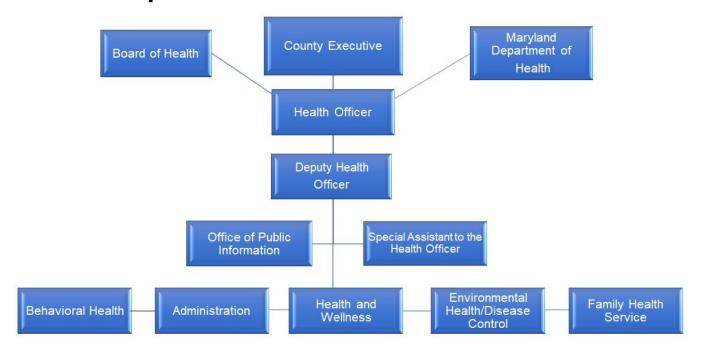
# Health Department



### **MISSION AND SERVICES**

The Health Department protects the public's health; assures availability of and access to quality health care services; and promotes individual and community responsibility for the prevention of disease, injury and disability.

### **CORE SERVICES**

- Health service resources for families and individuals in need
- Chronic disease interventions and education
- Disease prevention
- Environmental safety

### **FY 2019 KEY ACCOMPLISHMENTS**

- Applied for an award \$2.4 million in funding from the Centers for Disease Control and Prevention (CDC) for the next five years to support the design, testing and evaluation of novel approaches to address evidence-based strategies aimed to reduce risk, complications and barriers to prevent and control diabetes and cardiovascular disease in high problem populations.
- Received a federal matching fund grant in the amount of \$624,500 for the State of Maryland's Medicaid Health Choice Waiver Program for the Assistance in Community Integration Services (ACIS) Pilot Program.
- Launched the Step Forward countywide campaign to address stigma related to mental health challenges.

- Created infrastructure to construct an operations network-which will further facilitate greater mental health collaboration in the County. This technology promises to bring more mental health services to both children and vouth and should increase the numbers that can be served.
- Developed a training program to train chronic offenders and potential chronic offenders in food safety practices and regulatory requirements.

#### STRATEGIC FOCUS AND INITIATIVES FOR FY 2020

The agency's top priorities in FY 2020 are:

- Ensure access to healthcare resources, particularly to un- and underserved County populations.
- Prevent and reduce chronic disease, with an emphasis on addressing obesity in the County.
- Continue to improve maternal and infant outcomes to help decrease infant mortality.
- Prevent sexually transmitted diseases.
- Promote safe food services facilities.
- Ensure access to mental health and substance abuse treatment.

### **FY 2020 BUDGET SUMMARY**

The FY 2020 approved budget for the Health Department is \$93,472,500, an increase of \$19,195,300 or 25.8% over the FY 2019 approved budget.

### **Expenditures by Fund Type**

	FY 2018 Act	ual	FY 2019 Budget		FY 2019 Estimate		FY 2020 Approved	
Fund Types	Amount	% Total	Amount	% Total	Amount	% Total	Amount	% Total
General Fund	\$24,301,299	42.6%	\$26,547,000	35.7%	\$24,671,400	32.7%	\$26,366,900	28.2%
Grant Funds	32,737,894	57.4%	47,730,200	64.3%	50,667,100	67.3%	67,105,600	71.8%
Total	\$57,039,193	100.0%	\$74,277,200	100.0%	\$75,338,500	100.0%	\$93,472,500	100.0%

### **GENERAL FUND**

The FY 2020 approved General Fund budget for the Health Department is \$26,366,900, a decrease of \$180,100 or 0.7% under the FY 2019 approved budget.

### **Reconciliation from Prior Year**

	Expenditures
FY 2019 Approved Budget	\$26,547,000
Increase Cost: Fringe Benefits — Increase in the fringe benefit rate from 32.5% to 34.8% as well as funding for three new positions	\$211,600
Add: Compensation - New Positions — Three new full time positions for the Tuberculosis Control Program	208,900
Increase Cost: Operating Office Automation Charge — Increase in OIT charges to support anticipated costs in SAP maintenance and the countywide laptop refresh program	139,400
Add: Operating - Operating Contracts — Increase in operating contracts for the Tuberculosis Control Program	95,000
<b>Decrease Cost: Operating</b> — Reflects net decrease in operating expenditures in other contracts, utilities and building rental/lease costs	(50,100)

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### **Reconciliation from Prior Year** (continued)

	Expenditures
Decrease Cost: Recoveries — Reflects operating recovery increase from various grant programs	(99,300)
<b>Decrease Cost: Compensation</b> — Decrease in compensation to support salary requirements based on anticipated attrition partially offset by prior year salary adjustments	(685,600)
FY 2020 Approved Budget	\$26,366,900

### **GRANT FUNDS**

The FY 2020 approved grant budget for the Health Department is \$67,105,600, an increase of \$19,375,400 or 40.6% over the FY 2019 approved budget. Major sources of funds in the FY 2020 approved budget include:

- Innovative State and Local Pubic Health Strategies To Prevent and Manage Diabetes, Heart Disease and Stroke
- AIDS Case Management
- Health Resources and Services Administration (HRSA)
- Federal Fund Treatment Grant
- CDC HIV
- HIV Expansion
- Social Impact Partnerships to Pay for Results Act Demonstration Projects (US Department of the Treasury)
- Grants for Expansion and Sustainability of the Comprehensive Community Mental Health Services for Children with Serious Emotional Disturbances (SAMSHA- Substance Abuse and Mental health Services Administration)
- Ryan White Part B

### **Reconciliation from Prior Year**

	Expenditures
FY 2019 Approved Budget	\$47,730,200
Add: New Grant — Innovative State and Local Public Health Strategies To Prevent and Manage Diabetes, Heart Disease and Stroke, Childhood Lead Poisoning Prevention, Zika Nurse Project, Hepatitis B and C Care, UASI MDERS Emergency Urban Areas Security, Grants for Expansion and Sustainability of the Comprehensive Community Mental Health Services for Children with Emotional Disturbances (SAMSHA), HIV Expansion Funds and Social Impact Partnerships to Pay for Results Act Demonstration Project (US Dept of Treasury)	\$18,070,500
<b>Enhance: Existing Program/Service</b> — Offender Reentry, General Fund Services, Assistance in Community Services (ACIS), Syringe Services, Federal Fund Treatment, STD CaseWorker, AIDS Case Management, MHCP Eligibility, Project Safety Net, Babies Born Healthy, Dental Sealant, Integration of Sexual Health in Recovery, Surveillance and Quality Improvement, Administrative/LAA, Continuum of Care, Core Services, General Medical Assistance Transportation, Drug Court Services, Temporary Cash Assistance, Prevention Services, Recovery Support Services, Smart Reentry, Substance Abuse Treatment Outcome (STOP), Bridges to Success, Opioid Operation Command, Mental Health Services and TB Control	12,469,800

### **Reconciliation from Prior Year** (continued)

	Expenditures
<b>Reduce: Existing Program/Service</b> — PREP, Tobacco Enforcement Initiative, Cities Readiness, Lead Paint Poisoning, Tobacco Cessation, Tobacco Control Community, Healthy Teens Young Adults, WIC Breastfeeding, Immunization Action, PATH Program, HIV Prevention Services, Administrative Care Coordination, HIV Testing, WIC, PHEP, Reproductive Health, Bay Restoration Septic Fund, School Based Wellness Center and Ryan White Part B	(2,683,900)
<b>Eliminate: Program/Service</b> — Oral Health Clinical Care, Senate Bill 512 Children In Need of Assistance, Integration of Child Welfare Funds, MD Crisis Hotline, HIV Testing in Behavioral Health, School Based Wellness Center MSDE. TB Refugee Program will be transitioned to TB Control under the Family Health Services. Ryan White Part A Administrative Agent will be transitioned to the HIV Program under the Family Health Services	(8,481,000)
FY 2020 Approved Budget	\$67,105,600

### **STAFF AND BUDGET RESOURCES**

Authorized Positions	FY 2018 Budget	FY 2019 Budget	FY 2020 Approved	Change FY19-FY20
General Fund				
Full Time - Civilian	215	214	217	3
Full Time - Sworn	0	0	0	0
Subtotal - FT	215	214	217	3
Part Time	1	1	1	0
Limited Term	5	0	0	0
<b>Grant Program Funds</b>				
Full Time - Civilian	178	185	183	(2)
Full Time - Sworn	0	0	0	0
Subtotal - FT	178	185	183	(2)
Part Time	5	3	8	5
Limited Term	108	109	115	6
TOTAL				
Full Time - Civilian	393	399	400	3
Full Time - Sworn	0	0	0	0
Subtotal - FT	393	399	400	3
Part Time	6	4	9	0
Limited Term	113	109	115	0

