

Thursday, December 6, 2018

Community Partners Meeting

CART Provided by Sherry C. Knox, CCP, CBC

»» Good morning.

»» Good morning. Good morning. Can I have everyone get a seat, please? We want to get started. It's so good to see a great turnout on a cold day.

Everyone in the back, can I please have you to take a seat please so we can get started. Good morning. Welcome to the winter session of the Community Partners Meeting. For those who don't know me my name is Paulette Jones, Public Information Officer for the Prince George's County Department of Public Works and Transportation. I will be your emcee for today, for DPW&T is the host agency for this Particular Community partners Meeting. We will also have presentations by our sister agencies, Department of Permitting, Inspections and Enforcement, also known as DPIE and the Department of the Environment. I know for some of you this may be a favorite time of year, for others it may not be so much. But regardless, this is the winter season. And so today we're going hear a lot about snow. (Laughter) I know you're excited. But before we get started, I'd like to acknowledge our elected officials and dignitaries that are here. So if you're here and I call your name, please stand so that we can acknowledge you. We have Tara Jackson who is the DCAO for our newly elected County Executive Ms. Angela Alsobrooks, thank you so much for coming. We have Mr. Sydney Harrison, Council Member for District

3, sorry, District 9. Thank you for coming. We appreciate you being here. We have, Brian Hall from 311. Mr. Hall, thank you so much for coming. We have Christopher Stevenson who is the Legislative Community Liaison for Council Member Calvin Hawkins. Mr. Stevenson. Thank you so much for coming. We have Nicki Greco who is the Community Services Liaison. Thank you so much with council member Jolie Ivy. We have Tamara Young – Tara are you here? Chief of staff, oh, hi. Thank you so much for coming. Okay. And we actually now have council member Jolie Ivy, please acknowledge her. (Applause) And we have Kevin Carter. We have a lot of people here today. This is so exciting. We have Kevin Carter with District 9. Are you here? Welcome Mr. Carter. We have John Richardson, District 25, Democratic Central Committee thank you for coming. And we have of course Thomas Johnson and Brandon Stark with our TNI. Thank you so much for being here. If I inadvertently left someone off, please let me know as we move into the – oh, I'm sorry. The sheriff. (Laughter) (Applause)

»» Happy Holidays.

»» With that being said, Sheriff, please come up and say a few words.

»» Thank you. Good morning! How is everybody? Well, I wanted to do two things this morning. One is to wish everybody a Happy Holiday, and then secondly, to tell you thank you for re-electing me as the sheriff for our County and my investiture service is this afternoon at 4 o'clock at the Circuit Court on the 3rd floor room M-3400, and you're all invited. All right. I wish all of you a get holiday. Enjoy! (Applause)

»» Thank you so much, Sheriff. Of course you know we've had many transitions and at this particular time. I'd like to bring up the director, our acting director of the Department of Public Works and Transportation, Ms. Gwendolyn Clerkley.

»» Thank you, Paulette, of course I'm always just a tiny bit disobedient. I want to invite our newly elected official to greet you as this is our first Community partners Meeting having them present. So if I could ask Mr. Harrison from District 9 and Ms. Ivy from District 5. I wasn't going to get it wrong. And after them, I'd ask us to receive our DCAO for Government Services, Ms. Tara Jackson for a few words.

»» Good morning! It's a pleasure to be here this morning. First and foremost let me say happy holidays to everyone that's here. I hope that you have a prosperous and a harmonious holiday season. My name is Sydney Harrison the Council Member for District 9. District 9 is a huge district. It covers almost 38% of the land mass of the county everything from the Patuxant to the Potomac. And it's the rural part, the southern part of Prince George's County, it covers areas of Clinton, Cheltenham, Accokeek, Upper Marlboro. You can see it covers a wide range of areas. I'm actually present with my head of constituent services Kevin Carter. This is Kev, please raise your hand. And first and foremost, we would like to convey to you that your voice matters, you matter. And we're here to serve you. And so anything that my office can do to help you out in any process, we're here to serve. I just want to give anyone that's in the District 9 community, it definitely want to give you

my telephone number, that way you can write it down so you can call when you need something. Okay. It's 301-952-3820. And once again. (Repeating) Thank you again for giving me the opportunity to speak today. I'm here to get educated as everyone else. And I look forward to serving you. Thank you.

(Applause)

»» Now we'll have Council Member Ivy.

»» Good morning. It's cold outside. (Laughter). And I keep hearing that there's going to be snow coming already. Or we've had a little bit, but I hear that there's more. So this seems to be a really timely meeting. I'm Jolie Ivy the Councilwoman, I don't know, from District 5. I'm just glad to be here.

(Laughter) And I did bring along my chief of staff, Tara Young, my constituent services Director Nicki Greco, they do a great job. If you have issues call one of them, call me, I don't know what my phone number is – (Laughter) Can you read that for me? Your eyes are younger. (Laughter)

»» 301-952-3864. That's how we're still trying to set up the office. I don't know my own phone number, I do have an email address, I'm very happy about that. It's Jivey@co.PG.MD .US. I'm glad you're having this meeting. I've been to this in the past. I know how important it is to get this kind of information. I know how stressful it can be when we do get a lot of weather. So, we really welcome the Public Works and Transportation Department the right now acting director Gwendolyn Clerkley for the great job they do. So thank you so much.

»» Thank you so much. So we're going to jump right in. So let's talk snow.

»» Tara, oh, I'm sorry. Tara.

»» Good morning. Good morning. I too am thrilled to be here. As was already said, I am Tara Jackson, and our new county executive has appointed me Deputy County Administrative Officer over government services, and that includes DPIE, Department of Permitting and Inspections, which is why I'm here with our acting director Melinda Bolling and Deputy Director Cunningham and Abraham, I see you down there as well. For those of you who know Angela Alsobrooks, if you know her you know it's all about the community and being a part of the community. And we are here to serve you. And so, what a better way to serve you than to make sure that we do a good job as the government where snow is concerned. So thank you so much for having us and I'm here to learn as well. Thank you.

»» Thank you so much.

»» Okay. And before Paulette kills me, I just want to bring you greetings on our new director, Mr. Terry Belhamy. He will be starting on December 17th. So you'll actually get to meet him at the next partners meeting. He is excited to be with us. We're excited to have him and the new energy that he'll bring to the Department of Public Works And Transportation. And we will continue to serve you in excellence and as quickly as we can. So we're trying to work on those service requests, service levels. But we haven't quite gotten there yet, but we do commit to you that we are working on it.

And finally, I want to recognize the public works and transportation team, you've heard from Paulette, who is Our Public Information Officer. We have Courtney Ward, raise your hand, who is our community liaison. You'll hear from Vernon Stanet the Associate Director for the Office of Highway Maintenance. You'll hear from Ms. Walker who's the Associate Director for Transportation. Kate is our Associate Director for the Office of Engineering and Project Management. Ebony Krenshaw Associate Director for the Office of Administrative Services. Martin Harris our Deputy Director. And, Michael Brown, I see you all the way in the back, is our chief for special services. Alvin Jerome, the Chief for road maintenance and construction. Am I missing anybody? Okay. All right. I think we have everybody. And we are now going to turn the program over to Ms. Paulette Jones. She'll only kill me when we get back to the office. (Laughter)

»» No. It's so beautiful to have so many people here. So, thank you again for coming. So, I'm just really excited. We want to talk snow. And at this time, I'd like to bring up our Associate Director for the Office of Highway Maintenance Mr. Vernon Spanette, let's talk snow. Welcome Vernon.

