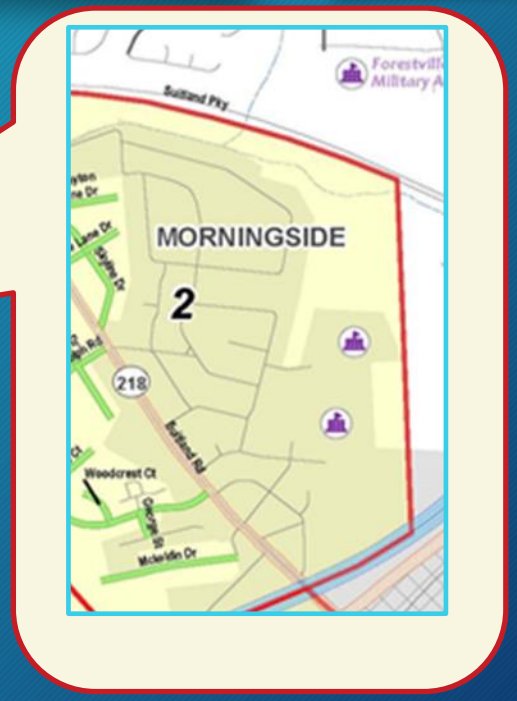


Primary maps numbered areas

75 snow routes
2,000 miles of roadways
5 snow districts

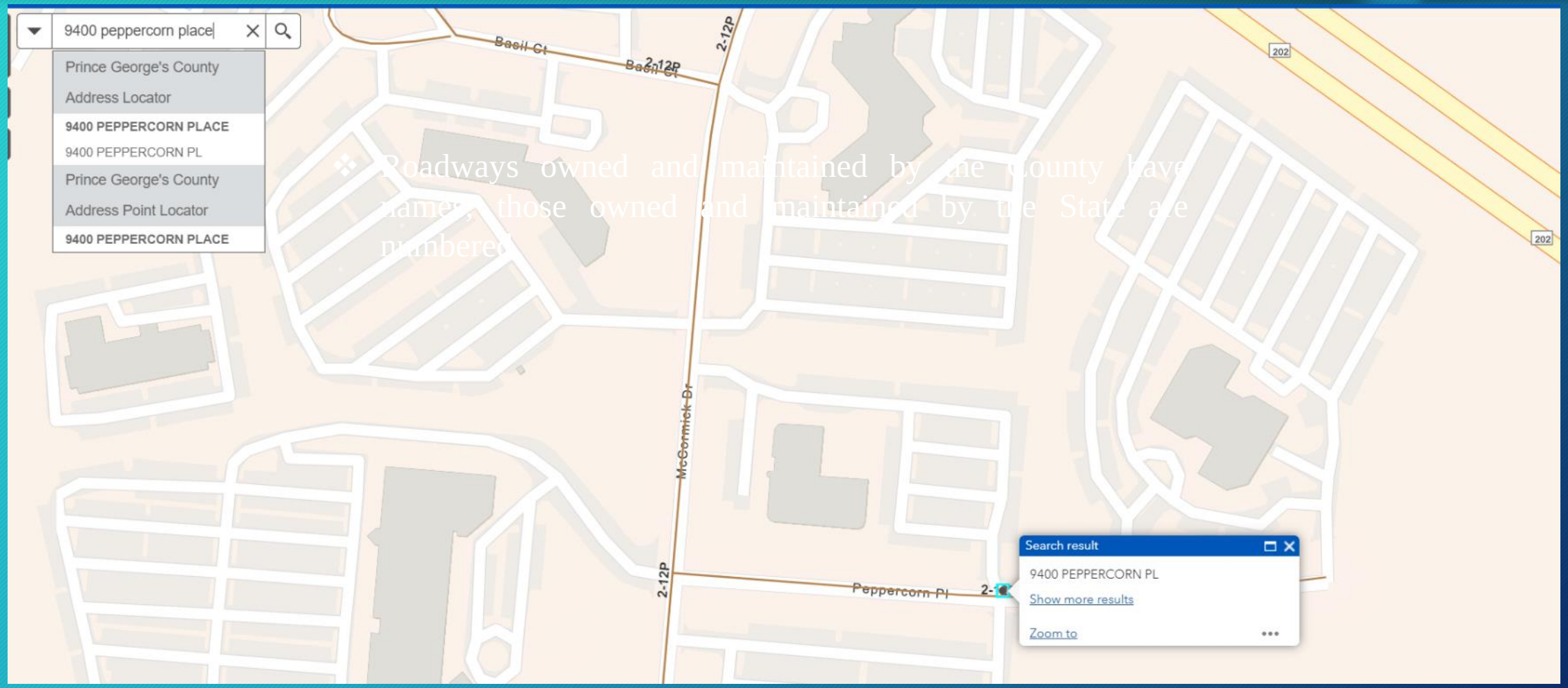
Plow /Treat Assigned Areas [Residential Maps]





75 snow routes
2,000 miles of roadways
5 snow districts

Interactive snow map



- Roadways owned and maintained by the County have names, those owned and maintained by the State are numbered

Accomplishing the Work

Truck Salt Capacity

Equipment	Salt Capacity	Plow Size
Four x Four Truck	1 ton	8 feet
One Ton Four Wheel Drive Truck	1 ton	8 feet
Six Wheel Dump Truck	7 tons	9 feet
Ten Wheel Dump Truck	22 tons	11 feet
Heavy Equipment: Loaders, Bobcats, Backhoes		

- Five Salt Domes – 45,000 tons

New Equipment for FY 2022

- Thirteen 10 Wheel Dump Trucks received
- Thirteen Pickup Trucks, received
- Four Loaders (FY 20/21) received

Road Conditions and Plowing Standards

Passable

Conditions which would allow a passenger vehicle to negotiate the travel path using reasonable care. This usually means that the roadway is snow and/or ice covered and reasonably level, with minimum rutting.

Road Conditions and Plowing Standards

Bare Pavement

Conditions in which 75% or more of the travel lane surface shows. (Bare pavement may include isolated patches of compacted snow/ice of 1” or less.)

Road Conditions and Plowing Standards

<u>Completed</u>

Conditions which provide bare pavement for all travel and turning lanes, including paved shoulders (where applicable).

Department Salt Mitigation Plan

- EPA and MDE is requiring all Counties/Transportation agencies to have a salt mitigation plan (salt reduction during winter operation)
- Anti-icing roadways/bridges (during entire event)
- Calibration of all equipment (pickup and dump trucks)
- Set application rate per snow event
- Updating our Road Condition Forecasting System
- Continue sensible salting practices training with all staff and Contract resources
- Environmental impact less salt reaching our streams and waterways

Tips For Residents

- Reduce speeds to match road conditions during weather events
- Allow as much distance as possible between you and the car in front of you
- If you think it’s too bad to go out, it probably is
- If on-street parking is required, park on the even-numbered side of the roadway
- Bridges, overpasses, and cold spots freeze more quickly
- Wait forty-eight (48) hours after the precipitation stops falling before calling 311 to request snow and ice removal services
- Flooding check your downspouts and ensure they are working properly.
- Ensure the storm drain inlets around your property are not blocked with debris
- Ensure yard grates are free of debris and are not covered by sheds, fences, etc.

Communications

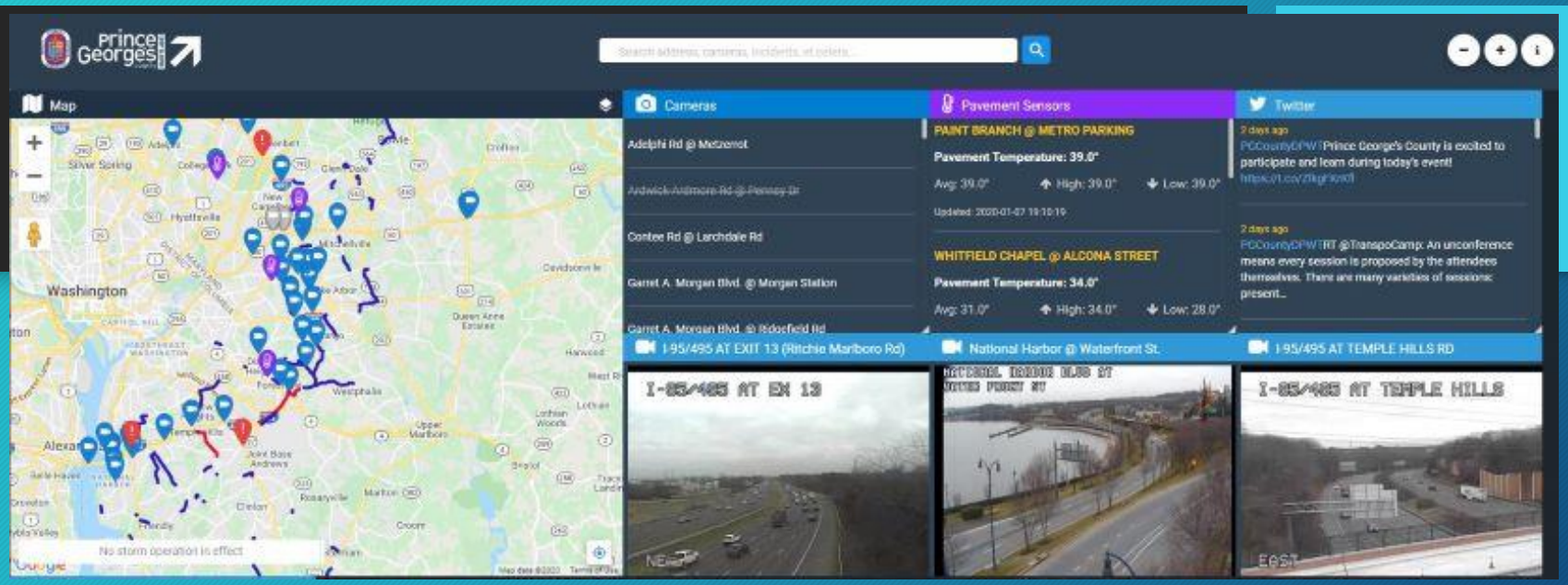
Internal - Government

- Pre Event – Weather Watch
- Event Planning – OHS, DPW&T and DCAO
- Operational Guidelines – Published 12 hours prior to the event mobilization
- Situational Awareness Reports – Published during the event