		FY 2020				
Positions By Classification	Full Time	Part Time	Limited Term			
Account Clerk	5	0	0			
Accountant	6	0	0			
Administrative Aide	30	0	4			
Administrative Assistant	10	4	2			
Administrative Specialist	6	0	0			
Associate Director	4	0	0			
Auditor	2	0	0			
Budget Aide	1	0	0			
Budget Management Analyst	8	0	0			
Budget Management Manager	1	0	0			
Building Engineer	1	0	0			
Building Security Officer	4	0	0			
Citizen Services Specialist	2	0	0			
Community Developer	41	0	24			
Community Development Aide	0	0	2			
Community Development Assistant	30	2	31			
Community Health Nurse	61	2	3			
Community Services Manager	2	0	0			
Counselor	35	0	25			

Positions By Classification         Full Time         Part Time         Limited Term           Data Entry Operator         1         0         0           Dental Hygienist         1         0         0           Deputy Health Officer         2         0         0           Deputy Health Officer         2         0         0           Disease Control Specialist         22         0         5           Environmental Health Specialist         28         0         0           Environmental Sanitarian         8         0         0           Equipment Operator         0         0         3           Facilities Superintendent         2         0         0           General Clerk         10         1         6           Health Aide         4         0         5           Health Aide         4         0         5           Health Aide         4         0         5           Health Record Technician         1         0         0           Licensed Practical Nurse         5         0         1           Mail Services Operator         2         0         0           Mail Services Operator         2		FY 2020			
Data Entry Operator         1         0         0           Dental Hygienist         1         0         0           Dentist         1         0         0           Deputy Health Officer         2         0         0           Disease Control Specialist         22         0         5           Environmental Health Specialist         28         0         0           Environmental Sanitarian         8         0         0           Equipment Operator         0         0         3           Facilities Superintendent         2         0         0           General Clerk         10         1         6           Health Aide         4         0         5           Health Aide         4         0         5           Health Mecord Technician         1         0         0           Health Record Technician         1         0         0           Laboratory Assistant         2         0         0           Laboratory Assistant         2         0         0           Licensed Practical Nurse         5         0         1           Mail Services Operator         2         0         0	D 111 D 21 15 11				
Dental Hygienist 1 0 0 0 Dentist 1 0 0 0 Deputy Health Officer 2 0 0 0 Disease Control Specialist 22 0 5 Environmental Health Specialist 28 0 0 Environmental Sanitarian 8 0 0 0 Equipment Operator 0 0 0 3 Facilities Superintendent 2 0 0 0 General Clerk 10 1 6 Health Aide 4 0 5 Health Record Technician 1 0 0 0 Laboratory Assistant 2 0 0 0 Licensed Practical Nurse 5 0 1 Mail Services Operator 2 0 0 0 Maintenance Services Attendant 1 0 0 0 Nurse Practioner 4 0 0 0 Nurse Practioner 4 0 0 0 Nurse Practioner 5 0 0 1 Personnel Aide 1 0 0 0 Personnel Aide 1 0 0 0 Personnel Analyst 5 0 0 0 Personnel Manager 1 0 0 0 Physician Program Manager 1 0 0 0 Physician Supervisor 2 0 0 0 Physician Clinical Staff 1 0 0 0 Physician Supervisor 1 0 0 0 Program Manager 2 0 0 0 Program Manager 1 0 0 0 Program Manager 1 0 0 0 Program Manager 1 0 0 0 Physician Supervisor 1 0 0 0 Program Manager 1 0 0 0 Physician Supervisor 1 0 0 0 Program Manager 2 0 0 0 Planner 2 0 0 0 Planner 2 0 0 0 Planner 2 0 0 0 Program Manager 1 0 0 0 Program Manager 1 0 0 0 Program Manager 1 0 0 0 Program Manager 2 0 0 0 Planter 2 0 0 0 Planter 3 0 0 0 Program Manager 1 0 0 0 Program Manager 1 0 0 0 Program Manager 1 0 0 0 Program Manager 2 0 0 0 Planter 2 0 0 0 Planter 3 0 0 0 Program Manager 4 0 0 0 Program Manager 5 1 0 0 0 Program Manager 6 1 0 0 0 Program Manager 9 1 0 0 0 0 Program Manager 9 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					
Dentist         1         0         0           Deputy Health Officer         2         0         0           Disease Control Specialist         22         0         5           Environmental Health Specialist         28         0         0           Environmental Sanitarian         8         0         0           Equipment Operator         0         0         3           Facilities Superintendent         2         0         0           General Clerk         10         1         6           Health Aide         4         0         5           Health Officer         1         0         0           Health Record Technician         1         0         0           Laboratory Assistant         2         0         0           Health Record Technician         1         0         0           Laboratory Assistant         2         0         0           Health Record Technician         1         0         0           Licensed Practical Nurse         5         0         1           Maintenance Services Attendant         1         0         0           Muritorist         1         0	* '	-			
Deputy Health Officer         2         0         0           Disease Control Specialist         22         0         5           Environmental Health Specialist         28         0         0           Environmental Sanitarian         8         0         0           Equipment Operator         0         0         3           Facilities Superintendent         2         0         0           General Clerk         10         1         6           Health Aide         4         0         5           Health Officer         1         0         0           Health Officer         1         0         0           Health Record Technician         1         0         0           Laboratory Assistant         2         0         0           Laboratory Assistant         2         0         0           Laboratory Assistant         2         0         0           Licensed Practical Nurse         5         0         1           Mail Services Operator         2         0         0           Mail Services Operator         2         0         0           Mutritonist         1         0         0		-			
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Environmental Health Specialist 28 0 0 0 Environmental Sanitarian 8 0 0 0 5 Environmental Sanitarian 8 0 0 0 3 7 Facilities Superintendent 2 0 0 0 3 7 Facilities Superintendent 2 0 0 0 0 3 7 Facilities Superintendent 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	• •	_			
Environmental Sanitarian         8         0         0           Equipment Operator         0         0         3           Facilities Superintendent         2         0         0           General Clerk         10         1         6           Health Aide         4         0         5           Health Gfficer         1         0         0           Health Record Technician         1         0         0           Laboratory Assistant         2         0         0           Laboratory Assistant         2         0         0           Licensed Practical Nurse         5         0         1           Mail Services Operator         2         0         0           Maintenance Services Attendant         1         0         0           Muritionist         1         0         0           Personnel Assistant         1         0         0           Personnel Analyst         1         0         0           Personnel Manager         1         0         0           Physician Program Manager         1         0         0           Physician Supervisor         2         0         0 <td>'</td> <td></td> <td></td> <td></td>	'				
Equipment Operator Facilities Superintendent Facilities Superintendenten	•		-		
Facilities Superintendent				•	
General Clerk		-			
Health Aide Health Officer Health Record Technician Licensed Practical Nurse Licensed Practical Nurse Mail Services Operator Maintenance Services Attendant Licensed Practioner Murse Practioner Muritionist Lebersonel Aide Personnel Aide Personnel Manager Physician Program Manager Physician Specialist Physician Supervisor Physician Supervisor Planner Police Officer Supervisor Program Manager Senior Programmer-Systems Analyst Public Health Lab Scientist Public Safety Aide Quality Assurance Analyst Public Safety Aide Quality Assurance Analyst Pale Supervisor Public Safety Aide Quality Assurance Analyst Pale Supervisor Supervisor Public Safety Aide Quality Assurance Analyst Public Property Clerk Lab O	•	_	-		
Health Officer			1	6	
Health Record Technician         1         0         0           Laboratory Assistant         2         0         0           Licensed Practical Nurse         5         0         1           Mail Services Operator         2         0         0           Maintenance Services Attendant         1         0         0           Nutritionist         1         0         0           Nutritionist         1         0         1           Permits Specialist         1         0         0           Personnel Aide         1         0         0           Personnel Analyst         5         0         0           Personnel Manager         1         0         0           Physician Program Manager         1         0         0           Physician Sasistant         2         0         0           Physician Clinical Staff         1         0         0           Physician Supervisor         2         0         0           Physician Supervisor         2         0         0           Planner         2         0         1           Police Officer Supervisor         1         0         0	Health Aide	4	0	5	
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Licensed Practical Nurse	Health Record Technician	1	0	0	
Mail Services Operator       2       0       0         Maintenance Services Attendant       1       0       0         Nurse Practioner       4       0       0         Nutritionist       1       0       1         Permits Specialist       1       0       0         Personnel Aide       1       0       0         Personnel Analyst       5       0       0         Personnel Manager       1       0       0         Physician Program Manager       1       0       0         Physician Program Manager       1       0       0         Physician Assistant       2       0       0         Physician Clinical Specialist       3       0       0         Physician Clinical Staff       1       0       0         Physician Supervisor       2       0       0         Planner       2       0       1         Police Officer Supervisor       1       0       0         Program Manager Senior       1       0       0         Program Manager Senior       1       0       0         Programmer-Systems Analyst       3       0       0	Laboratory Assistant	2	0	0	
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Personnel Aide Personnel Analyst Personnel Manager Physician Program Manager Physician Assistant Physician Clinical Specialist Physician Clinical Staff Physician Supervisor Physician Supervisor Police Officer Supervisor Program Manager Senior Procurement Officer Public Health Lab Scientist Public Health Program Chief Public Safety Aide Quality Assurance Analyst Radiology Technician Supervisor Pound Procurement Officer Supervisor Program Manager Senior Program Manager Senior Program Manager Senior Programmer-Systems Analyst Public Health Lab Scientist Public Health Drogram Chief Public Safety Aide Quality Assurance Analyst Padiology Technician Service Aide Social Worker Supervisory Clerk Pupply Property Clerk Pupply Pupply Property Clerk P	Nutritionist	1	0	1	
Personnel Analyst         5         0         0           Personnel Manager         1         0         0           Physician Program Manager         1         0         0           Physician Assistant         2         0         0           Physician Clinical Specialist         3         0         0           Physician Clinical Staff         1         0         0           Physician Supervisor         2         0         0           Planner         2         0         1           Police Officer Supervisor         1         0         0           Program Manager Senior         1         0         0           Program Manager Senior         1         0         0           Programmer-Systems Analyst         3         0         0           Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2	Permits Specialist	1	0	0	
Personnel Manager         1         0         0           Physician Program Manager         1         0         0           Physician Assistant         2         0         0           Physician Clinical Specialist         3         0         0           Physician Clinical Staff         1         0         0           Physician Supervisor         2         0         0           Planner         2         0         1           Police Officer Supervisor         1         0         0           Program Manager Senior         1         0         0           Program Manager Senior         1         0         0           Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0	Personnel Aide	1	0	0	
Physician Program Manager         1         0         0           Physician Assistant         2         0         0           Physician Clinical Specialist         3         0         0           Physician Clinical Staff         1         0         0           Physician Supervisor         2         0         0           Planner         2         0         1           Police Officer Supervisor         1         0         0           Program Manager Senior         1         0         0           Public Health Lab Scientist         2         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         1         0         0           Public Information Officer         <	Personnel Analyst	5	0	0	
Physician Assistant         2         0         0           Physician Clinical Specialist         3         0         0           Physician Clinical Staff         1         0         0           Physician Supervisor         2         0         0           Planner         2         0         1           Police Officer Supervisor         1         0         0           Program Manager Senior         1         0         0           Procurement Officer         1         0         0           Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supply Property Clerk         1         0	Personnel Manager	1	0	0	
Physician Clinical Specialist         3         0         0           Physician Clinical Staff         1         0         0           Physician Supervisor         2         0         0           Planner         2         0         1           Police Officer Supervisor         1         0         0           Program Manager Senior         1         0         0           Procurement Officer         1         0         0           Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0	Physician Program Manager	1	0	0	
Physician Clinical Staff         1         0         0           Physician Supervisor         2         0         0           Planner         2         0         1           Police Officer Supervisor         1         0         0           Program Manager Senior         1         0         0           Procurement Officer         1         0         0           Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0	Physician Assistant	2	0	0	
Physician Supervisor         2         0         0           Planner         2         0         1           Police Officer Supervisor         1         0         0           Program Manager Senior         1         0         0           Procurement Officer         1         0         0           Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0	Physician Clinical Specialist	3	0	0	
Planner         2         0         1           Police Officer Supervisor         1         0         0           Program Manager Senior         1         0         0           Procurement Officer         1         0         0           Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0	Physician Clinical Staff	1	0	0	
Police Officer Supervisor         1         0         0           Program Manager Senior         1         0         0           Procurement Officer         1         0         0           Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0	Physician Supervisor	2	0	0	
Program Manager Senior         1         0         0           Procurement Officer         1         0         0           Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0	Planner	2	0	1	
Procurement Officer         1         0         0           Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0	Police Officer Supervisor	1	0	0	
Programmer-Systems Analyst         3         0         0           Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0	Program Manager Senior	1	0	0	
Public Health Lab Scientist         2         0         0           Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0	Procurement Officer	1	0	0	
Public Health Program Chief         12         0         0           Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0	Programmer-Systems Analyst	3	0	0	
Public Information Officer       1       0       0         Public Safety Aide       4       0       0         Quality Assurance Analyst       1       0       0         Radiology Technician       2       0       0         Service Aide       0       0       2         Social Worker       6       0       0         Supervisory Clerk       1       0       0         Supply Property Clerk       1       0       0	Public Health Lab Scientist	2	0	0	
Public Information Officer         1         0         0           Public Safety Aide         4         0         0           Quality Assurance Analyst         1         0         0           Radiology Technician         2         0         0           Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0	Public Health Program Chief	12	0	0	
Quality Assurance Analyst       1       0       0         Radiology Technician       2       0       0         Service Aide       0       0       2         Social Worker       6       0       0         Supervisory Clerk       1       0       0         Supply Property Clerk       1       0       0		1	0	0	
Quality Assurance Analyst       1       0       0         Radiology Technician       2       0       0         Service Aide       0       0       2         Social Worker       6       0       0         Supervisory Clerk       1       0       0         Supply Property Clerk       1       0       0	Public Safety Aide	4	0	0	
Radiology Technician       2       0       0         Service Aide       0       0       2         Social Worker       6       0       0         Supervisory Clerk       1       0       0         Supply Property Clerk       1       0       0	•	1	0	0	
Service Aide         0         0         2           Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0		2			
Social Worker         6         0         0           Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0		0	-		
Supervisory Clerk         1         0         0           Supply Property Clerk         1         0         0		6		_	
Supply Property Clerk 1 0 0		1			
ouppi) i roporty otom	•	1	-		
	TOTAL	400	9	115	