»» Good morning everyone. I just want to also let everyone know that we do have our M-DOT SHA sister agency here and, they'll be here to address any questions you all have also. We are tracking this latest storm. And as of right now the, it is going – it's projected to be far south, and it is going to drop 12-18 inches of snow on Charlotte North Carolina as of today. Charlotte, Charlotte. Charlotte, North Carolina. (Laughter) Not us, Charlotte, North Carolina. Okay. 12-18 inches. Are we ready for know? (Laughter). We're not ready? Well. We need to get ready, especially if this rain pattern continues like it is. Because all we need is the cold weather. Who is responsible for the snow? We are. DPW&T, DPIE, DOE, landfill operations, Maryland National Park and Planning, the Park and Rec team supports us also. We also have 30 contract companies, 23 of the companies all county-based businesses for a total of 250 trucks, which if we do get that blizzard storm, we also have access to additional bulldozers, any type of heavy pieces of equipment, okay. What are we responsible for? Over 1,8900 center-lane miles of roadway, that's center-lane miles of roadway, over 10,000 lane miles of roadway, okay. A lot of neighborhoods, a lot of subdivisions, a lot of roadways. A lot of roadway infrastructure. Our job during any event our PIOs they work with the local news. We've got a Facebook page. We Tweet all that information out to

everyone. Okay. Our main focus again is treating all county roadways to make sure they're safe. Because people have to go to school. They've got to go shopping, they've got to go to the jobs from point A to B. So we have to be out there. How is this work accomplished? We have four mobilization plans. We have a blizzard plan all the way down to a snow flake operation. Okay. Everything is based off of that event. If there's two inch event, it's a minor event. If it's 12-18 inches of snow, it's a full-blown blizzard operation are plan. Okay. Our county we have five snow districts. District 1 is up in the north, up in the Glendale area, they handle all the northern roads up to Howard County, et cetera, et cetera. District 2 is inside the beltway, the infrastructure inside the beltway. District 2 and 3 is inside the beltway. District 5 basically south of 450 all the way down to 301. District 4 handles all the roads in the south. Okay. All the way down to Charles County, et cetera, et cetera. We have five salt domes throughout the county that holds 43,500 tons of salt. The salt dome out here when exit this building holds over 25,000 tons of salt. Okay. Our basic operation is, if a storm is forecasted to come in as all snow, we pre-treat the primary major collective roadways. We do pre-treat all primary major collective roadways. During any event, we mainly focus on primary, major collective roadways first because, that's where all the traffic is. And as soon as we have those roads under control, traffic moving, we will phase into the subdivisions. Again, our goal is to complete all roadways from curb to curb, shoulder to shoulder, just to make sure everything is wide open. This graph just gives you the capacity of our trucks. Again a 4 X 4 holds one ton of

salt. These are the trucks we are using in the neighborhoods, okay. So when you see a truck come in, and then he leaves real fast, he has to come way back here to load up again. Okay. That's why you see those smaller trucks in and out because the trucks are small. Six wheel dump trucks hold 7 tons. Ten wheel dump trucks hold 22 tons. Excuse me for one second.

»» In between, I'd like to acknowledge Carmen Cromartie she is our captioner for the day. Please thank you for being here today.

»» Thank you.

»» Helpful tips for everyone. Depending on the road conditions always reduce your speed. When you are following any type of vehicle in the storm, especially our trucks that are spreading salt, keep that distance, because again they'll throwing that salt. You know, we get plenty of claims people say well your salt truck chipped our paint, that means you were too close.

(Laughter) Technically that's what that says, you know. Okay. Again, if you think it's bad outside, stay home. Watch the Netflix videos. Stay home. And then again, if it's off-street parking always park on the even side. Because again one of our major problems we have is, if it's a narrow street, we have trucks and cars on both sides our trucks can not get down there. So again, when you are speaking to your neighbors, tell them, park on one side of the street so we can clear that path so everyone can get in and out. Okay.

Bridges, overpass, cold spots, again they always freeze first. So again, watch your speed during these snow and ice events. Okay. Wait 24 hours after the precipitation ends before you actually call 311 or you use the 311 app okay.

24 hours after the last snow flake drops. And the last thing, Double Shovel, Avoid Trouble, what that means is, when you are clearing your driveway, watch how much snow you put on that shovel because, like me, it can tear your back up. Okay. Again, 24 hours after the precipitation has stopped, you can contact 311. You can use the 311 app, also we've got our PGC Trip Application which has traffic maps, the incident locations, it has the cameras, it has the temperature probes. All that is in that app. And that's a public app. You can go to the App Store and then you can download it for free.

Transportation services, if you want a update, –

»» I'm sorry to interrupt, but we do have our associate director from transportation here Ms. Diandria Walker thank you, Vernon, we're all ready for snow. At this time I would like to introduce our Associate Director for Transportation Ms. Diandria Walker. We have a new project in transportation, she's going to talk about as well as transportation. So please, welcome Ms. Walker.

»» Good morning. Good morning. We just wanted to go over just a little bit about transportation services as well as it relates to snow. Just so that you all know as it relate to the bus and paratransit services, and taxi services, we are hand in hand with Vernon in the Command Center when we are dealing with snow. And we try really hard to get information out to residents as early as possible as it relates to moving around the county in our transit vehicles. This is just a slide to show you that we will do everything possible to update our bus schedules as soon as we know the weather conditions. We spend time

on regional calls with WAMATA as well as RTA and D-DOT so we can coordinate so you can get from point A to point B. We try to update that information regularly for you so you have it and can get around the county. You find your updated information on our nextbus app. We have a couple of staff members here today who can help you download that app. If you don't currently have the app on your phone, we have Samia and Geralin Bruce, we're all here. We'll be here after this meeting in order to help you download that app. That app will give you up to date information throughout the day during the change to our bus routes, depending on safety. So it's important that you download that NextBus app because it will give you readily available information about what's going on with the transit system. We also update our information on WTOP.com. So on the regular, throughout the weather services, we will also update the information to them as well so that we can get it out to you. So that's a little bit about the Transportation Services as it relate to snow. And we're finding a number of ways to try to get that information out to you so that you can have that at your fingertips. One of the other projects we wanted to talk about in transportation is our NOVUS project, our NOVUS project is a new software project that we have that specifically is related for our paratransit services. Our paratransit services are available to everyone within the county to ride. Our seniors ride our paratransit services for free. And we take passengers all over the country on our paratransit services which is why it's so important that we also tell you the exciting news that we have about this NOVUS system. Our NOVUS system now within the

last 4 months, we've been able to automatically notify passengers about their trips. The way we do that is we can give you phone calls. We can email you messages and we can text message you the day before to let you know the status of your ride. It also sends a text message to you shortly before your ride is due to arrive to you. This enables us to improve our passenger engagement, our seniors, all our passengers will know what's going on with they're ride. It reduces the confusion in terms of when we're going to be there to pick you up and how long it's going to take us to get to you. It also requires fewer resources, which is very helpful for us. Some of the things about the NOVUS project, it reduce our no-shows. In reducing our no-shows it allows us to be able the provide services to other passengers that may need that service on very short notice. Currently our paratransit services do about 120,000 trips annually. We're looking to increase that in order to be able to increase it we need to know right away when you're not able to make that trip so that we can make that service available to our residents.

