Overview

- I-Net Services
  - Internet Service Provider
  - Pictometry
  - Secure VPN Access
  - Video Wall
  - Secure Data Back up/Cloud storage
  - Network Monitoring & Service Desk Support
Internet Access

- Provides internet access to participating I-Net customers
- Offers redundant internet bandwidth
- Offers access to statewide resources
- Eliminates additional cost and fees for I-Net participating customers
Pictometry

- Provides aerial photographs of Prince George’s County
- New and updated images available each year
- Web-based application
Secure VPN

- Provides mobile connections to reach multiple resources
- Works with any cellular network air card by creating virtual private network (VPN) connection
- I-Net technical team assists with installing the client
Video Wall

- Provides access to County, state and regional traffic camera video feeds
- Available to access anywhere including mobile laptops
- Provides access to temperature information from pavement probes
Secure Data Back up

- Provides secure data back up and cloud storage
- Storage space divided between the municipalities per their data needs
- Allows municipalities to restore a lost/damaged file or document
- Currently service limited to participating I-Net municipalities
Network Monitoring & Service Desk Support

- 24x7 I-Net traffic monitoring using network management tools
- Staffed network operations center
- Network threat detection and mitigation
- 24x7 I-Net incident management
- 24x7 service desk access
- Staff available for remote or on-site support for I-Net Services

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Contact Information

- For more information on I-Net services or to report a problem with any of the I-Net services, please contact the Prince George’s County Service Desk

- Prince George's County Service Desk
  Phone: 301-883-5322
  Email: Servicedesk@co.pg.md.us