External - Residents and Traveling Public

- Press Releases
- Social Media
  - Twitter – Primary
  - Facebook
  - Instagram
- DPW&T Website – dpwt.mypgc.us
- Local media outlets

Resources During Snow



- Snowplow Tracking – Snow accumulation greater than 2 inches
  - PGC TRIP by downloading the app or visiting pgctrip.com
  - Report Adverse Road Conditions to 311
  - Service Requests are logged 48 hours after snow fall has ended

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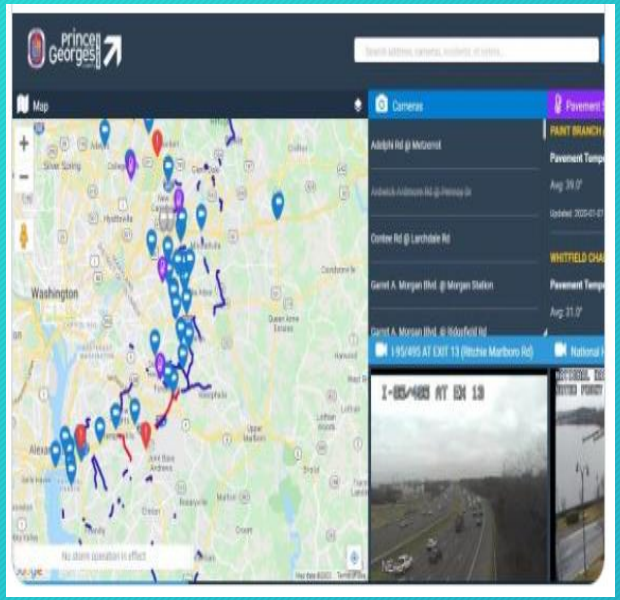
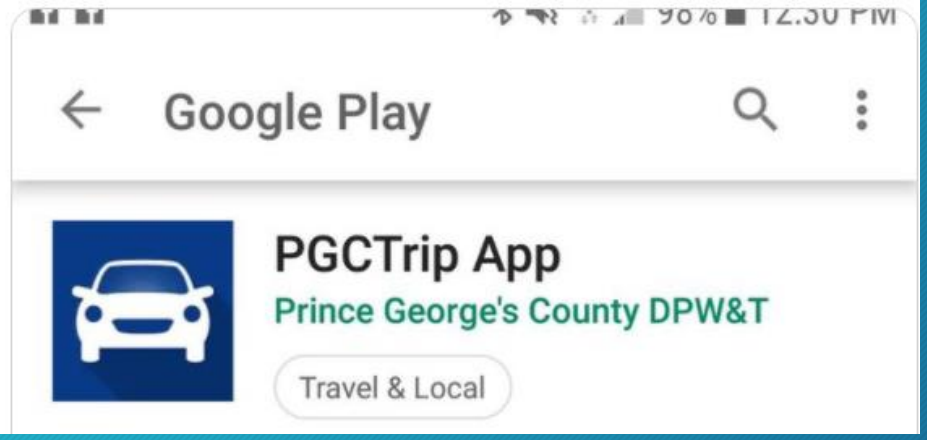


County Executive Angela Alsobrooks @CEXAlsobrooks · Jan 13, 2019

If you'd like to keep up with **@PGCountyDPWT** real time **snow** operations, download the PGC Trip App for your iPhone or Android.



PGCountyDPWT @PGCountyDPWT · Oct 25, 2019

Have you spotted one of our snowplows today? Post your snowplow sightings and tag **@PGCountyDPWT**. 141 trucks with plows and spreaders are being tested today during our Annual **Snow** and Ice Dry Run. #snowdryrun

Helpful Hints For Snow Events

When a winter storm is predicted, and before it hits, make sure you have:

- Sufficient rock salt, environmental salt, cat litter, sand and a shovel.
- A supply of heating fuel or make arrangements for a fuel delivery.
- All necessary medications or make arrangements to pick them up or have them delivered.
- Extra food and fresh bottled water on hand.

Angela D. Alsobrooks
County Executive

Community Partners' Meeting

December 9, 2021

DPIE
DEPARTMENT OF PERMITTING, INSPECTIONS AND ENFORCEMENT

From the Director

Happy Holidays!

As 2021 winds down, we are looking at the projects we completed during this very challenging year. We enhanced our ability to serve you virtually by expanding the services available on the Momentum online system. We kicked off the Virtual Permit Café, or VPC, which allows customers to have plans reviewed online, instead of in person. Our Business Development Section team worked with dozens of entrepreneurs to open businesses in the County. Our Nuisance Abatement Board helped close several illegal businesses until they met the qualifications to reopen.

We are excited about 2022, and we look forward to serving you next year!

Melinda Bolling

DPIE Agency Overview

Manages County government operations in the areas of permitting, business licensing, plan review, inspections and property code enforcement

Director
Melinda Bolling

Deputy Director
Gary Cunningham

Deputy Director
Dawit Abraham

dpie.mypgc.us
301-636-2000

Call 311 to report complaints.

DPIE
DEPARTMENT OF PERMITTING, INSPECTIONS AND ENFORCEMENT

Permitting and Licensing — Bellur Ravishankar, Associate Director **301-636-2050**
Processes building and site plan permits; issues licenses
Permitting — https://www.princegeorgescountymd.gov/1497/Permits
Licensing — https://www.princegeorgescountymd.gov/1214/Licensing

Building Plan Review — Bellur Ravishankar, Associate Director **301-636-2070**
Reviews plans for residential and commercial projects
https://www.princegeorgescountymd.gov/1279/Building-Plan-Review

Enforcement — Valerie Cary, Associate Director **301-883-6168**
Investigates code violations; conducts inspections at residential, commercial and industrial properties
https://www.princegeorgescountymd.gov/1221/Code-Enforcement-Property-Maintenance

Inspections — Behdad Kashanian, Associate Director **301-636-2080**
Regulates construction, development and grading through inspection and enforcement of codes
https://www.princegeorgescountymd.gov/1232/Inspections

Site/Road Plan Review — Mary Giles, Associate Director **301-636-2060**
Reviews/approves site and roadway plans for proposed development and road improvement projects
https://www.princegeorgescountymd.gov/1352/SiteRoad-Plan-Review

Tech News

Virtual Permit Café (VPC)

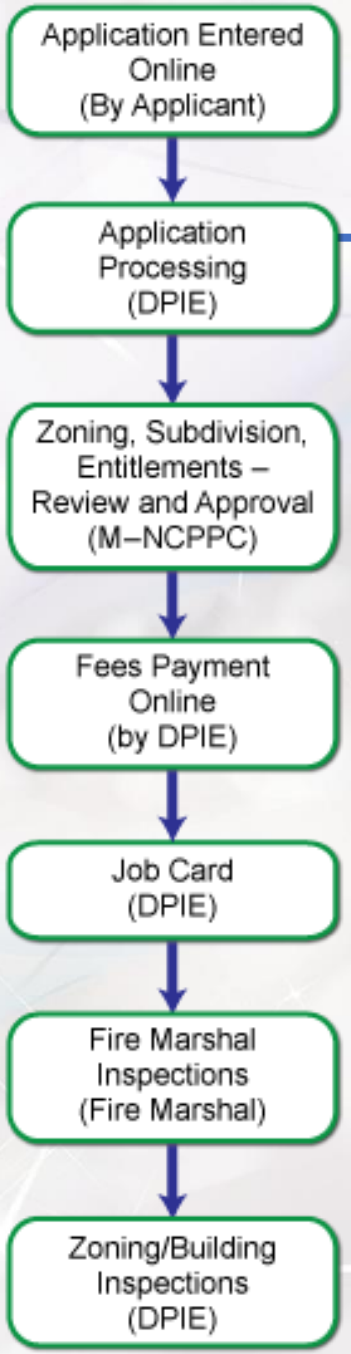
- DPIE launched the Virtual Permit Café (VPC) for homeowner walk-through permits only.
- The Virtual Permit Café is an online system that allows customers to have plans reviewed virtually, instead of in person. A list of the eligible permit types may be found on DPIE's website.
- VPC is open on Wednesdays and Thursdays from 8:30 a.m.–3:00 p.m., by appointment only, for limited virtual services that can also be performed from the applicant's home, office or a remote location.

Momentum

- The Momentum online system processes health (food and environmental), rental (single-family, multifamily and short-term) and business licenses.
- It allows customers to submit applications, upload documentation and make payments online. Once applications have been approved, customers can print their licenses from work or home.
- Momentum also allows customers to track compliance with licensing requirements.
- Access detailed instructions on the DPIE web page at Momentum Online Services.

