Community Partners’ Meeting
DPIE’s Doors Are Open!

DPIE reopened to the public on an appointment basis on Wednesday, September 1, 2021, after almost 18 months of serving our customers virtually. Though we are open for limited appointments, we still encourage you to take advantage of our online services, which remain the best way for us to assist you. Our virtual inspections are a big hit. Our Momentum system has made it possible for customers to obtain their permits and licenses online. We are really excited about our newest online initiative, our Virtual Permit Café, or VPC, which allows customers to have plans reviewed online, instead of in person. All divisions are reachable by phone or email. Staff is ready to assist you. Virtually or in person, we are committed to providing you outstanding customer service.

Melinda Bolling
DPIE Agency Overview
Manages County government operations in the areas of permitting, business licensing, plan review, inspections and property code enforcement.

Permitting and Licensing — Bellur Ravishankar, Associate Director 301-636-2050
Processes building and site plan permits; issues licenses
Permitting — https://www.princegeorgescountymd.gov/1497/Permits
Licensing — https://www.princegeorgescountymd.gov/1214/Licensing

Building Plan Review — Bellur Ravishankar, Associate Director 301-636-2070
Reviews plans for residential and commercial projects
https://www.princegeorgescountymd.gov/1279/Building-Plan-Review

Enforcement — Valerie Cary, Associate Director 301-883-6168
Investigates code violations; conducts inspections at residential, commercial and industrial properties
https://www.princegeorgescountymd.gov/1221/Code-Enforcement-Property-Maintenance

Inspections — Behdad Kashanian, Associate Director 301-636-2080
Regulates construction, development and grading through inspection and enforcement of codes
https://www.princegeorgescountymd.gov/1232/Inspections

Site/Road Plan Review — Mary Giles, Associate Director 301-636-2060
Reviews/approves site and roadway plans for proposed development and road improvement projects
https://www.princegeorgescountymd.gov/1352/SiteRoad-Plan-Review

Call 311 to report complaints.
On September 1, DPIE launched the VIRTUAL PERMIT CAFÉ (VPC) for homeowner walk-through permits only, following COVID-19 safety protocols. The Virtual Permit Café is an online system that allows customers to have plans reviewed virtually, instead of in person. A list of the eligible permit types may be found on DPIE’s website.

VPC is open on Wednesdays and Thursdays only, from 8:30 a.m.–3:00 p.m., for scheduled in-person homeowner walk-through appointments. These appointments can also be performed from the applicant’s home, office or a remote location.

The Permit Center is open Mondays, Tuesdays and Fridays from 8:30 a.m.–3:00 p.m. for limited virtual services.

For more information on DPIE's Homeowner Walk-Through Permit process, visit our Virtual Permit Café (VPC) page.
Momentum Online System

- New licensing application system made available in Fall 2020.
- Allows customers to submit applications, upload documentation and make payments online. When the applications have been reviewed and approved, customers can print their licenses at work or at home.
- Allows customers to track compliance with licensing requirements.
- Processes business and rental licenses.
- Access detailed instructions on the DPIE web page at Momentum Online Services.
Provides a one-stop permit approval process to ensure that permits are reviewed in a timely manner

- Reviews and processes all permit applications for construction and alterations of residential and commercial buildings
- Provides document screening for permit application submittals
- Responds to questions regarding the status and issuance of permits and engineering plan reviews
- Provides same day review/approval for projects that meet the “walk-through” requirements (currently for homeowners only)
- Issues permits, licenses and regulates various business activities per County Code
- Offers the Peer Review Program and the Third-Party Plan Review Program for review of commercial projects
Reviews and approves plans for all residential and commercial projects to ensure compliance with applicable codes pertaining to the following disciplines:

- Structural
- Mechanical
- Energy
- Electrical
- Health
- Fire Protection
- Accessibility

Reviews and approves plans for development involving water and sewer connections, plumbing devices and natural gas connections by WSSC.

Distributes plans to internal and external agencies for processing.

Provides plan review and inspections of new properties served by well and septic systems, public swimming pools and spas, and new food service facilities to ensure compliance with State and County Health regulations.
Reviews floodplain studies

Reviews and approves proposed utility work and small wireless facilities in public rights-of-way

Reviews and approves plans for site and road development involving:
- Site development
- Grading
- Stormwater management and storm drainage
- State highway roads (stormwater management only)
- County and private roads
- Driveways
- Paving

Reviews and recommends issuance of site/road permits

Reviews traffic studies and site development concept plans

Reviews development plans relative to various environmental requirements
o Provides oversight of construction, development and grading for construction and renovations

o Provides oversight of the Third-Party Inspections Program process required for new commercial construction

o Condemns and demolishes abandoned, unsafe and uninhabitable structures in the County and the municipalities

o Performs Use & Occupancy Permit (U&O) inspections to verify conformance with code regulations (except within the City of Laurel)

o Performs inspections and enforces codes for building, electrical, mechanical, energy, fire/life safety, grading, stormwater management, and accessibility, and other regulations for construction projects

o Inspects site and road development, including tree conservation, site development, and sediment and erosion control

Inspections Division
Enforces building, site and road development codes and regulations
Enforcement Division
Enforces property maintenance standards and appropriate zoning laws

- Inspects residential, commercial and industrial properties to ensure compliance with housing, property maintenance and zoning codes.

- Frequently addresses issues related to tall grass and weeds, open storage, accumulation of junk and trash, etc.

