



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

General Order Number: 03-11	Effective Date: November 3, 2021
Division: Communication and Information Management/Technology	
Chapter: Standard Response Dispatch Procedures	
By Order of the Fire Chief: Tiffany D. Green <i>JJ</i>	Issue Date: November 3, 2021

POLICY

To establish procedures for dispatch of emergency medical, fire suppression, rescue, specialty, and non-emergency incidents.

The process for dispatching incidents follows these three (3) steps: Incident Prioritization, Response Configuration, and Resource Deployment.

DEFINITIONS

Advanced Life Support (ALS) – Highest level of emergency medical care available through administration of advanced level interventions.

ALS First Responder – Primary Response Unit dispatched to provide ALS care until the arrival of an ALS Transport Unit.

ALS Transport Unit– An Emergency Medical Services (EMS) Transport Unit staffed and equipped at the ALS level. Typically, a Paramedic Ambulance or Medic Unit.

ALS Resource- Any response resource staffed and equipped at the ALS level. Typically, a Paramedic Ambulance, Paramedic Engine, Medic Unit or EMS Duty Officer.

ALS Suppression Resource- Any suppression response resource staffed with at least one (1) ALS clinician. Units are identified with a “P” suffix (i.e. E806P, TK826P, SQ818P).

Alerted – Notification of an emergency or non-emergency incident. Typically, this will be a verbal notification via the primary dispatch channel, station printer, and/or station notification system.

Alternative Water Supply Box Alarm – Assignment dispatched when there is minimal or no municipal water available for fire suppression requirements.

Ambulance Local – A medical incident requiring Basic Life Support (BLS) resources as determined by the dispatch protocols and jurisdictional medical direction.

Automatic Resource Locator (ARL) – A means of identifying the near real time position of a resource based on a needed capability.

Automatic Vehicle Locator (AVL) – A means of identifying a resource’s location based on Global Positioning System (GPS) and public safety radio system.



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

Barrier Protection – At least one (1) Suppression Resource shall be dispatched to all incidents on a roadway. In addition to providing their primary emergency service, this resource is responsible for establishing a protective area or lane for personnel operating on the incident scene.

Basic Life Support (BLS) – Level of emergency medical care capable of providing immediate lifesaving interventions.

BLS First Responder – Primary Response Unit dispatched to provide Basic Life Support care until the arrival of a BLS Transport Unit.

BLS Transport Unit– An Emergency Medical Services (EMS) Transport Unit staffed and equipped at the BLS level. Typically, an Ambulance or Paramedic Ambulance.

BLS Resource- Any response resource staffed and equipped at a BLS level. Typically, a BLS Ambulance (or PA), Engine, Rescue Engine, Rescue Squad, Truck or Tower.

Box Alarm – Generally, the assignment for a reported structure fire.

Calculated Routing – A procedure used by Public Safety Communications (PSC), Computer Aided Dispatch (CAD), to determine the anticipated travel time to an incident.

Closest Available Unit – Emergency response resource that is determined to be in the closest proximity to an incident. Typically, a Primary Response Unit or EMSDO

Command Officer – Career and Volunteer Chief Officers as established in *General Order 01-03, Chain-of-Command*.

Dedicated Staffed BLS – A BLS Transport Unit that will remain fully staffed on the emergency scene for treatment and immediate transport of victims/responders.

Dispatch Protocol – The International Academy of Emergency Dispatch provides three (3) dispatch protocols: Emergency Medical Dispatch (EMD), Emergency Police Dispatch (EPD), Emergency Fire Dispatch (EFD), all of which are used by Prince George's County Public Safety Communications. Fire/EMS Resources are recommended for dispatch through any of the three (3) protocols.

EMS Transport Unit – An Emergency Medical Services (EMS) Transport Unit staffed and equipped at the BLS or ALS level. Typically, an Ambulance, Paramedic Ambulance or Medic Unit.

Engine Tanker – A resource that meets the requirements and specifications of both an Engine and a Tanker. The Engine Tanker resource is dispatched in the role of either an Engine or a Tanker.

Failed to Respond (FTR) – Resources that do not meet the turnout time objective for all calls for service (including transfers) as outlined in *General Order 06-14, Emergency Response Time*.



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

First Alerted Resource – The first Fire/EMS resource dispatched to the incident.

High Rise Box Alarm – Structure fire assignment for any reported fire in a building, five (5) stories or greater.

Incident – Any emergency or non-emergency request for service that is dispatched through PSC.

Limited Access Highway - High Volume/High Speed Roadway – A divided highway with two (2) or more lanes in each direction that can only be accessed by a ramp system.

LIVEMUM – Software program that identifies response gaps and makes recommendations to transfer resources based on a predictive analytical model.

Local Alarm – An emergency or non-emergency incident requiring the dispatch of usually one (1) resource (i.e. auto fire, investigation, brush fire, etc.).

Medic Local – A potentially life-threatening medical incident requiring the dispatch of ALS resources as determined by dispatch protocols and jurisdictional medical direction.

Minimum Staffing – The least amount of qualified personnel needed to staff the Primary, Secondary and Tertiary resources.

Most Appropriate Resource – Response resource (Primary, Secondary, Tertiary) that is dispatched to an incident based on its classification and capabilities.

Multiple Alarm (2nd, 3rd, etc.) – An additional box alarm assignment requested by an Incident Commander (IC) to assist with the management of an expanding incident.

Primary Response Units – Resources that are staffed to provide fundamental fire/EMS services. These are defined as:

- Ambulance (A)
- Paramedic Ambulance (PA)
- Medic Unit (MD)
- Engine (E), Paramedic Engine, (PE), Rescue Engine (RE), Engine Tanker (ET)
- Truck (TK), Tower (TW)
- Rescue Squad (SQ)

Proceed – Terminology used by PSC and/or the IC to indicate a non-emergency response level. A non-emergency response requires resources dispatched to an incident to continue towards the incident location within normal traffic flow while obeying all traffic laws, speed limits, signals, signs, and devices in accordance with *General Order 06-05, Emergency Vehicle Operations and Levels of Response*.



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

Public Safety Communications (PSC) Operating Condition 1 – Normal radio and telephone communications traffic allowed.

PSC Operating Condition 2 – All non-emergency radio and telephone traffic will be limited based on a major emergency incident or several incidents that are impacting operational capacity.

PSC Operating Condition 3 – Complete or partial system failure resulting in limited communications capability. Only resources directly involved in emergency incidents shall be in contact with PSC; all other resources will report back to quarters until advised.

Rescue Engine – A resource that meets the specifications of both an Engine and a Rescue Squad. Rescue Engine. Units are dispatched as either an Engine or a Rescue Squad.

Rescue Local – Any incident requiring emergency medical services, fire suppression, and potentially extrication resources.

Respond – Terminology used by PSC and/or the IC to indicate an emergency response level; an emergency response requires the use of all audible and visible emergency warning devices, to include, lights and sirens as outlined in *General Order 06-05, Emergency Vehicle Operations and Levels of Response*.

Secondary Response Units – Specialty resources that require additional qualifications to support the response of Primary Response Units, and utilize the Suppression Resource staffing from the station:

- Hazardous Materials Unit (HM)
- Hazardous Materials Support Unit (HS)
- Technical Rescue Unit (TR)
- Technical Rescue Support Unit (TS)
- Water Rescue Unit (WR)
- Boat (BT)
- Air Boat (AB)
- Medical Ambulance Bus (MAB)
- Medical Care Support Unit (MCS)
- Tanker (TN)
- Water Supply Unit (WS)

Special Service (Primary Response Unit) – A resource role that may be served by the following resource types: Truck, Tower, Rescue Squad, or a Rescue Engine operating as a Rescue Squad.

Specialty Alarms – An emergency involving specialty resources and specialty trained personnel.

Street Alarm – An emergency incident requiring the dispatch of several resources to investigate and mitigate a potentially hazardous situation.



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

Suppression Resource – For the purposes of this policy, Primary Response Units that shall be utilized as an initial response resource: Engines, Paramedic Engines, Trucks, Rescue Squads and Rescue Engines.

Task Force – A dispatch assignment intended to address a specific need or resource requirement. The following are predefined task forces: EMS, Mass Casualty, Fire, Water Supply, Rural Water Supply, Rapid Intervention, Haz-Mat, and Working Fire Dispatch.

Tertiary Response Units – Units that provide support and utilize additional members/personnel that are not included as part of the minimum staffing needed for Primary Response Units. These units are NOT authorized to respond to an incident with only a single person, except when dispatched in direct support of a Primary and/or Secondary response units.

- Battalion Officers (BO)
- Volunteer Chief Officers (VC)
- Brush Units (BR)
- Rehab Unit (REHAB)
- Rehab Support Unit/Canteen
- Water Supply Support Units (WSS)
- Air Unit (AU)
- Utility Vehicles (UTV)
- Mini-Pumpers (MP)**
- Recon Unit (REC)**

**Tertiary Response Units may be utilized in place of a Primary Response Units provided;

- Staffed with a minimum of two (2) personnel;
- Incident can be handled without other resources;
- Will not have any impact on Primary Response Units (s) staffing, and;
- Is not an ALS2 determinant dispatch call type.