How it works for our patrons, it sends out those alerts and those reminders that I told you about earlier. It allows you when you send the alert via text message if you decided on short notice you can't make that trip, you can cancel that trip at that moment. Why it works, we don't have any additional telephone lines. This is all software based, it's all cloud based. It didn't require additional employees in the front office in order to be able to do this. One of the most exciting things about this service for us is that we heard the residents when they said we like your service, however, we got to call you 14 days in advance to plan it. A lot happens in the two week time frame. We have decreased that to 7 days. And our goal is to decrease it to next-day service. So again, the patrons can schedule more trips per month. And we can have more frequent ridership on our service. We also take our patients to medical and general purpose trips. We do grocery shop running, we do dialysis, we deliver meals, we take seniors back and forth. So this service is a service for the county that we encourage you all to take advantage of. So again, some of the positive changes is the 14 to 7 days in advance. And we've also been able to add 9 new transit drivers to our service. And we've received 10 new vehicles so far to help us expand this service. So, thank you and have a good winter season. We're getting ready for the snow. (Applause)

»» Thank you so much Ms. Walker. So this actually concludes the portion from DPW&T that we're going to present today. I hope that you had an opportunity to get your snow maps when you came in. And of course, we will be around for any questions that you may have after our presentation, formal

presentations. So at this point, I'd like to bring up DPIE to make their presentations and it looks like Gary Cunningham is the person to do that. Please welcome Mr. Cunningham. (Applause)

»» Good morning everyone. Welcome to another exciting episode of community partners. (Laughter). I'm going to be up here very briefly this morning. Avis has asked me to take the training wheels off and allow her to give the presentation this morning. So work with her as we go through our presentation this morning. I am going to take this opportunity to introduce our staff, so that at the end of the meeting I'm not bombarded with questions, I'm going to ask people from different disciplines to stand up so you know who they are. So Bill Eland where are you? Bill and Robert Gentry if you have a question about any zoning issue, whether it's a business in your community you don't think needs to be there, or some other zoning issue, Bill and Rob are your people to talk to. Mike Mets, if you have an issue about illegal correction in your Community, Mike Mets is the person to give that information to. We'll make sure to get someone out there. Single family, who do we have from single family? Ronnie Twine, Ronnie is our supervisor in the single family section, Brandon right. Any concerns about properties, single family properties, talk to those guys, they will take care of those issues for you. Vacant properties I saw Jerry Green back there, didn't think you would get away. Jerry Green, any issue about vacant properties talk to Jerry Green we will do our best to address those problems. This is the only disclaimer I'll make, it make it every time I come up here, the county is not set up to be the

landscaper for 3500 vacant properties. We do our best to get that to those properties, but we do have vendors and contractors we use. Talk to them about any issues you with those properties. Did I see Renee back there somewhere. Renee Jenkins is in charge of our multifamily section. So if you have any issues with apartment buildings, condominium associations, she's the person that you need to talk to. All right. Did I miss anybody in other disciplines? Oh, Matthew Thomas, how could I forget Matthew Thomas. Matthew Thomas is the code enforcement officer in charge of our transforming neighborhoods. If you have issues or concerns he'll help you. Last for not least, Valerie Carrie. You all know, Ruby retired, about a month ago, and Valerie Carrie is now the Acting Associate Director in charge of our Enforcement Division, she'll assist you with my concerns you have. With that being said – I'm sorry – I'm going to – (Laughter) I got this with that being said, I am going to introduce our acting director, before do I that, one of the things we've talked about over the years in dealing with code enforcement cases is the ability to get those cases into court. One of the things we've done is worked very closely with the Office of Law, getting some of the most difficult cases we've had through the court system. Tara Jackson has been in the Office of Law. She's very familiar with what we do and our process, so her being our DCAO helps quite a bit, because she understands the challenges and what it takes to get these things resolved. So I'll say that about her. With that being said, I will introduce our acting direct, Melinda Bolling comes from DRCA. Then we'll have the presentation.

»» Good morning everyone. I am so happy to be part of County Executive AlsoBrooks administration as your incoming Acting Director for the Department of Permitting, Inspections and Enforcement, I'm happy to be working with you gorgeous Prince George's County. I'm looking forward to working on the executive's fulfilling the mission, and making sure that we improve transparency in our agency, and accountability. And so, with that, I will turn it over so we can do our presentation. (Applause)

»» Good morning. Nothing like having the training wheels off when the person who trained you is watching, right. (Laughter) Okay. So we're going to – I'm going to use this thing. Usually I read but I'm going to this thing. It's more interesting. Okay. We are DPIE, we're going to talk about snow first. We've already introduced our acting director. The Snow and Ice Removal Inspection Program, the purpose of the program is to ensure the removal of ice from paved sidewalks along county maintained roads per county ordinance. Some people think that getting rid of the snow and ice is something that they do to be nice, it's actually a requirement in Prince George's County and probably most everywhere. It's required of owners, tenants and managers of commercial and residential properties. Everybody has to do it. And you are required to remove accumulated snow and ice from paved sidewalks within 48 hours after the snow has fallen or has accumulated. If you don't or ice has accumulated. If you don't you get a thing called a notice on the door, a little hang tag there. If you don't deal with that within 24 hours you can be issued a citation for a fine of \$100. After the issuance of the first fine you can be

assessed a fine of \$100 per day. That's why we have to get out there and do it, right. If sidewalks are not cleared in a timely manner the county can hire a contractor to do the work then guess who pays for it? And the contractor's costs are significantly more than you doing it or having your son or daughter or somebody else do it. We have a number of people, every year who are unable to do it. Someone who's infirmed who has a medical condition, prohibits them from being out there, just be prepared. Make an arrangement with somebody ahead of time. There are schools that have programs where children earn community service hours by removing snow for you. There maybe somebody, a young person in the neighborhood who like to make some money, I like to drop \$20 to one of our neighbored, they'll come out there every day, if he shows out there every day for the \$20 I don't do that. . Be a good neighbor. Making sure that sidewalks are clear of snow and ice is an important safety consideration. Children walking to school, pedestrians, people who have an infirmity, we want to make sure to help out people if we see a situation where somebody hasn't taken care of it, maybe we can be a good neighbor and offer to do that for them. Nuisance abatement board, one of our premier initiatives here at DPIE. These are for people who are not good neighbors. Okay. If there are two or more occurrences of disorderedly acts, we know what disorderedly acts are, right? Within a one-year period on the same property, you are considered a public nuance. Anybody in here a public nuisance? Okay. All right. Examples are people who hold gathering where admission or entry fees are charged or cover charges, people who sell tickets,

people who sell food and beverages, or any kind of activity that results in personal profit. Gathering for the purpose of illegally administering, manufacturing or distributing a controlled dangerous substance, illegal criminal activity, activities that endanger the health, life and safety of citizens. Activities that obstruct the quiet enjoyment and reasonable use of the properties. Those can be reported to police, the fire department or other agencies, okay. Complaints can be referred to the Nuisance Abatement Board by those agencies not by you some if you have an issue you want to contact the application about it they'll make the referrals when it's appropriate. This complaint filing procedure is dictated by the Bill that created the Nuisance Abatement Board. Don't call us, please and be angry that you want something done, we're not able to bring it before the nuisance abatement board there's a process. The Nuisance Abatement Board hears complaints by a agency that investigated the allegations that some type of activity occur that generated a public nuisance. Hearings, if a board determines that a public nuisance existed a civil and monetary fine for each violation. The first time it's a cease disorder, the second time it's a \$500 fine, and the second time it's a \$1,000. It's a good thing to take care of it when you first knock. The police department is authorized to issue a criminal citation in lieu of a civil citation. Parties aggrieved by the decision of the board with regard to the issuance of an order may file an appeal within the Circuit Court of Prince George's County. Here are some of the accomplishments for the last year. The board maintained a consistent schedule for board meeting. They