- Issues citations for all residential properties not in compliance with County Code.

- Enforces the Zoning Ordinance to ensure private properties comply with approved land uses.

- Regulates the placement of signs on private property and in public rights-of-way.

- Inspects and licenses short-term rental properties and licenses all residential single-family rental properties.
1. Operating a business out of a residence. You may not operate a restaurant or café, prepare or serve food for pay, sell goods, store imported products or operate a nail salon. To operate a hair salon or barber shop, a Use and Occupancy Permit is required.

2. Performing automotive work on a driveway or street. You may not work on cars on residential streets or in driveways. NO automotive shops may operate on residential streets, in driveways, inside garages or behind houses or apartments.

3. Doing unpermitted residential or commercial construction. Construction projects such as erecting a deck, finishing a basement, remodeling a kitchen, building an addition, etc. require permits and inspections.

4. Accumulating trash and dumping. Allowing trash and debris to accumulate on your property or dumping tires, construction materials and other debris on streets and undeveloped areas negatively impacts the County’s aesthetics.

5. Parking commercial vehicles in driveways or on residential streets. Commercial vehicles should be left at the workplace!

6. Parking vehicles on unpaved surfaces. You may not park on grass or unpaved areas behind houses or in front yards.

7. Failing to adequately maintain a property. Homeowners and renters are required to cut grass and weeds, prune plants, pick up branches and clear debris from properties regularly. Grass and weeds over 12-inches tall are a code violation!

8. Allowing a property to fall into disrepair. Residents and property managers must repair peeling paint, loose siding, ragged gutters and downspouts, broken windows, etc., immediately as needed.

9. Accumulating junk on residential or commercial properties. You may not store untagged vehicles, vehicle parts, junk cars or motorcycles, appliances, building materials etc. on residential or commercial lots. Boats must be tagged and legally parked.

10. Leaving abandoned properties unsafe and unsecured. Buildings must be secured, lawns cut, other plants pruned, lots cleared of litter and trash removed regularly.

10 Frequent Code Violations
Many Home-Based Businesses Are Prohibited in Prince George’s County!

What qualifies as a home-based business?
Any business that you operate at the place where you live. Operating a legal business may require a license or permit from DPIE.

What are examples of illegal home-based businesses?
- You may not run a restaurant or sell food at home.
- You may not operate a nail salon.
- To operate a hair salon or a barber shop, a Use and Occupancy Permit is required.
- You may not convert your single-family home into a multifamily dwelling by renting rooms.
- You may not operate an unlicensed day care, adult care or elder care center.

What happens if you are caught?
Fines of up to $2,300 and other consequences.
Unscrupulous “flippers” purchase properties cheap, make shoddy repairs or changes without the required permits and inspections, then sell them to unsuspecting buyers who later experience problems.

Protect yourself before you buy:

- Hire a certified independent inspector to inspect the home and identify any problems with construction.
- Visit the DPIE website to check for any permits that have been pulled for work on the property.
- Walk away from any house with unpermitted construction or make the seller fix the problems and secure the appropriate permits and inspections before you sign on the dotted line.
- Notify DPIE so the seller can be held accountable. County Council legislation helps authorities take action against flippers.

Access the following resources on the DPIE website:

- Find out when a permit is required: [https://www.princegeorgescountymd.gov/1501/Residential-Building](https://www.princegeorgescountymd.gov/1501/Residential-Building)
- Check permits by address: [https://dpiestatus.princegeorgescountymd.gov/site/public/Citizens/ActivitySearch.aspx](https://dpiestatus.princegeorgescountymd.gov/site/public/Citizens/ActivitySearch.aspx). When entering the street name, use the first term. For example, search Chancellors Drive using “Chancellors.”
- Request copies of permits through the Maryland Public Information Act (MPIA): [https://www.princegeorgescountymd.gov/2763/Methods-for-Submitting-MPIA-Request](https://www.princegeorgescountymd.gov/2763/Methods-for-Submitting-MPIA-Request)

For more information, call the Permits Office at 301-636-2050, ext. 5 or visit Permits Online.

Be proactive! Take action BEFORE you buy!
Did You Know That UGLY Sign Litter Is Also ILLEGAL?

Posting roadside signs is a violation of Prince George’s County Code. Violators face a fine of up to $1,000 per location a sign is posted.

Instead of littering the landscape, advertise your goods and services on social media, community listservs, bargain consumer websites or buy ads in local newspapers.
Beautify Your Property and Bring It Into Compliance!

There is no better time to beautify your property by addressing potential code violations. Here are some tips:

- Repair peeling paint, loose siding, ragged gutters, broken windows, torn screens and damaged doors.
- Remove old appliances, building materials, furniture, untagged vehicles and vehicle parts.
- Clear fallen branches and debris. Trim plants, cut the grass and pull weeds. Grass and weeds over 12 inches tall violate County code.
- Fix and clean deck and patio furniture and recreational equipment for kids.
- Replace outdated holiday decorations with seasonally appropriate ones.
- Spruce up and secure vacant property.

Property maintenance standards protect the aesthetics, safety and value of our communities.

DPIE urges you to Beautify and Comply!
# Who Handles That?

