

## <Neighborhood> — it's now faster and easier to get Fios installed.

Dear <Sample A. Sample>,

You've never seen home entertainment like this. Sign up today for our most powerful Triple Play and get the most reliable internet designed for streaming, gaming, browsing and sharing.

**It's never been easier to switch to Fios.**

We're working to bring the best internet to your home even faster. To keep up with demand in <Neighborhood>, we've put more technicians on the ground and are booking installations on weekends.

**100% fiber-optic network. 100% phenomenal.**

Fiber optics move crazy amounts of data at even crazier speeds. And Fios®, the 100% fiber-optic network, means phenomenal capacity for your devices. With the fastest speeds available^—up to 940/880 Mbps—it's exactly what you need to keep your entire home connected.

**Entertainment at home or on the go.**

With Fios Custom TV, you can choose a plan with up to 250+ channels. And stream live Fios TV and On Demand on the go with the Fios TV app—the only streaming app you'll ever want.\*

Switch to the 100% fiber-optic network. It's 100% phenomenal.

Sincerely,



Anne E. Hogan  
Executive Director, Fios

P.S. Stuck in a contract? We will help you get out of it with up to a \$500 credit to help cover your early termination fee.†

Call **1.XXX.XXX.XXXX**

Visit **verizon.com/xxx** and we'll waive your standard setup charge.

**Internet, TV & Phone  
with a 2-Year Price  
Guarantee**

**\$79.99/mo**

w/ Auto Pay & 2-yr agmt + taxes, equip. charges & other fees.

**+ \$200 toward a range  
of Google and Nest  
smart home devices**



Or get internet only at a great price.

**Fios Internet with  
No Annual Contract**

**\$39.99/mo**

w/ Auto Pay for 1 yr + taxes, equip. charges & other fees.

**100/100 Mbps Internet**

Equal upload and download speeds  
for families who love to stream.

**Add Local TV for \$25 more a month.**

Get over 65 channels with Fios TV Local.



Stream live sports, breaking news and more. The Fios TV app is included with any Fios TV subscription.\*

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<sup>^</sup>Speed and availability varies.

<sup>\*</sup>Req. compatible device and Fios TV. Content restrictions may apply. Fios Internet req'd for in-home use. Full channel access and DVR streaming req. Multi-Room DVR Enhanced or Premium Service. Max. combined 4 simultaneous Live TV and/or DVR streams per media server.

<sup>†</sup>Offer for new Fios Internet and/or TV res. custs., is non-transferable and has no cash or refund value. Documentation of early termination fee (ETF) for TV, Internet and/or wireline phone from your prior service provider must be provided w/in 90 days of installation and offer will be fulfilled via bill credit, to your Verizon account, in the amount of the ETF up to \$500. You remain solely responsible for paying the ETF to your prior service provider. If you cancel your Verizon service w/in 90 days of installation, the ETF credit will be charged back to your final bill. Other terms apply.

**Google/Nest:** Offer valid until 10.31.18 via the Fios accessories website. The onetime \$200 credit is good toward the purchase of a Google Home Mini, Home, Home Max, Chromecast Ultra, Nest Cam Indoor or Outdoor, Nest Thermostat E, Nest Learning Thermostat, Nest Protect smoke + CO alarm, and Nest Hello video doorbell. Limit one Chromecast Ultra per customer. Must maintain qualifying Fios services in good standing for 31 days after install. Credit must be used within 60 days from date of issuance and by no later than 2.18.19. Credit and/or credit balance not transferable or redeemable or refundable for cash. *Google, Google Home, Nest and Chromecast are trademarks of Google LLC.*

**Verizon General:** Limited-time offers. Promo rates via bill credits and increase after promo periods. \$12/mo. router charge applies. \$99 setup & other fees, taxes & terms may apply. Auto Pay (ACH or bank debit card only) & paper-free billing req'd. Subj. to credit approval & may require a deposit. Fios avail. in select areas. Actual speeds may vary.

