

FY 2019 INVESTIGATIONS

Case #	Source	Case Type	Nature of Allegation	Case Outcome	Case Disposition
19-0003	Citizen	Government Activity	Sheriff and DOE Animal Cruelty employees declined to take case of horse cruelty	Complainant Referred to DOE - Animal Cruelty Division	Outside the Scope of OEA
19-0006	Employee	Employee Relations	County employee meeting qualifications for an advertised position not provided an opportunity to interview	Reviewed by OEA	Request Rescinded-complainant interviewed for position
19-0008	Citizen	Fraud	Citizen receiving fraudulent mailings claiming to represent Revenue Authority	Complainant Referred to RA	Outside the Scope of OEA
19-0009	Employee	Illegal Act	Cable Commission member engaged in discriminatory actions in DC	Complainant Referred to DC - Office of Human Relations	Outside the Scope of OEA
19-0011	Citizen	Fraud	Family member of deceased Section 8 voucher recipient attempting to use voucher fraudulently	Referred to HA	Outside the Scope of OEA
19-0012	Employee	Use of Resources	DPIE employee conducting personal business on County time	Processed-Complaint previously investigated	Unsubstantiated
19-0013	Citizen	Fraud	Unknown caller representing the IRS claims money must be sent to avoid arrest	Complainant Referred to PGPD - Financial Crimes	Outside the Scope of OEA
19-0014	Citizen	Fraud	Attorney provided inadequate representation and engaged in illegal business practices	Complainant Referred to Maryland Attorney Grievance Commission	Outside the Scope of OEA
19-0016	Employee	Confidential Info	OCS employee shared confidential information with other employees	Investigated by OEA and OOL – Referred to BOE	Unsubstantiated
19-0017	Former Employee	Employee Relations	Discriminatory termination from County employment	Complainant Referred to HRC	Outside the Scope of OEA
19-0018	Anonymous	Government Activity	Prescriptions sent to pharmacies by a non-medical Health Dept. staff member	Referred to HD	Agency Advised - Unsubstantiated
19-0021	Citizen	Confidential Info	DSS employee accessed and disclosed confidential information during a verbal altercation	Referred to DSS	Outside the Scope of OEA - DSS employees subject to State Ethics Laws

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19-0022	Citizen	Illegal Act	PGCC student alleges discrimination after video recording instructor	Complainant Referred to PGCC - Student Affairs; MD - Higher Education Commission	Outside the Scope of OEA
19-0026	Citizen	Fraud	Citizen billed for the use of two tow trucks, but video shows only one tow truck was used	Complainant Referred to DOE - Code Enforcement, Vehicle Audit	Outside the Scope of OEA
19-0028	Citizen	Government Activity	DHCD received and deposited a check from a title settlement company but never released the land record/title	Referred to DHCD	Outside the Scope of OEA
19-0030	Citizen	Illegal Act	Citizen did not receive payment for all hours worked for private company	Complainant Referred to Outside Agency (MD - OAG - Consumer Complaints; MD - Small Claims Court)	Outside the Scope of OEA
19-0032	Employee	Use of Resources/ Secondary Employment	OCR employee committing theft of time and engaging in unapproved secondary employment	Investigated by OEA – Referred to BOE	Partially-Substantiated – Recommendations Provided
19-0033	Employee	Prestige of Office / Nepotism	County official abusing position to assist family/friends with obtaining County employment	Investigated by OEA – Referred to BOE	Unsubstantiated – Recommendations Provided
19-0036	Citizen	Illegal Act	Apartment complex neglects and/or refuses to repair dangerous property defects	Referred to Apartment Management	Outside the Scope of OEA
19-0037	Employee	Prestige of Office	Former and current employees have assisted in obtaining temporary County employment for family and friends	Investigated by OEA – Referred to BOE	Unsubstantiated – Recommendations Provided
19-0038	Employee	Prestige of Office	Former and current employees have assisted in obtaining temporary County employment for family and friends	Investigated by OEA – Referred to BOE	Unsubstantiated – Recommendations Provided
19-0039	Citizen	Government Activity	PGPD officer on videotape using racist rhetoric	Referred to CCOP	Outside the Scope of OEA