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### **Expenditures by Category - General Fund**

	FY 2018	FY 2019	FY 2019	FY 2020 _	Change FY1	19-FY20
Category	Actual	Budget	Estimate	Approved	Amount (\$)	Percent (%)
Compensation	\$13,556,090	\$16,421,200	\$14,612,100	\$15,944,500	\$(476,700)	-2.9%
Fringe Benefits	4,510,680	5,337,100	5,169,800	5,548,700	211,600	4.0%
Operating	8,259,371	7,075,900	7,131,000	7,260,200	184,300	2.6%
SubTotal	\$26,326,141	\$28,834,200	\$26,912,900	\$28,753,400	\$(80,800)	-0.3%
Recoveries	(2,024,842)	(2,287,200)	(2,241,500)	(2,386,500)	(99,300)	4.3%
Total	\$24,301,299	\$26,547,000	\$24,671,400	\$26,366,900	\$(180,100)	-0.7%

In FY 2020, compensation expenditures decrease 2.9% under the FY 2019 budget due to anticipated attrition and vacancy lapse partially offset by prior year salary adjustments and the addition of three full-time positions. Compensation costs include funding for 217 full time positions and one part time position. Fringe benefit expenditures increase 4.0% over the FY 2019 budget to align with an increase in the fringe benefit rate as well as funding for three new positions.

Operating expenses increase 2.6% over the FY 2019 budget due to increases in training, advertising, general office supplies and vehicle and building maintenance.

Recoveries increase 4.3% over the FY 2019 budget due to an increase in recoverable operating expenditures from various grants.

### **Expenditures by Division - General Fund**

	FY 2018	FY 2019	FY 2019	FY 2020 —	Change FY19-FY20	
Category	Actual	Budget	Estimate	Approved	Amount (\$)	Percent (%)
Administration	\$6,281,315	\$5,718,700	\$5,986,900	\$5,399,000	\$(319,700)	-5.6%
Family Health Services	5,363,051	6,552,700	5,616,600	7,375,100	822,400	12.6%
Behavioral Health	2,336,630	3,029,000	2,670,200	2,677,700	(351,300)	-11.6%
Environmental Health - Disease Control	4,602,160	5,214,400	4,408,700	4,955,300	(259,100)	-5.0%
Health and Wellness	1,729,885	1,790,800	1,463,500	1,556,700	(234,100)	-13.1%
Office of the Health Officer	3,988,258	4,241,400	4,525,500	4,403,100	161,700	3.8%
Total	\$24,301,299	\$26,547,000	\$24,671,400	\$26,366,900	\$(180,100)	-0.7%