Permitting and Licensing Division

Provides administrative oversight of permits and licenses

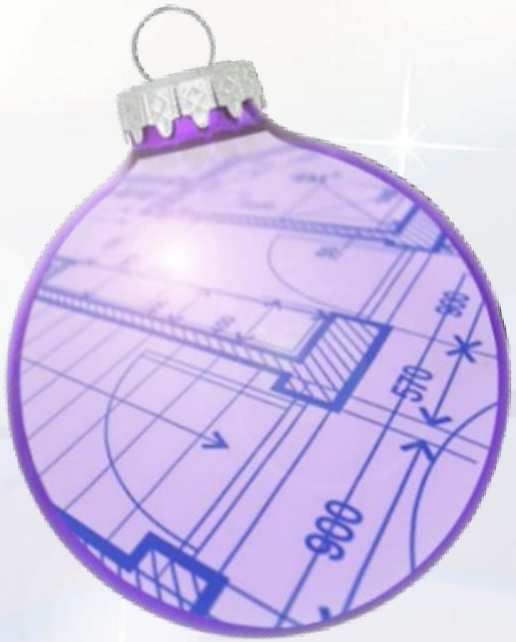


- Provides a one-stop permit approval process to ensure that permits are reviewed in a timely manner
- Reviews and processes all permit applications for construction and alterations of residential and commercial buildings
- Provides document screening for permit application submittals
- Responds to questions regarding the status and issuance of permits and engineering plan reviews
- Provides same day review/approval for projects that meet the "walk-through" requirements (currently for homeowners only)
- Issues permits, licenses and regulates various business activities per County Code
- Offers the Peer Review Program and the Third-Party Plan Review Program for review of commercial projects

Building Plan Review Division

Responsible for the review and approval of plans for residential and commercial construction

- Reviews and approves plans for all residential and commercial projects to ensure compliance with applicable codes pertaining to the following disciplines:
  - Structural
  - Mechanical
  - Energy
  - Electrical
  - Health
  - Fire protection
  - Accessibility



- Reviews and approves plans for development involving water and sewer connections, plumbing devices and natural gas connections by WSSC
- Distributes plans to internal and external agencies for processing
- Provides plan review and inspections of new properties served by well and septic systems, public swimming pools and spas, and new food service facilities to ensure compliance with State and County Health regulations

Site/Road Plan Review Division

Reviews and approves plans for site and road construction

- Reviews floodplain studies
- Reviews and approves proposed utility work and small wireless facilities in public rights-of-way
- Reviews and approves plans for site and road development involving:
  - Site development
  - Grading
  - Stormwater management and storm drainage
  - State highway roads (stormwater management only)
  - County and private roads
  - Driveways
  - Paving
- Reviews and recommends issuance of site/road permits
- Reviews traffic studies and site development concept plans
- Reviews development plans relative to various environmental requirements

Inspections Division

Enforces building, site and road development codes and regulations

- Provides oversight of construction, development and grading for construction and renovations
- Provides oversight of the Third-Party Inspections Program process required for new commercial construction
- Condemns and demolishes abandoned, unsafe and uninhabitable structures in the County and the municipalities
- Performs Use & Occupancy Permit (U&O) inspections to verify conformance with code regulations (except within the City of Laurel)
- Performs inspections and enforces codes for building, electrical, mechanical, energy, fire/life safety, grading, stormwater management, and accessibility, along with other regulations for construction projects
- Inspects site and road development, including tree conservation, site development, and sediment and erosion control

Buyer Beware!

Unpermitted Construction Hammers Unsuspecting Home Buyers

Unscrupulous "flippers" purchase properties cheap, make shoddy repairs or changes without the required permits and inspections, then sell them to unsuspecting buyers who later experience problems.

Protect yourself before you buy:

- Hire a certified independent inspector to inspect the home and identify any problems with construction.
- Visit the DPIE website to check for any permits that have been pulled for work on the property.
- Walk away from any house with unpermitted construction or make the seller fix the problems and secure the appropriate permits and inspections before you sign on the dotted line.
- Notify DPIE so the seller can be held accountable. County Council legislation helps authorities take action against flippers.

Access the following resources on the DPIE website:

- Find out when a permit is required: https://www.princegeorgescountymd.gov/1501/Residential-Building
- Check permits by address: https://dpiestatus.princegeorgescountymd.gov/site/public/Citizens/ActivitySearch.aspx. When entering the street name, use the first term. For example, search Chancellors Drive using "Chancellors."
- Read the *Homeowner's Guide to Permits*: https://www.princegeorgescountymd.gov/documentcenter/view/4897
- Request copies of permits through the Maryland Public Information Act (MPIA): https://www.princegeorgescountymd.gov/2763/Methods-for-Submitting-MPIA-Request

For more information, call the Permits Office at 301-636-2050, ext. 5 or visit Permits Online.

Municipalities Responsibilities

DPIE shares responsibility for some tasks with the municipalities

Municipality	Building	Mech. & Electrical	Plumbing Permits and Inspections	Grading	Zoning	Sign Permits	U&O	Commercial and Industrial Property Maintenance	Single Family Housing	Single Family Rental	Multifamily Apartments (3 or more units)
Berwyn Heights	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	Town	Town	Town	DPIE
Bladensburg	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	Town	DPIE	DPIE
Bowie	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	City	City	City	City
Brentwood	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	Town	Town	Town
Brentwood, North	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE
Capitol Heights	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE
Cheverly	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	Town	Town	Town
College Park	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	City	City	City	City
Colmar Manor	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE
Cottage City	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE
District Heights	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	City	City	City
Eagle Harbor	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE
Edmonston	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	Town	Town	Town
Fairmount Heights	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE
Forest Heights	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	Town	Town	Town	No Apts
Glenarden	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE	DPIE
Greenbelt	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	City	City	City	City
Hyattsville	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	City	City	City	City
Landover Hills	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	Town	Town	Town	No Apts
Laurel	City	City	WSSC	City	City	City	City	City	City	City	City
Morningside	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	Town	DPIE	No Apts
Mount Rainier	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	City	City	City
New Carrollton	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	City	City	City
Riverdale Park	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	Town	Town	Town
Seat Pleasant	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	City	City	City	DPIE
University Park	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	Town	Town	No Apts
Upper Marlboro	DPIE	DPIE	WSSC	DPIE	DPIE	DPIE	DPIE	DPIE	Town	DPIE	DPIE

Enforcement Division

Enforces property maintenance standards and appropriate zoning laws

- Inspects residential, commercial and industrial properties to ensure compliance with housing, property maintenance and zoning codes
- Frequently addresses issues related to tall grass and weeds, open storage, accumulation of junk and trash, etc.
- Issues citations for all residential properties not in compliance with County Code
- Enforces the Zoning Ordinance to ensure private properties comply with approved land uses
- Regulates the placement of signs on private property and in public rights-of-way
- Inspects and licenses short-term rental properties and licenses all residential single-family rental properties

10 Frequent Code Violations

1. Operating a business out of a residence. You may not operate a restaurant or café, prepare or serve food for pay, sell goods, store imported products or operate a nail salon. To operate a hair salon or barber shop, a Use and Occupancy Permit is required.
2. Performing automotive work on a driveway or street. You may not work on cars on residential streets or in driveways. NO automotive shops may operate on residential streets, in driveways, inside garages or behind houses or apartments.
3. Doing unpermitted residential or commercial construction. Construction projects such as erecting a deck, finishing a basement, remodeling a kitchen, building an addition, etc. require permits and inspections.
4. Accumulating trash and dumping. Allowing trash and debris to accumulate on your property or dumping tires, construction materials and other debris on streets and undeveloped areas negatively impacts the County's aesthetics.
5. Parking commercial vehicles in driveways or on residential streets. Commercial vehicles should be left at the workplace!
6. Parking vehicles on unpaved surfaces. You may not park on grass or unpaved areas behind houses or in front yards.
7. Failing to adequately maintain a property. Homeowners and renters are required to cut grass and weeds, prune plants, pick up branches and clear debris from properties regularly. Grass and weeds over 12-inches tall are a code violation!
8. Allowing a property to fall into disrepair. Residents and property managers must repair peeling paint, loose siding, ragged gutters and downspouts, broken windows, etc., immediately as needed.
9. Accumulating junk on residential or commercial properties. You may not store untagged vehicles, vehicle parts, junk cars or motorcycles, appliances, building materials etc. on residential or commercial lots. Boats must be tagged and legally parked.
10. Leaving abandoned properties unsafe and unsecured. Buildings must be secured, lawns cut, other plants pruned, lots cleared of litter and trash removed regularly.

Many Home-Based Businesses Are Prohibited in Prince George's County!

What qualifies as a home-based business?

Any business that you operate at the place where you live.
Operating a legal business may require a license or permit from DPIE.

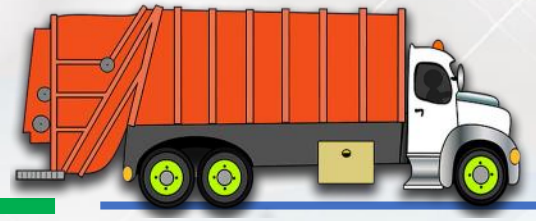
What are examples of illegal home-based businesses?

- You may not run a restaurant or sell food at home.
- You may not operate a nail salon.
- To operate a hair salon or a barber shop, a Use and Occupancy Permit is required.
- You may not convert your single-family home into a multifamily dwelling by renting rooms.
- You may not operate an unlicensed day care, adult care or elder care center.

What happens if you are caught?

Fines of up to $2,300 and other consequences.

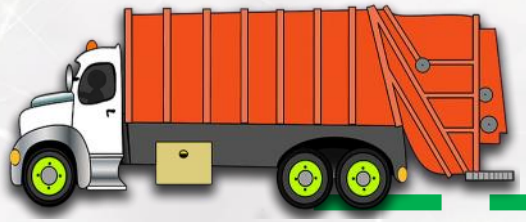
Stash Your Trash!



This chart will help you find the appropriate place to properly dispose of litter and debris to bring your property into compliance.

DPIE
DEPARTMENT OF PERMITTING, INSPECTIONS AND ENFORCEMENT

VIOLATION	SOLUTION
Dumping tires	Call 311 to schedule a bulky trash pickup. They will take up to four tires per trip. You can always schedule additional pickups to dispose of more tires.
Storing construction materials	Dispose of construction materials at the Richland Reclamation Landfill, 2001 Ritchie Road, Upper Marlboro. Vehicles are charged by size. Call 301–350–4059 for details. Mon–Fri, 7:00 AM–4:00 PM
Storing old furniture, broken appliances and fixtures, junk and debris	Call 311 to schedule a bulky trash pickup. Mon–Fri, 7:00 AM–7:00 PM
Keeping large loads of trash that does not qualify for weekly pickup	Transport items to the Brown Station Road Sanitary Landfill, 11611 White House Road, Upper Marlboro. Call 301–952–7625 for details. Mon–Sat, 8:00 AM–3:30 PM
Harboring hazardous materials and old electronics on your property	Take the materials to the Household Hazardous Waste Acceptance Site and Electronics Recycling Acceptance Site,11611 White House Road, Upper Marlboro. Thur–Sat, 8:00 AM–3:30 PM



Sidewalk Snow & Ice Removal Inspection Program

- Owners, managers and tenants of residential and commercial properties abutting sidewalks near County-owned roadways are responsible for removing snow and ice within 48 hours after it has accumulated to two inches or more.
- Those not removing snow/ice from sidewalks within 24 hours will receive a reminder notice.
- Those not clearing the sidewalks within 24 hours of the reminder may be issued a citation for a fine of $100.
- After the first notice, a fine of $100 per day will be assessed until the snow/ice is cleared. The County can remove the snow and assess the owner if the snow is not cleared.
- Be a good neighbor! Clear your sidewalks. Assist neighbors who are unable to remove snow/ice from their properties.