**\$39.99/mo. offer:** For new Internet res. custs. **Local TV offer:** For new TV res. custs. \$12/mo. STB and \$4.49/mo. Broadcast fees apply. **\$79.99/mo. offer:** Availability varies. Gigabit network connection to your home. Actual speeds vary due to device limits, network and other factors. Avg. speeds betw. 750–940 Mbps download / 750–880 Mbps upload. For new TV & Internet res. custs. Price guarantee applies to base monthly rate only. 2-yr. agr. req'd. Beg. mo. 2, up to \$350 ETF applies. \$12/mo. STB, \$4.49/mo. Broadcast, up to \$7.89/mo. Regional Sports Network and \$0.99/mo. FDV Admin. fees apply. © 2018 Verizon.

## Get a 3-Year Price Guarantee and \$200 toward a range of Google and Nest smart home devices.

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# \$79.99/mo

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## + \$200 toward a range of Google and Nest smart home devices



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VFA30862A

Switch to Fios.  
Get \$200  
toward Google  
and Nest smart  
home devices.



100% phenomenal  
capacity for your home

- 150/150 Mbps Internet speeds
- Custom TV with up to 250+ channels
- Unlimited nationwide calling

Internet, TV & Phone  
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\$79.99/mo

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See inside for important information.



**3 great offers.  
2-Year Price Guarantee.  
Plus, your choice of 1 amazing bonus.**

	Custom TV	Preferred TV	Ultimate TV
	Up to <b>250+</b> channels included <small>(Channels vary by package.)</small>	<b>330+</b> channels included	<b>435+</b> channels included
Local TV	abc NBC CBS FOX		
Most popular channels	HGTV nick usa Disney tbs	FOX NEWS bravo CNN ESPN TNT	STARZ SHOWTIME epix
Internet speeds	150/150 Mbps	150/150 Mbps	150/150 Mbps
Unlimited nationwide calling			
Get \$200 toward Google and Nest smart home devices.			
Fios® Triple Play	<b>2-Year Price Guarantee</b> <b>\$79.99/mo</b> w/ Auto Pay & 2-yr agmt + taxes, equip. charges & other fees.	<b>2-Year Price Guarantee</b> <b>\$94.99/mo</b> w/ Auto Pay & 2-yr agmt + taxes, equip. charges & other fees.	<b>2-Year Price Guarantee</b> <b>\$124.99/mo</b> w/ Auto Pay & 2-yr agmt + taxes, equip. charges & other fees.

**fios**<sup>✓</sup> Call **1.888.304.7211**  
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**Love TV? Get an amazing selection of channels that matches your interests.**

Custom TV lets you choose a plan with the types of channels you like. We have a wide variety of packages like Sports & News, Kids & Pop or our popular Action & Entertainment package highlighted below.

**All packages include our Fios TV Local channels.  
For a complete channel listing in your area,  
visit [verizon.com/fiostvlineup](http://verizon.com/fiostvlineup).**