### **General Fund - Division Summary**

	FY 2018	FY 2019	FY 2019	FY 2020 — Approved	Change FY19-FY20	
Category	Actual	Budget	Estimate		Amount (\$)	Percent (%)
Administration						
Compensation	\$2,496,997	\$2,840,900	\$3,080,700	\$2,599,000	\$(241,900)	-8.5%
Fringe Benefits	947,088	1,206,600	1,099,800	1,098,600	(108,000)	-9.0%
Operating	4,673,549	3,609,200	3,705,700	3,723,500	114,300	3.2%
SubTotal	\$8,117,634	\$7,656,700	\$7,886,200	\$7,421,100	\$(235,600)	-3.1%
Recoveries	(1,836,319)	(1,938,000)	(1,899,300)	(2,022,100)	(84,100)	4.3%
Total Administration	\$6,281,315	\$5,718,700	\$5,986,900	\$5,399,000	\$(319,700)	-5.6%
Family Health Services						
Compensation	\$3,571,152	\$4,450,100	\$3,676,800	\$4,926,900	\$476,800	10.7%
Fringe Benefits	1,181,713	1,525,800	1,447,800	1,858,800	333,000	21.8%
Operating	611,882	576,800	492,000	589,400	12,600	2.2%
SubTotal	\$5,364,747	\$6,552,700	\$5,616,600	\$7,375,100	\$822,400	12.6%
Recoveries	(1,696)	_	_	_	_	
Total Family Health Services	\$5,363,051	\$6,552,700	\$5,616,600	\$7,375,100	\$822,400	12.6%
Behavioral Health						
Compensation	\$1,431,113	\$1,872,100	\$1,617,500	\$1,753,900	\$(118,200)	-6.3%
Fringe Benefits	553,471	428,900	554,100	427,200	(1,700)	-0.4%
Operating	352,046	803,000	572,100	574,900	(228,100)	-28.4%
SubTotal	\$2,336,630	\$3,104,000	\$2,743,700	\$2,756,000	\$(348,000)	-11.2%
Recoveries	_	(75,000)	(73,500)	(78,300)	(3,300)	4.4%
Total Behavioral Health	\$2,336,630	\$3,029,000	\$2,670,200	\$2,677,700	\$(351,300)	-11.6%
Environmental Health - Disease	Control					
Compensation	\$3,198,018	\$4,027,500	\$3,209,500	\$3,810,700	\$(216,800)	-5.4%
Fringe Benefits	981,362	1,234,300	1,269,500	1,226,300	(8,000)	-0.6%
Operating	609,607	139,800	113,100	113,600	(26,200)	-18.7%
SubTotal	\$4,788,987	\$5,401,600	\$4,592,100	\$5,150,600	\$(251,000)	-4.6%
Recoveries	(186,827)	(187,200)	(183,400)	(195,300)	(8,100)	4.3%
Total Environmental Health - Disease Control	\$4,602,160	\$5,214,400	\$4,408,700	\$4,955,300	\$(259,100)	-5.0%
Health and Wellness	. , ,	, , ,	.,,	, , , , , , , , , , , , , , , , , , , ,	., .,	
Compensation	\$937,522	\$1,210,700	\$983,600	\$1,020,400	\$(190,300)	-15.7%
Fringe Benefits	377,997	428,800	371,400	427,300	(1,500)	-0.3%
Operating	414,366	151,300	108,500	109,000	(42,300)	-28.0%
SubTotal	\$1,729,885	\$1,790,800	\$1,463,500	\$1,556,700	\$(234,100)	-13.1%
Total Health and Wellness	\$1,729,885	\$1,790,800	\$1,463,500	\$1,556,700	\$(234,100)	-13.1%

### **General Fund - Division Summary** (continued)

	FY 2018	FY 2019	FY 2019	FY 2020 _	Change FY1	19-FY20
Category	Actual	Budget	Estimate	Approved	Amount (\$)	Percent (%)
Office of the Health Officer						
Compensation	\$1,921,288	\$2,019,900	\$2,044,000	\$1,833,600	\$(186,300)	-9.2%
Fringe Benefits	469,049	512,700	427,200	510,500	(2,200)	-0.4%
Operating	1,597,921	1,795,800	2,139,600	2,149,800	354,000	19.7%
SubTotal	\$3,988,258	\$4,328,400	\$4,610,800	\$4,493,900	\$165,500	3.8%
Recoveries	_	(87,000)	(85,300)	(90,800)	(3,800)	4.4%
Total Office of the Health Officer	\$3,988,258	\$4,241,400	\$4,525,500	\$4,403,100	\$161,700	3.8%
Total	\$24,301,299	\$26,547,000	\$24,671,400	\$26,366,900	\$(180,100)	-0.7%

Division Overview HEALTH DEPARTMENT - 170

### **DIVISION OVERVIEW**

#### **Administration**

The Division of Administration provides the administrative support structure for the department's public health programs. This unit provides support to General Fund and grant programs through centralized fiscal (budget, accounts payable, collections and purchase card), personnel, procurement, contractual, facility maintenance, security, vital records and general services. A Health Insurance Portability and Accountability Act (HIPAA) compliance component was established in July 2010 to serve as the departmental liaison for the coordination of privacy compliance for medical records.

### **Fiscal Summary**

In FY 2020, the division expenditures decrease \$319,700 or 5.6% under the FY 2019 budget. Staffing resources remain unchanged from the FY 2019 budget. The primary budget changes include:

- A decrease in personnel costs and projected healthcare and pension costs due to anticipated attrition.
- An increase in operating costs due to office automation charges.

	FY 2019	FY 2020	Change F	Y19-FY20	
	Budget	Approved	Amount (\$)	Percent (%)	
Total Budget	\$5,718,800	\$5,399,000	\$(319,800)	-5.6%	
STAFFING					
Full Time - Civilian	45	45	0	0.0%	
Full Time - Sworn	0	0	0	0.0%	
Subtotal - FT	45	45	0	0.0%	
Part Time	0	0	0	0.0%	
Limited Term	0	0	0	0.0%	

HEALTH DEPARTMENT - 170 Division Overview

### **Family Health Services**

The Family Health Services Division offers clinical and preventive health services to women, children and their families both in public health clinics and in their homes. Women's services include prenatal and postnatal care, dental care for pregnant women, family planning, pregnancy testing and health and nutritional education. Children receive immunizations, developmental assessments and referrals to medical specialty care for handicapping conditions. The division assists pregnant women and children in receiving comprehensive health care services through the Maryland Children's Health Program by providing on-site eligibility determination, managed care education and provider selection.

### **Fiscal Summary**

In FY 2020, the division expenditures increase \$822,400 or 12.6% over the FY 2019. Staffing resources increase by three positions from the FY 2019 budget. The primary budget changes include:

- An increase in personnel costs due to countywide salary adjustments as well as projected healthcare pension costs.
- The transfer of three positions and operating costs from the TB Refugee Health Program grant to the general fund.

	FY 2019	FY 2020	Change F	Y19-FY20	
	Budget	Approved	Amount (\$)	Percent (%)	
Total Budget	\$6,552,700	\$7,375,100	\$822,400	12.6%	
STAFFING					
Full Time - Civilian	53	56	3	5.7%	
Full Time - Sworn	0	0	0	0.0%	
Subtotal - FT	53	56	3	5.7%	
Part Time	0	0	0	0.0%	
Limited Term	0	0	0	0.0%	

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APPROVED OPERATING BUDGET

Division Overview HEALTH DEPARTMENT - 170

### **Behavioral Health**

The Behavioral Health Division provides outpatient substance abuse treatment and prevention services for adults, adolescents and their families. Tobacco education and cessation services are also provided. The Addictions Treatment Grant provides outpatient treatment services and funds contracts with private vendors for residential treatment services which provide a continuum of services. These services include intensive inpatient services, transitional community living, long-term residential rehabilitation and outpatient services for Spanish speaking residents.

### **Fiscal Summary**

In FY 2020, the division expenditures decrease \$351,300 or 11.6% under the FY 2019 budget. Staffing resources remain unchanged from the FY 2019 budget. The primary budget changes include:

- A decrease in personnel costs and projected healthcare and pension costs due to anticipated attrition.
- A decrease in operating contracts.

	FY 2019	FY 2020	Change F	Y19-FY20	
	Budget	Approved	Amount (\$)	Percent (%)	
Total Budget	\$3,029,000	\$2,677,700	\$(351,300)	-11.6%	
STAFFING					
Full Time - Civilian	22	22	0	0.0%	
Full Time - Sworn	0	0	0	0.0%	
Subtotal - FT	22	22	0	0.0%	
Part Time	0	0	0	0.0%	
Limited Term	0	0	0	0.0%	

HEALTH DEPARTMENT - 170 Division Overview

### **Environmental Health - Disease Control**

The Environmental Health/Disease Control Division is responsible for the licensing and/or inspection of all food service facilities, public swimming pools and spas, private water supplies and sewage disposal systems, solid waste facilities and the review of plans for all new and proposed facilities.

The Food Protection Program performs inspections of all food service facilities and provides the environmental response to all food borne outbreak investigations. The Permits and Plan Review Program evaluates and approves plans for new or remodeled food service, recreational facilities and reviews and approves all permit applications for all food service and recreational facilities.

The Environmental Engineering Program permits on-site sewage disposal systems (including Innovative and Alternative systems and shared sewage disposal facilities) and individual water supplies as well as approves new subdivisions utilizing private or shared systems.