<table>
<thead>
<tr>
<th>Parking complaints</th>
<th>DPIE</th>
<th>DoE</th>
<th>DPW&amp;T</th>
<th>Other</th>
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<tbody>
<tr>
<td>DPIE handles complaints of vehicles parked on residential lots: on unpaved areas, commercial vehicles in driveways, untagged vehicles, etc.</td>
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<tr>
<td>The Revenue Authority handles abandoned vehicles, wrecked and junk vehicles parked on roads, etc.</td>
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<td>The Police Department handles “No Parking” zone violations.</td>
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<tr>
<th>Street maintenance</th>
<th>DPIE</th>
<th>DoE</th>
<th>DPW&amp;T</th>
<th>Other</th>
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<tr>
<td>DPW&amp;T is responsible for County roadways.</td>
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<td>The State Highway Administration (SHA) is responsible for state “routes” - numbered roads, such as Route 202. Municipalities are responsible for their own streets.</td>
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<td>Find out if a roadway is owned by the County, State or a municipality with the Pavement Assessment Management System (PAMS).</td>
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**Who Handles That?**

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<tr>
<th>Trash</th>
<th>DPIE</th>
<th>DoE</th>
<th>DPW&amp;T</th>
<th>Other</th>
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<tr>
<td>DPIE addresses trash on residential or commercial lots and private property.</td>
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<tr>
<td>DoE collects trash, recycle, bulky trash and yard trim.</td>
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<td>✓</td>
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<tr>
<td>DPW&amp;T addresses complaints about trash on sidewalks, roads, public rights-of-way, etc.</td>
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<tr>
<th>Drainage issues/flooding</th>
<th>DPIE</th>
<th>DoE</th>
<th>DPW&amp;T</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homeowners should address property maintenance. See DoE's Residential Drainage booklet for details.</td>
<td></td>
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<td>✓</td>
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<tr>
<td>DPIE responds to drainage complaints in new subdivisions under permit and those related to structures and unpermitted construction.</td>
<td>✓</td>
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<tr>
<td>DPW&amp;T responds to problems that occur on County streets, in the public storm drain system, etc.</td>
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<tr>
<td>DoE responds to drainage complaints related to grading, environmental issues, etc.</td>
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<td>✓</td>
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This chart will help you find the appropriate place to properly dispose of litter and debris to bring your property into compliance.

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<tr>
<th>VIOLATION</th>
<th>SOLUTION</th>
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<tbody>
<tr>
<td>Dumping tires</td>
<td>Call 311 to schedule a bulky trash pickup. They will take up to four tires per trip. You can always schedule additional pickups to dispose of more tires.</td>
</tr>
<tr>
<td>Storing construction materials</td>
<td>Dispose of construction materials at the Richland Reclamation Landfill, 2001 Ritchie Road, Upper Marlboro. Vehicles are charged by size. Call 301-350-4059 for details. Mon–Fri, 7:00 AM–4:00 PM</td>
</tr>
<tr>
<td>Storing old furniture, broken appliances and fixtures, junk and debris</td>
<td>Call 311 to schedule a bulky trash pickup. Mon–Fri, 7:00 AM–7:00 PM</td>
</tr>
<tr>
<td>Keeping large loads of trash that does not qualify for weekly pickup</td>
<td>Transport items to the Brown Station Road Sanitary Landfill, 11611 White House Road, Upper Marlboro. Call 301–952–7625 for details. Mon–Sat, 8:00 AM–3:30 PM</td>
</tr>
<tr>
<td>Harboring hazardous materials and old electronics on your property</td>
<td>Take the materials to the Household Hazardous Waste Acceptance Site and Electronics Recycling Acceptance Site, 11611 White House Road, Upper Marlboro. Thur–Sat, 8:00 AM–3:30 PM</td>
</tr>
</tbody>
</table>
DPIE’s Enforcement Division recently partnered with the Police Department Aviation Unit to conduct aerial property standards inspections from helicopters under the Aerial Enforcement Program. Inspectors ride with police helicopter pilots to view properties from Beltsville to Eagle Harbor. The aerial vantage point allows them to detect property maintenance standards violations shielded by backyard fences, dumping sites hidden in wooded areas, and more. Some 230 problem sites have been identified, improving the effectiveness of our property code enforcement efforts.
**Business Development Section (BDS)**

The BDS was created to help spur economic development by assisting the County’s business partners. The team serves as a contact between businesses and staff and liaises with other government agencies on behalf of entrepreneurs. They offer webinars, trainings and a monthly BDS newsletter.

The Business Development Section supports the growth of a thriving and diverse business community in Prince George’s County by providing guidance and assistance to entrepreneurs as they navigate the permitting and licensing process. They will assist you by:

- Coordinating with agency personnel to facilitate completion of paperwork and document review
- Educating business owners about DPIE requirements and processes
- Liaising with entrepreneurs and other government agencies

**Nuisance Abatement Board (NAB)**

- The NAB was established to hear complaints that allege acts that disturb the public peace or endanger the health, life or safety of residents, workers or visitors in the County.
- The seven-member board includes representatives from DPIE, the fire department, the police department and four citizens appointed by the County Executive.
- If the board finds a nuisance exists, it will order the activity to cease and may assess a fine. The initial fine is $500; subsequent fines are $1,000.
- So far this year, 37 cases have been heard by the NAB; additional cases are scheduled to be heard before the end of the year.
- The NAB is helping to restore order to some troubled neighborhoods.
The AHU is comprised of hearing officers who handle complaints about unlawful vehicles, open storage, trash and debris, tall grass and weeds, etc. They issue summonses, notices and default orders.

