

2020

CELLULAR HOTSPOT VS. MIFI



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Currently there are two options for providing “mobile” Wi-Fi connectivity for wireless portable devices such as your laptop, tablet or cell phone -- either using a MiFi Device or activating a Hotspot on your county-issued cell phone.

Either option is very helpful if an employee lives and/or works in a remote location where there is limited or no wireless service. For additional information, please refer to the chart below:

CELLULAR DEVICE OPTIONS	
MIFI DEVICE	HOTSPOT
Cost- Device Model Costs Vary - Cellular Plan \$39.99 a month (additional cost to agency cellular bill)	Cost- Feature activated on cellular device at \$10.00 a month (addition cost to agency cellular bill)
Battery- Has its own battery so it won't drain the battery on a smartphone, laptop or tablet device	Battery- Will drain cell phone battery quickly if using to connect for a long period of time or if multiple devices are connected. If the mobile phone battery is depleted the user will be out of phone service and connection
Connections- Can connect many devices at the same time, such as laptops, tablets and smartphones	Connections- Can connect 5-10 other wireless devices depending on the mobile device being used
Travel- Can use within the US and while traveling outside the US if you have a connection to carrier network. Data charges apply according to your international travel plan or roaming rates	Travel- Can use within the US and while traveling outside the US if you have a connection to your carrier network. Data charges apply according to your international travel plan or roaming rates
Distance- Stay connected even if MiFi is not in close range	Distance- Must stay within 30 feet of wireless device to stay connected or connection will be lost

If you are interested in either service, please do the following:

1. Submit an EasyVista ticket under “Mobile Devices” for MiFi Device | Hotspot Request shown here:



Enterprise Service Desk Services > Cellular | Wireless

Click the link below to view detailed specs for OITs - Asset Management County-Issued Cell Phones & Device Options:

[OITs - Asset Management County-Issued Cell Phones & Device Options List](#)

- *MiFi Devices - Device Model Costs Vary - Cellular Plan \$39.99 a month (additional cost to agency cellular bill)*
- *Hot Spot Service - Feature activated on cellular device at \$10.00 a month (additional cost to agency cellular bill)*

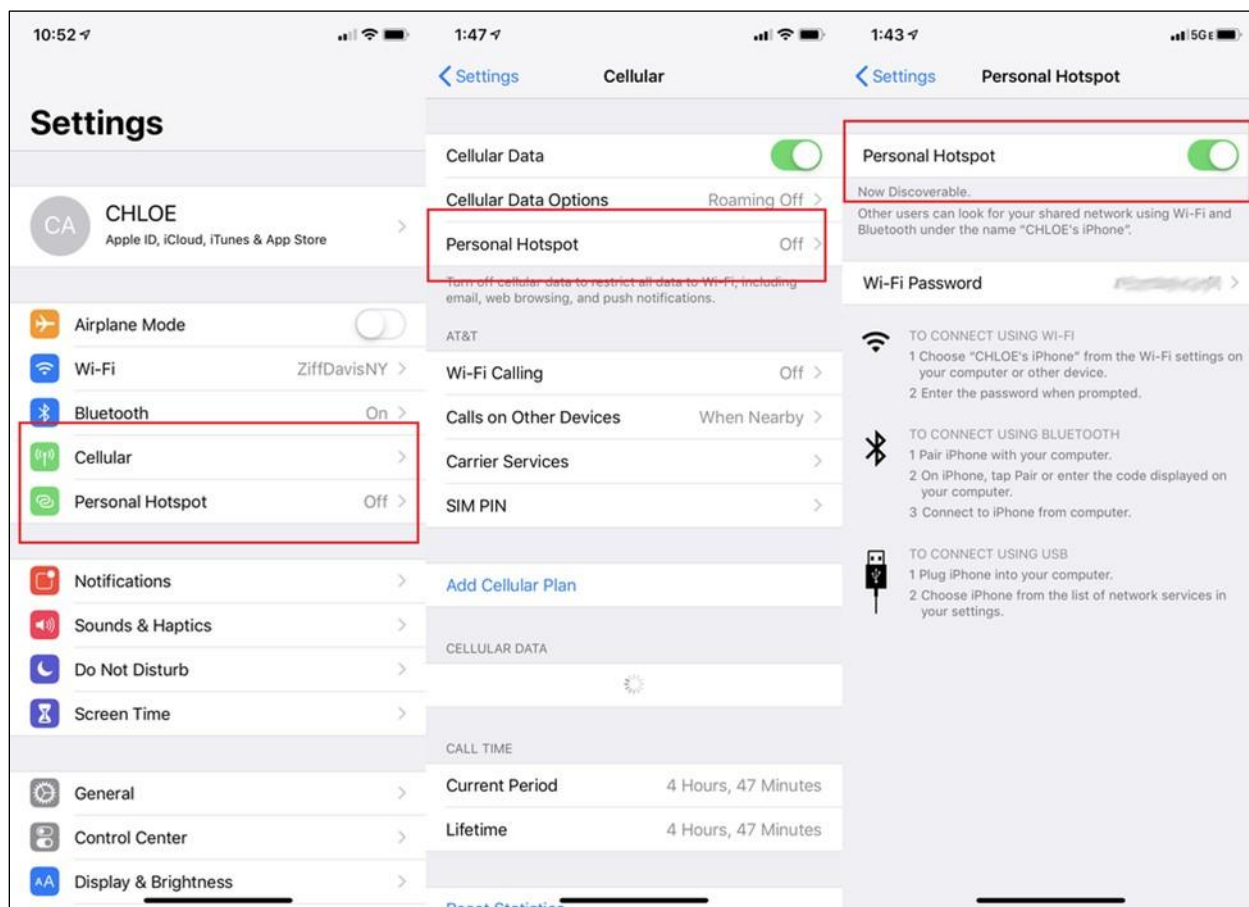
If you select a MiFi device,

- 1) OIT Cellular/Wireless will place an order for a device that will be activated and charged to your cellular account for \$39.99 per month.
- 2) Cellular/Wireless will notify your agency Cellular Coordinator once the device arrives and is ready for pickup.
- 3) To activate the device:
 - a. Press and hold the **Power button** until "MiFi" appears on the display, then release.
→Activation is performed automatically and may take several minutes to complete.
 - b. From the Welcome Tutorial screen, swipe left to navigate through the tutorial then tap the **Home icon** (upper-right) when finished.
- 4) Once the employee has the device at home:
 - a. Power on the device and allow the Wi-Fi network connection between the Jetpack and a device (computer/laptop).
→The Wi-Fi name and password are obtained via the LED of the Jetpack.

If you request a Hotspot activation on your county-issued cell phone:

- 1) OIT Cellular/Wireless will contact the carrier service to activate HOTSPOT feature on the employee's county-issued cell phone.
- 2) Cellular/Wireless will notify the agency Cellular Coordinator and employee to perform the following steps on their phone once service is activated.

Activation of Hotspot on iPhone



Activation of Hotspot on Samsung/Android Devices