processed 18 cases from January to November. Two cases were resubmitted for recurring issues. They came back and did it again. Got busted and came back, they collected \$1,100 in fines. They assisted 5 municipalities college, Mt. Rainer, Bladensburg, Morningside and Riverdale they approved the hearing offices for the Administrative Hearing Unit, they are the appellate for the Administrative Hearing Unit. And one party appealed the Board's decision to the Circuit Court when it was heard, the decision was upheld. So they feel really good about those accomplishments. Now the administrative hearing process. This is the initiative that is probably the most recent and the most famous recently at DPIE. The mission is to provide an efficient and effective process where violations of property standards are abated and to do it faster. The responsibilities of the unit include notifying citizens of hearings, adjudicating civil matters, issues summon, notice, default judgments for non-compliant, recordings of hearings and final dispositions. The violations that are heard by the unit include sanitation issue, open storage of trash, tall grass and weeds, unlicensed vehicles. Exterior flaking, operate ago business in a residential zone, gutters downspouts in disrepair. Having commercial vehicles on residential property is not allowed. Uncle John can't have John's ice cream truck in the driveway it's not allowed. Operating a rental property without a rental license, I had a woman call the other day really exercised because she was called on the carpet for having renters in her house when she didn't have a license. It is my property, I should be able to do what I do on my property. If I have rooms on my property I should be able to

rent those. You can do that but there's a process. The initial complaints should always be reported to CountyClick 311 after a complaint is received a inspector will investigate the matter and issue a violation notice or citation to the property owner. Only citations go to the administrative hearing process. A respondent can request a hearing within 30 days of receiving a citation. The hearings are held for several reasons, it gives parties the opportunity to call and question witnesses. And to present evidence. Upon completion of the hearing the hearing officer reviews the evidence, determines the findings and issue as written decision within five days, so it's not a long time you have to wait to find out what the disposition of the case is going to be.

If the hearing officer holds the respondent liable will have a monetary fine for each citation can be assessed. Parties aggrieved by the decision of the hearing officer can request reconsideration by the hearing unit administrator, that's Eric Ward. The decision by the hearing unit administrator if you don't like that can be appealed to the Nuisance Abatement Board. The board decision can be appealed to the Circuit Court. You see there are appeal processes built in to give you plenty of opportunity to appeal your case after you get busted. (Laughter). Statistics, the enforcement division has issued 243 citations since August. 46% of the citations issued have been paid. For the processed citations, 23% requested hearings. We talked about that just a few minutes ago. 100% of the hearings requested were held been 30 days as is the mandate. And additional inspectors will be issues citations in January, which means the number of hearings will increase then. Okay. Now enforcement, everybody that we met earlier works in the Enforcement Division, they are available as am I and several other people at DPIE to come out and talk to you. At your HOA meetings, community meetings, PTA meetings anytime. It's important to know your code enforcement officers because they – you can get to know them, they can actually have a kind of relationship with you that allow I don't say tow reach out to them one-on-one. I went out with Maria. Maria, there she is, to a couple of meetings with her, and everybody in the room knew who she was. People were coming up talking to her ant things that happened years ago, she actually, interacted and talked about it. They have those kind of intimate relationships with

citizens, so it's a good thing to get to know them. Okay. If you have any need of information, if you have any questions that you can't get the answers to in a way that satisfies you, you are welcome to call me anytime, avis Thomas, 301-636-2053 I'm the only Avis there. Are two in the building but the only one in the director's office. If you didn't remember my name, just call and ask. I am at your service. Thank you very much. (Applause).

»» Let's give her another hand. Thank you so much for that wonderful presentation. So to finish off our presentations, the former portion we have the Department of the Environment, who's presenting on behalf of the Department of Environment? Also I would like to make note, I know the DPW&T presentation you may not have seen the NOVUS component pages. But they are being printed as I speak. So we will have that available for you. So, welcome. And you are? Brittany Gardener on behalf of the Department of the Environment. Welcome. (Applause).

»» Good morning everyone. Thank you, thank you. I am Brittany Gardner the Community Engagement Specialist at the Department of the Environment. I am going to invite all of our DOE employees to raise their hand or stand up – your – come on, there you go. All right. Awesome, awesome. These are some of the employees from DOE. So we're going to be around afterwards to answer any of your questions that you have.

So we are preparing for our spring tree planting as always we offer tree planting demonstrations, tree care workshop, but we're also accepting applications for our tree relief and Arbor Day Every Day program. So now is the time to get that in. So for our spring tree plantings. In recent news, our environmental crimes unit. So recent legislation was passed to establish an Environmental Crimes Unit which has the interagency departments, so we have DOE, DPIE, DPW and the police department all working together to address the issues of illegal dumping and litter and what this does is sets up a task force for all of these agency to work together to identify, to remediate and to prosecute some of the issues that we're having with illegal dumping. So it's just been established. We're still working out all the procedures and the mechanics of everything. But please know that this is something that we consider a priority. And we want to make sure that we are keeping Prince Georges, offering interactive displays and community opportunities for us to come out to your community associations, your homeowners associations, whether it's on a variety of our programs, scoop the poop, the watershed awareness, other sustainability storm water runoff, rain shed rebates, so if you would like a presentation at your community, please let us know, I have business cards I'll pass them around so that way we're spreading this information far and wide. Another great accomplishment through our clean water partnership is as of a month or so ago, so we finished our phase one with CORVIS a major partner with our clean water partnership and retrofitting our impervious surface acres they had a goal in 3 years of retrofitting our

impervious surface, the water goes away and it just washes away on top, it doesn't have the ability to absorb. So this 22,000 acres is a get a— this 2,000 acres is a great achievement, it's addressing storm water runoff, our rain rebates we're engaging the rebates, we're getting these projects installed on your properties, but that we're also working with our schools, we're with local businesses. We have 17 companies that entered our mentor program goal was only for 6 detail we got 17 companies part of this program with minority business enterprises. We want to make sure that we are of course supporting our local businesses, creating that equitable sustainable community. This is just to go to show we have actually over achieved our target class which is again making sure that we have those community-based businesses, those minority-based enterprises, women-based companies. So, again, it's all about keeping it in Prince George's County and making sure that we are thinking about equitable economic development. And of course gist figures for all of the trash that we've removed. That's 14,910 pounds of trash. Again all the other great benefits that come with reducing nitrogen, the runoff from the street runway ways. The Phase II with Corvius is responsible for an additional 2500 acres of impervious acres, the 4500 is included of the 2,000 they already retrofitted the next three year phase does it increases that amount but also establishes that yes, we have this 30-year maintenance agreement to make sure that we are repairing and maintaining these best management practices that we are putting in place and specifically Phase 2 focuses on commercial and private properties these large properties your malls, your