Complaints are reported to 311 and routed to DPIE, where they are investigated and violation notices and/or citations issued. Respondents may request a hearing within 30 days of the issuance of a citation. The hearings are held within 30 days. Hearing officers render a decision within five days.

Recent legislation extended the AHU’s authority to include adjudicating citations issued for unpermitted construction and short-term rental violations. Final dispositions and orders for abatement will be issued directly by the AHU hearing officers. The process will now bypass District Court and expedite orders for abatement.
DPIE Public Information Office

Serves as the official contact for information related to DPIE programs and services

- Serves as the information liaison between DPIE and Prince George’s County residents, community leaders, homeowner and civic organizations, business partners, media outlets and other entities.

- Facilitates customer service complaint resolution and responds to inquiries under the Maryland Public Information Act (MPIA).

- Publishes periodic bulletins and a monthly e-newsletter called Under Construction, a summary of agency services, code requirements and other helpful information. You may subscribe at Subscribe My PGC or by sending an email to dpiepio@co.pg.md.us.

To file an MPIA request, visit MPIA Processing at DPIE on the DPIE website.

Email dpiepio@co.pg.md.us for more information.
DPIE Publications

The Department of Permitting, Inspections and Enforcement (DPIE)

Information for Citizens and HOA/Civic Groups

DPIE is participating in the County’s priority to reduce litter by decreasing document printing. The following code enforcement and property maintenance documents are available on dpie.mypgc.us. Click the RESOURCES tab, then the PUBLICATIONS tab or Google DPIE Publications. Feel free to share the documents with your networks!

**Flyers**
- Beautify Your Property and Bring It into Compliance!
- Buyer Beware! Unpermitted Construction
- Did You Know That Ugly Sign Litter Is Also Illegal?
- DPIE Alert: Storms — Steps to Help Mitigate Storm Damage to Your Property
- Improperly Installed Fences May Cause Drainage Problems and Flooding!
- Many Home-Based Businesses Are Prohibited in Prince George’s County!
- NO Landscape Litter — Landscape Litter Violates County Code
- Operating a Restaurant and Selling Food at Home Are Illegal!
- Posting Illegal Signs Is Expensive!
- PYP — Permit Your Projects!
- The 10 Most Frequent Code Violations in Prince George’s County
- Who Handles That?

**Booklets**
- Homeowner and Community Code Enforcement
- Multifamily Code Enforcement
- Homeowners Guide to Permits

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QR Code: [Scan for more information](#)
<table>
<thead>
<tr>
<th>Municipality</th>
<th>Building</th>
<th>Mech. &amp; Electrical</th>
<th>Plumbing Permits and Inspections</th>
<th>Grading</th>
<th>Zoning</th>
<th>Sign Permits</th>
<th>U&amp;O</th>
<th>Commercial and Industrial Property Maintenance</th>
<th>Single Family Housing</th>
<th>Single Family Rental</th>
<th>Multifamily Apartments (3 or more units)</th>
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</table>
DPIE Partners with Sister Agencies to Address County Drainage Issues, Flooding

DPIE regularly collaborates with the Department of the Environment (DoE), the Department of Public Works and Transportation (DPW&T) and the Prince George’s Soil Conservation District (PGSCD) on drainage issues. A comprehensive report compiled by a committee of the four agencies, “Drainage and Flooding in Prince George’s County,” was recently submitted to the County Council.

Access the Drainage and Flooding presentation at http://dpie.mypgc.us/.
Important Phone Numbers

Call 311 First!

- Abandoned Vehicles 301-952-1873
- Animal Management 301-780-7200
- Building/Construction Standards 301-883-3820
- Bulky Trash 301-883-4748
- Enforcement Division 301-883-6168
- Licensing 301-883-3840
- Permits Center 301-636-2050
- Refuse, Recycling and Yard Waste 301-952-7625
- Rental Licensing 301-883-3840
Thank you!

Contact DPIE Public Information Officer

AVIS THOMAS-LESTER
athomaslester@co.pg.md.us
301-636-2053
for more information.

Visit the DPIE website at http://dpie.mypgc.us/
COMMUNITY PARTNERS’ MEETING
September 23, 9am
GREETINGS

Andrea L. Crooms
Director
DEPARTMENT OF THE ENVIRONMENT
Save the Date for the 7th annual Green Summit

- DoE is happy to announce that the 7th annual Green Summit will be held virtually, October 4th through October 8th!

- The Summit will host virtual workshops, presentations, videos, and at-home activities for you and your family to learn more about being environmentally friendly.

- Sign up for email alerts or stay tuned for updates by visiting mypgc.us/greensummit.
ANIMAL SERVICES

Rodney Taylor
Associate Director

The adoption of homeless pets into new homes is a top priority for DoE.

If you are thinking about adding a new pet to your family, DoE asks you to adopt before you shop.

Take the pledge to clean up after your pet and scoop that poop.
In an effort to reduce the issue of pet overpopulation, PGCASD has successfully obtained grants from MDA to provide spay and neuter services for cats and dogs at no cost to low-income County residents. We are currently in our fourth year of offering this service.

To date, approximately 1,000 pets have been spayed and neutered through these grants, at no cost to the pet owners. In cases where rabies vaccination is not up to date that service is provided at no additional cost to recipients of the grant.

"Spay Today-Keep the Litters Away!", our current campaign for 2021, will allow us to spay and neuter approximately 250 more animals.