Transfer – The moving of apparatus from one station to another in an effort to reduce significant response times due to a lack of available resources in a geographical area.

Turnout – The elapsed time from when PSC alerts resource(s) to a call for service and the time the resource(s) begins their response and acknowledges on the radio that the resource is responding.

Unit Response – A calculated measure specific to each resource dispatched on a call.

Working Fire Dispatch – A pre-determined group of resources (task force) dispatched to the scene of all confirmed working structure fire incidents.



PROCEDURES/RESPONSIBILITIES

I. Procedures

A. Incident Prioritization

1. PSC utilizes three (3) different national standard Priority Dispatch Systems (Medical, Fire, and Police) to query 911 callers to determine the most appropriate response configurations and provide pre-arrival instructions.
2. Three (3) factors in combination form a determinant code that drives the response configuration. These factors are the complaint, severity or urgency of the complaint, and the description of the event. Responders should familiarize themselves with the determinant codes to gather important information about the incident.

B. Response Configuration

1. The response configuration for each incident assigns specific resources based on their capabilities and their relative order measured by calculated time to the incident location. Each incident is assigned a call (incident) type, incident priority, and an ordered response pattern.
2. Concerns or comments about the call types or response patterns can be submitted through the Emergency Services Command (ESC) chain-of-command. Reviews of all of the priority dispatch systems are done at least annually, when an update is published, or as needed when a necessary improvement is determined.

C. Response Deployment

1. All operational personnel are required to respond to all calls for service as dispatched and authorized in this General Order. Failure to respond for a call for service or responding for calls for service in a manner not consistent with this General Order may result in disciplinary action.
2. Any issues related to resource dispatching shall be addressed via the Battalion Chief in the ESC chain-of-command. Personnel are not permitted to challenge or argue with the staff of PSC.

D. Resource Types

1. Primary Response Units are dispatched using calculated routing (when available).
2. Specialty Response Units by default are cross staffed with the primary Suppression Resource and can be dedicated by request to PSC unless otherwise approved by the Emergency Services Command Deputy Fire Chief.



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

3. Tertiary Response Units are Command and Support Resources that shall not impact Primary Response Unit staffing.

E. Determinants

1. Used to define the number of resources (personnel/apparatus), capabilities of those resources, and how rapidly they are needed to handle a request for service. There are six (6) dispatch determinant categories used:

- E = Echo-level response (Most Critical)
- D = Delta-level response
- C = Charlie-level response
- B = Bravo-level response
- A = Alpha-level response
- O = Omega-Level Response (Non-Emergent)

F. Call Types

1. Based on information provided by caller and dispatch protocol used, calls are classified with an assigned code. This code contains information related to the dispatch protocol used, the determinant as assigned based on acuity of request.

G. Response Patterns

1. All response patterns within each incident category are designed in a modular and cumulative manner. Additional resource requests will escalate to the next highest response pattern.
2. Incident Call Types are organized into six (6) categories – Fire, Rescue, ALS, BLS, Specialty, Non-Emergency.

H. Multiple Alarms

1. PSC will duplicate the initial dispatch sequence (excluding High Rise Buildings) in response to a request for an additional box alarm on the same incident, with the addition of the Air Unit. Stations that provide resources which have been approved as Specialized Apparatus shall be responsible for providing that service first. It may be necessary for the PSC Supervisor to alter the second alarm assignment dispatch sequence in order to accomplish this.



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

I. High Rise Structure Fires

1. Second Alarm - PSC will fill out the remainder of the second alarm resources (3 Engines, 2 Special Services with at least 1 Truck/Tower) with the addition of the Air Unit. Any further alarms will duplicate normal (non-high-rise structure fire) box alarms. Stations that provide resources which have been approved as Specialized Apparatus shall be responsible for providing that service first. It may be necessary for the PSC Supervisor to alter the second alarm assignment dispatch sequence in order to accomplish this.

J. Public Safety Communications Operating Levels

1. Operating Condition 1 – Normal radio and telephone communications.
2. Operating Condition 2 – All non-essential radio and telephone traffic will be limited. Units shall not attempt to contact PSC with non-essential communications via the radio or telephone during this condition.
3. Operating Condition 3 – Only resources directly involved in emergency incidents shall be in contact with PSC; all other non-essential radio and telephone traffic shall not be communicated. All resources shall immediately return to quarters and await further instructions from supervisors.

II. Resource Response

- A. Available station personnel shall respond with the alerted resource. In certain circumstances, Station supervisors may respond with a resource meeting the same capabilities as the dispatched unit, only after advising PSC.
- B. The PSC Supervisor has the authority to alter an assignment based on the availability of resources. PSC shall dispatch additional resources requested by the IC.
- C. The PSC Supervisor and/or the IC may be required to prepare a written statement as to the necessity of the alteration or additional resources to the Emergency Services Command Deputy Chief upon request.
- D. Driver only responses ARE NOT PERMITTED, unless the resource is a tertiary response unit, responding with other resources, as directed in *General Order 06-29, Unit Staffing and Accountability*, already operating on the scene, or is a command officer.
- E. Multiple resources from one (1) station shall be dispatched when staffing permits, in accordance with *General Order 06-29, Unit Production and Accountability*.



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

F. To be authorized to respond, resources must meet minimum staffing requirements as outlined in *General Order 06-29, Unit Production and Accountability*, however all resources not meeting “unit staffing” will be considered understaffed and reported to the Incident Commander for awareness.

Unit Type	Min FF Qualification	EMS Qualification	Minimum Staffing	Unit Staffing
Engine	Firefighter I	One (1) EMT	3 Personnel	≥3 Personnel
Engine Tanker	Firefighter I	One (1) EMT	3 Personnel	≥3 Personnel
Paramedic Engine	Firefighter I	One (1) County Certified CRT or Paramedic	3 Personnel	≥3 Personnel
Truck or Tower	Firefighter I	One (1) EMT	3 Personnel	≥4 Personnel
Rescue Squad	Firefighter I	One (1) EMT	3 Personnel	≥4 Personnel
Rescue Engine	Firefighter I	One (1) EMT	3 Personnel	≥4 Personnel
BLS Transport		One (1) EMT	2 Personnel	≥2 Personnel
ALS Transport		One (1) County Certified CRT or Paramedic	2 Personnel	≥2 Personnel
Specialty Resources		Depending on the specific function of the resource		

G. In accordance with *General Order 06-14, Emergency Response Time*, the turnout time objective for all responses (including transfers) is one (1) minute. All Fire/EMS Department personnel will ensure that all calls for service are responded to quickly and effectively.

H. Approximately one (1) minute after the initial dispatch, PSC will perform a response check for the alerted resources that have not indicated “RESPONDING” going enroute w/### (number of personnel responding) via Status Messaging, beginning with the 1st due station and going through the stations in the order of the dispatch listing for the assignment.

I. When a dispatched resource fails to respond within two (2) minutes, PSC will add a CAD note of “FTR” failed to respond and dispatch the next closest available service that meets the dispatch requirements. At that time, PSC will attempt to contact the station/resource by telephone and/or radio to determine why the dispatched resource has failed to respond. If PSC has reason to believe a resource will fail to respond based on current staffing and/or recent dispatch information, PSC may, at their discretion, dispatch an additional like service without waiting the two (2) minutes. If the resource that was believed to possibly fail does respond, PSC shall place the additional dispatched resource in service.

1. For any resource that fails to respond, PSC will immediately place the resource in a “unavailable for staffing (UAS)” status and will notify the Duty Chief. That resource can only be placed back in service by the authority of the Duty Chief or his/her designee.



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- J. To improve the procedures for affecting both the method and time sequence of dispatching apparatus, PSC shall more effectively utilize resources available on the radio. This is intended to reduce the practice of resources available on the radio from having to respond back to the station for a different resource. Companies shall be dispatched according to the dispatch listing, but the resource that responds may change depending upon which resources are available on the radio.
1. In certain situations, resources may still have to return to the station in order to respond with the service that is due. If resources are out of position to return to the station in a timely manner and another resource could be dispatched and be closer to the incident than the resource due, then PSC shall dispatch the next closest resource.
 2. If a resource is available on the radio and is directed by PSC to return to the station for another resource, the resource available on the radio shall respond back if the call is for an emergency incident. If the call is for a non-emergency incident, the resource available on the radio shall proceed back.

K. Requesting to Respond

1. A resource may request to respond to an incident that has been dispatched ONLY under the following circumstances:
 - a) The resource must have minimum staffing.
 - b) The resource must be in the position to be the 1st arriving Engine, Truck, or Search Company.
 - c) The resource must be authorized by the 1st dispatched Battalion Chief to respond on an emergency incident. Clarification of changes to the running order shall be communicated by the Battalion Chief or PSC for all resources responding. No resource is permitted to alter assignments unless the resource is the first arriving resource; in this case, they shall perform that responsibility and verbalize that information to the Battalion Chief. Example: "Engine 800 to Communications, we are at 202 and McCormick Drive, and can be first on the scene. Requesting to run the call." PSC advises the 1st dispatched Battalion Chief of E800's location. The 1st dispatched Battalion Chief approves the request and PSC places the 4th due engine in service and announces the new response order.
 - d) The 1st dispatched Battalion Chief shall retain the authority to alter the complete run assignment in coordination with PSC if another incident is clearing with in the vicinity.
2. Any resource assigned to an active incident may request additional resources if needed. In this case, PSC shall utilize ARL & AVL to identify and dispatch the closest requested resource type.
3. Once on-scene Incident Command has been established, no further bidding shall be permitted.