Fios TV Channel Lineup	Custom-Action & Entertainment	Preferred	Ultimate	Fios TV Channel Lineup	Custom-Action & Entertainment	Preferred	Ultimate	Fios TV Channel Lineup	Custom-Action & Entertainment	Preferred	Ultimate	Fios TV Channel Lineup	Custom-Action & Entertainment	Preferred	Ultimate
<b>ENTERTAINMENT</b>															
A Wealth of Entertainment HD				TBS HD				C-SPAN				<b>SPORTS</b>			
A&E HD				THE MOVIE CHANNEL™				C-SPAN 2				beIN Sports HD			
AMC HD				TNT HD				C-SPAN 3				Big Ten 1			
AXS TV HD				Tr3s: MTV				CGTN				Big Ten 2			
BBC America HD				Travel Channel HD				CNBC World				Big Ten Network HD			
BET HD				Turner Classic Movies				CNBC HD				CBS Sports Network HD			
BET Her HD				TV One HD				CNN HD				Eleven Sports HD			
Bravo HD				USA Network HD				CNN International				ESPN HD			
Cars TV HD				Velocity HD				Daystar HD				ESPN Classic			
Cinémoi				WE tv HD				Destination America HD				ESPN Deportes HD²			
Comedy Central HD				WGN America HD				Discovery Channel HD				ESPN Bases			
Comedy TV HD				Z Living HD				Discovery Life HD				Loaded/Goal Line			
Cooking Channel HD				<b>FAMILY</b>				Enrich HD				ESPNU HD			
Crime & Investigation Network				Aspire HD				Evine Live HD				ESPN2 HD			
DIY HD				BabyFirst HD				EWTN				ESPNNews HD			
E! Entertainment HD				Boomerang				Fox Business Network HD				Fox College Sports Atlantic			
EPIX®				Cartoon Network HD				Fox News HD				Fox College Sports Central			
ESTV HD				Discovery Family				Fusion				Fox College Sports Pacific			
FLIX®				Disney Channel HD				FYI HD				Fox Deportes HD			
Food Network HD				Disney Junior				Gem Shopping Network HD				Fox Sports 1 HD			
FOX Life				Disney XD HD				History Channel HD				Fox Sports 2 HD			
Fuse HD				FETV				HLN				Golf Channel HD			
FX HD				Hallmark Channel HD				HSN HD				Longhorn Network (National)			
FX Movie Channel HD				Hallmark Movies & Mysteries HD				HSN2				MAVTV HD			
FX HD				Nick 2				INSP HD				MLB Network HD			
Galavisión				Nick Jr. HD				Investigation Discovery HD				MLB Network Strike Zone HD			
Great American Country HD				Nickelodeon HD				Jewelry Television				MSG HD			
GSN HD				Nicktoons HD				Jewish Broadcasting Service HD				NBA TV HD			
HDNet Movies				TeenNick HD				Justice Central TV				NBCSN HD			
HGTV HD				The Cowboy Channel				Liquidation Channel				NESN National			
HITN				TV Land HD				Mall				NFL Network HD			
IFC HD				Universal Kids HD				Military History				NFL RedZone HD¹			
Lifetime HD				UP HD				MSNBC HD				NHL Network HD			
Lifetime Real Women				<b>MUSIC</b>				Nat Geo Mundo				Olympic Channel HD			
LMN HD				BET Gospel				National Geographic HD				Pursuit Channel HD			
Logo HD				BET Jams				Nat Geo Wild HD				SEC Network HD			
LoveWorld USA				BET Soul				Newsmax TV HD				SEC Network Overflow			
MGM HD				CMT HD				One America News HD				SportsNet New York			
MyDestination TV HD				Mnet				Pets.TV HD				Stadium HD			
NBC Universo HD				MTV HD				QVC HD				Tennis Channel HD			
Ovation HD				MTV2 HD				QVC 2				TVG [horse racing]			
OWN: Oprah Winfrey Network HD				MTV Classic				Science HD				TVG2 [horse racing]			
Oxygen HD				mtvU				Smile of a Child				Univision Deportes HD²			
Paramount Network HD				Music Choice Play				Smithsonian HD				Willow Cricket HD			
POP HD				Nick Music				TBN - TRINITY				YES HD			
Recipe TV HD				REVOLT HD				The AccuWeather Network HD							

<sup>1</sup>Seasonal programming.

<sup>2</sup>HD available only in select packages.

Fios TV Local Package included with all packages. Some channels may require activation. Channel listings as of 7.17.18. Verizon Fios TV is frequently changing its channel offerings. For a complete listing of all the Verizon Fios TV channels available in your area, visit [verizon.com/fioslineup](http://verizon.com/fioslineup).





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Choose from a range of Google and Nest products when you switch.