For more information and to find out whether you qualify, please contact Catherine Hernandez at (301) 780-7252.
FOSTER PROGRAM

REASONS TO BECOME A FOSTER PARENT:

• For anyone who may not be able to commit to owning a pet for 10-15 years, fostering allows you to care for an animal on a short-term basis.
• You are helping to save an animal’s life.
• Foster animals provide companionship, a sense of purpose and fulfillment, and fun!
• You are creating space in the shelter to accommodate other homeless animals.
• For more information on our foster program, please contact Marilyn Perez, Foster Coordinator, at (301) 780-7202.
STORMWATER MANAGEMENT

Jeff DeHan
Associate Director

Help DoE reduce water pollution and clean local waterways by “greening” the environment around your home, business and community.

- Install permeable pavement to filter rain water.
- Use a rain barrel to collect rain water.
- Build a Rain Garden.
Clean Water Program
Building a cleaner, healthier, and more beautiful County

Stormwater Management Division Mission Priorities

- Clean Water Act/NPDES MS4 Permit/WIP II
- Watershed Restoration / Urban Retrofit Program
- Rain Check Program
  - Rain Check Rebates, Alternative Compliance, Stormwater Stewardship Grants
- Investigation, Inspection, and Enforcement
- Pollution Prevention Planning Guidance for County Facilities
- Assisting Municipalities with Pollution Prevention and Good Housekeeping

Achieved Thru:

- Capital Improvement Projects
- Clean Water Partnership
- Initiation of new or revised policies
- Promotion of emerging technologies
- Multi-Jurisdictional Involvement Anacostia Restoration
Prince George’s County residents, businesses, and non-profits can apply for **cash rebates** by adopting **stormwater management practices** that improve the quality of the County’s waterways while beautifying our communities.

**RAIN CHECK REBATE PROGRAM**

<table>
<thead>
<tr>
<th>Rain Barrel</th>
<th>Cistern</th>
</tr>
</thead>
<tbody>
<tr>
<td>Urban Tree Canopy</td>
<td>Rain Garden</td>
</tr>
<tr>
<td>Pavement Removal</td>
<td>Permeable Pavement</td>
</tr>
<tr>
<td>Green Roof</td>
<td></td>
</tr>
</tbody>
</table>

**Rebate Amounts**

- **Residential:** $4,000 maximum rebate
- **Commercial properties and multi-family dwellings:** $20,000 maximum rebate

**Rain Check Rebate Link**

[https://www.princegeorgesscountymd.gov/313/Rebates](https://www.princegeorgesscountymd.gov/313/Rebates)
The Prince George’s County Stormwater Stewardship Grant Program funds on-the-ground restoration activities that improve neighborhoods, improve water quality, and engage County residents in the restoration and protection of the local rivers and streams of Prince George’s County.

Who can apply: Non-profit organizations, municipalities, watershed organizations, education institutions, community associations, faith-based organizations, civic groups, and more.

For more information, visit the Chesapeake Bay Trust’s website at www.cbtrust.org/grants/prince-georges-stormwater-stewardship-2.
Volunteer to participate in a Community Clean Up.

Help keep Prince George’s County green, clean and beautiful by reducing litter in County neighborhoods and communities.
Help DoE Clean Up Our County!
PGCLitterTRAK Training October 19, 2021

Register at
https://us06web.zoom.us/meeting/register/tZcofuGhqjosGdct
2xUaA_DDmwXMPWCmSATG

- The Department of the Environment (DoE) designed PGCLitterTRAK to assist County residents, community organizations and businesses in reporting trash and debris collected during individual and group cleanup events.

- Information submitted through PGCLitterTRAK including bags of litter removed, items collected, and litter pick-up locations will assist DoE meet their trash reduction rate of 170,628 pounds per year within the Anacostia River Watershed. Data provided will also help DoE develop real-time maps cataloging litter collected throughout the County.

For Information About Litter Reduction Programs
Contact Tiaa Rutherford at TRutherford@co.pg.md.us
DoE Tree Planting Programs

Why Plant a Tree?
- Cooler Cities
- Cleaner Air
- More Butterflies
- Captured Carbon
- Reduced Runoff

For More Information
Carole Ann Barth
cabarht@co.pg.md.us
240-532-1294
FACT: WE ARE EXPERIENCING CLIMATE CHANGE NOW

WEATHER ALERT! A Flash Flood Watch is in effect from 11 pm this afternoon and evening as strong to severe storms are expected later today. You know we will be all of you stay with #StormTeam4 all afternoon. See you at 4:30.

July 2020 was record hot for N. Hemisphere, 2nd hottest for planet

Arctic sea ice melted to record lows

July 2020 tied the record for highest July on record for the globe, according to NOAA's National Centers for Environmental Information.
Prince George’s County Climate Action Commission

Fact Based & Actionable Climate Action Plan
Prioritizing Strategies Within Our Control

VISIT ClimatePartners.org & Our Virtual Open House at CAP Virtual Open House
FOR MORE INFORMATION: Contact Mary Abe at mabe@co.pg.md.us or Call 240-539-0511
FLOODING

RESIDENTIAL DRAINAGE Relief

Stormwater Runoff
Wet Yard
Basement Flooding
Sinkhole
Private Drain Issue
Erosion

RIVERINE FLOODING (Know Your Risk & Protect Your Property)

THE RISK IS REAL
Everyone lives in a flood zone. In high risk areas, you have a 1-in-4 chance of experiencing a flood over the life of a 15-year mortgage. But the truth is that you can live miles away from water and still be at risk of flooding. In fact, nearly 25 percent of flood insurance claims come from residences located far from the flood zone. That's because it doesn't take a major body of water, or even a major storm, to cause a flood. Anything from new development to changing landscapes can cause flooding.