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

L. Dispatch

1. Resources will not respond to calls with lights and sirens without first being dispatched from PSC (exception as defined Section II, O.1.). In cases where Talk Group 1 is busy and the call cannot be verbalized, activation of the station alerting system and sign board constitutes dispatch to avoid delays.
2. Whenever fire Suppression Resources are alerted for an emergency call, that station shall be considered unavailable for any additional responses until PSC is notified that additional personnel meeting the minimum staffing requirements per *General Order 06-29, Unit Production and Accountability*.

M. Dispatch of Other Resources

1. Dedicated resources are dispatched independently and do not affect other resources in the station from being dispatched. In all cases, dedicated staffed resources are preferred.
2. Secondary Response Units shall be dispatched based on call type or by request of an IC. ***(These specialty resources are approved by the County Fire Chief as outlined in Attachment A).***
3. Stations with Tertiary Response Units may only be dispatched or respond in support of Primary or Secondary Response Units, or;
 - a) Tertiary Response Units may be utilized in place of a Primary Response Unit provided; staffed with a minimum of two (2) personnel; incident can be handled without other resources, and; will not have any impact on primary resource(s) staffing.
 - (1) Exception: Tertiary Response Units may not respond to ALS2 determinant dispatch call types in place of the Primary Response Units based on the minimum staffing requirements.
4. Resources dispatched on non-emergency service calls shall remain available for higher priority calls if determined to be the closest appropriate resource.

N. Structure Fire Dispatches

1. PSC will:
 - a) Provide the 1st dispatched Battalion Chief with resource status and any resources that are understaffed after all units status en route. Ex: "Communications to Battalion Chief 800, all of your resources are en route, Truck 800 is understaffed with 3."



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- b) Provide any pertinent updates related the incident until the establishment of Tactical or Incident Command. These updates will be directed to the 1st dispatched Battalion Chief, 1st due Engine Company and 1st due Special Service (if related to entrapment).
2. Once Incident Command and/or Tactical Command is established:
 - a) The tactical commander will be prompted by the dispatcher if water supply instructions have not been provided.
 - b) After Incident Command has been established, the dispatcher will advise the IC that staffing levels have been sent to their mobile data computers (MDC). For those command officers that do not have access to an MDC, they shall request staffing levels to be verbally provided by PSC.
 - c) The “Working Fire Dispatch” shall be started if requested by Tactical Command. If no request, PSC will prompt IC once command is established.

O. Mutual Aid Responses

1. Resources that monitor other jurisdictions for mutual aid requests may respond (or proceed if directed) prior to being dispatched by PSC, only after the unit officer contacts PSC on Talk Group 2 and verifies that no other calls are pending within our own jurisdiction.

P. Response Priority

1. All calls for service shall be considered as an emergency response, unless specifically outlined in this General Order. When a call received presents circumstances not specifically addressed by this General Order, the PSC Supervisor will determine if it warrants an emergency response, based on the potential life hazard and/or property damage.

III. Call Types

A. In all cases, the closest available and most appropriate resource is dispatched to incidents that are determined to be emergency in nature.

B. Emergency Medical Services – Advanced Life Support Incidents

1. ALS0 – Advanced life support incident only requiring one (1) ALS resource, may be used for Mobile Integrated Health responses:
 - CAD Incident Priority: 2
 - Requirements: One (1) ALS Clinician, one (1) EMS Transport Unit, two (2) personnel.



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- Response:
 - < 8:00 minutes: One (1) ALS Resource*
(If Paramedic Engine, **ADD Closest EMS Transport Unit).*
 - >8:00 minutes: **ADD** Closest Primary Response Unit**
****(Suppression Resource preferred).**
 - Performance Measure: First ALS <8:59/90%
 - Response Priority: Emergency Response
 - Dispatch as: Medical Local
2. ALS1 – Advanced life support medical incident
- CAD Incident Priority: 1
 - Requirements: One (1) ALS Clinician, one (1) EMS Transport Unit and four (4) personnel total.
 - Response:
 - One (1) ALS Resource *
(If Paramedic Engine **ADD Closest EMS Transport Unit)*
 - One (1) Primary Response Unit **
****(Suppression Resource preferred (Paramedic Engine fulfills role of both ALS Resource and Primary Response unit))**
 - If Closest ALS Resource is >15:00, **ADD** One (1) BLS Transport Unit.
 - If Closest ALS Resource is >20:00, dispatch as “NMR.”
 - Performance Measure: First Arriving <8:59/90%, First ALS <8:59/90%
 - Optimal Response: Paramedic Ambulance, BLS Suppression Resource
 - Response Priority: Emergency Response
 - Dispatched as: Medic Local
3. ALS+ – Advanced life support medical incident, based on the ALS1 incident, but requiring a Suppression Resource to support the response. At the discretion of PSC, the closest Suppression Resource may be added to support any ALS incident.
- CAD Incident Priority: 1
 - Requirements: One (1) ALS Clinician, one (1) EMS Transport Unit and one (1) Suppression Resource.
 - Response:
 - One (1) ALS Resource *
(If Paramedic Engine **ADD Closest EMS Transport Unit)*
 - One (1) Suppression Resource (if not Paramedic Engine).
 - Performance Measure: First Arriving <8:59/90%, First ALS <8:59/90%
 - Optimal Response: Paramedic Ambulance, Closest Suppression Resource
 - Response Priority: Emergency Response
 - Dispatched as: Medic Local



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

4. ALS2 – Most critical advanced life support medical incident requiring at least two (2) ALS Clinicians, one (1) EMS Transport Unit and five (5) personnel total. These incidents are dispatched with the expectation that cardio-pulmonary resuscitation (CPR) might be in progress or needed upon arrival.
 - CAD Incident Priority: 0
 - Requirements: Two (2) ALS Clinicians, one (1) EMS Transport Unit and one (1) Suppression Resource
 - Response:
 - Closest ALS Resource*, **AND**
 - Closest Primary Response Unit**, **AND**
 - **Next Closest Primary Response Unit (if needed, to fulfill staffing requirements).**
 - **(If Paramedic Engine add Closest EMS Transport Unit)*
 - ***(IF BLS Transport Unit **ADD** Closest ALS Suppression Resource)*
 - Performance Measure: First Arriving <4:59/90%, First ALS <8:59/90%
 - Optimal Response: Paramedic Ambulance, ALS Suppression Resource
 - Response Priority: Emergency Response
 - Dispatched as: Medic Local

5. No Medic Responding/No Additional Medic Responding (NMR/NAMR) – Condition when an ALS resource is not available within a twenty (20)-minute calculated response time to the scene. ALS2 or CPR incidents are exempt from NMR/NAMR. Responding BLS Transport Units are expected to expedite treatment and transport for critical patients to the closest appropriate facility.
 - CAD Incident Priority: 1
 - Requirements: Four (4) Personnel, one (1) EMS Transport Unit and one (1) Suppression Resource
 - Response:
 - One (1) BLS Transport Unit
 - One (1) Suppression Resource
 - Performance Measure: First Arriving <8:59/90%, First ALS <8:59/90%
 - Optimal Response: Utilization of ALS resource if one (1) becomes available
 - Response Priority: Emergency Response
 - Dispatched as: Medic Local, dispatcher will also announce, “No Medic Unit Available.”

6. BLS0 – Basic life support medical incident, determined to be least critical by dispatch protocol. Response – The closest BLS ambulance shall be dispatched non-emergency. PSC will verbalize that resources are to “proceed.” Paramedic Ambulances and Medic Units will not be considered for BLS0 incidents unless the closest BLS ambulance has an anticipated response time greater than 15 minutes.
 - CAD Incident Priority: 1
 - Requirements: One (1) BLS Clinician, one (1) BLS Transport Unit



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- Response:
 - <15 Minutes: One (1) BLS Transport Unit
 - >15 Minutes: Closest EMS Transport Unit (BLS or ALS)
 - Performance Measure: None (1)
 - Optimal Response: BLS Transport Unit
 - Response Priority: Non-Emergency Response
 - Dispatched as: Ambulance Local
7. BLS1 – Urgent basic life support medical incident determined by dispatch protocol. Response – The closest BLS ambulance shall be dispatched. PSC will add the closest available Suppression Resource as a BLS first responder if: The BLS ambulance will have a response time greater than eight (8) minutes. The available Suppression Resource will only be added if the response time is expected to be shorter than the closest available BLS ambulance.
- CAD Incident Priority: 1
 - Requirements: One (1) BLS Clinician, one (1) BLS Transport Unit
 - Response:
 - < 8:00 Minutes: One (1) BLS Transport Unit
 - > 8:00 Minutes: **ADD** One (1) Suppression Resource
 - Performance Measure: First Arriving <8:59/90%
 - Optimal Response: BLS Transport Unit
 - Response Priority: Emergency Response
 - Dispatched as: Ambulance Local
8. BLS+ – Basic life support medical incident, requiring additional resources to support the response. At the discretion of PSC, the closest Suppression Resource may be added to support any BLS response in cases that may require incident management, forcible entry, barrier protection or other anticipated operational need.
- CAD Incident Priority: 1
 - Requirements: Four (4) Personnel, one (1) BLS Clinician, one (1) BLS Transport Unit and one (1) Suppression Resource
 - Response:
 - One (1) BLS Transport Unit
 - One (1) Suppression Resource
 - Performance Measure: First Arriving <8:59/90%
 - Optimal Response: BLS Transport Unit, Suppression Resource
 - Response Priority: Emergency Response
 - Dispatched as: Ambulance Local
9. EMS Task Force:
- Response:
 - Two (2) BLS Transport Units
 - One (1) ALS Transport Unit