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19-0040	Citizen	Fraud	Citizen stealing money through a mobile cash account	Complainant Referred to PGPD - Financial Crimes Unit	Outside the Scope of OEA
19-0041	Employee	Employee Relations	DHCD manager creating hostile work environment and engaging in unfair hiring practices	Referred to OHRM	Outside the Scope of OEA
19-0042	Citizen	Government Activity	Citizen received a change of address letter but never requested the action	Investigated by OEA; Complainant Referred to Board of Elections	Outside the Scope of OEA
19-0044	Employee	Government Activity	PGCC official using appropriated funds for personal use and threatened retaliation	Referred to MHEC	Outside the Scope of OEA
19-0047	Anonymous	Employee Relations	Former PGPD officer working despite receiving disability retirement income from the County	Referred to Office of Finance	Outside the Scope of OEA
19-0048	Citizen	Fraud	Fraudulent use of an agency's address to advertise puppies for sale	Complainant Referred to PGPD; DOC	Outside the Scope of OEA
19-0054	Citizen	Government Activity	Non-custodial parent withholding Medicaid information preventing immunization of children	Referred to DSS	Outside the Scope of OEA
19-0056	Citizen	Fraud	Citizen fraudulently accessed a trust fund account and stealing money	Complainant Referred to PGPD - Financial Crimes Unit	Outside the Scope of OEA
19-0060	Citizen	Fraud	DFS Employees working with the Guardianship Program defrauding citizens and receiving kickbacks from nursing homes	Reviewed by OEA	No Response Required - Insufficient Information
19-0062	Citizen	Illegal Act	Fraudulent activities by apartment complex staff, County police, and Seat Pleasant police	Investigated by OEA; Referred to Non-County Gov (Property Manager)	Outside the Scope of OEA
19-0063e	Citizen	Use of Resources	Council employee acting on behalf of a Councilmember used County email to distribute political filers	Investigated by OEA - Referred to BOE	Substantiated – Recommendations Provided

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19-0065	Citizen	Illegal Act	Unsafe and unsanitary living conditions in apartment	Complainant Referred to OCR; MD - OAG	Outside the Scope of OEA
19-0068	Citizen	Government Activity	Candidate for elected office sending campaign workers to campaign at PGCPs facilities and meetings	Referred to PGCPs - Legal Office	Outside the Scope of OEA
19-0069	Former Employee	Employee Relations	Requests information regarding home visits from a DSS HR employee	Complainant Referred to MD - State Ethics Commission	Outside the Scope of OEA – DSS is subject to the State Ethics Laws
19-0070	Employee	Solicitation / Use of Resources	DPIE employee selling T-shirts to County employees during County work hours	Investigated by OEA; Referred to BOE	Agency Advised - Substantiated
19-0071	Citizen	Waste	Chapter 7 bankruptcy case not handled properly due to judge's error	Complainant Referred to US - Bankruptcy Court, District Court of MD - Bankruptcy Division, Manager	Outside the Scope of OEA
19-0072	Anonymous	Waste	Excessive overhead cost for contracts submitted for approval	Investigated by OEA – Referred to BOE	Substantiated – Recommendations Provided
19-0073	Employee	Employee Relations	Fraudulent hiring practices in the Health Dept	Referred to OHRM	Outside the Scope of OEA
19-0074	Citizen	Illegal Act	MGM did not provide employee accommodations for health condition	Complainant Referred to HRC	Outside the Scope of OEA
19-0075	Citizen	Illegal Act	Citizen scammed by individual overseas	Complainant Referred to US - FTC	Outside the Scope of OEA
19-0076	Citizen	Illegal Act	Possible improprieties within an HOA board regarding the awarding of a contract	Complainant Referred to OCR	Outside the Scope of OEA
19-0077	Citizen	Fraud	Citizen receiving housing vouchers despite steady income	Referred to DHCD	Outside the Scope of OEA
19-0078	Citizen	Fraud	Citizen receiving Medicaid benefits and food vouchers from two states	Referred to DSS	Outside the Scope of OEA
19-0083	Anonymous	Procurement; Disclosure of Confidential Info	OCS employee provided a County contractor with information to assist in bidding for contract	Reviewed by OEA – Referred to BOE	Unsubstantiated
19-0084	Anonymous	Use of Resources; Secondary Employment	OCS employee abuse of County time and resources as well as working for	Investigated by OEA – Referred to BOE	Partially Substantiated – Recommendations Provided

