Cigna is taking the following steps to help with the current health pandemic:


Cost-sharing services waived for COVID-19:
- Diagnostic tests
- Office visits related to testing
- Telehealth screenings

Free 24/7 support line (1-866-912-1687)
Available to the general public, to provide one-on-one help for people managing feelings of stress, fear and anxiety and building resiliency.

Providing a free web-based tool to assess COVID-19 risk
Cigna and Express Scripts are partnering with Buoy Health to provide a free, web-based interactive triage tool that assesses COVID-19 risk and provides guidance on next steps.


Free home delivery for Rx Maintenance Medications
Offering free home delivery of up to 90-day supplies through Express Scripts and 24/7 access to pharmacists.

Medication Authorization Extension
90-day extension for most current prior medications that will expire between April 1 and June 1, 2020.