town centers, making sure that we are increasing the amount of impervious acres as much as possible that we are treating. Through our Animal Services Division, all through the month of December we have all I Want For Christmas Is You (Laughter) Everyone loves the pets. Yes. So cats and dogs are offered at a reduced fees for adoption unless of course they're spayed or neutered already. If you're looking for – I don't want to say a Christmas present for your pets because that will be your responsibility. But we want to make sure that all of our pets are finding homes and forever family, what better time of year to give the gift that keeps on giving, right. And then, as always, we're looking for volunteers to help at the shelter whether it's getting our dogs walks, playing with our cats, we also have rabbits, republican tiles, ferrets, we don't just have cats and dogs. All of our friends need homes. So, we're always looking for volunteers. Then we have our foster program. So, again we're having volunteer to take some of these pets into their homes giving them a loving and nurturing environment so that way they can be in their best self so that weigh we can help them find forever homes. They're not confined to the shelter, they get out the play freely. So please if you're interested in volunteering at our shelter, or fostering please let us know. We're always looking for volunteers. Like we said before, we've done a feasibility study in order to make sure that we are providing the services to constituents, they've done a feasibility study for a North County shelter and that was done in conjunction with a bunch of different municipalities, so we have put recommendations in for the FY2022 budget to have a North County facility to

help alleviate a lot of the – whether it's traveling to Upper Marlboro or access, we want to make sure that we are inviting that throughout the entire county.

Our Zero Waste Initiatives as of April if you all were here we did announce that we have our Zero Waste Initiative. Online, this is a plan that outlines a bunch of different programs and initiatives that we can take to make sure that we are reducing litter at its source, whether it's taking that reusable bag, or refusing that plastic bag, or just being very conscious of the waste that we are producing, but also making sure that we are doing these things within the county too. So reducing plastic bottles, your recycling bins maybe you've seen in the county administrative building you see a trash can and a blue recycling bin; that's been at 11 of our county billings that's expecting to keep going up, make sure when you're recycling you're recycling right. We want to decrease the amount that's going into our landfill and wasted and increasing the amount we're recycling and composting. What's coming up is Our Master Resource Recovery Plan. It's currently in its draft form. We are of course with the transition working with the new administration to come up with a lot of these things that we are going to implement. We have implemented a bunch of things now for example. We have big belly trash compactor. We're always involved in when up, the master plan will outline things we are moving forward to achieve zero waste here in the county. It's that time of the year, of course, the holidays are here, so don't forget if you get a live Christmas tree, go ahead and put it on your curb side the Monday after Christmas that way we can take it to our composting facility and turn it into mulch for our mulch madness event. Every Monday after Christmas until the end of January. And again that will go to our organics come posting facility which has been

expanded to accommodate over 90,000 tons of organic waste which includes food scraps from our pilot composting program and the yard trim we select every single Monday from residents.

Then of course everyone's been talking about snow, right. So, as it was said that DOE is responsible for landfill services. So what that means is that's waste collection. Recycling trash and yard trim and whoever is involved with our food scrap composting as well. The way that it comes, so since yard trim is on Mondays, if we get snow on Sunday and the facilities are closed, since yard trim occurs on Monday, we will not try to make up that day, instead we will cancel yard trim collection and we will just continue service the following week. However, if snowfalls on any other day of the week with collection services, so that's Tuesday-Friday, if we were to have snow on Tuesday we can not collect, what we will do is the following day we will collect Tuesday's collection after the regularly scheduled Wednesday collection. Unless we can not pick up – (Laughter) I know, right. Confusing, we make it so easy for you all. (Laughter). Unless we can't pick up two days in a row. So if we can't pick up Tuesday and Wednesday, we'll cancel collection for that week and we will resume again the following week. So that's only if it's two days in a row. And of course we'll be sure to make sure that you have this Power Point presentation so you have all the inclement weather updating. Also please make sure just like your mailbox that you make every attempt to clear your Toters and bins, so our haulers can collect it. Please don't put it on snow banks. Obviously we are trying to be very diligent if employees come through and undo the work that we just did, as long as it's not covering the entirety of your Toters they will make every attempt to collect, that's the most important thing is that we want to make sure that we are collecting these things,

because that just means of course more work for us if we don't. Holiday schedule, a little different, it's on a sliding scale. If it is of course on Tuesday through Friday, so we have the great luck that both Christmas and new years is on Tuesday. So all that means is if you can see here, we're not going to collect it on Tuesday, we're just going to push it back to end every day you would have that collection we'll move to the following day. We'll collect Wednesday through Saturday. That's also the same for new years since it's on the same day. If a holiday happens on a Monday that means yard trim will resume the next week and that is all, find us on social media, we're also on Netdoor, my email and information is there. Thank you all so much.

(Applause).

»» Thank you so much, Brittany. So, this concludes the formal component of our presentations. We left ample time for questions.

At this time I would like to acknowledge Garette Hawkins, with vice chair – hey, Jarett, say hello to Jarett, and Sasha with council member's office.

Sasha, hi, welcome thank you for coming. So, as promised, Courtney can you take these, if you are interested in a handout of the NOVUS information, Courtney will. R. Okay. Courtney will pass that out to you. I would like for the various offices if they could come up front. If someone would assist me with passing out these mics not just to the front but to the back as well. We will take questions that you may have. Please speak to the mic.

»» So, question number 1 I can't tell if this is for the NOVUS or if this is for the question.

»» All right. Thank you. So my question, I live on Eugene Lane in Fort Washington Maryland, can everyone hear me. And, we have a situation with a the sidewalks, the trees are very old and the branches have pushed up the sidewalks in our community on our road. It's becoming a tripping hazard. We have a number of youth who walk down the sidewalks to go to catch their bus. There's a number of he would elderly people who live there, it's becoming a dangerous situation, we've asked, we've called 311. We've done all the things they've been asked to do over the last I would say 5 years trying to get someone to come and correct the situation. So, I wanted to know if there's someone in the room who can assist us with getting that pushed through. Getting that done sooner rather than later. My kids it's unsafe for them to walk to the school bus.

»» We do have Eugene Lane in our scope of work. We have reduced our sidewalk response time. But if you want to speak with someone specifically about your concerns Mr. Jerome has his hands raised right there. You may speak with him on the concern. But we do have it within the 311 system already. Thank you.

»» Good morning, my name is Robert Hauffman, we're representing the Forrestville Fort Washington, Forest Citizens Association we have two points. One we left a series of questions with Mr. Pest who's a senior inspector concerning several properties in our area that have not really been addressed in terms of correction for violations. And so, the second point that we have to raise today is, recently there's a major road project on Livingston Road in our

area between Shalfont Avenue and Taylor avenue. For six-weeks we had all of the traffic coming down Livingston Road through our neighborhood, a fairly small street. We raised several questions. We got several good responses from the project manager Mr. Brown who kept us informed of the progress and so forth. But it raised a serious question about how the detour route or lack of it frankly was made to begin with. And it caused a serious problem on our street. We had close to 400 plus cars an hour going down our very narrow street. People had trouble getting in and out of the driveways, we're a small. As far as we know there were no particular accidents, never the less it was a horrible situation. So our question is how the determination is made for the detour and what to expect in the future if something, a similar project is in our neighborhood. Thank you.

»» All right the first part, first. Okay. The first part first, the properties inspector Best has a list of those properties, what he'll do is get updates and tell you where they are in our process, he'll get back to you on that. I would ask that if anybody else has a specific question about a property, give it to one of our inspectors, they'll get you the update and tell you exactly where we are with those complaints. And I'll ask her.