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- One (1) EMS Duty Officer
- One (1) Battalion Chief
- Response Priority: Emergency Response
- Dispatched as: EMS Task Force

10. Mass Casualty Task Force:

- Response:
 - Four (4) BLS Transport Units
 - Two (2) ALS Transport Units
 - One (1) Medical Care Support Unit (MCSU)
 - One (1) Medical Ambulance Bus
 - One (1) Rescue Squad
 - Two (2) EMS Duty Officers
 - One (1) Safety Officer
 - One (1) Battalion Chief
- Response Priority: Emergency Response
- Dispatched as: Mass Casualty Task Force

C. Fire Related Incidents

1. OUTSID1 – In the event of outside fires such as debris, trash, mulch, dumpster or (controlled) outside fires with no visible flames or brush fire in non-rural area:

- Response:
 - One (1) Engine Company
- Response Priority: Emergency Response
- Dispatched as: Local Alarm

2. OUTSID2 – In the event of an incident involving an outside fire with an injured person or person with minor burns to non-dangerous areas:

- Response:
 - One (1) Engine Company
 - One (1) BLS Transport Unit
- Response Priority: Emergency Response
- Dispatched as: Local Alarm

3. OUTSID3 – In the event of brush fires in rural areas, dispatch assignments will be based on the daily Fire Classification as determined by the Maryland Department of Natural Resources Forest Service. Box areas that have been approved by the County Fire Chief as rural areas are listed in Attachment #2. Fire classifications are as follows:

Class 1 (Low Fire Danger) or Class 2 (Moderate Fire Danger):

- Response:



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- One (1) Engine Company
- One (1) Brush Unit
- Response Priority: Emergency Response
- Dispatched as: Local Alarm

Class 3 (High Fire Danger), Class 4 (Very High Fire Danger) or Class 5 (Extremely High Fire Danger):

- Response:
 - Two (2) Engine Companies
 - Two (2) Brush Units
 - One (1) Tanker
 - One (1) Battalion Chief
- Response Priority: Emergency Response
- Dispatched as: Local Alarm

4. OUTSID4- In the event of an incident involving an outside fire with an injured person or person with major burns to dangerous areas:

- Response:
 - One (1) Engine Company
 - One (1) ALS Resource*
 - Response Priority: Emergency Response
 - Dispatched as: Local Alarm
- *(If Paramedic Engine **ADD** Closest EMS Transport Unit)*

5. STRUCF1 – For incidents involving smoke/fire coming from a small appliance (including toaster ovens, microwaves, etc.), and a fire reported out:

- Response:
 - One (1) Engine Company
 - One (1) Special Service (Truck or Rescue Squad/Rescue Engine)
- Performance Measure: First Arriving <5:20/90%
- Response Priority: Emergency Response
- Dispatched as: Local Alarm



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

6. STRUCF2 (Street assignment) – In the event of a report of a fire with no visible fire, food on/in the stove/oven, odor of smoke with no smoke visible, electrical outlet/fuse box, large appliances (excluding clothes dryers), or a fire incident involving a detached shed:
- Response:
 - Two (2) Engine Companies
 - One (1) Ladder Truck
 - One (1) Special Service (Truck or Rescue Squad/Rescue Engine)
 - One (1) Battalion Chief
 - ***Non-Hydrant or Rural CAD Box Areas designated with “N” or “R,” ADD***
 - One (1) Tanker
 - Performance Measure: First Arriving <5:20/90%
 - Response Priority: Emergency Response
 - Dispatched as: Street Alarm

The dispatch of a street alarm shall be upgraded to a box alarm immediately upon the receipt of additional information indicating a fire condition in the structure. PSC shall dispatch the additional resources necessary to complete a box alarm, inform the resources dispatched of the additional information, and obtain an acknowledgement from the 1st dispatched Battalion Chief and the 1st due Engine.

7. STRUCF3 (Street Alarm with injuries) – In the event of an incident defined in the STRUCF2 call type, is reported with an injured person/s:
- Response:
 - Two (2) Engine Companies
 - One (1) Ladder Truck
 - One (1) Special Service (Truck or Rescue Squad/Rescue Engine)
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) Battalion Chief
 - ***Non-Hydrant or Rural CAD Box Areas designated with “N” or “R,” ADD***
 - One (1) Water Supply Unit
 - One (1) Engine Company
 - Four (4) Tankers
 - Performance Measure: First Arriving >5:20/90%
 - Response Priority: Emergency Response
 - Dispatched as: Street Alarm



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

8. STRUCF4 (Box) – In the event of any structure fire (including chimney fires), not including a detached shed:
- Response:
 - Four (4) Engine Companies
 - Two (2) Truck Companies
 - One (1) 3rd Special Service (Truck or Rescue Squad/Rescue Engine)
 - One (1) BLS Transport Unit
 - Two (2) Battalion Chiefs
 - ***Non-Hydrant or Rural CAD Box Areas designated with “N” or “R,” ADD***
 - One (1) Water Supply Unit
 - One (1) Engine Company
 - Four (4) Tankers
 - Performance Measure: First Arriving <5:20/90%, EFF 15FF<12:00/90%
 - Response Priority: Emergency Response
 - Dispatched as: Box Alarm
9. STRUCF5 (Box with Trapped) – In the event of any structure fire (including chimney fires), not including a detached shed, is reported with persons trapped:
- Response:
 - Four (4) Engine Companies
 - Two (2) Truck Companies
 - One (1) 3rd Special Service (Truck or Rescue Squad/Rescue Engine)
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) EMS Duty Officer
 - One (1) Safety Officer
 - Two (2) Battalion Chiefs
 - ***Non-Hydrant or Rural CAD Box Areas designated with “N” or “R,” ADD***
 - One (1) Water Supply Unit
 - One (1) Engine Company
 - Four (4) Tankers
 - Performance Measure: First Arriving <5:20/90%, EFF 15FF<12:00/90%
 - Response Priority: Emergency Response
 - Dispatched as: Box Alarm



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

10. STRUCF6 (High Rise) – In the event of a reported or actual structure fire in a building that is five (5) or more stories in height with a standpipe system:

- Response:
 - Five (5) Engine Companies
 - Three (3) Truck Companies
 - One (1) 4th Special Service (closest Truck or Rescue Squad/Rescue Engine),
 - One (1) BLS Transport Unit
 - Two (2) Battalion Chiefs
 - ***Non-Hydrant or Rural CAD Box Areas designated with “N” or “R,” ADD***
 - One (1) Water Supply Unit
 - One (1) Engine Company
 - Four (4) Tankers
- Performance Measure: First Arriving <5:20/90%, EFF 15FF<12:00/90%
- Response Priority: Emergency Response
- Dispatched as: High Rise Box

11. STRUCF7 (High Rise with trapped) – In the event of a reported or actual structure fire with a report of persons trapped in a building that is five (5) or more stories in height with a standpipe system:

- Response:
 - Five (5) Engine Companies
 - Three (3) Truck Companies
 - One (1) 4th Special Service (closest Truck or Rescue Squad/Rescue Engine),
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) Safety Officer
 - One (1) EMS Duty Officer
 - Two (2) Battalion Chiefs
 - ***Non-Hydrant or Rural CAD Box Areas designated with “N” or “R,” ADD***
 - One (1) Water Supply Unit
 - One (1) Engine Company
 - Four (4) Tankers
- Performance Measure: First Arriving <5:20/90%, EFF 15FF<12:00/90%
- Response Priority: Emergency Response
- Dispatched as: High Rise Box



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

12. EXPLOD – In the event of an explosion in a structure:

- Response:
 - STRUCF4 Call Type; and,
 - ***Non-Hydrant or Rural CAD Box Areas designated with “N” or “R,” ADD***
 - One (1) Water Supply Unit
 - One (1) Engine Company
 - Four (4) Tankers
 - ***ADD***
 - Technical Rescue Company
 - Two (2) Technical Support Companies
 - Primary Hazardous Materials Unit
 - One (1) Hazardous Material Support Unit
 - On-Duty Fire Investigators
 - One (1) Bomb Disposal Unit
 - On-Duty Bomb Technician
 - Hazardous Material Coordinator
 - One (1) EMS Duty Officer
 - One (1) Safety Officer
 - Bomb Squad
 - Performance Measure: First Arriving <5:20/90%, EFF 15FF<12:00/90%
 - Response Priority: Emergency Response
 - Dispatched as: High Rise Box

13. Working Fire Dispatch – Once a working fire has been declared by Incident Command, or upon receipt of additional information indicating a working fire incident or any incident where resources are operating in an Immediately Dangerous to Life and Health (IDLH) atmosphere requiring the use of self-contained breathing apparatus (SCBA).