For more information, call 301-883-6168.

Specialty Unit: Aerial Enforcement Program (AEP)

Works with police to identify hard-to-find code violations from the sky

DPIE's Enforcement Division recently partnered with the Police Department Aviation Unit to conduct aerial property standards inspections from helicopters under the Aerial Enforcement Program. Inspectors ride with police helicopter pilots to view properties. The aerial vantage point allows them to detect property maintenance standards violations shielded by backyard fences, dumping sites hidden in wooded areas, and more. Hundreds of problem sites have been identified, improving the effectiveness of our property code enforcement efforts. Drones are being used by the Enforcement Division.

Specialty Unit: Business Development Section (BDS)

Helps entrepreneurs navigate permitting and licensing requirements

The BDS was created to help spur economic development by assisting the County's business partners. The team serves as a contact between businesses and staff and coordinates with other government agencies on behalf of entrepreneurs. They offer webinars, trainings and a monthly BDS newsletter.

The Business Development Section supports the growth of a thriving and diverse business community in Prince George's County by providing guidance and assistance to entrepreneurs. They assist you by:

- Coordinating with agency personnel to facilitate completion of paperwork and document review
- Educating business owners about DPIE requirements and processes
- Liaising with entrepreneurs and other government agencies

Specialty Unit: Nuisance Abatement Board (NAB)

Hears cases involving problem properties

- The NAB was established to hear complaints that allege acts that disturb the public peace or endanger the health, life or safety of residents, workers or visitors in the County.
- The seven-member board includes representatives from DPIE, the fire department, the police department and four citizens appointed by the County Executive.

- So far this year, 46 cases have been handled by the NAB; additional cases are scheduled to be heard before the end of the year.
- The NAB is helping to restore order to some troubled neighborhoods. Residents of communities with nuisance properties that have been remedied have reached out to the board to express thanks.

Specialty Unit: Administrative Hearing Unit (AHU)

Speeds up adjudication of some code violation complaints

- The AHU is comprised of hearing officers who handle complaints about unlawful vehicles, open storage, trash and debris, tall grass and weeds, etc. They issue summonses, notices and default orders.
- Complaints are reported to PGC311 and routed to DPIE, where they are investigated and violation notices and/or citations issued. Respondents may request a hearing within 30 days of the issuance of a citation. The hearings are held within 30 days. Hearing officers render a decision within five days.
- Recent legislation extended the AHU's authority to include adjudicating citations issued for unpermitted construction and short-term rental violations. Final dispositions and orders for abatement are issued directly by the AHU hearing officers. The process bypasses District Court and expedites orders for abatement.

DPIE Public Information Office

Serves as the official contact for information related to DPIE programs and services

- Acts as the information liaison between DPIE and Prince George's County residents, community leaders, homeowner and civic organizations, business partners, media outlets and other entities.
- Facilitates customer service complaint resolution and responds to inquiries under the Maryland Public Information Act (MPIA).
- Publishes periodic bulletins and a monthly e-newsletter called *Under Construction*, a summary of agency services, code requirements and other helpful information. You may subscribe at Subscribe My PGC or by sending an email to dpiepio@ co.pg.md.us.

To file an MPIA request, visit MPIA Processing at DPIE on the DPIE website.
Email dpiepio@ co.pg.md.us for more information.

DPIE Publications

Information for Citizens and HOA/Civic Groups

DPIE is participating in the County's priority to reduce litter by decreasing document printing. The following code enforcement and property maintenance documents are available on dpie.mypgc.us. Click the **RESOURCES** tab, then the **PUBLICATIONS** tab or Google DPIE Publications. Feel free to share the documents with your networks!

Flyers

- Beautify Your Property and Bring It into Compliance!
- Buyer Beware! Unpermitted Construction
- Did You Know That Ugly Sign Litter Is Also Illegal?
- DPIE Alert: Storms — Steps to Help Mitigate Storm Damage to Your Property
- Improperly Installed Fences May Cause Drainage Problems and Flooding!
- Many Home-Based Businesses Are Prohibited in Prince George's County!
- NO Landscape Litter — Landscape Litter Violates County Code
- Operating a Restaurant and Selling Food at Home Are Illegal!
- Posting Illegal Signs Is Expensive!
- PYP — Permit Your Projects!
- The 10 Most Frequent Code Violations in Prince George's County
- Who Handles That?

Booklets

- Homeowner and Community Code Enforcement
- Multifamily Code Enforcement
- Homeowners Guide to Permits

- Check caulking around sinks and tubs
- Clean clothes dryer lint trap and vent duct
- Clear downspouts and clean out gutters
- Focus on interior home safety issues
- Deep clean interior spaces
- Clean under appliances
- Replace HVAC filters
- Clear areas around heaters
- Check and install holiday lights and decorations
- Clean and organize garages and lube doors

Important Phone Numbers

Call 311 First!

Abandoned Vehicles	301-952-1873
Animal Management	301-780-7200
Building/Construction Standards	301-883-3820
Bulky Trash	301-883-4748
Enforcement Division	301-883-6168
Licensing	301-883-3840
Permits Center	301-636-2050
Refuse, Recycling and Yard Waste	301-952-7625
Rental Licensing	301-883-3840

Thank you!

Contact DPIE Public Information Officer

AVIS THOMAS-LESTER
athomaslester@co.pg.md.us
301-636-2053

for more information.

Visit the DPIE website at *http://dpie.mypgc.us/*

WELCOME to the WINTER COMMUNITY PARTNERS' MEETING

Prince George's County
DEPARTMENT OF THE ENVIRONMENT

Thursday, December 9, 2021

ANIMAL SERVICES

Help your pet live a healthy life by having them spayed or neutered. Visit **www.princegeorgespets4us.com** for more information and to see the many pets available for adoption.

If you are thinking about adding a new pet to your family, DoE asks you to adopt before you shop.

Take the pledge to clean up after your pet and scoop that poop.

ESSENTIAL SERVICES BY APPOINTMENT ONLY

Currently, the Animal Services Facility and Adoption Center is closed, and pet adoptions are being serviced ***by appointment only***. In addition, the following information will be in place until further notice:

- **Return-to-owner:** If your pet is at the Shelter, please call 301-780-7241 to make an appointment to reclaim your pet.
- **Pet surrenders:** Currently, we are only able to accept owner surrenders in emergencies; under this circumstance, please call 301-780-7242 to schedule an appointment.

TRAP-NEUTER-VACCINATE-RETURN (TNVR)

What is TNVR?

Trap-Neuter-Vaccinate-Return (TNVR) is the nonlethal process of humanely trapping, sterilizing, vaccinating for rabies, ear-tipping, and returning a free-roaming cat (also known as community cat) to its original location. Organized TNVR efforts allow for conversations within a community to determine the number of free-roaming cats in the area, develop a targeted plan to TNVR all free-roaming cats in the area, and monitor the cats afterward by caring residents who look out for them.

What is a free-roaming cat?

The Prince George's County Ordinance, Subtitle 3 Animal Control, defines such cats in this way:

Ear Tipped Cat shall mean a cat with a straight line cutting ¼ inch off of the tip of the left ear while the cat is anesthetized. An ear-tipped cat indicates that it has been neutered and vaccinated.

Feral shall mean a domesticated animal commonly kept and cared for as a pet in an unsocialized state.

A free-roaming cat shall mean a cat that may be cared for by one or more immediate area residents; a free-roaming cat may or may not be feral. A free-roaming cat is not an owned animal, and a person who feeds or shelters a free-roaming cat is not an owner. A free-roaming cat is not an animal at large.

Why do TNVR?

TNVR has become the national standard in addressing community cats. Prince George's County adopted this life-saving program in February of 2020.

TNVR helps save lives. Many community cats brought to animal shelters are unsuitable indoor pets, so they are not candidates for adoption and could be euthanized. TNVR allows these cats to live out their lives in their current outdoor homes.

TNVR reduces animal shelter admissions and reduces shelter operating costs and the cost to taxpayers. It also increases shelter adoption rates, allowing shelters to save the lives of even more shelter animals!

Studies show that removing the cats does not work since more cats will come and fill the void.

Female cats go into heat every three weeks, so spaying and neutering the cats will reduce the overpopulation of kittens that animal shelters receive, especially in the spring and summer months.

TNVR decreases behaviors associated with breeding, such as spraying, fighting, howling, and roaming.

TNVR increases the number of animals vaccinated against rabies.

Angela D. Alsobrooks
County Executive

Prince George's County
Department of the Environment

FOSTERING

The Animal Services Division Foster Program helps meet the needs of animals that are too young or immature for adoption, injured or recovering from surgery, require special care due to illness or pregnancy, or just in need of a second chance! For anyone who may not be able to commit to owning a pet for 10-15 years, fostering allows you to care for an animal on a short-term basis.

REASONS TO BECOME A FOSTER PARENT:

- Provide companionship, a sense of purpose and fulfillment, and fun!
- Create space in the shelter to accommodate other homeless animals.
- Help save an animal's life!