»» On the detour, we really do appreciate the community's support of us as we had that emergency road failure. The detours are derived by our traffic staff. And we look at the shortest route that we can take people through when they are commuting. So unfortunately, when we have a major road that's impacted, we do have to reroute traffic through communities for the detour

routes. I did speak with several of the residents from your community to explain that. We greatly appreciate your support and your patience during that-week period. But detours are constructed to minimize the impact on the traveling public, and that's the way we make our decisions.

»» Good morning. My name is Novella Jackson from the Ashford Community Association. Three points, first one about the snow. We said, let it snow, let it snow, let it snow. Just a point when you're removing snow it's not only can hurt you back it can cause a heart attack. We have to be very careful as to how much snow we put on the shovel because it can cause a heart attack. The second point is that I think the new lady that gave the presentation about DPIE, she was correct in saying that we really should know our inspectors. Because those are the go-to people that we can get in contact with and they help us for instance my director is Mr. Cutler from DPIE, we had a vacant house and all I had to say was, it's an eyesore, from that point, you would not even know that property right now. I mean, she took the lead and it looks like a brand new property right now. (Applause). The grass has been cut, et cetera, et cetera. So I want to publicly thank DPIE and thank her for a job well done. A job well done. And the last but not least, looking at my notes, someone was talking, I think it was DOE talking at you can go online to such-and-such a place. But again, I want to thank Courtney Ward and that group that sends out a newspaper and they send out updates, well, it comes on –

»» We have the quarterly and we have the weekly, we have the dispatch and then we have the quarterly newsletter as well. .

»» I also get updates. Like for the weather, et cetera, et cetera where you can get them on your phone, don't ask me how it happened but I get them on my phone. (Laughter) I get the updates about when the trash is going to be collected, et cetera. Et cetera. I just want to thank these entity for what you do in the community. I personally want to thank you from the Ashford Community Association. (Applause).

»» Hi. My name is Barbera Jackson from Beacon Heights I have a problem with my neighbor who has lots of cats. They started out with 2 cats, and now there's been at least 4 litters from that. How in the world do I get rid of this because they use my yard sometimes as their restroom?

»» The Animal Control and Animal Management is under the Department of the Environment. If you give us the address, there is a limit of number of cats they can have without a license, we can follow up. Inspector Best is heading your way. You give him the address we can take a look at it.

»» Okay. Good morning. And I hate to beat this to death but, I'm Carolyn Low from Williamsburg Estates I have spoke within inspector Grady, with Mr. Cunningham, I don't know what else I can do but we have a property right on a very prominent corner Williamsburg Drive and Churchhill drive, the residence has been empty. The leaves have grown up, now that the weather is colder you don't see the scenery are, but the sticks are up, it really awful. And I – as I said, I've spoke on the a number of people, and there have been notices posted. I know there's only one contractor, but we've been waiting for a very long time to have 9805 Williamsburg Drive cleaned up. So please, if

there's anything you can do to expedite this, we would really appreciate.

Because it an eyesore.

»» You're right. You brought this to my attention several time, I was told it was put on the top of our list for our contractors, obviously we haven't got therein, so Valerie, I'll ask you again to follow up with that, expedite that clean up.

»» Hi, Gretchen Jones Forestville Knolls Civic Association, two things our property backs up to the American Legion, that property has never been maintained. I've been there almost 50 years, it never been maintained.

There are trees that have fallen on my neighbor's property four times on her shed, things of that nature, who then is responsible, or should that particular organization be responsible for cleaning that up so that the neighbors abutting them are not responsible for getting the tree cut down and their insurance goes up.

The other question is regarding the storm waterfall out which is on that American legion property. Who is responsible for cleaning that up?

»» First part the American Legion property is something handled by our zoning section, Bill Eland or Rob Gentry make sure you get that mitigation from her regarding that property. Generally as it relate to trees. The way it works with the insurance company, if the tree falls on your property, your insurance company handles it. Vice versa, we go out do the inspection if the disease tree is dying or dies we can require them to do it. Other than that we can not. But I'll ask Mr. Eland do follow up with you, get the address, Bill Eland or Rob Gentry, see this young lady right here.

»» And on your second question about the storm drain, we are responsible for cleaning because we have a storm drain maintenance easement I will get the staff out there to address that. Okay.

»» Okay. We're going to take this question here and then I understand that Kevin from WSSC would like to say a few words. Go ahead.

»» I have a similar question to the lady up front about sidewalks. I have pictures here and I've been calling the departments since May. There is water, I live in rolling Ridge in capital heights, there is water running down the sidewalk right at the sidewalk beginning to – and right by my property, my next door neighbor's property, beginning to erode the cement on the sidewalk. It is running four houses down from my residence. It gathers moss, which is absolutely slick and someone walking on it could break their neck. It's as

slippery as ice. I have pictures, so I really want to speak with someone who may be able to help with this problem.

»» You can see Adam Jerome or I.

»» This gentlemen? Okay.

»» Thank you very much.

»» All right. Kev someone.

»» Now we'll have Kevin Woolbright from WSSC share with us some winter tips from WSSC.

»» Thanks, Gwen. Good morning everyone. So first of all before I introduce myself officially let me bring greetings From Carla Reid she worked at Prince George's County we stole her back. It's a pleasure to stand in front of you my name is Kevin Woolbright I'm your WSSC customer advocate. Let me tell you what that mean to you, even though most of you know I've done presentations in your neighborhood. When WSSC is working in your community there's a issue you complain to your elected official or civic or HOA that come to me you are my customer. My job is to reach out to you understand, visit the site, figure out what the issue is, have 24 hours to make your happy or put a plan in place to resolve your problem, that's my job at WSSC. So I want to talk about water main breaks. As we get into the winter season, raise hand if you've had a water main break in your neighborhood or seen one? Absolutely. So a lot of times people think that water main breaks only occur in the wintertime that. Is absolutely incorrect. We get water main breaks every single day as the water in the pipes gets colder, the brittle pipes,

the aging infrastructure they break more in the wintertime because of the changing seasons of the weather. Some statistics, in December, so just December of last year, we had 300 water main breaks December of last year in Prince George's County alone. Not even Montgomery county. In November we had 130 January of 2017 in Prince George's County we had 450 water main breaks. Obviously in January the number will go up, probably over 500 or 600, I'm saying this because there's a couple of things I need you to do for us. I work closely with Prince George's County all the agencies you see we work closely together resolving issues whether it's county, state or WSSC. We have a website, if you've never been on our website. Go on the website. A couple of things you'll find there there's a app on there, there's a screen that talks about in your neighborhood that you can key your address in and see any work that WSSC is doing in your neighborhood. The second thing that's on our website is there's an app you can download on your phone, you can download it and have a email that you can get alerts once you key your address in to sign up for that app anytime something happens in your neighborhood you get an alert on your phone saying there's a water main on X street, you'll get updates about that particular emergency jobsite if you choose to do that. Third thing I want to give you is give you an emergency dispatch phone number, that number is 301-206-4002. That's a 24-hour dispatch number. You can call them, report any issues that you may have. And they'll create a work order and send an inspector out there and take a look at it. I wanted to share that with you. Don't assume your neighbor called

it in. You'll be sad when no one called it in and we have to shut the water off because no one called it in. I want to raise your awareness a little bit about water main breaks. Please don't assume, call them in and let us know. The last thing I want to announce is I start at WSSC at 1979. I'll have 40 years of service at WSSC this year. (Applause). Appreciate that. I will be officially retiring from WSSC – (Laughter) – this month. I know, I know. I love you all, trust me, I've been to a lot of your communities, I will not go away, I'm working on an exit plan, I'm training someone else to step in my years, do what I do over the 40 years of service. Because I work for you. I'm not gone, I'll be around, hopefully I'll jump on another agency, we'll figure it out later. It's been a pleasure working with each and every one of you. Seeing you. I love each and every one of you, where's Gwen. Her team this, young lady is fantastic. I've been knowing her for over 30 years, give her a hand. (Applause). Yes. Her team, everybody that I've worked with in the county has been unbelievable? Because they understand customer service, it's not just when I call, they know when I call a resident in this county is calling me and we have to work together to get that resolved. Gary, everybody has been a pleasure, and I'm not gone, Gary I'm not gone, I'll still be here, but I wanted to announce those few things, and, that's it, again, Gwen fantastic job, it's been a pleasure.