The division also provides clinical services and disease investigations to reduce the risk of communicable diseases. Immunizations, clinical services, prevention education, animal exposure management, outbreak investigations and communicable and vector-borne disease control. The Communicable Disease Surveillance Program maintains a database of reportable diseases,

produces monthly statistics and analyzes disease trends. Surveillance activities produce disease information and statistics for public health and medical providers.

### **Fiscal Summary**

In FY 2020, the division expenditures decrease \$259,100 or 5.0% under the FY 2019 budget. Staffing resources remain unchanged from the FY 2019 budget. The primary budget changes include:

- A decrease in personnel costs and projected healthcare and pension costs due to anticipated attrition.
- A decrease in operating contracts.

	FY 2019	FY 2020	Change F	Y19-FY20	
	Budget	Approved	Amount (\$)	Percent (%)	
Total Budget	\$5,214,400	\$4,955,300	\$(259,100)	-5.0%	
STAFFING					
Full Time - Civilian	56	56	0	0.0%	
Full Time - Sworn	0	0	0	0.0%	
Subtotal - FT	56	56	0	0.0%	
Part Time	0	0	0	0.0%	
Limited Term	0	0	0	0.0%	

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Division Overview HEALTH DEPARTMENT - 170

### **Health and Wellness**

The Health and Wellness Division is responsible for chronic disease and access to care programs. Programs identify services available to assist the elderly and chronically ill, which allow them to remain in the community in the least restrictive environment while functioning at the highest possible level of independence. For eligible clients, medical assistance grants provide in-home services and transportation.

### **Fiscal Summary**

In FY 2020, the division expenditures decrease \$234,100 or 13.1% under the FY 2019 budget. Staffing resources remain unchanged from the FY 2019 budget. The primary budget changes include:

- A decrease in personnel costs and projected healthcare and pension costs due to anticipated attrition.
- A decrease in operating contracts.

	FY 2019	FY 2020	Change F	FY19-FY20	
	Budget	Approved	Amount (\$)	Percent (%)	
Total Budget	\$1,790,800	\$1,556,700	\$(234,100)	-13.1%	
STAFFING					
Full Time - Civilian	15	15	0	0.0%	
Full Time - Sworn	0	0	0	0.0%	
Subtotal - FT	15	15	0	0.0%	
Part Time	0	0	0	0.0%	
Limited Term	0	0	0	0.0%	

HEALTH DEPARTMENT - 170 Division Overview

### Office of the Health Officer

The Office of the Health Officer directs the departments's public health programs and activities in conformance with applicable laws, regulations, policies, procedures and standards of the State of Maryland and the County. The Office of the Health Officer assures high standards of clinical care in the department and provides public health expertise and direction. The office also coordinates and facilitates federal, State and local resources and partnerships to improve health access to care for County uninsured and under-insured residents.

Planning staff conduct community needs assessments, write health status reports and develop local health plans in accordance with federal, State and regional initiatives. The staff also collect, analyze and interpret health-related statistical data to identify populations at risk, establish health priorities and facilitate grant applications to expand access to health care in order to improve the status of the health of all residents and to eliminate health disparities.

The visual communications staff design, produce and distribute health information materials for public education and review existing materials for the quality of content and cultural appropriateness. The Public Information Officer coordinates the agency's responses to all inquiries from the media, requests for information under the Maryland Public Information Act and legislative activities. The Ryan White CARE Act Title I staff

function as the administrative agent for the entire suburban Maryland area (five counties) and are responsible for awarding grant monies, processing contracts and monitoring services provided.

### **Fiscal Summary**

In FY 2020, the division expenditures increase \$161,700 or 3.8% over the FY 2019 budget. Staffing resources remain unchanged from the FY 2019 budget. The primary budget changes include:

- A decrease in personnel costs and projected healthcare and pension costs due to anticipated attrition.
- An increase in operational costs due to additional funding allocated for travel, training, advertising and other operating contractual services.

	FY 2019	FY 2020	Change F	Y19-FY20	
	Budget	Approved	Amount (\$)	Percent (%)	
Total Budget	\$4,241,400	\$4,403,100	\$161,700	3.8%	
STAFFING					
Full Time - Civilian	23	23	0	0.0%	
Full Time - Sworn	0	0	0	0.0%	
Subtotal - FT	23	23	0	0.0%	
Part Time	1	1	0	0.0%	
Limited Term	0	0	0	0.0%	

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APPROVED OPERATING BUDGET

Grant Funds Summary HEALTH DEPARTMENT - 170

### **GRANT FUNDS SUMMARY**

### **Expenditures by Category - Grant Funds**

	FY 2018	FY 2019	FY 2019	FY 2020 — Approved	FY 2019 FY 2020 Chang	Change FY	19-FY20
Category	Actual	Budget	Estimate		Amount (\$)	Percent (%)	
Compensation	\$14,060,000	\$17,951,200	\$19,046,100	\$17,444,500	\$(506,700)	-2.8%	
Fringe Benefits	3,531,200	5,328,500	5,653,500	4,354,900	(973,600)	-18.3%	
Operating	15,175,650	24,872,800	26,389,800	45,411,200	20,538,400	82.6%	
Capital Outlay	30,500	_	_	_	_		
Total	\$32,797,350	\$48,152,500	\$51,089,400	\$67,210,600	\$19,058,100	39.6%	

The FY 2020 approved grant budget is \$67,210,600, an increase of 39.6% over the FY 2019 approved budget. This increase is primarily due to the addition of new grants: Innovative State & Local Public Health Strategies to Prevent and Manage Diabetes, Heart Disease and Stroke, HIV Expansion Funds, CDC HIV Funds, Substance Abuse and Mental Health Services Administration (SAMSHA) and other various new grants.

### **Staff Summary by Division - Grant Funds**

Staff Summary by	F\	/ 2019		F)	/ 2020		
Division & Grant Program	FT	PT	LTGF	FT	PT	LTGF	
Administration							
General Services				2			
Total Administration				2			
Family Health Services							
AIDS Case Management	13		4	17		4	
Babies Born Healthy			2	1	1	1	
Dental Sealant D Driver Van	2		1			1	
Healthy Teens/Young Adults	5			4			
High Risk Infant	1			1			
HIV Prevention	3	1	4	5	1	3	
Immunization Action Grant	1			2			
Reproductive Health	4		1	4			
Ryan White Title I/Part A and MAI			1	3		1	
Ryan White Part B	15		2	6		1	
Ryan White Fee For Service						3	
STD Caseworker	10		6	12		7	
Surveillance and Quality Improvement	1			1			
TB Control Cooperative Agreement	1			2			
TB Refugee	5						
WIC Breastfeeding Peer Counseling			4			4	

HEALTH DEPARTMENT - 170 Grant Funds Summary

### $\textbf{Staff Summary by Division - Grant Funds} \ \textit{(continued)}$

Staff Summary by	F\	2019		FY 2020		
Division & Grant Program	FT	PT	LTGF	FT	PT	LTGF
Women, Infants, and Children (WIC)	19		9	19		10
Total Family Health Services	80	1	34	77	2	35
Behavioral Health						
Addictions Treatment General Grant	16	1	5	19		10
Administrative/LAA	2		1	2		
Bridges to Success	1		4	1		4
Core Services Administrative Grant	6		2	6		2
Crownsville Project			1			•
Drug and Alcohol Prevention	2			2		
Drug Court Services	1			1		
Federal Treatment Grant	2		1	2	1	
HIV Testing in Behavioral Health Services	1					
House Bill 7 - Integration of Child Welfare Funds	1					
Integration of Sexual Health in Recovery				1		
Mental Health Services Grant	1		1			
Offender Reentry Prog. (PGCORP)			7			(
PREP					4	
Project Safety Net	6		9	6		
Recovery Support Services	2		10	2		1
Smart ReEntry			5			
Substance Abuse Treatment Outcomes Partnership (STOP)	6		2	3		
Temporary Cash Assistance	3		3	3		
Tobacco Enforcement Initiative			2			
Tobacco Cessation	1			1		
Total Behavioral Health	51	1	53	49	5	60
Environmental Health - Disease Contro	I					
Childhood Lead Poisoning Prevention				1		
Cities Readiness Initiative (CRI)	1			1		
Hepatitis B Prevention	1			1		
Public Health Emergency Preparedness (PHEP)	3			3		
Total Environmental Health - Disease Control	5			6		

Grant Funds Summary HEALTH DEPARTMENT - 170

### **Staff Summary by Division - Grant Funds** (continued)

Staff Summary by	FY	2019		FY	/ 2020	
Division & Grant Program	FT	PT	LTGF	FT	PT	LTGF
Health and Wellness						
Administrative Care Coordination	12		1	12		1
Geriatric Evaluation Review Services	6		1	6		1
MCHP Eligibility Determination	18	1	8	18	1	8
General Medical Assistance Transportation	10		9	10		9
Total Health and Wellness	46	1	19	46	1	19
Office of the Health Officer						
ACIS				1		
Innovative State and Local Public				1		
Health Strategies to Prevent &						
Manage Diabetes and Heart Disease						
Ryan White HIV/AIDS Treatment	3		3	1		
Modernization Act-Part A &						
Minority AIDS Initiative						
UASI-MDERS						1
Total Office of the Health Officer	3		3	3		1
Total	185	3	109	183	8	115

In FY 2020, funding is provided for 183 full time positions, eight part time positions and 115 limited term grant funded (LTGF) positions.