Contact
Marilyn Perez
at
(301) 780-7202

FOSTERING SAVES LIVES

animal services division

Next Orientation Dates:

- Wednesday December 1 at 4pm
- Saturday December 18 at 10am

PAUSED PROGRAMS AND SERVICES

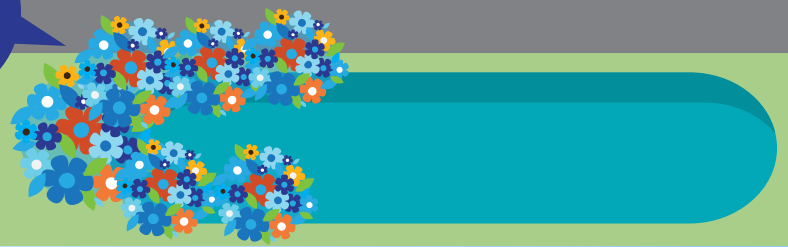
- **Volunteer Program:** For the safety of our volunteers and our staff, we have paused the in- house volunteer program and only staff will be allowed into our building.
- **Donations:** Support shelter operations by donating needed equipment at bit.ly/pgcanimalshelterdonations.
- **Pet licenses:** No pet licenses will be sold at the Shelter. License renewals can be mailed or purchased online at bit.ly/pgcpetlicense.

Many of our shelter pets have been placed into foster homes. Those pets who remain for various reasons will be, of course, cared for and loved by our amazing and hardworking shelter staff. We will continue to post updates and share stories as usual on our social media!

STORMWATER MANAGEMENT

Help DoE reduce water pollution and clean local waterways by “greening” the environment around your home, business and community.

Build a Rain Garden.



RAIN CHECK REBATE PROGRAM

Prince George's County residents, businesses, and non-profits can apply for **cash rebates** by adopting **stormwater management practices** that improve the quality of the County's waterways while beautifying our communities.

- Rain Barrel
- Cistern
- Urban Tree Canopy
- Rain Garden
- Pavement Removal
- Permeable Pavement
- Green Roof

Rebate Amounts

Residential: **$4,000** maximum rebate

Commercial properties and multi-family dwellings: **$20,000** maximum rebate

STORMWATER STEWARDSHIP GRANT PROGRAM

The Prince George's County **Stormwater Stewardship Grant Program** funds on-the-ground restoration activities that improve neighborhoods, improve water quality, and engage County residents in the restoration and protection of the local rivers and streams of Prince George's County.

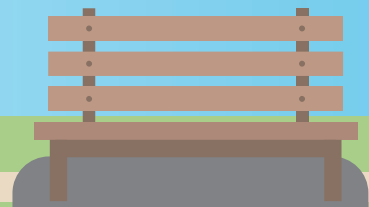
Who can apply: Non-profit organizations, municipalities, watershed organizations, education institutions, community associations, faith-based organizations, civic groups, and more.

For more information, visit the Chesapeake Bay Trust's website at www.cbtrust.org/grants/prince-georges-stormwater-stewardship-2.

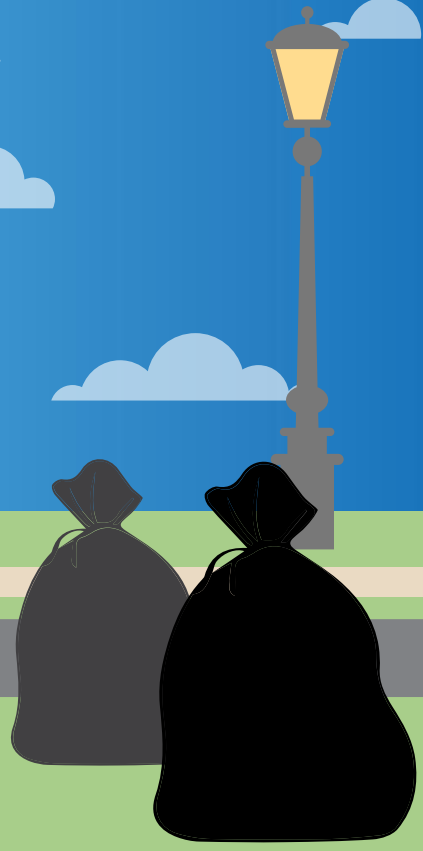
SUSTAINABILITY

Plant native trees, shrubs and flowers.

Visit **environment.mypgc.us** to learn about DoE programs that help reduce litter including Community Clean Up events, Storm Drain Stenciling and PGCLitterTRAK.



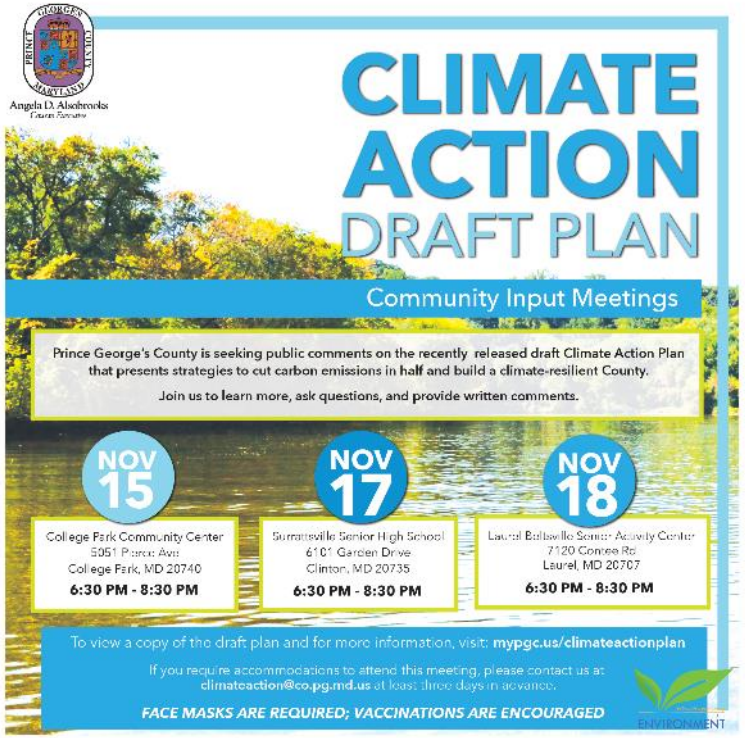
Volunteer to participate in a Community Clean Up.

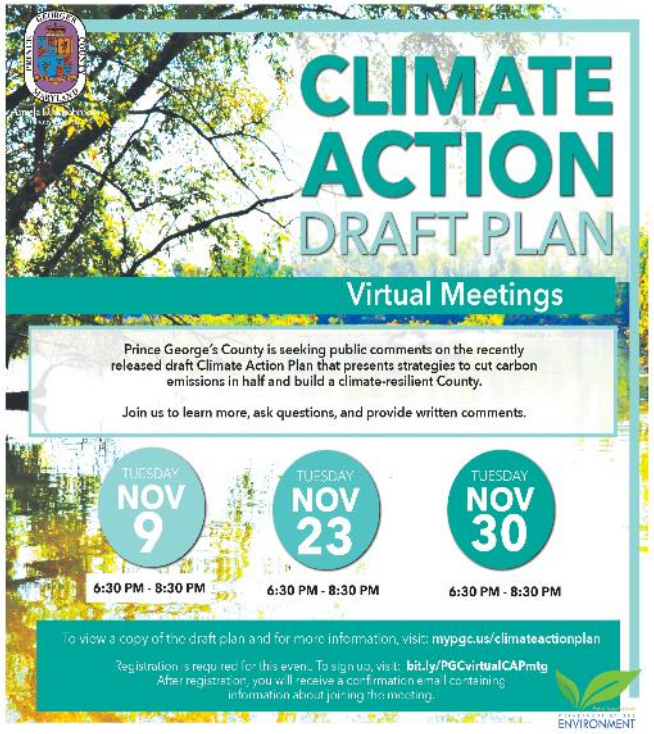


PRINCE GEORGE'S COUNTY'S CLIMATE ACTION COMMISSION

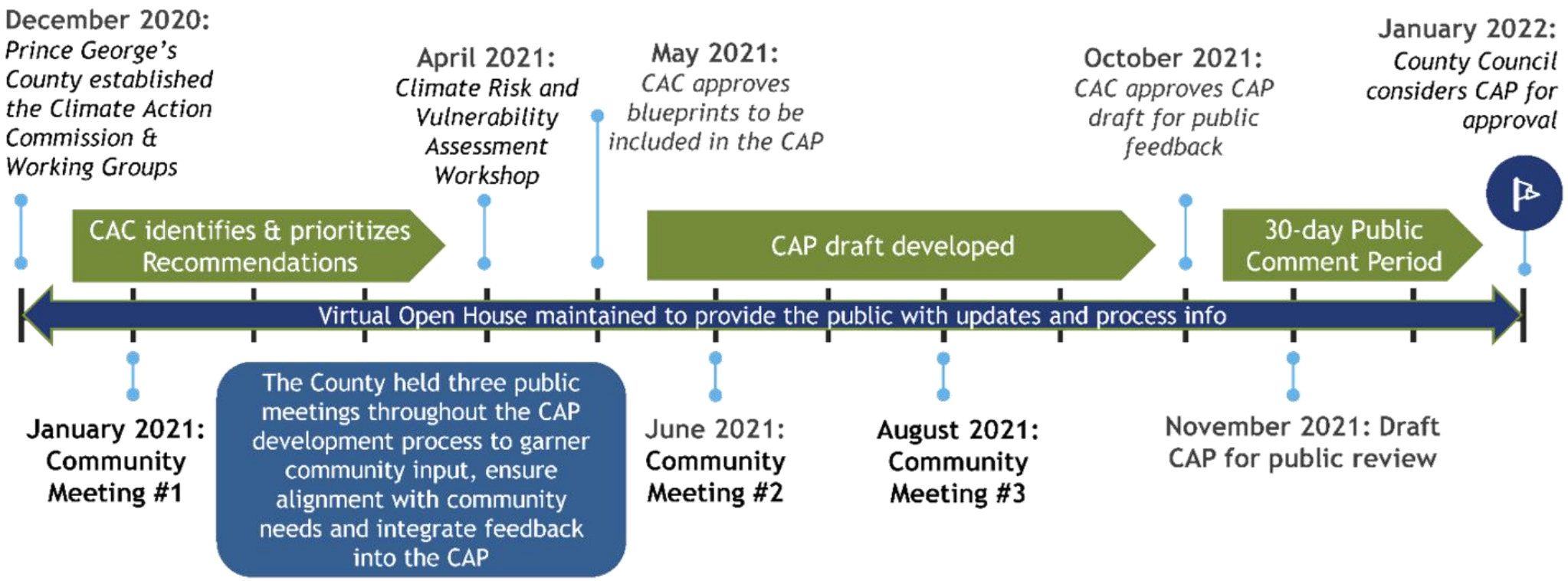
- In the spring of 2020, the Prince George's County Council unanimously passed a Council Resolution (CR-007-2020) mandating a Climate Action Commission (CAC) to develop a Climate Action Plan for Prince George's County by September 30, 2021. The County's Climate Action Plan will occur as a collaborative and inclusive community engagement process with an opportunity for public feedback and participation.