»» Thank you so much, Kevin. (Applause).

So we have a couple more questions. I know we've given you a lot of information here today, so you'll be prepared for winter.

»» Okay. Go ahead.

»» My name is Barbera I'm from the Palmer Park area, I don't know if I'm in the right section for this question, but there's a goes station right on Ballow road and Palmer Park road. And it has become a junkyard. If you really look at it, it's like a junk yard. I'm just wondering if anything can be done, if there's any way, something can happen there. It's a real eyesore.

»» What I will say is, Bill Eland is here, and he will take that question, zoning, our zoning enforcement division looks at the detailed site plan and what they're supposed to have on your lot, what they can and can not do. We'll take a look at that and follow up on it.

»» Good morning, everyone my name is Eunice Owens the litter in Prince George's County, your scheduling for cleaning the roads and also like street sweeping. We're always saying gorgeous prince Georges, but there's a lot of litter, it takes away from it.

»» Okay. In response to that, we have a great litter removal program in Prince George's County. One of the things that we try to share in our Community partners Meeting is the county removes litter and illegal dumping that is within the public right of way. And for litter removal, we remove litter along primary and collector roadways. Those roads are scheduled twice a month, some that have high litter volume are more frequently. Under the county's abutters ordinance, you are responsible for removing litter that is in front of or

abutting your private property. So we do collect litter, primary and collector roadways under abutter's ordinance, businesses, homeowners are responsible for litter in front of and abutting their properties. We work closely with the State Highway Administration to ensure that any litter that's reported to us is picked up within the week that it is reported. So if you have problems on primary, major collector roadway, please call 311, report it. And we'll get it a team out there. Thank you.

»» My name is Karen Bell I have an email trail going on with a lot of people in this room regarding chickens in Lewisdale. No one gets back to me, I know someone went out recently, you didn't see the chickens, this has been going on for over a year. You know, I asked if perhaps this could get into the new administrative hearing process something. The yard looks like a junk yard, now the people are aware that inspectors come every now and then, so they're actually hiding these chickens. They may be in the house. I don't know. It's a nasty condition. This is next to my father's property. And I don't know what you're doing But I'm really concerned that it's been going into two years now, and his was not the first complaint.

»» So, again the Animal Management Division will deal with those thing, but I'll ask Rob Gentry to get the information, the address. It is against the county code to possess chickens in a residential area, so we'll follow up with that and find out exactly what the animal management division has done with it.

»» Good morning, my name is Marcia Foster and I'm from the District Heights area. And I just came here especially to say thank you to the councilman 3

public works, all of you. But specifically Mr. Wane Lucas is he here? He was here earlier. Oh, okay and a Mr. Johnson, Thomas Johnson, I think. And the inspector of our community. I don't know his name. But I just want to thank them because I woke up and we had some trees being planted in front of our homes and nobody knew about it. And what made matters worse were that they were Hispanic, not that that's any wrong, but if they had been anyone else I could have communicated with them. But I couldn't communicate with them because of the language barrier. So they didn't know what I was talking about and – all this, so I just got on 311 I said who's responsibility for these trees? As a homeowner I didn't even know anything about it. So 311 refer me to this Mr. Wayne Lucus, I was all... he was really nice. (Laughter) He was really calm and he was very patient with me. But any way, we got it settled and then I spoke with the Mr. Johnson, Thomas Johnson who is going to help me find out who did that. But I just wanted to say thank you very much.

»» Thank you. Okay. So we're going to do a couple more, so we have Ms. Hinton if you could please stand with your question.

»» Good morning, my name is Loretta Hinton from Beacon Heights. I have a pothole that's in front of my car in the grass area, we've been putting dirt after dirt after dirt for the past five year, I was wondering if someone would come and bring some concrete to get rid of that pothole because it closes up when put pounds and puts of dirt within the hole. If we don't continue to fill it, it will become a big hole and it's right in the grass right next to the sidewalk.

»» If you would please give us your address and the information so we can enter that into 311, we'll get someone out within 72-hours.

»» Its been already entered into 311.

»» Okay. We'll get the number from Mr. Johnson so we can make sure that we get it repaired within 21 hours.

»» Good morning, I'm Ms. Porter. Since 2016 I submitted 3, 311 tickets if are the sidewalks in my community. I've called every year several times a year, and I've also submitted another earlier this year. No one has come out to take care of them. How long does it take? And when can it be taken care of?

»» So our sidewalk length of service was at 3 years. We're now down to 2 years. We are working on our 2016 service requests. We will continue to work on those requests as long as weather permits. If you give – where did Adam go? He's in the hallway. No, he's right here. Okay. Here's Adam Jerome, he's waiving his hand. If you would give him your name and address, we'll reach out to you on the projected time frame for completion.

»» Thank you.

»» You're welcome.

»» Hi, I'm Fran Dwelling calling in regard to some water on Brinkley road, they built a new development – I'm sorry. They built a new development which they brought a lot of dirt in and built these townhouses at the top of Brinkley Hill they tried to reroute the creek but it seems to be spills out water down by Temple Hills road, that will be a problem when it freezes and they come around that Conner.

»» I'll ask Mike Mets to coordinate and follow up with that.

»» Thank you.

»» Good morning. I'm Gloria Williams from the Maple Woods Civic Association. We have been also calling the 311 number because we also have an eyesore of a house in our neighborhood on stones by Borrogh road. We have investigators – inspectors I'm sorry, inspectors assigned to neighborhoods. If so, I would like to know how do you find out who is your assigned inspector?

»» Is this a vacant property?

»» No, it's not.

»» Mr. Bran Brandon Wright, Brandon can you talk to this young lady, please.

»» Gloria, Horizon Estates, Accokeek it's the environmental crime unit what they just established. And this is on the heels of the complaint where someone was going along Indian Head highway, going over the creek and they dumped, not hundreds but thousands of tires. And so, Gwen you called me on Saturday morning to let me know that SHA is going the clear it up. I wanted to ask why is SHA clearing it up? Also would you let us know if you do find out who the perpetrator is, I have a guess they must be someone who's not in your community. Then I have one other question, Gary I sent you this information. The biggest house in our community, the person doesn't live there. He's turned it into a hospice. So we have medical alarms going off regularly, we have ambulances, syringes, rubber gloves blowing into people's properties. Is there anything we can do about it?

»» One of the things we do is look at short-term rentals in Prince George's County, there was legislative recently adopted. The county is moving towards allowing short-term rentals but you can not purchase a home, for short-term rentals about not live in it. That's a zoning violation, I'll ask Bill or Rob to get the address we'll follow up. We'll coordinate with the police department. Because there are certain things we can do, and there's certain things we need the assistance of the police department to coordinate with them to address it.