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			undisclosed secondary employer		
19-0085	Citizen	Government Activity	PGCPS contacting citizen regarding substitute teaching despite requests to stop	Referred to PGCPS - Human Resources Office	Outside the Scope of OEA
19-0087	Citizen	Government Activity	Inadequate inspection or enforcement of land grading and stormwater resources	Referred to DPIE	Outside the Scope of OEA
19-0092	Citizen	Fraud	Victim of a money laundering scam	Complainant Referred to FTC	Outside the Scope of OEA
19-0095	Citizen	Government Activity	PGPD officer accessed complainant's personal information without a business purpose	Complainant Referred to CCOP	Outside the Scope of OEA
19-0098	Citizen	Government Activity	PGPD major misused County resources and violated a citizen's rights	Complainant referred to CCOP	Outside the Scope of OEA
19-0099	Citizen	Illegal Act	Illegal activities undertaken at a public housing unit	Reviewed by OEA	No Response Required – Insufficient Information
19-0101	Citizen	Fraud	Alleged mortgage fraud	Complainant Referred to MD - OAG	Outside the Scope of OEA
19-0103	Anonymous	Use of Resources	OCR employee abusing time and attendance as well as using County issued cell phone for personal use	Investigated by OEA – Referred to BOE	Unsubstantiated
19-0105	Anonymous	Employee Relations	OCS employees conspired to hire a family member	Investigated by OEA – Referred to BOE	Unsubstantiated
19-0106	Citizen	Abuse	Seeking restitution for unfair termination from a private bus company	Complainant Referred to HRC	Outside the Scope of OEA
19-0108	Citizen	Illegal Act	Illegal activities taking place at or around a vacant residence	Reviewed by OEA	No Response Required - Insufficient Information
19-0112	Employee	Conflict of Interest	Fire/EMS and OCS are hiring unqualified friends and family	Investigated by OEA – Referred to BOE	Unsubstantiated
19-0113	Employee	Prestige of Office	OIT employee attempting to place family and friends for temporary positions	Investigated by OEA and OOL – Referred to BOE	Unsubstantiated – Recommendations Provided
19-0125	Citizen	Fraud	County has not acted on an agreement to end encroachment on property	Reviewed by OEA - Referred to OCS	Outside the Scope of OEA

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19-0126	Citizen	Fraud	Fraudulent loan opened in citizens name	Complainant referred to FTC	Outside the Scope of OEA
19-0127	Employee	Gifts/Solicitation	Acceptance of lunch from a County vendor	Reviewed by OEA – Referred to BOE	Substantiated – Recommendations Provided
19-0128	Citizen	Illegal Act	Citizen alleges alcohol being served illegally and other food violations	Complainant referred to MD Food Protection Program	Outside the Scope of OEA
19-0134	Anonymous	Confidential Information	OEA employee concealed reports or complaints	Referred to OOL due to conflict of interest – Referred to BOE	Unsubstantiated
19-0135	Employee	Employee Relations	OIT employee did not receive a resolution on employee relations matter	Reviewed by OEA	No Response Required - Insufficient Information
19-0143	Employee	Employee Relations	DOE employee experienced hostile work environment	Referred to OHRM	Outside the Scope of OEA
19-0145	Citizen	Fraud	Fraudulent accounts opened in citizen's name	Complainant Referred to FTC; Maryland Attorney General; and local police-Financial Crimes Unit.	Outside the Scope of OEA
19-0147	Citizen	Use of Resources	DPIE employee witnessed sleeping in marked County vehicle	Investigated by OEA – Referred to BOE	Unsubstantiated – Recommendations Provided
19-0154	Citizen	Fraud	Citizen receiving DSS assistance has not reported all income	Referred to DSS	Outside the Scope of OEA
19-0156	Employee	Confidential Info	OCS employee provided confidential information to a prospective candidate for employment	Investigated by OEA – Referred to BOE	Unsubstantiated – Recommendations Provided
19-0157	Employee	Prestige of Office	DPIE Employee reviewing plans that employee and business partner prepared	Investigated by OEA – Referred to BOE	Substantiated – Recommendations Provided
19-0161	Employee	Gifts/Solicitation/Fundraising	Fire/EMS employee soliciting funds via Go Fund Me	Referred to Fire/EMS - Referred to BOE	Agency Advised - Substantiated
19-0164	Employee	Government Activity	Pertaining to method used by HD to hire candidates	Complainant referred to OHRM	Outside the Scope of OEA
19-0165	Citizen	Fraud	Organization providing false financial reports	Complainant referred to PGC District Court	Outside the Scope of OEA
19-0178	Citizen	Fraud	Citizen fraudulently receiving DSS benefits	Complainant referred to Maryland and	Outside the Scope of OEA