- The CAC is charged with developing a Climate Action Plan (CAP) to prepare for and build resilience to regional climate change impacts and to set and achieve climate stabilization goals. It will address the mitigation of greenhouse gas emissions and recommend strategies to reduce vulnerabilities for a more resilient County.





The Climate Action Plan (CAP) public comment period was held from November 1 to December 1 of 2021. These public forums provided additional opportunities for feedback. A Supplemental Public Comments Report will capture and summarize all public comments received as part of the public comment period. In January of 2022, DoE, in the capacity of CAC support staff, will submit the official CAP with the Supplemental Public Comments Report to the County Council and County Executive.



THE BUS WRAP

PRINT AD

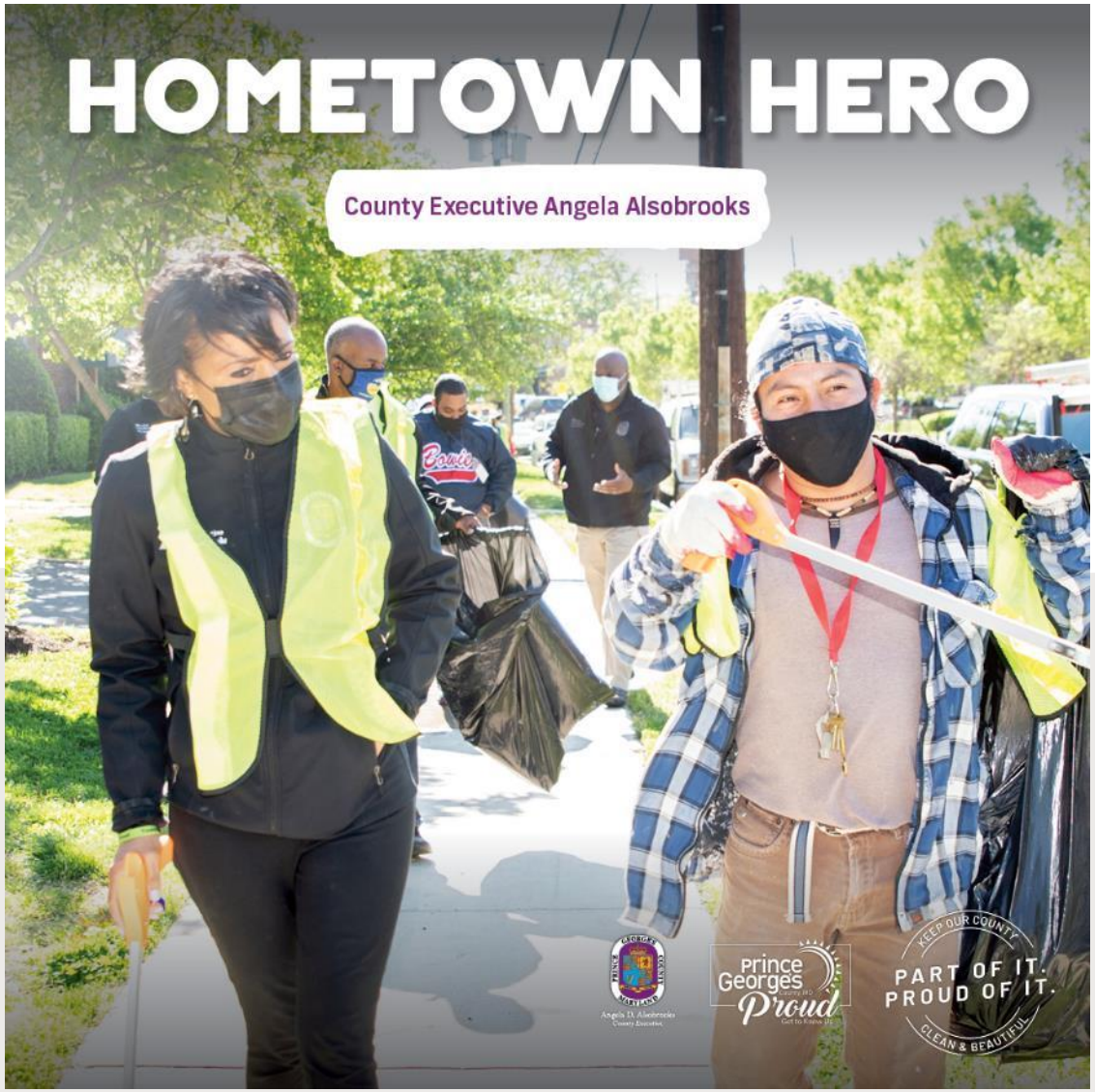
BIG BELLY TRASH COMPACTOR

BUS STOP

BEAUTIFICATION CAMPAIGN

We are making significant changes to reduce litter, increase recycling, prevent illegal dumping, and more. Check out some of the elements of our Beautification Campaign featured throughout the County. Whether it is an ad at a bus stop, digital media, elevator and bus wraps, television commercials, or print ads – we are reminding our residents that with their help, we can create a cleaner, greener environment today and for the future generations of Prince Georgians.

Visit www.pgcproud.com for more information.



County Executive and Hometown Hero Angela Alsobrooks is passionate about tackling litter and illegal dumping in our County. Read her promise to Prince Georgians and learn what she is doing to improve and sustain our environment here: bit.ly/3mB1v9N

#PGCPartofitProudofit

It's easy being green! Just ask our hometown heroes, like Ruby Stemmle, Founder and CEO of EcoLatinos. Ruby's team works hard to educate the community and take action to preserve our environment. Learn more at ecolatinos.org

#PGCPartofitProudofit

This winter, do your part to keep Prince George's County beautiful and encourage others to do the same. Learn what we are doing to beautify our County, and how you can get involved at pgcproud.com!

#PGCPartofitProudofit

RESOURCE RECOVERY

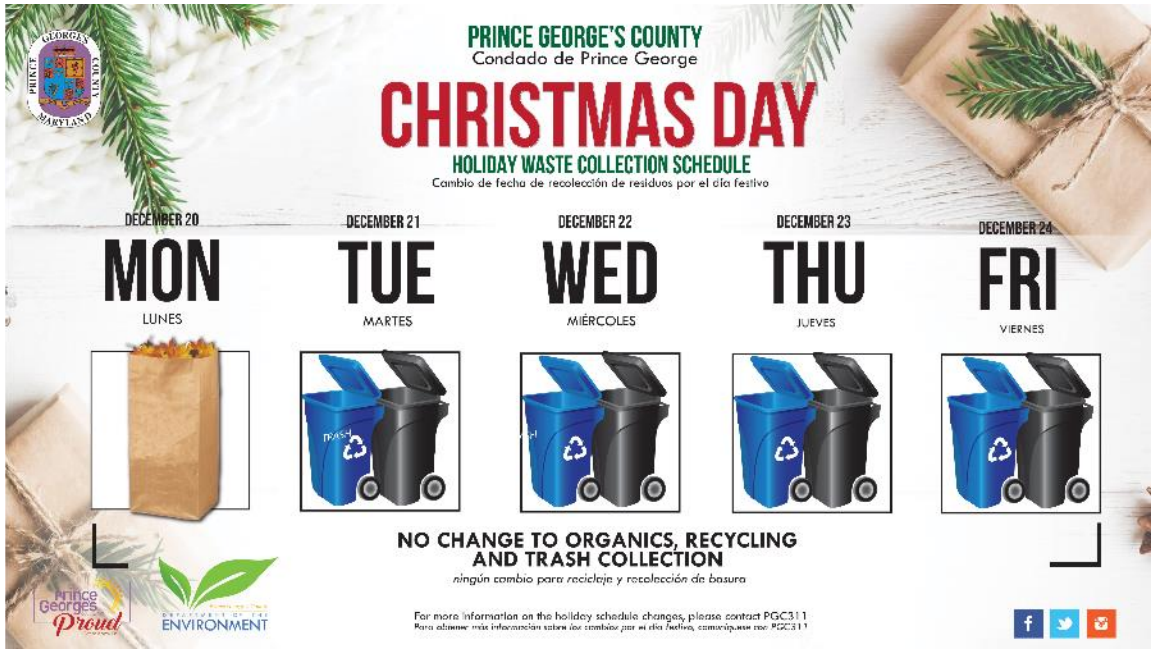
From Christmas trees and leaves to household products and electronics, County residents and business owners are recycling more and trashing less.