- Response:
 - One (1) Engine
 - One (1) Special Service
 - One (1) ALS Transport Unit
 - One (1) EMS Duty Officer
 - Rehab Unit
 - One (1) Safety Officer
- If STRUCTF 6 and STRUCTF 7 call type - Fill out the remainder of a normal 2nd Alarm assignment.
 - ***ADD***
 - Three (3) Engine Companies
 - One (1) Truck Company
 - 2nd Special Service (Closest Truck or Rescue Squad/Rescue Engine)
- Response Priority: Emergency Response
- Dispatched as: Working Fire Dispatch



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

This will be automatically started by PSC if the 1st arriving resource goes on the scene with visible fire. In cases where the 1st arriving resource does not request the working fire dispatch, PSC will prompt the IC after they arrive on the scene if not already started. PSC will not prompt the Tactical Commander for this dispatch information to allow them time to focus on initial incident action plan.

14. Fire Task Force:

- Response:
 - Two (2) Engine Companies
 - One (1) Special Service
 - One (1) Air Unit
 - One (1) Battalion Chief
- Response Priority: Emergency Response
- Dispatched as: Fire Task Force

15. Water Supply Task Force:

- Response:
 - One (1) Water Supply Company
 - One (1) Engine Company
 - One (1) Battalion Chief
- Response Priority: Emergency Response
- Dispatched as: Water Supply Task Force

16. Non-Hydrant “Rural” Water Supply Task Force:

- Response:
 - One (1) Water Supply Company
 - One (1) Engine Company
 - Two (2) Tankers
- Response Priority: Emergency Response
- Dispatched as: Rural Water Supply Task Force

17. Rapid Intervention Task Force:

- Response:
 - Two (2) Engine Companies
 - One (1) Rescue Squad
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) Air Unit
 - One (1) Battalion Chief
- Response Priority: Emergency Response
- Dispatched as: Rapid Intervention Task Force



D. Gas Leak Incidents

1. GASLK1 – In the event of an odor of gas (outside of a structure):
 - Response:
 - One (1) Engine Company
 - Response Priority: Emergency Response
 - Dispatched as: Local Alarm

2. GASLK2 – In the event of an outside gas leak with sick people:
 - Response:
 - One (1) Engine Company
 - One (1) BLS Transport Unit
 - Performance Measure: First Arriving <5:20/90%
 - Response Priority: Emergency Response
 - Dispatched as: Gas Leak with sick people

3. GASLK3 – In the event of an odor of gas inside a structure, or a rupture of a large gas main outside a structure:
 - Response:
 - Two (2) Engine Companies
 - One (1) Special Service (Truck or Rescue Squad/Rescue Engine)
 - One (1) Battalion Chief
 - Performance Measure: First Arriving <5:20/90%
 - Response Priority: Emergency Response
 - Dispatched as: Odor of Gas

4. GASLK4 – In the event of an odor of gas inside a structure with sick persons:
 - Response:
 - Two (2) Engine Companies
 - One (1) Special Service (Truck or Rescue Squad/Rescue Engine)
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) EMS Duty Officer
 - One (1) Battalion Chief
 - Performance Measure: First Arriving <5:20/90%
 - Response Priority: Emergency Response
 - Dispatched as: Odor of Gas with sick person



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

E. High Threat/Active Assailant (Police Priority Dispatch Protocol 136)

1. ACTIVEA1 – In the event of an unconfirmed active assailant, the following resources shall be dispatched:
 - Response:
 - One (1) Suppression Resource
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) Battalion Chief
 - Police Department
 - Performance Measure: First Arriving <4:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Medic Local

2. ACTIVEA2 – In the event of a confirmed active assailant, the following resources shall be dispatched:
 - Response:
 - One (1) Medical Ambulance Bus (MAB)
 - One (1) Medical Care Support Unit (MCSU)
 - Two (2) Engine Companies
 - One (1) Rescue Squad/ Rescue Engine
 - Five (5) BLS Transport Units
 - Three (3) ALS Transport Units
 - Two (2) EMS Duty Officers
 - Two (2) Battalion Chiefs
 - Safety Officer
 - Volunteer Safety Officer
 - Duty Chief
 - Two (2) on-duty FM Investigators
 - Mobile Command Unit 800
 - Police Department
 - Performance Measure: First Arriving <4:59/90%, First ALS <8:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Medic Local with multiple casualties

3. BARI – In the event of a barricade;
With no reported injuries;
 - Response:
 - Notification to Duty Chief
 - Notification to Special Operations Commander
 - Notification to TEMS 800
 - Response Priority: Notification only



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

With injuries reported:

- Response:
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) EMS Duty Officer
- Response Priority: Non-Emergency Response*
**(If scene is safe by Police, then Emergency Response)*
- Dispatched as: Ambulance Local

F. Investigation Related Incidents

1. INVEST1 – This is an investigation call type, typically used in for incidents such as; unknown/undetermined odor, lock-in/lock-out (vehicle) with an endangered person, lock-in/lock-out (structure) without presence of food on the stove, outside electrical hazard or incidents which could result in injury or property loss due to wires arcing on the ground:
 - Response:
 - One (1) Suppression Resource
 - Response Priority: Non-Emergency Response
 - Dispatched as: Local Alarm
2. INVEST2 – This investigation call type will be used in the event of a local/monitored alarm systems sounding or notification, odor of smoke with no smoke or fire seen from an appliance or a drain, lock-in/lock-out (structure) with presence of food on the stove or a situation that could result in property loss due to a fire or other event:
 - Response:
 - One (1) Suppression Resource*
**(If not Engine Company, ADD Closest Engine Company)*
 - Response Priority: Emergency Response
 - Dispatched as: Local Alarm
3. INVEST3 – In the event of vehicle fires or someone locked in vehicle during weather extremes:
 - Response:
 - One (1) Engine Company*
**(If on limited access highway, ADD one (1) additional Engine Company from the opposite direction).*
 - Police Department
 - Response Priority: Emergency Response
 - Dispatched as: Local Alarm



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

4. INVEST4 – In the event of a CO detector activation with a report of sick person(s):
 - Response:
 - One (1) Engine Company
 - One (1) Special Service (Truck, Rescue Squad/Rescue Engine)
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
 - Response Priority: Emergency Response
 - Dispatched as: Local Alarm

5. INVEST5 – In the event of lock out with report of food on the stove (cooking):
 - Response:
 - One (1) Suppression Resource*
**(If not Engine Company, ADD Closest Engine Company)*
 - Police Department
 - Response Priority: Emergency Response
 - Dispatched as: Local Alarm

G. Non-Emergency Incidents

1. SERV1 – In the event of any service call to include wires down, flooding condition with no threat of fire or injuries related to this condition, elevator or escalator incident with no sick or injured, lock-out/lock-in with no sick or injured, no threat of fire and no exterior temperature extremes, wash-down or any other assist the citizen (none medical), or a CO alarm with no sick persons:
 - Response:
 - One (1) Suppression Resource
 - Response Priority: Non-Emergency Response
 - Dispatched as: Service call

2. SERV2 – In the event of a lock out or house or vehicle with no one trapped, or no threat of fire or another identified emergency:
 - Response
 - One (1) Suppression Resource
 - Police Department
 - Response Priority: Non-Emergency Response
 - Dispatched as: Service call



H. Rescue Related Incidents

1. RESCUE1 – In the event of motor vehicle collisions with unknown or reported injuries on a roadway and no indication of entrapment or unusual circumstance; stuck elevator with sick or injured; or escalator incident with sick or injured (no entrapment):
 - Response:
 - One (1) Suppression Resource
 - One (1) BLS Transport Unit
 - Performance Measure: First Arriving >4:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Rescue Local

2. RESCUE2 – In the event of motor vehicle collisions with reported entrapment; escalator with entrapment; or industrial accident, farm accident or other incident with known or suspected entrapment:
 - Response:
 - One (1) Engine Company
 - One (1) Rescue Squad/Rescue Engine
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
 - One (1) EMS Duty Officer
 - One (1) Battalion Chief
 - Performance Measure: First Arriving <4:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Rescue Local

3. RESCUE3 – Limited Access Highway – In the event of motor vehicle collisions with injuries with no reported entrapment:
 - Response:
 - Reported Direction of Travel
 - One (1) Engine Company
 - One (1) Rescue Squad/Rescue Engine*
 - One (1) BLS Transport Unit
 - Opposite Direction of Reported Location:
 - One (1) Engine Company
 - One (1) BLS Transport Unit
 - ****(Secondary barrier protection shall be provided by either the Rescue Squad/Rescue Engine (if not utilized for extrication), or the opposite direction suppression resource).***
 - Performance Measure: First Arriving <4:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Rescue Local