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			from Maryland and North Carolina	North Carolina Office of the Inspector General	
19-0179	Citizen	Government Activity	PGCPS students stranded without a bus driver	Referred to PGCPS CEO	Outside the Scope of OEA
19-0180	Employee	Conflict of Interest	DPIE family members are being hired within the agency	Investigated by OEA – Referred to BOE	Unsubstantiated – Recommendations Provided
19-0181	Citizen	Fraud	Architect paid to develop drawings and service never provided	Complainant referred to Maryland Attorney General, Civil Court and DLLR	Outside the Scope of OEA
19-0183	Citizen	Illegal Act	Harassment and assault by PGPD	Complainant referred to IG-PGPD	Outside the Scope of OEA
19-0192	Citizen	Illegal Act	Vandalism and theft at Suitland residence	Complainant referred to PGPD	Outside the Scope of OEA
19-0194	Employee	Fraud	Fire/EMS employee provided fraudulent K-9 statistics	Referred to Fire/EMS	Outside the Scope of OEA
19-0198	Citizen	Illegal Act	Staff not being paid for employment at County restaurant	Complainant referred to Maryland Attorney General – Consumer Complaints	Outside the Scope of OEA
19-0199	Citizen	Illegal Act	Illegal nightclub at Montgomery County residence	Complainant referred to Montgomery County Police; Montgomery County Permitting Office	Outside the Scope of OEA
19-0205	Citizen	Illegal Act	Employees not being paid for services from a Hyattsville Doctor	Complainant referred Maryland Attorney General and DLLR	Outside the Scope of OEA
19-0206	Citizen	Government Activity	Mt. Rainier Council members and City Manager disseminated complaints on the City's website and social media	Complainant referred to Mt. Rainer's Office of the Mayor	Outside the Scope of OEA
19-0207	Employee	Employee Relations	DSS contractor seeking payment for workday for closure due to inclement weather by County	Contractor referred to OHRM	Outside the Scope of OEA
19-0208	Employee	Employee Relations	OIT employees' wrongful discipline by agency	Employee referred to OHRM	Outside the Scope of OEA
19-0210	Citizen	Abuse	Retaliation and corruption by the City	Referred to State Ethics Commission	Outside the Scope of OEA

