

OCR's mission is to engage our diverse population through proactive outreach, professional constituent services and collaborative problem solving to ensure that residents participate fully in their government and receive the high level of service they deserve.

Welcome Community,

The Prince George's County Office of Community Relations is here to serve you. Think of us as problem-solvers and as the bridge between you and your government.

We engage all residents of our diverse County. We encourage you to participate in your government, and we actively seek to resolve disputes of all types throughout the County.

You and your government are what make this County great. Working together, we can help Prince George's County thrive for generations to come.

Musa L. Eubanks
Acting Director

County Telephone Numbers 301 AREA CODE

Assessment Office (MD)	952-2500
Board of Elections	430-8020
Cable TV Commission	952-3990
County Council	952-3700
Clerk, County Council	952-3600
County Executive	952-4131
Court Information	952-3655
Corrections	952-4800
Environmental Resources	
Abandoned Vehicles	952-1873
Animal Management	780-7200
Bulk Trash	952-7600
Business Licensing	883-3840
Proerty Standards	883-6100
Permits & Review	883-5776
Environmental Services	883-5834
Recycling Information	883-6159
Refuse and Yard Waste	952-7630
Family Services	
Administration on Aging	265-8450
Children and Families	265-8446
Mental Health/Disabilities	265-8400
Fire Department	883-5200
Health Department	883-7879
Housing & Comm. Dev.	883-4663
Human Relations	883-6170
Human Resources	883-6330
Memorial Library System	699-3500
M-NCPPC	952-3065
Parks and Recreation	699-2255
Police (non-emergency)	352-1200
Police Complaints	883-5042
Public Works & Transportation	
Highway Maintenance	499-8523
Potholes/Tree Trimming	499-8520
Snow and Ice	350-0500
Transportation	883-5700
Schools	
Community College	336-6000
Public Schools	952-6000
Sheriff's Department	780-8600
Social Services	209-5000
Adult Services	909-2228
Child Protective Services	909-2450
Energy and Rental Aide	909-6300
Homeless Hotline	1-888-731-0999
State's Attorney	952-3500
WSSC	206-8000
Youth Programs	909-6124



Prince George's County Office of Community Relations



Rushern L. Baker, III
County Executive

Musa L. Eubanks
Acting Director

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Monday-Friday
8:30 AM to 5:00 PM

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COMMUNITY AFFAIRS

engage

This division provides outreach to the community by providing education workshops, events and programs throughout the County. Our annual Coat Drive and “Back-to-School” drive are just a few of the events we bring to the community.

Common Ownership Communities

Provides services to governing bodies, owners and residents of homeowners’ associations, residential condominiums and cooperative housing corporations.

Faith Based and Community Collaborative

We work with faith-based and non-profit organizations to ensure that they have access to all of the services and programs with the county has to offer.

Multicultural Affairs Program

Facilitate community-wide outreach programs to bring diverse groups together by establishing partnerships between communities.

COMMUNITY MEDIATION (CMPG)

CMPG's services are free of charge and offered to residents and businesses Prince George’s County. Mediation sessions may be scheduled morning, afternoon or evening at a variety of locations within Prince George’s County.

CMPG offers mediation for residents facing the possibility of foreclosure. We offer this service to residents and their banks, mortgage companies, and lenders who are willing to discuss alternatives to foreclosure in a voluntary setting. We want to help bring about a solution prior to foreclosure that affects both families and financial institutions in our County

Various Mediations

- Pre Foreclosure
- Family
- Neighbor
- Relationship
- Landlord/Tenant
- Monetary
- Parenting Plan
- Divorce

encourage

CONSTITUENT SERVICES

We deliver outstanding service, and to provide residents with a better understanding of government, while addressing questions and concerns in a timely and efficient manner.

As part of our commitment to deliver outstanding customer service, we have implemented a case management/tracking system which will enable us to initiate, monitor, and follow-up on issues/concerns from our community members working in conjunction with other agencies. See our new online E-Government Citizen Request Form on the County’s home page located under Select-A-Service link. You will be able to track the progress of your request.

Our objective is to communicate with each constituent within 48 hours. Although it is not always feasible to solve each complaint or concern within 48 hours, we strive to make contact with each constituent within that timeframe. Issues may be initiated online 24/7, or by calling or visiting during business hours Monday through Friday, 8:30 AM to 5:00

expedite