



NATIONAL QUALITY & REVIEW CORPORATION

a health & human services, education, evaluation, quality review & resource management company

September 30, 2009.

Prince George's County Hospital Authority

Mr. Chairman and Members of the Board.

Thanks for the opportunity to comment at your meeting today.

Your mission is an onerous one. As you negotiate to liberate the Prince George's Health System from its debilitating entanglements, please consider highlighting the following:

1. What plans would the new owners have towards building an all inclusive community constituency, not only for the system, but for the broader health care needs of the citizenry.
2. What plan would owners have for addressing the present and future community health needs as identified in the Rand's study commissioned by the County Council.
3. Prince George's is a diverse and increasingly multicultural. How does the new owner plan to engage this diversity as it affects the delivery of health services.
4. Recruitment and retention of health care professional: buildings and mortar do not a health system make. Its organic nature is sustained by the complex mix of persons that make it work. How will the new owners engage the medical community and attract new ones. Will there be provision for developing physician residency, nursing and other health services related collaborative training programs with training institutions in the area.
5. Professional management: is there a plan to develop professional management capabilities that will keep up with the ever changing and highly regulated health services environment.
6. Sustained high quality services: would new owners ensure sustained high quality and accredited programs to include but not limited to requisite improvement in facilities upgrade and environment of care safety issues.

Respectfully,

A handwritten signature in blue ink that reads "the isama".

Anthony Isama, MHA/MPH

President

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