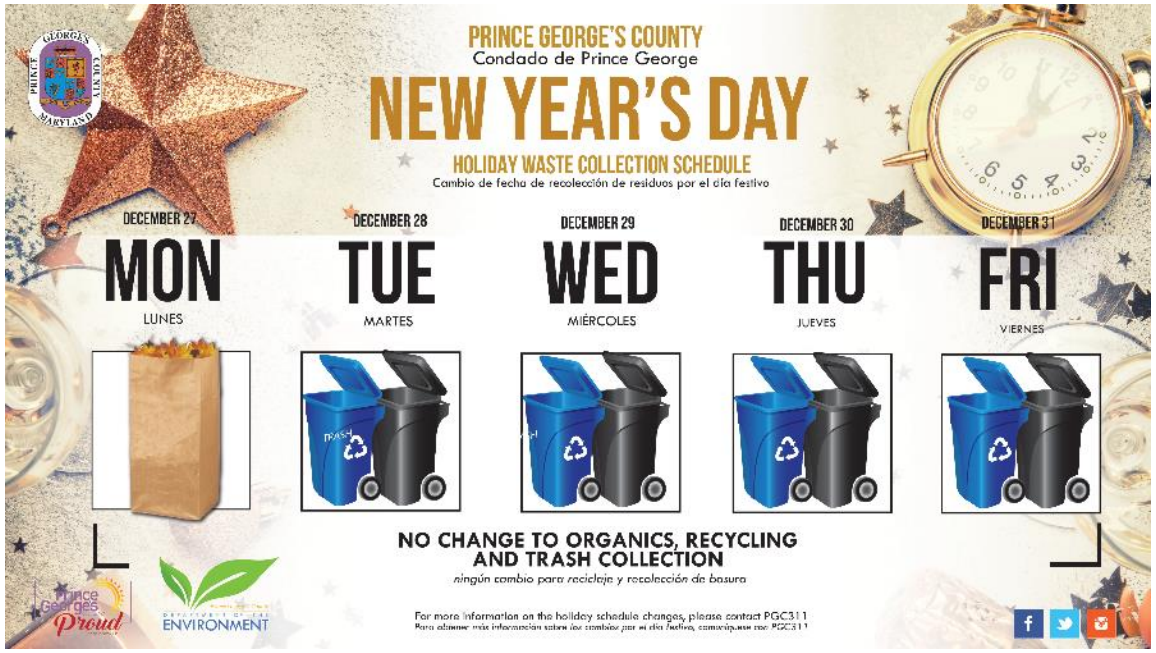
Use a reusable bag

Use brown paper bags for your yard trimmings and avoid putting plastic bags in your recycling toter.

Your yard trim and food scraps are providing FREE mulch for County residents, and LeafGro and LeafGro Gold compost.

WASTE COLLECTION
HOLIDAY SCHEDULES
CHRISTMAS DAY AND NEW YEAR'S DAY





RECYCLE *your* CHRISTMAS TREE

The Prince George's County Department of the Environment is making it easy for residents to recycle cut Christmas trees (no artificial trees) by offering convenient drop-off locations and curbside pick up.

Due to the Christmas holiday, yard trim and Christmas Tree collection will run from December 27, 2021 to January 31, 2022. Residents with Yard Trim Collection may place their undecorated, unbagged, live Christmas trees at the curb by 6 a.m. on their regularly scheduled yard trim collection day.

BROWN STATION ROAD PUBLIC CONTAINER PAD & RECYCLING CENTER
3501 Brown Station Road
Upper Marlboro, Maryland 20772
Mon. – Sat.: 7 a.m. – 6 p.m.
Sun.: CLOSED

MISSOURI AVE SOLID WASTE ACCEPTANCE & RECYCLING CENTER
12701 Missouri Avenue
Brandywine, Maryland 20613
Mon., Wed., Fri.: 6:30 a.m. – 3 p.m.
Tue., Thu.: 10 a.m. – 6:30 p.m.
Sat.: 7:30 a.m. – 4 p.m.
Sun.: CLOSED

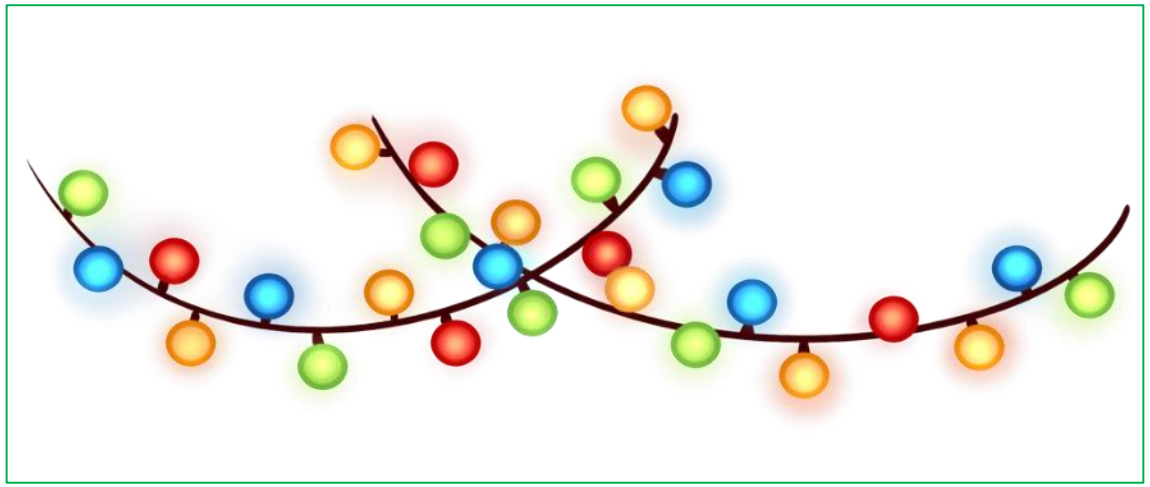
For more information, please call PGC311

PGC 311

SOURCE REDUCTION TIP:
Save bows, paper and boxes for future gift wrapping!

**Please remove all plastic bags, tinsel and decorations. No artificial trees*

HOLIDAY LIGHT STRING RECYCLING



- From **December 26, 2021, to February 4, 2022,** a collection container for light string recycling will be available at the Brown Station Road Convenience Center in Upper Marlboro.
- Residents can also check with local hardware stores to recycle old or burnt-out string lights.

- In the event of inclement weather, residents are advised that bulky trash, trash, recycling, and yard trim/organics collections may be delayed or suspended due to road or weather-related conditions.
- In all cases, residents are reminded to adhere to their current HOA or civic association rules and regulations regarding trash and recycling placed in public areas.
- The County will make every effort to post any information regarding delayed or suspended collections on the County's website at mypgc.us, or DoE's website at environment.mypgc.us, or you may contact PGC311.
- Remember that all collections can occur anytime from **6 AM to 8 PM**.

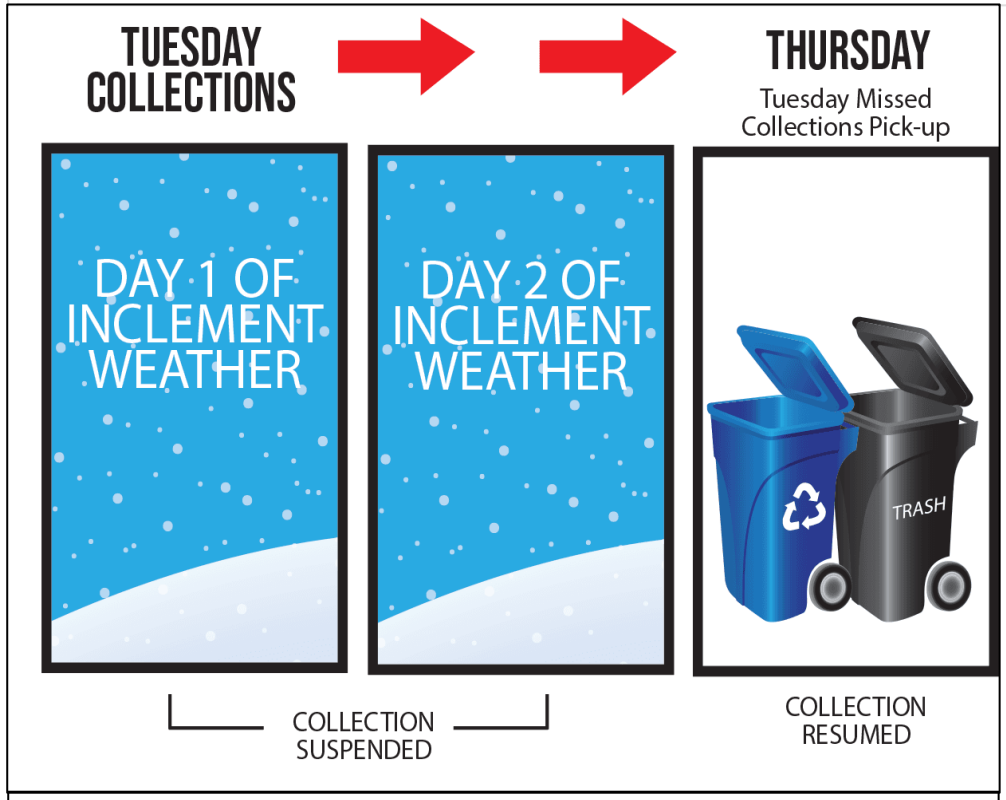
1 Day of Inclement Weather

In the event of a one-day inclement weather event causing suspension of trash and recycling collection services, **all services will shift by one day through the end of the week**.

