

# COVID-19 (Coronavirus)



# CALL WHEN YOU CAN TEXT WHEN YOU CAN'T

The State of Maryland has officially launched Text-to-911. Residents with AT&T, T-Mobile, and Verizon who are enrolled in a text messaging or data plan can send text messages to 9-1-1 if they are in need of emergency services and unable to place a phone call.



Text-to-911 services are available if you are:

- Deaf, hard-of-hearing, or speech impaired
- In a situation where placing a voice call could put you in danger
- Experiencing a medical emergency and are unable to speak

## How it Works:

1. Enter 9-1-1 in the “To” line of a new text message

2. Begin your message with the location of the emergency and the type of help needed:



Police



Fire



Medical

3. Once the 9-1-1 operator responds, be prepared to answer questions and follow instructions

# SMS MESSAGES ONLY

Please do not send emojis, photos, videos, or links and avoid using slang or abbreviations. English is the preferred language for text messaging, as limited translation services are available at this time.



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County Executive