HEALTH DEPARTMENT - 170 Grant Funds Summary

### **Grant Funds by Division**

	FY 2018	FY 2019	FY 2019	FY 2020 —	Change FY	19-FY20
Grant Name	Actual	Budget	Estimate	Approved	Amount (\$)	Percent (%)
Family Health Services						
AIDS Case Management	\$1,609,389	\$3,000,000	\$3,000,000	\$6,157,100	\$3,157,100	105.2%
Babies Born Healthy	86,678	129,500	200,000	200,000	70,500	54.4%
CDC HIV Funds	_	_	_	2,000,000	2,000,000	
Dental Sealant D Driver Van	97,183	270,000	270,000	330,400	60,400	22.4%
Healthy Teens/Young Adults	435,954	527,000	527,000	504,800	(22,200)	-4.2%
Hepatitis B and C Care	_	_	15,000	15,000	15,000	
High Risk Infant (Infants at Risk)	89,362	117,700	117,700	117,700	_	0.0%
HIV Expansion Funds	_	_	_	6,300,000	6,300,000	
HIV Prevention Services	846,882	945,000	945,000	854,700	(90,300)	-9.6%
Immunization Action Grant	228,988	280,000	280,000	253,400	(26,600)	-9.5%
Oral Disease and Injury Prevention	39,600	50,000	50,000	47,700	(2,300)	-4.6%
Oral Heath Clinical Care	_	50,000	50,000	_	(50,000)	-100.0%
Personal Responsibility Education (PREP)	75,000	75,000	75,000	70,000	(5,000)	-6.7%
Reproductive Health	376,654	530,000	530,000	384,000	(146,000)	-27.5%
Ryan White Title I/Part A & MAI	3,416,321	248,300	248,300	446,100	197,800	79.7%
Ryan White Part B	1,556,103	2,267,100	2,267,100	4,482,800	2,215,700	97.7%
Ryan White Fee For Service	_	_	_	950,000	950,000	
School Based Wellness Center	_	850,000	850,000	_	(850,000)	-100.0%
School Based Wellness - MSDE	443,517	406,000	406,000	405,900	(100)	0.0%
STD Caseworker	780,630	1,350,000	1,350,000	1,530,300	180,300	13.4%
Surveillance and Quality Improvement	139,624	153,000	153,000	200,900	47,900	31.3%
Syringe Services	_	49,000	300,000	270,000	221,000	451.0%
TB Control Cooperative Agreement	191,583	225,000	251,500	231,600	6,600	2.9%
TB Refugee (transferred from Environmental Health)	384,268	600,000	600,000	_	(600,000)	-100.0%
WIC Breastfeeding Peer Counseling	162,109	250,000	250,000	225,200	(24,800)	-9.9%
Women, Infants and Children (WIC)	1,930,204	2,465,000	2,465,000	2,330,400	(134,600)	-5.5%
Total Family Health Services	\$12,890,050	\$14,837,600	\$15,200,600	\$28,308,000	\$13,470,400	90.8%
<b>Behavioral Health</b> Administrative/LBHA Core Services Admin Grant	\$1,044,940	\$1,117,200	\$1,117,200	\$1,150,600	\$33,400	3.0%
Ambulatory Services	151	_	_	_	_	
Bridges 2 Success	16	462,400	462,400	472,300	9,900	2.1%
Continuum of Care	630,757	627,700	672,600	672,700	45,000	7.2%
Crownsville Project	60,427	74,400	74,400	74,400	_	0.0%

Grant Funds Summary HEALTH DEPARTMENT - 170

### **Grant Funds by Division** (continued)

	FY 2018	FY 2019	FY 2019	FY 2020 —	Change FY1	19-FY20
Grant Name	Actual	Budget	Estimate	Approved	Amount (\$)	Percent (%)
Drug and Alcohol Prevention	2	_	_	_	_	
Drug Court Services	1	131,700	131,700	147,000	15,300	11.6%
Federal Block Grant	1,329,474	1,338,400	1,338,400	1,338,400	_	0.09
Federal Fund Treatment Grant	416,167	1,158,600	1,158,600	1,158,600	_	0.09
General Fund Services	2,096,467	3,055,500	3,055,500	4,018,100	962,600	31.59
High Intensity Drug Trafficking Area (HIDTA)	11,452	103,000	103,000	101,000	(2,000)	-1.99
HIV Testing in Behavioral Health	71,799	102,600	102,600	_	(102,600)	-100.09
House Bill 7 - Integration of Child Welfare Funds	74,812	71,000	71,000	_	(71,000)	-100.09
Integration of Sexual Health in Recovery	133,314	216,500	253,100	274,900	58,400	27.0%
Maryland Crisis Hotline	81,618	164,900	164,900	_	(164,900)	-100.09
Maryland Opioid Rapid Response	50,077	50,200	50,200	50,100	(100)	-0.29
Mental Health Services Grant	1,629,832	1,595,900	1,595,900	1,604,300	8,400	0.59
Offender Reentry Prog. (PGCORP)	6	134,400	134,400	554,200	419,800	312.49
Opioid Operation Command	152,992	189,700	198,400	198,400	8,700	4.69
PATH Program	106,652	106,700	106,700	106,700	_	0.0
PREP Pre Exposure Prophylaxis	_	_	_	650,000	650,000	
Prevention Services	460,883	502,800	502,800	525,400	22,600	4.59
Project Launch	150,915	_	_	_	_	
Project Safety Net - (GOCCP)	731,519	1,214,700	1,214,700	1,214,700	_	0.0
Recovery Support Services	704,644	914,400	962,600	932,200	17,800	1.99
SAMSHA Grants for Expansion and Sustainability of the Comprehensive Community Mental Health Services for Children with Emotional Disturbances	_	_	_	3,000,000	3,000,000	
Senate Bill 512 Children In Need of Assistance	_	60,000	60,000	_	(60,000)	-100.09
Smart Reentry - OJP	_	997,400	997,400	1,010,300	12,900	1.39
Substance Abuse Treatment Outcomes Partnership (STOP)	510,384	762,500	762,500	772,800	10,300	1.49
Temporary Cash Assistance	403,439	455,900	455,900	455,900	_	0.09
Tobacco Administration	19,759	19,800	19,800	19,800	_	0.09
Tobacco Cessation	135,406	198,800	198,800	183,900	(14,900)	-7.59
Tobacco Control Community	109,121	102,900	102,900	85,100	(17,800)	-17.39
Tobacco School Based	13,271	13,300	13,300	13,300	_	0.09
Tobacco Enforcement Initiative	90,091	125,000	125,000	120,000	(5,000)	-4.09

HEALTH DEPARTMENT - 170 Grant Funds Summary

### **Grant Funds by Division** (continued)

	FY 2018	FY 2019	FY 2019	FY 2020 _	Change FY1	19-FY20
Grant Name	Actual	Budget	Estimate	Approved	Amount (\$)	Percent (%)
Wrap Around Prince George's (System of Care) Implementation	_	997,200	997,100	996,200	(1,000)	-0.1%
Total Behavioral Health	\$11,220,387	\$17,065,500	\$17,203,800	\$21,901,300	\$4,835,800	28.3%
Environmental Health - Disease C	Control					
Bay Restoration (Septic) Fund	\$40,542	\$265,000	\$265,000	\$99,100	\$(165,900)	-62.6%
Childhood Lead Poisoning Prevention	_	_	_	189,900	189,900	
Cities Readiness Initiative (CRI)	118,615	144,900	144,900	137,200	(7,700)	-5.3%
Hepatitis B Prevention	62,962	70,900	70,900	73,700	2,800	3.9%
Lead Paint Poisoning Program	53,136	61,000	61,000	53,200	(7,800)	-12.8%
Public Health Emergency Preparedness (PHEP)	519,065	609,400	609,400	469,700	(139,700)	-22.9%
PHEP Ebola Supplement (Zika #1)	28,900	_	_	_	_	
Zika Nurse Project	_	_	35,600	35,600	35,600	
Total Environmental Health - Disease Control	\$823,219	\$1,151,200	\$1,186,800	\$1,058,400	\$(92,800)	-8.1%
Health and Wellness						
Administrative Care Coordination Grant-Expansion	\$1,857,682	\$1,285,400	\$1,285,400	\$1,183,300	\$(102,100)	-7.9%
General Medical Assistance Transportation	3,375,983	3,825,600	3,825,600	3,856,600	31,000	0.8%
Geriatric Evaluation and Review Services (Revenue)	808,076	907,600	907,600	1,036,800	129,200	14.2%
Geriatric Evaluation and Review Services (Grant)	_	10,400	10,400	10,400	_	0.0%
MCHP Eligibility Determination- PWC	1,762,497	2,118,500	2,118,500	2,214,300	95,800	4.5%
Total Health and Wellness	\$7,804,237	\$8,147,500	\$8,147,500	\$8,301,400	\$153,900	1.9%
Office of the Health Officer Assistance in Community	\$—	¢217 200	¢217 200	\$634,500	\$317,200	100.00/
Integration Services (ACIS)	<b>&gt;</b> —	\$317,300	\$317,300	\$054,500	Ş3 I <i>1</i> ,200	100.0%
Diabetes, Heart Disease, & Stroke	_	_	2,400,000	2,400,000	2,400,000	
HRSA	_	_	_	372,000	372,000	
Ryan White HIV/AIDS Treatment Modernization Act-Part A & Minority AIDS Initiative	_	6,211,100	6,211,100	_	(6,211,100)	-100.0%
Social Impact Partnerships to Pay for Results Act Demonstration Project (US Department of the Treasury)	_	_	_	4,000,000	4,000,000	

