

## **COVID-19 Operating Protocols**

DPW&T is committed to supporting the County in its efforts to reduce risk and uphold safety while operating and providing services to County residents and local businesses. As such, our Department has adopted and will continue to maintain COVID-19 protocols as advised by the County's Department of Health and the Centers for Disease Control and Prevention (CDC).

### **Our Operating Status**

Effective August 30, 2021, our department will continue to provide services throughout the County relative to transportation, roadway maintenance and traffic systems management, storm drain management, engineering and project management and administrative services.

All onsite visitor services are being provided by appointment only and/or thru virtual engagement. Those in need of services should continue to visit our website and utilize the associated links for additional assistance.

### **Contact Information**

Department of Public Works & Transportation 9400 Peppercorn Place, Suite 300 Largo, MD 20774 301-883-5600

https://www.princegeorgescountymd.gov/1 002/Public-Works-Transportation

### TRANSIT ORIENTED SERVICES

- At DPW&T, the Office of Transportation continues to respond to requests for Call-A-Bus services and Call-A-Cab vouchers. Any eligible County resident can call 301-499-8603 to schedule a trip through the County's Call-A-Bus program, Monday through Friday between 8:30am to 4:00pm. More information can be found at: <a href="https://www.princegeorgescountymd.gov/1138/Call-a-Bus">https://www.princegeorgescountymd.gov/1138/Call-a-Bus</a>
- Eligible residents who want to participate in the Call-A-Cab program can request an application be mailed to their residence by calling 301-883-5656 or they can download an application from the DPW&T website
   (https://www.princegeorgescountymd.gov/1102/Call-a-Cab)
   and mail in the application along with supporting documents and payment.
- The Taxi division has temporarily suspended in-person transactions associated with processing new and renewal applications for licenses and medallions. Expired licenses and medallions will continue to be valid through extended terms, as outlined in official correspondence.
- PGC Link and "TheBus" customer service agents are available to respond to inquiries about service at 301-324-2877 from Monday through Saturday from 6:00 am to 6:00 pm.

#### STORM DRAIN & ROADWAY MAINTENANCE

- Residents and businesses seeking to alert the department to a roadway maintenance need should continue to contact the County's 311 service.
- For Roadway Emergencies, please contact our Dispatch Unit at 301-324-2710 for assistance. Dispatch is available 24 hours a day/ 7 days a week.

### **EMPLOYMENT RESOURCES**

- DPW&T has a wide variety of entry to senior level positions available, to include seasonal positions that support our Snow and Ice Control program. For more information, please visit us at <a href="https://www.princegeorgescountymd.gov/3077/Employment-with-DPWT">https://www.princegeorgescountymd.gov/3077/Employment-with-DPWT</a>.
- For information on additional opportunities available throughout the County, please visit the County's careers page at <a href="https://www.governmentjobs.com/careers/pgc">https://www.governmentjobs.com/careers/pgc</a>.

# **CONTRACTOR/BUSINESS RESOURCES**

 Vendors seeking information relative to business and contractual opportunities with our Department and in the County may visit the County's Business Resources page at https://www.princegeorgescountymd.gov/35/Business.