Complementing the county’s transit system – MetroAccess provides service for disabled persons who are unable to use the regular transit systems and have been certified eligible. For further information regarding the program, please call MetroAccess at 800-523-7009 / 301-588-7835 (TTY) or the Washington Metropolitan Area Transit Authority at 202-637-7000 / 202-638-3780 (TTY).

Patrons may obtain real-time schedule information for all routes by logging onto www.nextbus.com and selecting “Prince George’s County” on the main page. Website is mobile friendly.

During county-declared weather events, the bus will operate under a modified stop policy to accommodate patrons. During snow storms, call for route information.

Phone: 301-324-BUSS (2877) Fax: 301-333-5030
Website: www.princegeorgescounty.md.gov TDD: 1-800-735-2258

Tips for a pleasant trip: Plan to be at your stop at least five minutes ahead of scheduled arrival. Please observe posted rules. Be courteous to other patrons. Offer your seat to disabled or senior patrons. Please pull cord prior to your stop. Public notices will explain holiday operations or other service changes.

DPW&T Effective Date: October 2019

OFFICE OF TRANSPORTATION
9400 Peppercorn Place, Suite 320
Largo, MD 20774
**Fares**
- Adults – $1.25
- Seniors (60+) & Disabled – FREE*
- First child under 5 – FREE
- Free service is provided Route 11 for Courthouse employees with an I.D. and jurors or visitors on Courthouse business with a letter. Other passes are available. Electronic transfers are available with paid fares only. Please have exact fare ready when you board. Drivers do not carry change.

**Rules & Regulations**
*THE BUS* accepts cash and SmarTrip cards for payment of fares. Pennies are not accepted. No smoking. No eating or drinking. No pets or animals; service animals are permitted. Electronic devices with earphones only. Buses stop only at designated bus stops.

*Proper ID required (i.e. driver’s license, State issued ID card, MetroAccess card, Metro senior or disabled card, Medicare card).*

**General Information**
Route 11 provides shuttle bus service from the Greenbelt Metrorail Station to the Federal Courthouse, Greenway Center, and Mandan Road from 5:18 a.m. to 8:29 p.m. Buses operate Monday through Friday every 30 minutes. No service is provided on Saturdays, Sundays or major holidays (New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day). Phone: 301-324-BUSS Fax: 301-333-5030 TDD: 1-800-735-2258

Customer Information Hours of Operation: 6:30 a.m. - 7:00 p.m.