»» And on the tires, it was referred to State Highway Administration, it's their right of way, it not the county's right of way. So if there is anything else that you need, just email me or give me a call, we'll connect you with State Highway.

»» Good morning. My name is Veronica from the Barnaby Manor Citizens Association. Two question as two parter, the first one is the litter and right of ways, does that include all the signage that's going up and down the telephone polls on the stop signs all of our pedestrian signs? That's one of them. I would like to see if you all will consider a partnership with Pepco, because a lot of these signs are going on Pepco signs on their polls. And their leaving them, I know by the time you take them they're right back up. I have caught three of them. Every time I drive down the street I see the guy. I send picture, I see the car he's coming out of them. It's not them, it's the people they're working for. So again, there's still putting these signs up and possibly

consider a relationship with Pepco where you all partner, they're on their signs, they're budget is a lot more large than ours.

»» I'll take that one first, one of the things we do is partner with the Department of Public works to address the illegal signs, you're right. Pepco, WSSC, all the utilities the polls, a lot of the signs go on those polls. So we do work with them and try to get those things addressed. But we also do what's called a "assign blitz" the last time we did it we removed 1500 sign, once we remove them they put them back in. We contacted the people that put the signs up, ask them to remove them. If they don't, we contacted one of them, made an appoint. to go out and saw him, he wrote him a thousand dollar citations. So we do attempt to address it. It has to be done with a partnership because we can't do it all ourselves.

»» We'll take two more questions and wrap it up.

»» Paulette before we go to the next question to finish the response, for public works and transportation signs equate to litter we simply remove them. DPIE has the enforcement arm, as Mr. Cunningham noted we do work closely together. We do sign blitz together. And, please feel free to call us in public works and transportation or put it in 311, if there's a sign that we're not removing in the county right of way, as well as signs in the state right of way are also illegal. So, reach out to SHA.

»» My name is Theresa mason, I'm asking about leaf removal and street sweeping. How do I get that done?

»» So we do not offer leaf removal. Nor do we offer street sweeping in residential areas. We do provide street sweeping services on primary and major collective roadways as well as all of our industrial areas. Our leaf removal program, which you may be referring to came to an end about 8 years ago. And the reason for ending the program was that we were only serving approximately a third of the county residents with that program. It was a very expensive venture for the county. And we started to use the leaf composting and pick up for DOE. So that is no longer a service that we provide within public works and transportation.

»» Yes, Good morning my name is Thunder Williams with the greater Chillum area, particularly in.

LUIS: Which is. I want to commend the agency, particularly DPIE, I want to know what we can do as community partners to get more funding to particularly DPIE because I like to ask Mr. Cunningham if he thinks that he has the horsepower, the agents and the investigators that he need to do the job in Lewisdale the greater Chillum area. We're suffering with a lot of overcrowding, we can talk about this forever, it's too many people in too small a space. The need for enforcement is great. We're also in a T&I designated area. I know that's a good designation but it's also designating us as a trouble spot. And we're in a lot of trouble there. And the problems just keep coming. And it's just not enough of you, your enforce. people there to be able to stem the tide. So, what can with do as community partners to go to some

doors, County Council, county Executive to bang on the table and ask for more resources so you can get the job done?

»» What I will tell you, I have to be completely – politically correct when I say this. We have resources now in DPIE that have been the same as far as the enforcement division for 30 years, the number of the houses in the county have significantly increased. The number of the people in the county has significantly increased but the number of staff that we have has remained the same. We've had additional duties and responsibilities put on us as far as legislation. The mandated requirements that our inspectors have to do, we can do these things, but when you look at the issues that you're talking about, it takes staff to touch all these properties. It takes tech staff to implement all these sanctions against properties. We are very reactive. Additional staff would allow us to be more proactive. We do need additional inspectors, the zoning, AB&B, there's about 3500 properties in Prince George's County that are doing short-term rentals. Our job is going to be to enforce the legislation that addresses the short-term rental issues. We haven't gotten any additional staffing. We're also a part of the environmental crimes task force, again, no additional staffing. We're a part of the human trafficking task force that goes out and looks at hotels, motels, the establishments to ensure the staff knows what human trafficking looks like, no additional staffing. We're in charge of looking at convenience stores, after hour to make sure they have proper staffing, proper signage, all those different things, we go on and on, there's a very extensive list of legislation that's come about but no additional

resources, I need you all to let your elected officials know. We are doing the best we can with the staff we have. We've reengineered the agency, brought in technology, but at the end of the day we need somebody to go out and touch these properties and move the process forward and question do a lot more if we had additional staffing.

»» Okay, we're going to take one more question.

»» Yes, I'll William Murray, everybody knows who I am. Let me – troubleshooter, troublemaker. (Laughter). But first before – I want to thank for what you all did. You finally came and did the sidewalks in my neighborhood. You all got tired of me. I know you got tired of me asking you, come to knock on your door, but five or eight years, okay, you all did it and you did a great job. But now I want to ask you a question, in my yard, my neighbor's is a wild tree, they grow wild there's a tree. Now it grew about 30 feet tall, it's very huge. It tore down my fence. She doesn't care, she's not going to do anything, I'm willing to cut the limbs off of the tree but I have no way of disposing of them because the tree is about the – the limbs are about the size of my leg, I'm willing to cut it. Trim everything down, but I can't have a way of hauling it away, how do I do that?

»» So, we'll talk after this to see if we can't work out a solution to the challenge. So I'll speak with you after this meeting. But to answer your question, a tree on private property is the responsibility of the homeowner. If DPIE were to visit your neighbor and found that the tree is a hazard, that is it's dead or dying, then they would be able to site the homeowner. But according

to State law, the part of the tree that's on your property you are free to trim. But you may not go on her property to trim. I have no way of hauling it away.

»» I told you I would speak with you after this meeting. (Laughter).

»» Thank you.

»» Wait, wait. Wait I have one right here.

»» Mr. White? Yes. We have to take a question from Ms. White. (Laughter).

»» Wait a minute. You don't have to scream. Wait a minute.

»» Good morning. Mr. White from Melwood Association. Thank you I don't have any complaints right now. Our community is picking up trash, taking signs down except there are some signs I can't reach, I don't want to get on a ladder and go up there, I might fall. But one thing I'm having a problem with, the campaign signs are still up all over the county. What can we do about that? I think the election is over. (Laughter) So please, give us some help in that. It's trashing Prince George's County, we are concerned about Prince George's County not just Millwood Waterford community.

»» You're exactly right. Those signs are considered litter on a stick. If it's in the public of way or the state highway right of way we will them down. If it's on private property, I believe DPIE has the ability to site. . We have our last question.

»» This is a suggestion to you, since you stated that there's no more leaf removal for the residents, how about providing them with leap bags once a year, and I also suggest maybe perhaps you can designate a time and period that –

»» That is a awesome suggestion, we do appreciate that. During our Clean Up Green Up efforts we do have the bags for removal of both litter as well as tree debris and things of that nature. But outside of that, we really don't have the budget to provide those as a free service outside of our two Clean Up Green Up efforts, but we do provide it at that time.

»» So thank you all so much, you've been wonderful. Have a great holiday. Be safe if it snows. (Applause). It's not going to snow. (Laughter)