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			of Glenarden and State's Attorney Office for signing a petition		
19-0212	Employee	Employee Relations	OIT employee reports concerns regarding discipline by manager	Referred to OHRM	Outside the Scope of OEA
19-0214	Employee	Prestige of Office	DPIE manager misusing position in hiring contractors	Investigated by OEA – Referred to BOE	Unsubstantiated
19-0217	Citizen	Fraud	Child taken from parent amid false allegations	Referred to DHS-IG	Outside the Scope of OEA
19-0218	Citizen	Use of Resources/ Secondary Employment	Revenue Authority employee using County Vehicle for unauthorized secondary employment	Investigated by OEA – Referred to BOE	Unsubstantiated – Recommendations Provided
19-0219	Citizen	Fraud	Citizen received collection bill for an unauthorized Verizon account	Complainant referred to PGPD and Verizon	Outside the Scope of OEA
19-0220	Citizen	Fraud	Theft of bank card or funds	Complainant referred to PGPD - Financial Crimes Unit	Outside the Scope of OEA
19-0222	Citizen	Fraud	Fraudulent use of personally identifiable information to cosign Sallie Mae loans	Complainant referred to Sallie Mae	Outside the Scope of OEA
19-0223	Citizen	Use of Resources	Health Department mismanagement and allowing use of County equipment by a non-profit	Referred to HD	Outside the Scope of OEA
19-0229	Citizen	Illegal Act	Tenants used fraudulent notarized documents and intimidation to avoid security deposit payment	Complainant referred to PGPD and District Court	Outside the Scope of OEA
19-0235	Citizen	Illegal Act	Termination from non-County position after filing an EEOC complaint	Complainant referred to EEOC	Outside the Scope of OEA
19-0236	Citizen	Prestige of Office	DPIE hired unqualified engineers as temporary employees who were later hired permanently	Investigated by OEA – Referred to BOE	Unsubstantiated – Recommendations Provided
19-0239	Employee	Prestige of Office	DPWT employee provided contract information to potential contractor	Investigated by OEA – Referred to BOE	Unsubstantiated – Recommendations Provided

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19-0240	Employee	Operations Review	OCS budget reduced without explanation	Investigated by OEA	Unsubstantiated
19-0241	Employee	Employee Relations	Fire/EMS employee attended training required for promotion during work hours	Referred to Fire/EMS	Outside the Scope of OEA
19-0242	Anonymous	Employee Relations	Former OCS employee expressed dissatisfaction with the work habits of a former employee	Referred to OHRM	Outside the Scope of OEA
19-0243	Anonymous	Employee Relations	DFS employees creating hostile work environment	Referred to OHRM	Outside the Scope of OEA
19-0245	Employee	Employee Relations	DFS employee entered a locked office after hours using master key	Referred to OHRM	Outside the Scope of OEA
19-0249	Citizen	Government Activity	Illegal pipe hidden along fence line caused damage to property	Referred to DPIE	Outside the Scope of OEA
19-0251	Citizen	Fraud	Citizen committing welfare fraud	Referred to DSS	Outside the Scope of OEA
19-0252	Citizen	Fraud	Citizen overheard admitting to hacking debit card accounts to pay for food orders	Referred to PGPD	Outside the Scope of OEA
19-0255	Citizen	Government Activity	DPIE employees damaged citizen's yard	Referred to DPIE	Outside the Scope of OEA
19-0260	Citizen	Abuse	Citizen threatened by police officer	Complainant referred to PGPD and CCOP	Outside the Scope of OEA
19-0265	Employee	Government Activity	DPIE contractor receiving preferential treatment; mismanagement of billing for services	Investigated by OEA – Parent case 19-0214	Unsubstantiated
19-0266	Employee	Abuse	Health Dept employee abused County time and funds	Referred to Health Department	Outside the Scope of OEA
19-0272	Employee	Prestige of Office	Fire/EMS Chief improper actions in litigation matter	Referred to OOL	Outside the Scope of OEA
19-0274	Anonymous	Abuse	Offensive language and discriminatory conduct by City of Seat Pleasant Police Department	Referred to Attorney for City of Seat Pleasant	Outside the Scope of OEA
19-0276	Employee	Fraud	DPIE staff required to approve and issue permits without reviewing building plans; neglecting safety issues	Investigated by OEA	Unsubstantiated – Recommendations Provided