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

4. RESCUE4 – Limited Access Highway – Trapped – In the event of motor vehicle collisions with reported entrapment:
 - Response:
 - Reported Direction of Travel
 - One (1) Engine Company
 - One (1) Rescue Squad/Rescue Engine*
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
 - One (1) Battalion Chief
 - One (1) EMS Duty Officer
 - Opposite Direction of Reported Location:
 - One (1) Engine Company
 - One (1) BLS Transport Unit
 - ****(Secondary barrier protection shall be provided by either the Rescue Squad/Rescue Engine (if not utilized for extrication), or the opposite direction suppression resource).***
 - Performance Measure: First Arriving <4:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Rescue Local

5. RESCUE5 – Woodrow Wilson Bridge – Limited Access – Multiple Lanes: In the event of a motor vehicle collision, no reports of entrapment, ejection, decreased level of consciousness or other injuries that would require ALS:
(See Attachment #3 for Woodrow Wilson Bridge response patterns).
 - Response:
 - Three (3) Engine Companies
 - Two (2) BLS Transport Units
 - One (1) Rescue Squad/Rescue Engine*
 - One (1) Battalion Chief
 - ****(Secondary barrier protection shall be provided by either the Rescue Squad/Rescue Engine (if not utilized for extrication), or the opposite direction suppression resource).***
 - Performance Measure: First Arriving <4:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Rescue Local

6. RESCUE6 – Woodrow Wilson Bridge – Limited Access – Multiple Lanes: In the event of a motor vehicle collision with reported entrapment, ejection, decreased level of consciousness or other injuries that would require ALS:
(See Attachment #3 for Woodrow Wilson Bridge response patterns).
 - Response:
 - Three (3) Engine Companies
 - Two (2) BLS Transport Units



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- One (1) ALS Resource
- One (1) Rescue Squad or Rescue Engine*
- One (1) EMS Duty Officer
- One (1) Battalion Chief

****(Secondary barrier protection shall be provided by either the Rescue Squad/Rescue Engine (if not utilized for extrication), or the opposite direction suppression resource).***

- Performance Measure: First Arriving <4:59/90%
- Response Priority: Emergency Response
- Dispatched as: Rescue Local

7. RESCUE7 – In the event of motor vehicle collision with ejection, decreased level of conscious, motorcycle, pedestrian struck or injuries that would require ALS and with no entrapment:

- Response:
 - One (1) Suppression Resource
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
- Performance Measure: First Arriving <4:59/90%
- Response Priority: Emergency Response
- Dispatched as: Rescue Local

I. Train/Metro Rail Rescue Assignments:

1. METRO – Train derailment and/or Fire:

a) If event occurs at a Metro station:

- Response:
 - Four (4) Engine Companies
 - Two (2) Truck Companies
 - One (1) Rescue Squad or Rescue Engine
 - One (1) Technical Rescue Company
 - One (1) Technical Support Company
 - Two (2) BLS Transport Units
 - One (1) ALS Transport Unit
 - Two (2) Battalion Chiefs
 - One (1) EMS Duty Officer
 - One (1) Breathing Air Unit
 - One (1) Duty Chief
 - One (1) Safety Officer



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- b) Between two (2) stations or a station and a fan/vent shaft:
- Response:
 - Reported Metro Station
 - Two (2) Engine Companies (1st & 2nd due)
 - One (1) Truck Company (1st due)
 - One (1) Rescue Squad/Rescue Engine
 - One (1) Technical Rescue Company
 - One (1) Technical Support Company
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) Battalion Chief (1st due)
 - One (1) EMS Duty Officer
 - One (1) Breathing Air Unit
 - One (1) Safety Officer
 - Opposite Metro Station or vent/shaft
 - Two (2) Engine Companies (3rd & 4th due)
 - One (1) Truck Company (2nd due)
 - One (1) BLS Transport Unit
 - One (1) Battalion Chief (2nd due)
 - Performance Measure: First Arriving <4:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Rescue Local
2. METROS/TRAINS* – Reported injury or attempted suicide involving a train or track bed:
- Response:
 - One (1) Rescue Squad/Rescue Engine
 - One (1) Engine Company
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) EMS Duty Officer
 - One (1) Battalion Chief
- *(Incident Command Consideration: The dispatch to a Metro incident shall be upgraded to include a task force alarm (i.e. EMS task force, mass casualty task force, etc.) upon receipt of additional information indicating that specific resources may be needed or that there is a significant life hazard condition).***
- Performance Measure: First Arriving <4:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Rescue Local



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

3. TRAIN* – Train Derailment and/or fire:

- Response:
 - Four (4) Engine Companies
 - One (1) Truck Company
 - One (1) Rescue Squad/Rescue Engine
 - One (1) Technical Rescue Company
 - One (1) Technical Support Company
 - Primary Hazardous Materials Unit
 - Two (2) Hazardous Materials Support Units
 - One (1) Foam Unit
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) Brush Unit
 - One (1) EMS Duty Officer
 - One (1) Battalion Chief
 - One (1) Safety Officer
 - Duty Chief

**(The dispatch to a Train incident shall be upgraded to include a task force alarm (i.e. EMS task force, mass casualty task force, etc.) upon receipt of additional information indicating that specific resources may be needed or that there is a significant life hazard condition. PSC shall advise the 1st dispatched Battalion Chief).*

- Response Priority: Emergency Response
- Dispatched as: Train Derailment

J. Plane Crash

1. PLANE0 – A report of a low flying aircraft:

- Response:
 - Notification only by PSC to FAA.
- Response Priority: None (1)
- Dispatched as: Investigation

2. PLANE1 – An investigation of a report of an aircraft down with no confirmation:

- Response:
 - One (1) Engine Company and
 - One (1) BLS Transport Unit.
- Response Priority: Emergency Response
- Dispatched as: Investigation



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

3. PLANE2 – A confirmed small aircraft down (one engine on the aircraft):
 - Response:
 - Two (2) Engine Companies
 - One (1) Rescue Squad/Rescue Engine
 - One (1) Truck Company
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - Closest Hazardous Materials Unit (primary or support)
 - One (1) Foam Unit
 - One (1) Brush Unit
 - One (1) Battalion Chief
 - One (1) Safety Officer
 - One (1) EMS Duty Officer
 - Performance Measure: First Arriving <4:59/90%, First ALS < 8:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Rescue Local

4. PLANE3 – Any report of an aircraft down in the water:
 - Response:
 - Two (2) Engine Companies
 - One (1) Rescue Squad/Rescue Engine
 - One (1) Truck Company
 - Four (4) Water Rescue Companies
 - Two (2) Fire Boats if in Potomac
 - One (1) Technical Rescue Company
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - Primary Hazardous Materials Unit
 - One (1) Battalion Chief
 - One (1) Safety Officer
 - One (1) EMS Duty Officer
 - Performance Measure: First Arriving <4:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Water Rescue

5. PLANE4 – Any report of a large (2 engines or more on the aircraft) aircraft down or any aircraft into a structure:

Consideration: Mass Casualty Task Force with confirmation of multiple injuries

 - Response:
 - Four (4) Engine Companies
 - Two (2) Truck Companies
 - One (1) Special Service (Truck, Rescue Squad/Rescue Engine)



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- One (1) Technical Rescue Company
- Two (2) Technical Support Companies
- One (1) BLS Transport Unit
- One (1) ALS Transport Unit
- Primary Hazardous Materials Unit
- Two (2) Hazardous Materials Support Units
- One (1) Foam Unit
- Two (2) Battalion Chiefs
- One (1) Safety Officer
- One (1) EMS Duty Officer
- Performance Measure: First Arriving <4:59/90%
- Response Priority: Emergency Response
- Dispatched as: Rescue Local

K. Specialty Call Types

1. Bomb/Hazardous Devices Incident:

- a) BOMB0 – In the event of an unverified call relating to a package or another hazard:
 - Response:
 - Notification to On-Duty FM Units (two (2) Investigators).

- b) BOMB1 – Bomb/Hazardous Devices Investigation:
Assignment shall be modified at the discretion of the Bomb Squad commander or his/her designee based on the information received about the incident.
 - Response:
 - Two (2) Investigators
 - Bomb Disposal Unit
 - Mobile Command Unit
 - Notification” BT page”

- c) BOMB2 – Bomb/Hazardous Device Suspected:
Assignment shall be modified at the discretion of the Bomb Squad commander or his/her designee based on the information received about the incident.
 - Response:
 - Two (2) Investigators
 - Bomb Disposal Unit
 - Mobile Command Unit
 - Notification” BT page”
 - One (1) Engine Company
 - One (1) ALS Transport Unit
 - One (1) Battalion Chief
 - Duty Chief (notification)



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

d) BOMB3 – Bomb/Hazardous Device:

Assignment shall be modified at the discretion of the Bomb Squad commander or his/her designee based on the information received about the incident.