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Grant Funds Summary HEALTH DEPARTMENT - 170

### **Grant Funds by Division** (continued)

	FY 2018	FY 2019	FY 2019	FY 2020 _	Change FY1	19-FY20
Grant Name	Actual	Budget	Estimate	Approved	Amount (\$)	Percent (%)
UASI - MDERS	_	_	_	130,000	130,000	
Total Office of the Health Officer	\$—	\$6,528,400	\$8,928,400	\$7,536,500	\$1,008,100	15.4%
Subtotal	\$32,737,894	\$47,730,200	\$50,667,100	\$67,105,600	\$19,375,400	40.6%
Total Transfer from General Fund - (County Contribution/Cash Match)	59,457	422,300	422,300	105,000	(317,300)	-75.1%
Total	\$32,797,351	\$48,152,500	\$51,089,400	\$67,210,600	\$19,058,100	39.6%

HEALTH DEPARTMENT - 170 Grant Funds Summary

### **Grant Descriptions**

## DIVISION OF BEHAVIORAL HEALTH SERVICES -- \$21,901,300

Grants within this division support services for adults. adolescents and families with behavioral health needs, including addictions and mental health, as well as prevention services for high-risk youth and families. The Behavioral Health Division supports outpatient and intensive outpatient treatment services delivered by Health Department staff, as well as outpatient and residential treatment services delivered through contracts with private providers. The division also receives funding for interventions to target special populations in our community, including but not limited to tobacco prevention, offender re-entry and special services for pregnant and post-partum women. The High Intensity Drug Trafficking Areas (HIDTA) program enhances and coordinates drug control efforts among local, State and federal law enforcement agencies. The Division is also responsible for long-range planning for behavioral health services in the County, needs assessments and the development of alternative resource providers.

## DIVISION OF ENVIRONMENTAL HEALTH AND DISEASE CONTROL -- \$1,058,400

The Public Health Emergency Preparedness Grant supports planning activities and the integrated efforts between County health civic organizations and health care facilities to train medical practitioners and citizen volunteers in emergency preparedness; establishing dispensing sites and shelters; and implementing emergency response strategies in the event of a manmade or natural disaster. The Bay Restoration Fund provides funds for on-site sewage disposal system upgrades using the best available technology for nitrogen removal. The Cities Readiness Initiative is specific to incident management.

### **DIVISION OF FAMILY HEALTH -- \$28,308,000**

Grant funded programs serve at-risk, predominantly uninsured/underinsured populations including infants and children, adolescents, pregnant women and women

of childbearing age through early diagnosis, screening, treatment, counseling, education, follow-up, case management, referral, linkage to Medicaid and nutrition services (including WIC). Funding also supports necessary services to individuals with specific types of communicable diseases such as Sexually Transmitted Diseases and HIV/AIDS and extensive community education activities. The Personal Responsibility Education Programs provide pregnancy prevention education before marriage. The Dental Sealant Grant provides dental care to the County public schools via mobile van. The Immunization Program focuses on providing immunization services to ensure that children attain full compliance with recommended immunization schedules and can enter school on time. The School Based Wellness Center Program provides collaboration with the Prince George's County Board of Education to provide extended operating hours and services to the community.

### **DIVISION OF HEALTH AND WELLNESS -- \$8,301,400**

Medical Assistance grants provide personal care and case management to frail elderly individuals with chronic diseases or developmentally disabled persons transportation to medical appointments for Medical Assistance recipients. Grant funding is also used to evaluate the needs of individuals at risk of institutionalization and to purchase services to prevent their placement in a nursing home or other health care facility.

#### OFFICE OF THE HEALTH OFFICER -- \$7,536,500

Grant funding supports prevention and/or mitigation of diabetes, heart disease and stroke through the use of community screens, referral services and interventions to assist individuals with lifestyle decisions/changes. The Alzheimer's Disease program is a new 36-month grant to combat Alzheimer's disease. Assistance In Community Integration Services provides assistance to adults reentering the community after incarceration, military service and/or youth who are trying to find their place in the community.

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APPROVED OPERATING BUDGET

### SERVICE DELIVERY PLAN AND PERFORMANCE

**Goal 1** — To ensure access to healthcare resources for County residents.

**Objective 1.1** — Increase access to healthcare for the County's population.

FY 2024	FY 2017	FY 2018	FY 2019	FY 2020	Trend
Target	Actual	Actual	Estimated	Projected	
300,000	2,286,663	321,582	225,699	240,000	↔

### **Trend and Analysis**

The Health Department is committed to ensuring access to healthcare, a key component of the mission and vision. A key way to help increase access is to ensure a trained and knowledgeable community outreach staff is embedded across programs who connect individually with clients, as well as through targeted public outreach events to increase awareness and help residents link to community resources. The overall impact of these activities is challenging to measure, since increased access to healthcare may not yield immediate results but will instead help to gradually lessen the burden of disease and disability over time.

#### **Performance Measures**

Measure Name	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected
Resources (Input)					
Number of Health Department outreach workers	26	28	21	21	21
Workload, Demand and Production (Output)					
Number of overall Health Department client contacts	226,117	265,165	227,456	214,668	220,000
Number of overall Health Department public outreach efforts (cumulative)	338	542	369	315	320
Impact (Outcome)					
Number of County residents reached through direct contact or outreach efforts (cumulative)	286,588	371,566	321,582	225,699	240,000

 ${f Goal}~{f 2}$  — To prevent and reduce chronic disease, including obesity, among County residents.

 $\begin{tabular}{ll} \textbf{Objective 2.1} & - \textbf{Provide healthy eating and active living education and interventions to County residents.} \end{tabular}$ 

FY 2024 Target	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected	Trend
2,875	1,027	3,428	1,900	2,500	↔

### **Trend and Analysis**

The agency is committed to targeting the common risk factors that contribute to the development of chronic diseases such as diabetes, cancer and cardiovascular disease. The agency's strategies for the prevention and management of chronic diseases supports programming to promote healthy behaviors, early detection and diagnosis of metabolic syndrome, community-specific outreach and education activities as well as chronic disease self-management. Outreach activities are largely grant-funded; a reduction in activities in FY 2019 is due to the end of a grant from the Target Foundation for the Kidz Health Revolution project.

#### **Performance Measures**

Measure Name	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected
Resources (Input)					
Number of health promotion/community developer staff	2.0	5.6	2.0	3.0	4.0
Workload, Demand and Production (Output)					
Average number of public education campaigns addressing chronic disease across the Health Department per month	2.0	4.0	0	1.0	2.0
Number of cumulative residents reached by all health promotion activities	1,615,441	1,955,441	1,249,747	364,344	400,000
Impact (Outcome)					
Number of residents educated by healthy eating and active living interventions	2,267	1,027	3,428	1,900	2,500
Percentage change in knowledge over baseline for educational activities	19%	11%	15%	15%	15%

Goal 3 — To improve reproductive healthcare in order to reduce infant mortality and enhance birth outcomes for women in Prince George's County.

**Objective 3.1** — Increase the number of women that use Long-Acting Reversible Contraception (LARC) as their primary birth control method.

FY 2024 Target	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected	Trend
700	n/a	250	400	500	

### **Trend and Analysis**

New for FY 2020.