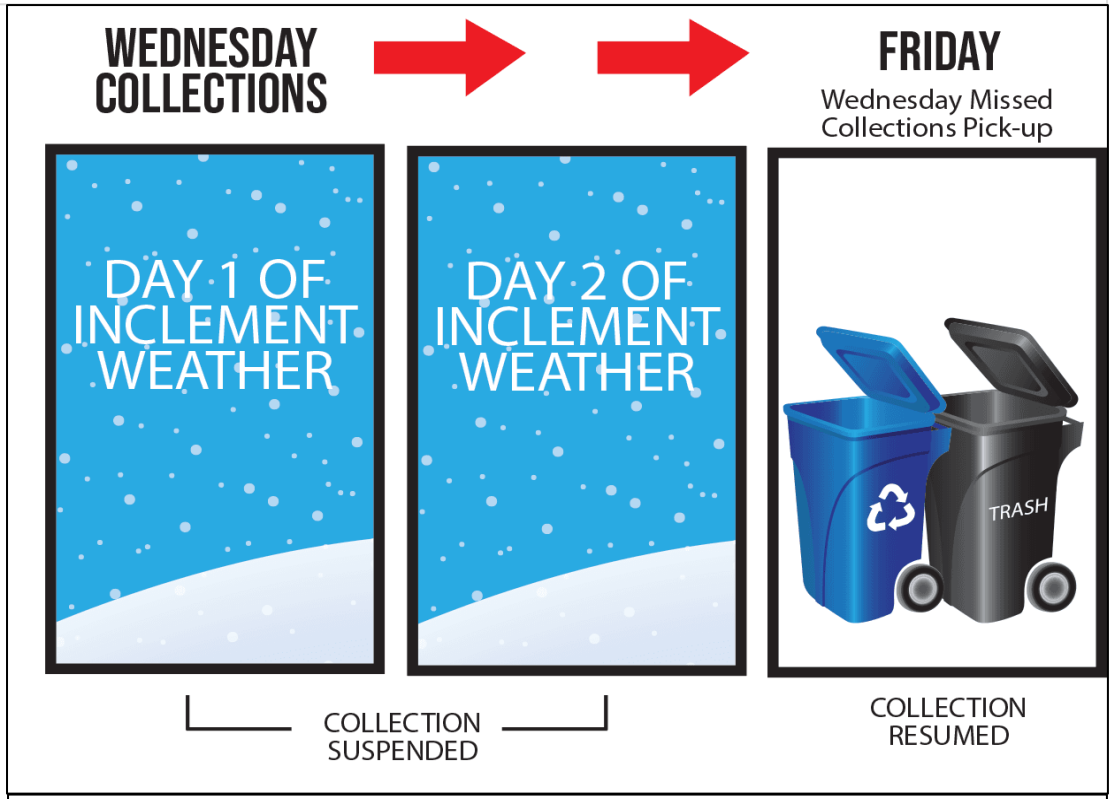
***For example**, if services are suspended on a Tuesday, those collections will be picked up on Wednesday, Wednesday collections will be picked up on Thursday, Thursday collections will be picked up on Friday, and Friday will be picked up on Saturday.*

2 Days of Inclement Weather

If trash and recycling collections need to be suspended for **two consecutive days** due to inclement weather, the collection schedule will be as follows:



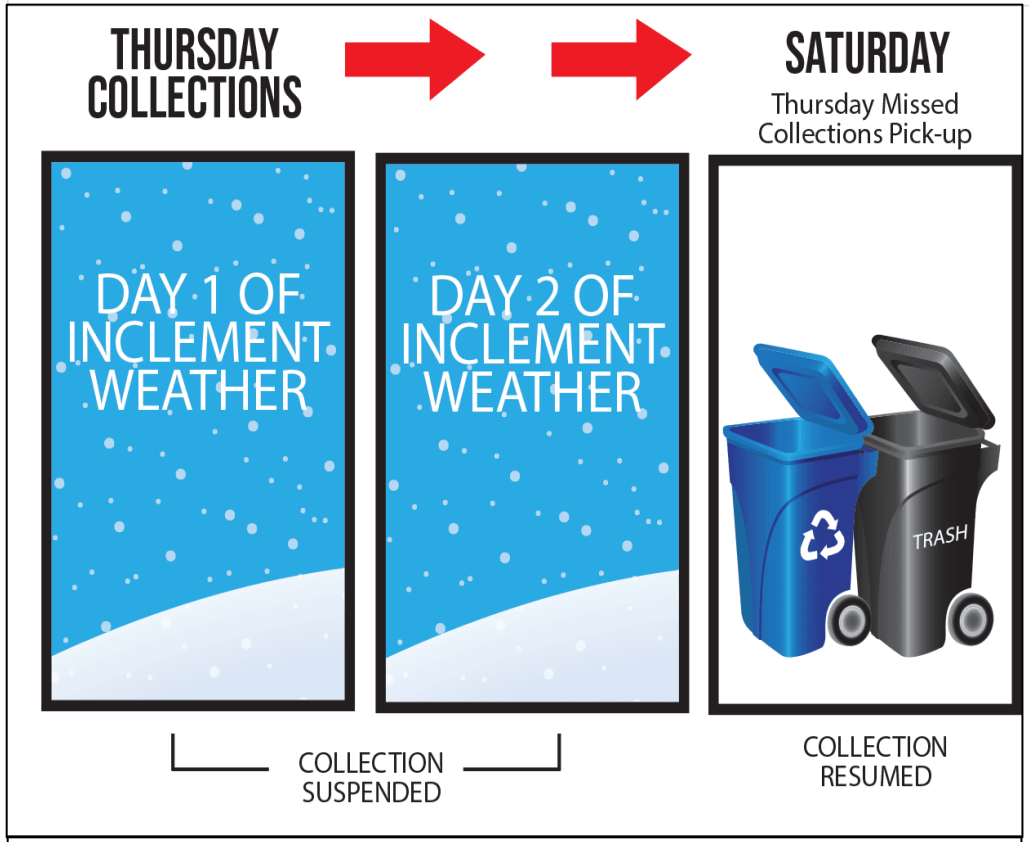
*Your collection day is **Tuesday** and services are suspended: collections will be picked up on **Thursday.***



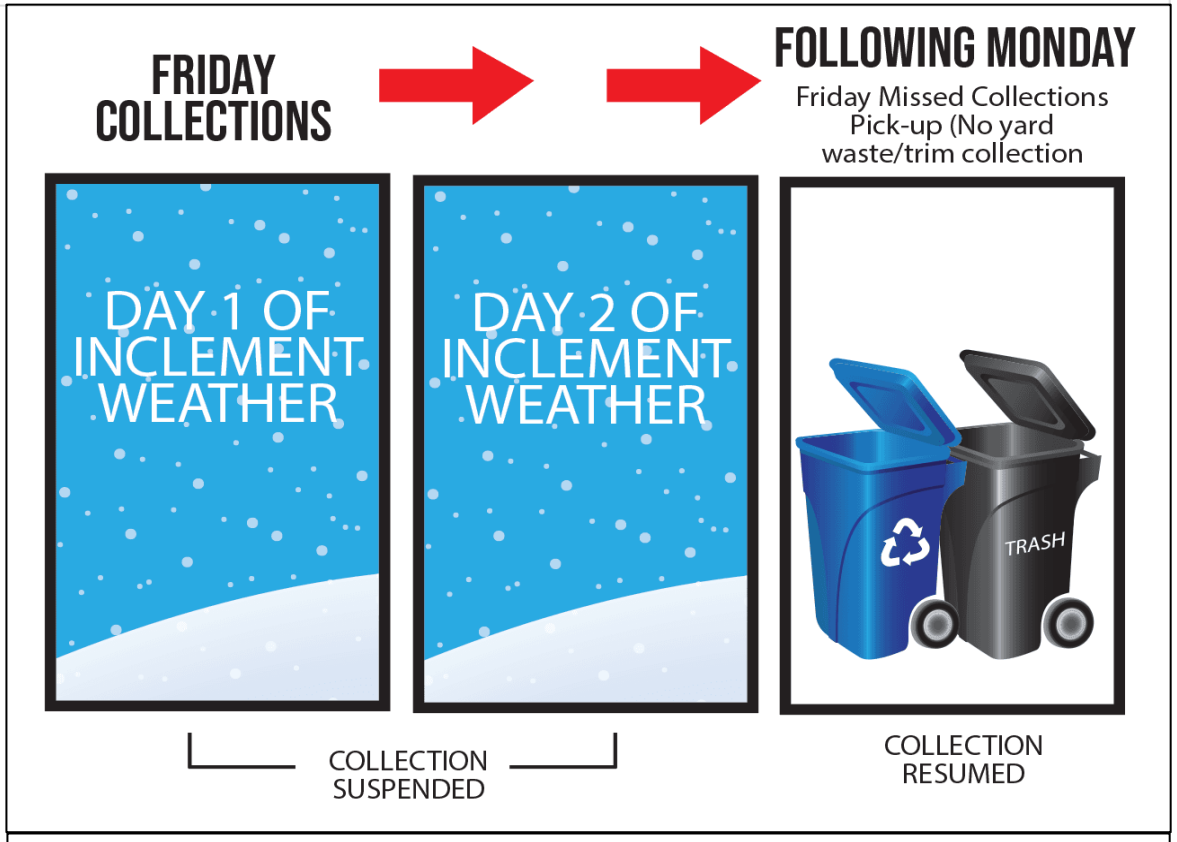
*Your collection day is **Wednesday** and services are suspended: collections will be picked up on **Friday.***

2 Days of Inclement Weather

If trash and recycling collections need to be suspended for **two consecutive days** due to inclement weather, the collection schedule will be as follows:



*Your collection day is **Thursday** and services are suspended: collections will be picked up on **Saturday.***



Your collection day is **Friday** and services are suspended: collections will be picked up on the ***following Monday***.

*****Yard trim and organic services will be suspended Monday if collecting missed Friday*****.

MONDAY
YARD TRIM COLLECTION

COLLECTION SUSPENDED

THE NEXT MONDAY

COLLECTION RESUMED

YARD TRIM

Monday yard trim/waste collections suspended due to severe weather will be collected on the following Monday.

BULKY TRASH

Bulky trash collections suspended due to severe weather will be collected within seven (7) days.

Residents will be contacted with a new collection date within that timeframe.

Remember that all collections can occur anytime from **6 a.m. to 8 p.m.**

Other Waste Collection Facilities and Services that could be impacted by severe weather include:

- Brown Station Road Sanitary Landfill
- Brown Station Road Residential Convenience Center
- Electronics Recycling Acceptance Site & Household Hazardous Acceptance Site
- Missouri Avenue Solid Waste Residential Acceptance and Recycling Center in Brandywine
- Prince George's County Organics Composting Facility
- Scrap Tire and Appliance Disposal Sites

DECEMBER curbside bulky trash appointments are now being scheduled.

- To view a list of acceptable and non-acceptable items, visit bit.ly/PGCbulkyacceptable.
- To schedule an appointment, contact PGC311. Appointments can be scheduled online at bulkytrash.princegeorgescountymd.gov/.

HAPPY
HOLIDAYS
from YOUR Department of the Environment
Prince George's County
DEPARTMENT OF THE
ENVIRONMENT

CONTACT US

Prince George's County Department of the Environment
1801 McCormick Drive, Suite 500
Largo, Maryland
(301) 883-5810