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19-0284	Citizen	Fraud	Fraudulent bank activity	Referred to PGPD – Financial Crimes Unit	Outside the Scope of OEA
19-0291	County Contractor	Waste	Malfunction of County Learning Management System	Referred to OHRM	Outside the Scope of OEA
19-0292	Citizen	Employee Relations	DSS employee sent defamatory email response to citizen seeking housing assistance	Referred to DSS	Outside the Scope of OEA – DSS subject to State Ethics Laws
19-0302	Citizen	Waste	Pepco bill increased prior to receiving energy assistance from the State of MD	Referred to Maryland Attorney General	Outside the Scope of OEA
19-0303	Citizen	Employee Relations	Fire/EMS employee home during tour of duty	Referred to Fire/EMS	Outside the Scope of OEA
19-0305	Employee	Employee Relations	DPWT employee overpaid for three years	Referred to OHRM	Outside the Scope of OEA
19-0306	Citizen	Fraud	Unfair administrative hearing to establish child support order in favor of a former MD State Trooper	Referred to State Ethics Commission	Outside the Scope of OEA
19-0308	Citizen	Government Activity	DPIE assessed excessive fees for unpermitted construction work	Referred to DPIE	Outside the Scope of OEA
19-0311	County Contractor	Government Activity	Health Department defaulted twice on payment to subcontractor	Referred to Health Department	Outside the Scope of OEA
19-0312	Citizen	Illegal Act	PGPD crime victim harassment	Referred to PGPD - Inspector General	Outside the Scope of OEA
19-0317	Employee	Employee Relations	County employee following up on a sexual harassment complaint from 2018	Referred to OHRM	Outside the Scope of OEA
19-0319	Citizen	Illegal Act	Citizen fears safety and is unsatisfied with PGPD response after report of stolen vehicle	Referred to PGPD – Inspector General	Outside the Scope of OEA
19-0321	Citizen	Government Activity	Citizen concerned with PGPD response to crime and general safety	Referred to PGPD – Inspector General	Outside the Scope of OEA
19-0322	Citizen	Illegal Act	Stalking by police officer and collusion with landlord to damage property	Referred to PGPD – Inspector General	Outside the Scope of OEA

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19-0325	Citizen	Employee Relations	Wrongfully denied employment with PGCPs as a substitute teacher	Referred to PGCPs	Outside the Scope of OEA
19-0329	Citizen	Government Activity	PGPD did not respond to criminal activity	Referred to PGPD – Inspector General	Outside the Scope of OEA
19-0331	Anonymous	Use of Resources	DPIE employee overheard providing leave in exchange for favors	Reviewed by OEA	No Response Required – Insufficient Information
19-0332	Employee	Prestige of Office	Alleges retaliation for filing legal complaint	Referred to OOL – Pending litigation matter	Outside the Scope of OEA
19-0336	Citizen	Abuse	Police harassment	Complainant referred to PGPD	Outside the Scope of OEA
19-0338	Anonymous	Fraud	Circuit Court Director accepted bribe to disclose contract information	Referred to State of Maryland Prosecutor	Outside the Scope of OEA
19-0342	Citizen	Fraud	Mortgage loan fraud	Complainant referred to Maryland Attorney General; FBI	Outside the Scope of OEA
19-0349	Citizen	Illegal Act	PGPD employee harassed and threatened a female on behalf of friends	Referred to PGPD – Inspector General	Outside the Scope of OEA
19-0350	Citizen	Government Activity	Request for housing assistance due to a pipe burst from a storm	Referred to DHCD	Outside the Scope of OEA
19-0352	Citizen	Abuse	Pleasant House Apartments sanitation issues	Complainant referred to DHCD	Outside the Scope of OEA
19-0355	Anonymous	Use of Resources	DPIE employee falsifying timecard	Investigated by OEA	Substantiated – Recommendations Provided
19-0360	Anonymous	Employee Relations	DPIE employee creating hostile work environment	Referred to OHRM	Outside the Scope of OEA
19-0371	Anonymous	Employee Relations	DFS employee creating hostile work environment	Referred to OHRM	Outside the Scope of OEA
19-0376	Employee	Employee Relations	DPIE contract employee insulted OIT staff and functioning outside of the scope of contract	Referred to OHRM	Outside the Scope of OEA
19-0380	Citizen	Government Activity	Lack of law enforcement in Mt. Rainier community	Referred to PGPD – Inspector General	Outside the Scope of OEA

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19-0381	Anonymous	Non-County Gov-Related or Non-Ethics Complaint	Unfair towing practices at apartment complex	Referred to DOE	Outside the Scope of OEA
19-0389	Citizen	Government Activity	DSS suspended citizen's driver's license and teaching credentials due to open child support case	Referred to DSS – Office of Child Support Enforcement	Outside the scope of OEA