Flooding is the most common natural disaster in the United States, yet most homeowners insurance does not cover flood damage.

WHY YOU NEED FLOOD INSURANCE

FloodSmart.gov
1-800-427-9311

FEMA
RESOURCES RECOVERY

Marilyn Naumann
Associate Director

Use brown paper bags for your yard trimmings and avoid putting plastic bags in your recycling toter.

Your yard trimmings and food scraps are providing FREE mulch for County residents, and LeafGro and LeafGro Gold compost.
TRASH AND RECYCLING COLLECTION SERVICE CHANGES FOR SOME SOUTH COUNTY RESIDENTS

Some addresses affected by this change are located in:
- Suitland (Tuesday to Thursday)
- Clinton (1) (Wednesday to Friday)
- Clinton (2) (Wednesday to Thursday)
- Upper Marlboro/Cheltenham (Thursday to Wednesday)
- Brandywine (Thursday to Tuesday)

- Effective the week of September 27, 2021, some residents receiving County-contracted trash and recycling collection services at addresses located in South County will have a NEW collection service date.
- Residents affected by this change will receive a letter in the mail detailing the change in their collection day.
- If you DO NOT receive a letter, your scheduled trash collection day has not changed.
- Residents are reminded to place their collection carts curbside by 6 a.m. on collection day.
- For more information on the NEW collection changes and to see a map of the areas affected, visit bit.ly/haulerchangepgc.
RECYCLING CONTAMINATION

- Contamination is COSTLY – in down time and money.
- Processing stops, laborers are idle; equipment repairs are expensive.
- Causes a back log of recyclables on the tipping floor.
- Reduces productivity and revenue.
- Contaminants in the bales diminishes the value of recyclable materials and causes materials to be rejected by end markets.

**Remember, when in doubt leave it out!**

**TOP 5 RECYCLING MISTAKES**

- PLASTIC BAGS
- CHIP or SNACK BAGS
- CANDY WRAPPERS
- GARDEN HOSES
- ROPES
- CORDS
- BATTERIES
- ELECTRONICS
- HOUSEHOLD HAZARDOUS MATERIALS
- BALLOON HELIUM TANKS
- SMALL PROPANE TANKS
- CLOTHING
- WIRE & PLASTIC CLOTHES HANGERS
- DIAPERS
- TISSUES
- HYGIENE PRODUCTS
- PERSONAL PROTECTIVE EQUIPMENT (PPE)

YARD TRIM COLLECTION

Weekly curbside collection of yard trim/waste is collected year-round on MONDAY ONLY!

- Yard trim/waste includes grass clippings, leaves, small branches, brush and Christmas trees.
- Yard trim/waste may be placed in heavy-duty paper bags or heavy-duty trash cans with handles and a secure lid. Cans must be clearly labeled "Yard Waste" or "Yard Trim" to ensure collection. Cardboard boxes are not acceptable containers.
- Limbs collected curbside must not exceed 4 feet in length and 3 inches in diameter and must be securely tied in bundles. Bundles of limbs, bags and/or cans of dry grass and leaves must weigh less than 60 pounds. Wet grass and leaves must weigh less than 25 pounds.
- Bamboo is not accepted as yard waste/trim. Bamboo should be tied in bundles no longer than 4 feet and placed with household trash for collection.

For more information, visit bit.ly/PGCyardtrimcollection
Bulky Trash Collection is provided by appointment only.

Appointments may be scheduled by visiting bulkytrash.princegeorgescountymd.gov or by contacting PGC 311.

• Once you have been given an appointment date, there can be no changes/additions to the pickup.
• Place items at the curb by 6:00 a.m. on the scheduled collection day. Do not put bulky items out prior to the night before the appointment date.
• Please ensure there is nothing blocking access to the items scheduled for pickup. Blocked items will not be picked up.
• Mattresses and box springs are required to be completely covered or encased in a protective plastic covering. Mattresses and box springs delivered to the landfill by residents are not required to be covered in protective encasement.

To view a list of acceptable and non-acceptable items, visit bit.ly/PGCbulkyacceptable
HOUSEHOLD HAZARDOUS WASTE & ELECTRONICS RECYCLING

HOURS OF OPERATION
• Thursday, Friday, & Saturday
• 8 a.m. – 3:30 p.m.

LOCATION
Brown Station Road Sanitary Landfill
11611 White House Road
Upper Marlboro MD 20774
Use the White House Road entrance.

• Materials must be dropped off at facility
• Residential materials only.