Nest Hello  
video doorbell  
\$229 \$29



Nest Protect  
smoke + CO alarm  
\$119 \$0



Google  
Chromecast Ultra  
\$69 \$0



Google  
Home Max  
\$399 \$199

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- Recommended watchlists. Easy-to-find favorites. A smart and simple interface.
- Live TV, premium channels, On Demand and your DVR content, too.
- Take it to go, download to watch offline or stream data-free on Verizon Wireless.



\$500 credit

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VFA31078-0918A-ZF1

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with a 2-Year Price  
Guarantee**

**\$79.99/mo**

w/ Auto Pay & 2-yr agmt + taxes, equip. charges & other fees.

**fios**✓

Call **1.888.360.8580**

Visit **verizon.com/fios/3rnr** and we'll waive your standard setup charge.

See reverse side for important information.



# Or get internet only at a great price.

**100% fiber-optic network**  
**100% phenomenal**

## Fios Internet with No Annual Contract \$39.99/mo

w/ Auto Pay for 1 yr + taxes, equip. charges & other fees.

### 100/100 Mbps Internet

Equal upload and download speeds  
for families who love to stream.

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Call **1.888.360.8580**

Visit **verizon.com/fios/3rnnv** and we'll waive your standard setup charge.

### Add Local TV for just \$25 more a month.

Get over 65 channels with Fios® TV Local.



**Stuck in a contract? We will help you get out of it with up to  
a \$500 credit to help cover your early termination fee.†**



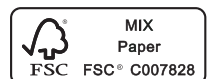
Stream live sports, breaking news  
and more. The Fios TV app is included  
with any Fios TV subscription.††

†Offer for new Fios Internet and/or TV res. custs., is non-transferable and has no cash or refund value. Documentation of early termination fee (ETF) for TV, internet and/or wireline phone from your prior service provider must be provided w/in 90 days of installation and offer will be fulfilled via bill credit to your Verizon account, in the amount of the ETF up to \$500. You remain solely responsible for paying the ETF to your prior service provider. If you cancel your Verizon service w/in 90 days of installation, the ETF credit will be charged back to your final bill. Other terms apply.

††Req. compatible device and Fios TV. Content restrictions may apply. Fios Internet req'd for in-home use. Full channel access req. Multi-Room DVR Enhanced or Premium Service. Max. combined 4 simultaneous Live TV streams per media server.

**Google/Nest:** Offer valid until 10.31.18 via the Fios accessories website. The onetime \$200 credit is good toward the purchase of a Google Home Mini, Home, Home Max, Chromecast Ultra, Nest Cam Indoor or Outdoor, Nest Thermostat E, Nest Learning Thermostat, Nest Protect smoke + CO alarm, and Nest Hello video doorbell. Limit one Chromecast Ultra per customer. Must maintain qualifying Fios services in good standing for 31 days after install. Credit must be used within 60 days from date of issuance and by no later than 2.18.19. Credit and/or credit balance not transferable or redeemable or refundable for cash. *Google, Google Home, Nest and Chromecast are trademarks of Google LLC.*

**Verizon: General:** Limited-time offers. Promo rates via bill credits and increase after promo periods. \$12/mo. router charge applies. \$99 setup & other fees, taxes & terms may apply. Auto Pay (ACH or bank debit card only) & paper-free billing req'd. Subj. to credit approval & may require a deposit. Fios avail. in select areas. Actual speeds may vary. **\$79.99/mo. offer:** For new TV & Internet res. custs. in select areas of NY, NJ & CT. Price guarantee applies to base monthly rate only. 2-yr. agr. req'd. Beg. mo. 2, up to \$350 ETF applies. \$12/mo. STB, \$4.49/mo. Broadcast, up to \$7.89/mo. Regional Sports Network and \$0.99/mo. FDV Admin. fees apply. **\$39.99/mo. offer:** For new Internet res. custs. **Local TV offer:** For new TV res. custs. \$12/mo. STB and \$4.49/mo. Broadcast fees apply. © 2018 Verizon.



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