**Objective 3.2** — Reduce infant mortality.

FY 2024 Target	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected	Trend
7	9	8	8	8	↔

### **Trend and Analysis**

Infant mortality is a critical indicator of the overall health of a population because it is directly linked to maternal overall health and the social determinants of health. The agency offers the Healthy Beginnings program that address maternal and infant health and the impact social determinates on their overall health and well being. These programs include funding from Babies Born Healthy, which uses Perinatal Navigators. Perinatal Navigators are outreach workers who work closely with at-risk pregnant women to link to care and support services and to offer health education with a focus on safe sleep and smoking cessation. Funding is also utilized from Healthy Beginnings (formerly Infants at Risk and Healthy Start), which supports mothers and their infants up to age one who are at highest risk of poor health outcomes due to medical and psychosocial issues and Fetal Infant Mortality Review, which is a program funded by the State to review infant death records for cause and effect and to make recommendations to providers and the State. The agency works closely with UMCRH, Medstar Southern Maryland Hospital who are the primary referring entities. Other hospitals, agencies and private practices also refer cases.

### **Performance Measures**

Measure Name	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected
Resources (Input)					
Number of Healthy Beginnings Staff (budgeted RNs, support staff, etc.)	2	2	2	2	2
Workload, Demand and Production (Output)					
Numberof referrals for Healthy Beginnings case management for children birth to age one	1,016	875	924	848	1,000
Number of home visits for new referrals for case management birth to age one	36	114	54	148	100
Number of home visit referrals for follow-up case management birth to age one	124	82	83	208	75
Number of unduplicated mothers receiving case management services	700	678	584	584	450
Number of teens <18 years receiving case management services	73	109	72	72	60
Number of referrals received from University of Maryland Capital Region Health	450	289	186	144	150
Number of referrals received from Medstar Southern Maryland Hospital	93	91	117	180	150
Quality					
Number of babies/children referred to other County Resources	446	730	264	354	500
Number of mothers referred to Addictions/Mental Health	27	9	6	30	25
Impact (Outcome)					
Percent of new mothers in the County that received first trimester care	52%	51%	0%	57%	58%
Percent of low birth weight babies born to County residents	0%	90%	0%	97%	96%
Percent of pre-term babies born to County residents	0%	10%	0%	11%	11%
Number of infant deaths	30	57	0	0	0
Infant Mortality Rate (County-wide measure) per 1,000 live births (annual measure)	9	9	8	8	8

Goal 4 — To prevent and control sexually transmitted disease and infections in order to enhance the health of all the County's residents, workers and visitors.

**Objective 4.1** — Increase HIV tests for those at high-risk.

FY 2024	FY 2017	FY 2018	FY 2019	FY 2020	Trend
Target	Actual	Actual	Estimated	Projected	
70%	44%	69%	55%	60%	1

### **Trend and Analysis**

Sexually transmitted infections (STIs) remain a serious public health concern within Prince Georges County. For 2017, Prince George's County has the second highest HIV rate in Maryland of 41.9 new cases per 100,000 residents. To address this, the agency has partnered with community organizations to expand access to testing, counseling and treatment. There was a transition in community partners performing HIV testing in FY 2019; the agency anticipates returning to previous levels of HIV testing in the community for FY 2020. The standard for linking those newly HIV diagnosed is three months; the agency is striving to complete HIV linkage to care within seven days, including starting treatment at time of diagnosis. Linkage to care is critical to prevent HIV transmission and to ensure those newly diagnosed live a healthy life. Additionally, the agency maintains a full time clinic that offers comprehensive reproductive health, medical/non-medical casement, oral health, nutrition, emergency financial assistance and STI prevention/treatment services.

### **Performance Measures**

Measure Name	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected
Resources (Input)					
Number of Prevention/STI staff	11.7	10.9	13.3	20.0	24.0
Workload, Demand and Production (Output)					
Number of HIV-related educational outreach and awareness opportunities	27	32	23	30	40
Efficiency					
Number of HIV tests performed through Reproductive Health Resource Center, HIV Clinic and TB Clinic	6,823	9,024	4,054	2,420	5,700
Impact (Outcome)					
Number of new HIV cases per 10,000 persons	56	43	41	41	41
Proportion of newly diagnosed HIV positive with documented linkage to care	30%	44%	69%	55%	60%

**Goal 5** — To ensure that Prince George's County's physical environment is safe in order to enhance the health of all of its residents, workers and visitors.

**Objective 5.1** — Conduct inspections at high and moderate priority food service facilities.

FY 2024 Target	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected	Trend
95%	60%	69%	84%	93%	1

### **Trend and Analysis**

The Food Protection Program's (FPP) focus is to ensure the food produced and eaten in the county is safe, through monitoring risk factors, documentation of compliance and targeting immediate and long-term issues through active managerial control. High priority food facilities require three inspections and moderate facilities require two inspections annually per COMAR. While FPP staff has consistently performed well above industry standards, meeting the state mandate for inspections continues to be a challenge.

New Environmental Health Specialists in FY 2018 helped to increase the compliance rate with state mandates and gave the agency the opportunity to increase enforcement and education of food retailers that may not currently meet safety standards. In addition, FPP has initiated a training program for chronic offenders or potential chronic offenders which should reduce the number of follow up inspections and the number of critical violations cited on the inspections. FPP has been enrolled in the FDA's Voluntary National Retail Food Regulatory Program Standards since 2011 in order to achieve national uniformity among the Nation's retail food regulatory programs.

### **Performance Measures**

Measure Name	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected
Resources (Input)					
Number of full-time food service facility (FSF) inspectors	10.1	11.5	15.0	20.6	20.6
Workload, Demand and Production (Output)					
Number of high and moderate priority FSFs that have permits	2,391.0	2,412.0	2,430.0	2,506.0	2,600.0
Number of high and moderate FSF inspections required by the State	6,458.0	6,467.0	6,467.0	6,916.0	7,100.0
Number of high and moderate priority FSFs inspected	3,514	3,894	4,469	5,830	6,592
Number of follow-up inspections of high and moderate priority FSFs	270	452	806	843	600
Efficiency					
Average number of high and moderate FSFs inspected per inspector	347.1	338.6	305.0	283.0	320.0
Impact (Outcome)					
Percent of high and moderate FSFs cited for disease- related critical violations	8%	14%	17%	13%	18%
Percentage of State-mandated high and moderate inspections conducted	54%	60%	69%	84%	93%

**Goal 6** — To ensure that County residents have access to mental health and substance abuse treatment.

**Objective 6.1** — Provide mental health and substance abuse treatment services to County residents.

FY 2024	FY 2017	FY 2018	FY 2019	FY 2020	Trend
Target	Actual	Actual	Estimated	Projected	
100%	95%	95%	96%	96%	1

### **Trend and Analysis**

The past two years have demonstrated the agency's ability to generate a consistent level of fee for service billing to offset the overall program costs and maintain stability of operations. The delivery of Medication-assisted treatments for substance abuse disorders will increase in utilization, as will the investment in trainings on evidence-based practices as required to maintain the agency's accreditation by the Joint Commission on Accreditation on Healthcare Organizations.

Starting in FY 2020, the reporting of professional substance use treatment staff will include not only staff at the Cheverly location, but also staff supported through state grants who provide jail- and court-based services in the county. The substance use treatment staff includes clinical supervisors necessary to maintain accreditation who do not see clients full-time. Many clients need intensive outpatient services which limits the caseload for substance use treatment staff.

#### **Performance Measures**

Measure Name	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected
Resources (Input)					
Number of professional staff providing treatment for Substance Use (average per month)	58.0	27.4	11.0	13.0	38.0
Workload, Demand and Production (Output)					
Number of clients enrolled in outpatient services for Substance Use	1,678.2	1,081.0	913.0	780.0	800.0
Number of programs monitored by the Health Department to provide mental healthservices to County residents (average per month)	91.9	101.0	111.0	165.0	170.0
Impact (Outcome)					
Percent of clients with appropriately documented progress in achieving care, treatment or service goals	93%	95%	95%	96%	96%

**Objective 6.2** — Ensure emergency mental health services are available to County residents.

FY 2024 Target	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected	Trend
85%	86%	85%	80%	82%	↔

### **Trend and Analysis**

The County's Mobile Crisis Response Services provider has continued to field over 1,000 calls each month and has consistently been successful in diverting individuals from institutional placements over 80% of the time. The agency will continue to promote use of the national crisis Textline (Text MD to 741741) with whom they have a partnership.

### **Performance Measures**

Measure Name	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimated	FY 2020 Projected
Resources (Input)					
Number of Crisis Response System (CRS) staff	12.8	13.1	13.0	13.0	13.0
Workload, Demand and Production (Output)					
Number of calls to the CRS	4,373	5,112	3,070	3,166	3,000
Number of Mobile Crisis Team dispatches	1,046	1,047	1,002	1,061	1,061
Quality					
Average response time for CRS Mobile Crisis Team dispatches (in minutes)	27:20	28:70	28:00	29:00	29:00
Impact (Outcome)					
Percent of clients receiving Crisis Response System services who divert institutionalized	90%	86%	85%	80%	82%