**Incorrect disposal of batteries or propane tanks can cause fires or explosions!**

ACCEPTABLE ITEMS:

<table>
<thead>
<tr>
<th>Acid Car Batteries</th>
<th>Fluorescent Light Bulbs</th>
<th>Oil-Based Paints</th>
</tr>
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<tbody>
<tr>
<td>Automotive Fluids and Fuels</td>
<td>Gas Grill Propane Tanks</td>
<td>Photographic Chemicals</td>
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<tr>
<td>Cleaning Agents</td>
<td>Helium Balloon Tanks</td>
<td>Poisons</td>
</tr>
<tr>
<td>Cooking Oil</td>
<td>Household Batteries</td>
<td>Smoke Detectors</td>
</tr>
<tr>
<td>Driveway Sealers</td>
<td>Insecticides, Herbicides, and Fertilizers</td>
<td>Solvents, Varnishes, and Stains</td>
</tr>
<tr>
<td>Fire Extinguishers</td>
<td>Mercury and Other Hazardous Materials</td>
<td>Swimming Pool Chemicals</td>
</tr>
</tbody>
</table>

For more information, visit bit.ly/hwaste
The Prince George's County Materials Recycling Facility (MRF), receives and processes single-stream recyclables. The **MRF has recently completed substantial upgrades to its sorting system.** This includes the installation of 3 new TITECH (TOMRA) Optical Sorting Units, an additional Elliptical Separator, a new plastics sorting line with (4) new 75-cubic yard storage bunkers for PET, HDPE-Natural and Color and Poly Propylene (PP), a new permanent magnet, new Eddy Current and a new Control Panel (MCC).

**These enhancements will allow the sorting equipment to separate the plastics into more valuable commodities.**

**Please recycle plastics with Resin Identification Numbers 1, 2, 3, 5, and 7 (on the bottom).**
environment.mypgc.us

Office of Communications and Public Engagement
Linda Lowe, PIO
lmlowe@co.pg.md.us
301-836-2115
WELCOME TO FALL

The Prince George's County
Department of Public Works and Transportation
We are bringing key stakeholders together to declare that tragic roadway crashes are preventable with the right strategies and commitment.

Vision Zero launched in July 2019 with the goal of zero deaths by 2040.

DPW&T is the lead agency for implementing our Action Plan (38 actions).
IF YOU KNOW BETTER
IT'S NOT AN ACCIDENT

IT'S A CRASH

CRASHES ARE PREDICTABLE
AND THUS PREVENTABLE.

SCHOOL IN SESSION

PLEASE
SLOW DOWN
WE ALL LIVE HERE

SLOW DOWN, DON'T SPEED:
Speed can mean the difference between life and death.

ELIMINATE DISTRACTIONS:
Hands on the wheel and eyes on the road at all times.

PAUSE BEFORE A TURN:
Turn slowly and look out for people walking or bicycling.

BE PATIENT, GIVE SPACE:
Wait until it is safe to pass vulnerable road users, such as a person on a bike or a person getting off a bus. Also give them room: three feet is the minimum required space when passing (six feet for larger vehicles). If possible, change lanes completely.

To learn more, visit VisionZeroPrinceGeorges.com.
TRAFFIC SAFETY AWARENESS

Activities

TRAFFIC SAFETY WORD SEARCH

Look for the words listed below.

S T R G S I G N A L
t i c r e r r z p f g
d j r a e r r s p
e s a v o f d e i e s
0 p f s f t e a t
z d l m j t s i g t r
d e a i h g e w c b e
y w n v e v v a e e
r a i l r o a d g l t
s l s p s n a t u k
h k w h e l m e t o h

TRAFFIC SAFETY CROSSWORD

Use the clues below to complete the puzzle.

Across
1. A stop sign should always be on the...
2. A crosswalk is open when...
3. A helmet is worn on the...
4. A street sign tells...
5. A flasher is on a...

Down
1. A railroad crossing is on the...
2. A helmet is worn on the...
3. A bicycle is on the...
4. A fire hydrant is on the...

Clues:
1. A stop sign should always be on the...
2. A crosswalk is open when...
3. A helmet is worn on the...
4. A street sign tells...
5. A flasher is on a...

1. A railroad crossing is on the...
2. A helmet is worn on the...
3. A bicycle is on the...
4. A fire hydrant is on the...
GET INVOLVED

- Conduct a Walk Audit
- Request a presentation
- Promote the Safety Pledge
- Host a bike rodeo or pop-up traffic playground for the littlest Prince Georgians

www.VisionZeroPrinceGeorges.com
BICYCLE RODEO AND TRAFFIC GARDEN

https://www.youtube.com/watch?v=5CBvUkknelc
BICYCLE RODEO AND TRAFFIC GARDEN

https://www.youtube.com/watch?v=EJ0vnXNFIZc
ANDREA LASKER
County Coordinator

Mobile 240-676-5640
Main 301-883-5600
alasker@co.pg.md.us
www.VisionZeroPrinceGeorges.com

Office of the Director
Department of Public Works and Transportation
9400 Peppercorn Place, Largo MD 20774
INTRODUCING
THE OFFICE OF STORM DRAIN MAINTENANCE

ASSOCIATE DIRECTOR
CHARLIE GRIFFITH
OFFICE OF STORM DRAIN MAINTENANCE
WHAT WE DO

• Stormwater Management Facilities
• Channels
• Storm Conveyance Systems
• Levees
• Pumping Stations
• Customer Service Requests (311)
Office of Storm Drain Maintenance Webpage

Municipalities Resources

Floods issues affect everyone, which is why the Department of Public Works and Transportation (DPW&T) partners with municipalities in Prince George's County to provide flood protection to residents. Please report flooding or drainage issues via PGC311.

Municipality Drainage Maps

These municipalities' maps show the locations of storm drains, basements, best management practices (BMPs), inlets, and outfalls, as well as water bodies, bridges, buildings, and property lines for each municipality.

Note: These maps are approximations. Please contact O3OM staff for detailed information on a specific storm drain system.