- Response:
 - Two (2) Investigators
 - Bomb Disposal Unit
 - Mobile Command Unit
 - Notification” BT page”
 - One (1) Engine Company
 - One (1) ALS Transport Unit
 - One (1) Battalion Chief
 - Duty Chief (notification)
 - Fire Investigator 1815
 - “FMPAGE”

2. Hazardous Materials Incidents – In the event of Hazardous Materials incidents, events have been categorized into four (4) different initial dispatch assignments based on the nature and/or severity of the incident:

a) HAZSER – Hazardous Materials Service Call – In the event of an investigation or need to evaluate suspicious materials, substances, or mail items:

*****If packages present or could present an explosive hazard, Bomb Technicians will also be notified.***

- Response:
 - Closest Hazardous Materials Unit (Primary or Support)
 - Notification to OIC at Company 816 or Hazardous Materials Team Coordinator
- Response Priority: Non-Emergency

b) HAZINV – Hazardous Materials Investigation/Local Assignment – In the event of an investigation involving the suspicion of a hazardous material release, small incidents involving hazardous materials commonly known (e.g., gasoline, fuel oil, diesel, etc.), or an investigation of potential incidents such as abandoned or discarded hazardous material containers with no evidence of a release, following the guideline of:

- Occupancies: Exterior, no exposures
- Automotive Fluids: Small Vehicles (less than 5 tons GVW)
 - Response:
 - One (1) Engine Company
 - Notification to OIC at Company 816
 - Response Priority: Non-Emergency
 - Dispatched as: Hazmat Investigation



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

- c) HAZLOC – Hazardous Materials Street Assignment – In the event of an investigation for an unconfirmed presence or release of a hazardous material with possible victims, small incidents involving unknown hazardous materials or large incidents involving specific known hazardous materials, following the guideline of:
- Occupancies: Residential or exterior with exposures.
 - Automotive Fluids: Large Vehicles (greater than 5 tons GVW), Propane (LPG): Less than or equal to 40 pounds (fork lift bottle).
 - Response: Two (2) Engine Companies, one (1) Special Service, closest Hazardous Materials Unit (primary or support), one (1) BLS Transport Unit, one (1) ALS Transport Unit, one (1) EMS Duty Officer and a Battalion Chief shall be dispatched. In addition, notification shall be made to the OIC at Station 816.
 - Response Priority: Respond
 - Performance Measure: First Arriving >4:59/90%, Specialty >21:20/90%
 - Dispatched as: Hazmat Local
- d) HAZBOX – Hazardous Materials Box Alarm – In the event of an investigation involving the confirmed presence and possible release of a hazardous material with possible victims, confirmed release of any hazardous material greater than 100 gallons or an incident suspected to involve weapons of mass destruction:
- Response:
 - Four (4) Engine Companies
 - Two (2) Truck Companies
 - One (1) Special Service (Truck or Rescue Squad/Rescue Engine)
 - One (1) Primary Hazardous Materials Unit
 - Two (2) Hazardous Materials Support Units
 - One (1) BLS Transport Unit
 - One (1) ALS Transport Unit
 - One (1) EMS Duty Officer
 - Two (2) Battalion Chiefs
 - One (1) Safety Officer
 - One (1) Foam Unit
 - One (1) Emergency Command Unit
 - Hazardous Materials Team Coordinator
 - Performance Measure: First Arriving <4:59/90%, Specialty <21:20/90%
 - Response Priority: Emergency Response
 - Dispatched as: Hazmat Box



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

- e) HAZMAT Task Force:
 - Response:
 - Two (2) HAZMAT Support Units
 - One (1) Primary Hazardous Materials Unit
 - Hazardous Materials Team Coordinator
 - One (1) Battalion Chief
 - Response Priority: Emergency Response
 - Dispatched as: Hazmat Task Force
3. Technical Rescue Emergencies – In the event of a Trench, Confined Space or Structural Collapse Rescue:
- a) Inspect (Future COLAP0) – Service call to check on trench for compliance with standards:
 - Response:
 - Notification to BO881
 - Response Priority: Notification Only
 - b) Invest1 (Future COLAP1) – For incidents involving a tree on a house with no reported entrapment:
 - Response:
 - One (1) Suppression Resource
 - Response Priority: Non-Emergency
 - Dispatched as: Local Alarm
 - c) COLAPI (Future COLAP2) – For incidents involving a vehicle into a structure, no reported injuries:
 - Response:
 - One (1) Engine Company
 - One (1) BLS Transport Unit
 - Closest Rescue Squad (unless TR/TS is closer)
 - Closest Technical Rescue Company or Technical Support Company
 - One (1) Battalion Chief
 - One (1) Safety Officer
 - Response Priority: Emergency Response
 - Dispatched as: Collapse Investigation



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

- d) COLAPI (Future COLAP3) – For incidents involving a vehicle into a structure with reported injuries:
- Response:
 - One (1) Engine Company
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
 - Closest Rescue Squad (unless TR/TS is closer)
 - Closest Technical Rescue Company
 - Two (2) Technical Support Companies
 - One (1) Battalion Chief
 - One (1) Safety Officer
 - Performance Measure: First Arriving <4:59/90%, Specialty <21:20/90%
 - Response Priority: Emergency Response
 - Dispatched as: Collapse
- e) COLAP4 – For incidents involving entrapment in a structure over water with reported injuries:
- Response:
 - One (1) Engine Company
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
 - Closest Rescue Squad (unless TR/TS is closer)
 - Closest Technical Rescue Company
 - Two (2) Technical Support Companies
 - Closest Water Rescue Company
 - One (1) Fire Boat (if Potomac River)
 - One (1) EMS Duty Officer
 - One (1) Battalion Chief
 - One (1) Safety Officer
 - Performance Measure: First Arriving <4:59/90%, Specialty <21:20/90%
 - Response Priority: Emergency Response
 - Dispatched as: Collapse Rescue
- f) CONFSP (Future CONFSP4) – For incidents involving a trench, confined space, or building collapse with reported victims trapped:
- Response:
 - One (1) Engine Company
 - Closest Rescue Squad (unless TR/TS is closer)
 - One (1) Truck Company
 - Primary Hazardous Materials Unit
 - One (1) Technical Rescue Company
 - Two (2) Technical Support Companies
 - One (1) BLS Transport Unit



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- One (1) ALS Transport Unit
- One (1) Battalion Chief
- One (1) EMS Duty Officer
- Performance Measure: First Arriving <4:59/90%, Specialty <21:20/90%
- Response Priority: Emergency Response
- Dispatched as: Confine Space Rescue

4. High Angle Rescue/Overland Rescue:

a) HARES4 – Any confirmed report of persons trapped on a high angle/overland rescue:

- Response:
 - One (1) Engine Company
 - One (1) Tower Company
 - One (1) Technical Rescue Company
 - Two (2) Technical Support Companies
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
 - One (1) Battalion Chief
 - One (1) EMS Duty Officer
 - One (1) Safety Officer
- Performance Measure: First Arriving <4:59/90%, Specialty <21:20/90%
- Response Priority: Emergency Response
- Dispatched as: Technical Rescue

5. Water Rescue/Boat Fire:

a) WATER0 – For water incidents of a non-emergency nature, this includes stranded boater, body recovery in water, boat out of fuel on water:

- Response:
 - Notification to Battalion Chief 881 or if unavailable On-Duty Duty Chief.
- Response Priority: Non-Emergency - if resources are determined to be dispatched

b) WATER1 – For investigation of a vehicle into water with no report of victims stranded or trapped:

- Response:
 - One (1) Suppression Resource
 - One (1) BLS Transport Unit
- Response Priority: Emergency Response
- Dispatched as: Water Investigation



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

- c) WATER2 – In the event of an animal in water:
 - Response:
 - One (1) Suppression Resource
 - One (1) Water Rescue Company
 - Response Priority: Emergency Response
 - Dispatched as: Local Alarm

- d) WATER3 – For incidents involving a pool emergency (drowning):
 - Response:
 - One (1) Suppression Resource,
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
 - One (1) Battalion Chief
 - Notification to Duty Chief
 - Performance Measure: First Arriving <4:59/90%, First ALS <8:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Medic Local

- e) WATER4 – Any incident involving water rescue with reported persons trapped or in the water, quicksand, marsh or mud rescue, with exception of the pool emergency:
 - Response:
 - One (1) Water Rescue Company
 - One (1) Suppression Resource
 - One (1) Technical Rescue Company
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
 - One (1) Battalion Chief
 - Performance Measure: First Arriving <4:59/90%, First ALS <8:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Water Rescue

- f) WATER5 – In the event of an ice rescue, swift water rescue, scuba emergency, sinking vehicle in inland or coastal waterway:
 - Response:
 - One (1) Suppression Resource
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
 - Closest Water Rescue Company
 - One (1) Technical Rescue Company
 - One (1) Technical Support Company
 - One (1) EMS Duty Officer
 - One (1) Safety Officer
 - One (1) Battalion Chief



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

- Performance Measure: First Arriving <4:59/90%, First ALS <8:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Technical Rescue
- g) WATER6 – In the event of people in the water, boat taking on water, overturned in inland or coastal water way:
- Response:
 - One (1) Suppression Resource
 - One (1) BLS Transport Unit
 - One (1) ALS Resource
 - Two (2) Water Rescue Companies
 - One (1) Fire Boat (if on Potomac River)
 - One (1) Safety Officer
 - One (1) EMS Duty Officer
 - One (1) Battalion Chief
 - Performance Measure: First Arriving <4:59/90%, First ALS <8:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Water Rescue
- h) WATER7 – In the event of a boat fire on the water or dock in the water:
- Response:
 - Two (2) Engine Companies
 - Two (2) Special Services (Truck or Rescue Squad/Rescue Engine)
 - One (1) Water Rescue Company
 - One (1) Battalion Chief
 - One (1) BLS Transport Unit
 - One (1) Safety Officer
 - Performance Measure: First Arriving <4:59/90%
 - Response Priority: Emergency Response
 - Dispatched as: Boat Fire

6. Transfers:

- a) Transfers shall be initiated via the LIVEMUM (move-up software module) and/or upon first indication to PSC that there is a long duration incident(s) (i.e. working fire, excessive number of incidents or out of service resources in a specific geographic area).
- b) Transfers shall be made at the discretion of the PSC supervisor, with consultation with the Duty Chief, and based on recommendations of LIVEMUM.