Click the name of the municipality to view its Drainage Map.
Ponds (SWM Facilities)- OSDM provides functional and corrective maintenance on all county maintained stormwater management facilities

- Approximately 800 facilities currently in the inventory - increases with each new facility accepted by DPIE
- Triennial Inspections required on all facilities
- Corrective maintenance as required (via inspections or CSR)
- Mowing and vegetation removal is scheduled twice a year
Storm Conveyance Systems - includes storm drain pipes, structures, and drainage swales/ditches

- Storm Drain Inventory is up to 95,000 structures
- CSR complaints drive the maintenance of the storm drain systems
- OSDM averages over 200 storm drain inspections per month
- OSDM provides pressure washing and vacuuming servicing of inlets and pipe systems
- Performs Pipe and inlet repairs
- Performs maintenance of ditches and swales to include removal of sediment, debris, vegetation, and regrading
Levee systems on the Anacostia River

Locations
- Allison Rd
- Brentwood
- Bladensburg
- Edmonston
- Colmar Manor

Inspects, operates, and maintains Pumping Stations
Manages Army Corps of Engineers’ inspections

Urgent Need – Call Dispatch 301-324-2710
Report Drainage Issues to 311 on the Go
Contact
For additional questions or concerns, please see the contact information below.

Charlie Griffith - Associate Director for the Office of Storm Drain Maintenance, cgriffith@co.pg.md.us

311 Service Request Questions
• Mike Snyder, masnyder@co.pg.md.us

General Maintenance
• Ramon Halsey, rhalsey@co.pg.md.us

Stormwater Facilities
• Scott McPhaull, smcphaul@co.pg.md.us

Levees & Pump Stations
• Dave Howard, dhoward@co.pg.md.us

Jetvac and Video Inspection
• Kevin Brown, kbbrown@co.pg.md.us
OFFICE OF HIGHWAY MAINTENANCE
GROWING GREEN WITH PRIDE 2021

GROWING GREEN
Prince George's County MARYLAND
WITH PRIDE

Litter TRAK
GROWING GREEN
Prince George's County, Maryland
WITH PRIDE

Help beautify our county by joining neighbors in your community for a day of planting, cleaning, weed removal and mulching.

SATURDAY
OCTOBER 30
8AM-12PM


Contact Tonya Hairston at tyyhairston@co.pg.md.us or 301-499-8641 for more information.

Students may earn service learning hours!

PGCIltterTRAK Training Workshop
Tuesday, October 19, 2021, 6 PM to 7 PM
Register at https://us06web.zoom.us/meeting/register/tJEzdGugowzv-v5vtkX6oA_U3OmwxzPw5Gn

The Department of the Environment (DoE) designed PGCLitterTRAK to assist County residents, community organizations and businesses in reporting trash and debris collected during individual and group cleanup events.

Information submitted through PGCLitterTRAK including bags of litter removed, items collected and litter pick-up locations will assist DoE meet their trash reduction rate of 170,628 pounds per year within the Anacostia River Watershed.

Data provided will also help DoE develop real-time maps cataloging litter collected throughout the County.

GROWING GREEN
Prince George's County, Maryland
WITH PRIDE

IMPORTANT DATES AND INFORMATION FOR GROWING GREEN WITH PRIDE DAY FALL 2021

Plant Material Pickup Dates and Location
For HOA, Civic Associations, Churches, Private and Charter Schools Only

Monday-Friday, October 25-29, 2021 8 a.m. to 3 p.m.
Wednesday, October 27, 2021 5 p.m. to 8 p.m.
Saturday, October 30, 2021 8 a.m. to noon
*Not open on weekends & holidays

Litter Supply Pickup Dates and Location
Wednesday, October 27 from 5 p.m. to 8 p.m.
Thursday-Friday, October 28-29 from 8 a.m. to 4 p.m.
Saturday, October 30 from 8 a.m. to noon

Department of Public Works and Transportation
MOC Building, 8400 D'Arcy Road, Forestville, MD 20747

Application Deadline
Friday, October 15, 2021

Plant materials for HOA, Civic Associations, Churches, Private and Charter Schools are available for pick up at: DPMAT Maintenance Facility, 8400 D’Arcy Road, Forestville, MD 20747

Plant materials for Prince George’s County Public Schools will be delivered by the school’s maintenance operations.

Plant materials for municipalities are available for pick up at: MAPPCC - Rapid Fan Maintenance Facility.
Coming Soon!

[Image: PGC 311]
A Better Experience for You!

• Easy. Convenient. Accessible 24/7
• Relevant and Timely Information
• Real Time Updates from the Field
• Detailed Communication
• Smart and Adaptive Service Process
County Services at Your Fingertips!

1. Submit a request for service.

2. Service Request submitted Countywide.

3. **Register for an account** and easily track all Service Request submitted by you.

4. Read relevant information before submitting a Service Request.
What can **YOU** do to help?

- Add a photo from your phone or tablet right into your service request.
- “Drop a Pin” to Provide accurate location.
- Use and Understand Knowledge Articles about services PGC offers!
- Register for an account with PGC311.
- Follow informational text and alerts within Service Request.
Surveys

We Want to Hear From YOU!

The PGC311 mobile app and web portal are all about making County residents’ lives easier. We want your feedback so that we can continue to improve this important service!

• You will receive a survey when you submit a Service Request.

• You will receive a survey upon completion of your request.
Let’s DEMO

Customer App
• Customers submit SRs
• Download from App Store
  (iPhone or Android)
QUESTIONS?