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

- c) These transfers shall be made after considering the following factors:
 - (1) Geographical area left uncovered, with the intent of maintaining response time performance.
 - (2) Available Special Services in the area.
 - (3) Available Engine Companies in the area.
 - (4) Available BLS Transport Units and ALS Transport Units in the area.
 - (5) Other Fire/EMS activity in the County.
 - (6) Stations that have multiple crews available.
 - (7) Need to keep specialized apparatus/equipment in service and available.
 - (8) Probability of the incident requiring multiple alarms

- d) Transfers shall be dispatched as a call for service. Refusal to take a transfer when dispatched will be considered a refusal to take a call for service. PSC supervisor shall immediately notify the Duty Chief.

REFERENCES

N/A

FORMS / ATTACHMENTS

Attachment A – Secondary Response Units

Attachment B – Categorizing Hazardous Materials Incidents into Dispatch Assignments

Attachment C – Woodrow Wilson Bridge Response



**PRINCE GEORGE'S COUNTY, MARYLAND
FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER**

ATTACHMENT A

The following areas, equipment, and/or resources have been approved by the County Fire Chief and will be dispatched in accordance with this General Order.

SECONDARY RESPONSE UNITS

Type	Specialized Areas, Apparatus, and/or Equipment						
Ambulance Bus	MAB830						
Boats	BT847	BT856	BT857	FB858	AB847	AB856	
Bomb Disposal Units	BD815	BD815B					
Breathing Air Units	AU816						
Emergency Command Units	MCU 800						
Fire Investigations Units	FI815						
Foam Units	F812						
Hazardous Material Companies	HC816						
Hazmat Support Units	HSC841	HSC845					
Rehab Unit	REHAB800						
Tanker	TN823	TN840	TN836				
Technical Rescue Company	TR806						
Technical Rescue Support Unit	TS814	TS847					
Water Rescue Companies	WR847	WR849	WR856	WR857			
Water Supply Companies	WS825	WS846	WS844				

**In order to have an area, equipment, and/or resource considered for dispatch, a request for approval must be submitted in writing to the County Fire Chief. The request should include all supporting documentation justifying the request.



The following table has been established as a reference for categorizing hazardous materials incidents into one (1) of the four (4) initial dispatch assignments. The list is not all-inclusive; therefore, the PSC Supervisor will use their discretion in determining which call type would be most appropriate based upon the information available.

**CATEGORIZING HAZARDOUS MATERIALS INCIDENTS
INTO DISPATCH ASSIGNMENTS**

Dispatch assignments based on the following:	Hazardous Materials Assignment			
	Service	Invest	Local	Box
Abandoned/discarded containers with no evidence of release	x			
Other non-emergency type calls or requests for advice	x			
Suspected Anthrax (white powder), WITHOUT illness	x			
Unknown odor/substance, WITHOUT injury and/or illness		x		
Fuel spill/leak of automotive fluids from small motor vehicles		x		
Fuel spill/leak of automotive fluids from large motor vehicles			x	
Unknown odor/substance, WITH injury and/or illness			x	
Hazardous Material release - less than 55 gallons (1 barrel)			x	
Hazardous Material release - WITHIN a residential structure			x	
Fuel spill/leak - more than 30 gallons			x	
Incidents within a laboratory setting			x	
Carbon Monoxide Incident WITH injury, illness, or symptoms			x	
Hazardous Material release - more than 55 gallons (1 barrel)				x
Hazardous Material release WITH injury and/or illness				x
Hazardous Material release described as poisonous				x
Hazardous Material release described as vapor cloud				x
Pre-determined locations identified in Hazard file				x
Plane crash involving a large or military aircraft				x
Train incident involving hazardous materials				x



WOODROW WILSON BRIDGE EMERGENCY RESPONSE

Due to the unique complexities surrounding response in and around the Woodrow Wilson Bridge, the following response patterns shall be utilized in accordance with the current Woodrow Wilson Bridge Operational Plan.

Vehicle Accidents with NO Reported Entrapment on the Outer Loop of the Capital Beltway

From Virginia Response:

One (1) Engine, one (1) ALS Transport Unit, one (1) Rescue Squad, one (1) Battalion Chief will respond to the dispatched location in the direction and lane of travel. The additional Engine will respond in the reported direction of travel, but in the opposite lane (i.e. local lane, if accident is reported in Express lane or vice versa).

From Maryland Response:

Resources will respond with one (1) Engine Company, one (1) BLS Transport Unit to the inner loop, the same lane as dispatched (if call is reported in local lanes on outer loop, MD resources will respond to the local lanes on inner loop).

Vehicle Accidents with No Reported Entrapment on the Inner Loop of the Capital Beltway

RESCUE6 – Response call type:

From Maryland Response:

Two (2) Engine Companies, one (1) BLS Transport Unit, one (1) Rescue Squad/Rescue Engine and one (1) Battalion Chief will respond as noted:

- The 1st due Engine and BLS Transport Unit will respond to the reported location of the incident.
- The 2nd due Engine will respond to the lanes opposite of the reported location (Example: If the incident is reported in local lanes, 2nd Engine will respond to express lanes and vice-versa).
- All other resources shall “stage” and remain uncommitted to the Capital Beltway in line of approach (prior to St. Barnabas Road exit at the Beltway or on Rt. 210 prior to the exit onto the WWB) and await instruction.

From Virginia Response:

One (1) Engine and one (1) ALS Transport Unit will respond to the reported location on the opposite direction of travel (if the call is reported in local lanes on inner loop, VA resources will respond to the local lanes on outer loop).



Vehicle Accidents with Reported Entrapment on the Outer Loop of the Capital Beltway

From Virginia Response:

One (1) Engine, one (1) ALS Transport Unit, one (1) Rescue Squad/Rescue Engine, and one (1) Battalion Chief will respond to the dispatched location in the direction and lane of travel. The additional Engine will respond in the reported direction of travel, but in the opposite lane (i.e. local lane, if accident is reported in Express lane or vice versa).

From Maryland Response:

One (1) Engine Company, and one (1) BLS Transport Unit will respond to the inner loop, same lane as dispatched (if call is reported in local lanes on outer loop, MD resources will respond to the local lanes on inner loop).

Vehicle Accidents with Reported Entrapment on the Inner Loop of the Capital Beltway

RESCUE7 – Response call type

From Maryland Response:

Two (2) Engine Companies, one (1) BLS Transport Unit, one (1) ALS Resource, one (1) Rescue Squad/Rescue Engine, one (1) EMS Duty Officer and one (1) Battalion Chief will respond as noted:

- The 1st due Engine and BLS Transport Unit will respond to the reported location of the incident.
- The 2nd due Engine will respond to the lanes opposite of the reported location (Example: If the incident is reported in local lanes, 2nd Engine will respond to express lanes and vice-versa).
- All other resources shall “stage” and remain uncommitted to the Capital Beltway in line of approach (prior to St. Barnabas Road exit at the Beltway or on Rt. 210 prior to the exit onto the WWB) and await instruction.

From Virginia Response:

One (1) Engine and one (1) ALS Transport Unit will respond to the reported location on the opposite direction of travel (if call is reported in local lanes on inner loop, VA resources will respond to the local lanes on outer loop).

Vehicle fire (Non- HAZMAT), Outer Loop from Virginia

From Virginia Response:

Respond in the direction and lane of travel with one (1) Engine Company, one (1) ALS Transport Unit, and one (1) Battalion Chief. In addition, one (1) Engine Company shall respond in the reported direction of travel, but in the opposite lane (i.e. local lane, if accident is reported in Express lane or vice versa).



PRINCE GEORGE'S COUNTY, MARYLAND FIRE/EMERGENCY MEDICAL SERVICES DEPARTMENT GENERAL ORDER

From Maryland Response:

Respond with one (1) Engine Company in the opposite direction (inner loop), same lane as dispatched (if call is reported in local lanes on outer loop, MD resources will respond to the local lanes on inner loop).

Vehicle Fire (Non- HAZMAT), Inner Loop from Maryland

From Maryland Response:

Respond in the reported direction and lane of travel with one (1) Engine Company, one (1) BLS Transport Unit, and one (1) Battalion Chief. In addition, one (1) Engine Company shall respond in the reported direction of travel, but in the opposite lane (i.e. local lane, if accident is reported in Express lane or vice versa).

From Virginia Response:

Respond with one (1) Engine Company in the opposite direction of travel (inner loop), same lane as dispatched (if call is reported in local lanes on inner loop, VA resources will respond to the local lanes on outer loop).