

2021 ANNUAL REPORT

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A MESSAGE FOR YOU

Dear Prince Georgians:

We are pleased to share the 2021 Summer Youth Enrichment Program (SYEP) Annual Report for Prince George's County. This report celebrates the accomplishments of the youth employed this summer and the investment our community makes in our young people. The SYEP team collaborated with Prince George's County Government agencies and County partners to create pathways to prosperity and success for young people ages 14 to 22 by providing workforce development and job readiness training, summer experiences, and a pipeline to internships and sustainable careers.

In 2021, we continued to operate during the COVID-19 pandemic, and that challenge has allowed our young people to demonstrate their resilience and ability to adapt to the hybrid in-person and virtual programming.

We began to hire young adults in February through the Talent Pipeline Program, employing 37 young adults to serve in critical roles with the Health Department and the Office of Community Relations:

- COVID-19 Cell Center Representatives assisted our seniors with scheduling COVID-19 tests and vaccinations.
- Medical Billing Assistants ensured that the County was able to recover hundreds of thousands of dollars from private insurance companies.
- Testing and Vaccination Operations Teams registered residents at clinics and drive-thru testing and vaccination sites, and assisted with completing required documents.
- COVID-19 Support Teams managed the County's warehouse and ensured that testing and vaccination sites had adequate supplies.
- Contact Tracers and COVID Care Representatives assisted residents exposed to the virus, helping determine the source and ensuring those who were quarantined had access to medical supplies if needed.

As you read this report, you will learn about some of the great work completed by our young people this summer. Thank you to all of our partners who invested in our young people and continue to make this program a success. Together, our community is Prince George's Proud.

Sincerely,

Angela D. Alsobrooks Prince George's County Executive

PROGRAM OVERVIEW

The Prince George's County Youth@Work/Summer Youth Enrichment Program (SYEP) is an award-winning, nationally recognized program that bridges local businesses, community organizations, and government institutions by offering employment, internships, and career readiness opportunities to youth and young adults ages 14 to 22.

YoutheWork/SYEP is part of County Executive Angela Alsobrooks' commitment to youth development, which includes a holistic approach to prepare and empower the County's youth to achieve their full potential into adulthood. In collaboration with local businesses, nonprofits, community organizations, and athletic and academic programs, together we provide our youth with well-rounded opportunities for growth.

It was with great pleasure that after several months of planning for the 2021 SYEP, we provided a creative, expansive, and quality summer experience for participants. As we continued to be impacted by COVID-19, we offered virtual programs and limited in-person opportunities. During the planning phase, we introduced significant enhancements to the overall program.

- **Customized Programming** Recruitment applications were prepared for youth ages 14 and 15, 16 and 17, and 18 through 22, to attract youth to programming and job opportunities specific to their age group.
- Targeted Youth Recruitment Strategies The dynamics in attracting youth have changed. Key strategies were implemented for each of these groups:
 - 18+ Young Adults Recruitment and hiring events started in February to work in critical initiatives, including the COVID-19 Testing and Vaccination Operations with the Prince George's County Health Department and the Office of Community Relations. All young adults eligible to work were offered a position in the 2021 SYEP or Talent Pipeline Program.
 - Latino Youth Increased marketing and recruitment efforts in the Latino community by publishing announcements and social media posts in English and Spanish, and engaged Latino-focused community organizations in the planning and implementation of programs. In addition, two signature programs were added that were conducted by the Latin American Youth Center.
- **Signature Programs** SYEP introduced the following signature programs through new and existing partners this summer to provide youth with specific programming to prepare them for the working world:
 - Administrative Support Career JumpStart Training Industry training led by The Training Source
 offered administrative support component testing (i.e., preparing letters, proofreading, and using
 technology) and customer service certification standards, so participants are prepared to secure and
 retain employment.

PROGRAM OVERVIEW

- **Aviation Program: Career Exploration** DC Flight Club is comprised of professionals who work with the Federal Aviation Administration and introduce careers in aviation to minority or disadvantaged youth.
- Medical Billing & Medical Office, IT Help Desk, Automotive Technology, and Heating, Ventilation, and Air Conditioning (HVAC) Technician - Industry training led by trade professionals through Prince George's Community College. Participants ages 18 to 22 who successfully completed the program received a proficiency certification and are ready for an internship or apprenticeship.
- Next Generation Cohort and International Youth Foundation Cohort Latin American Youth Center hosted two signature programs that attracted the County's Hispanic/Latino community.
- Talent Pipeline Program (TPP) The TPP transitions SYEP participants to year-round opportunities, serves as a source to infuse young and diverse talent into the workforce of County agencies and employer partners, and offers participants tailored college and/or career readiness training. Seventy (70) young adults participated in the TPP to gain experience and make significant contributions in the form of County services.
- Increased Stipend Pay In the program year 2020, a stipend of \$50 per participant was allocated for participants who completed a learning enrichment-based program. After reviewing feedback provided by participants, the stipends were adjusted for 2021 as follows: \$150 for ages 14 and 15, \$200 for ages 16 and 17, and \$300 for ages 18 to 22.

• COVID-19 Challenges

- Youth Safety In the second summer of COVID-19, the health and safety of the 2021 program participants continued to be the top priority for Prince George's County. Virtual and limited in-person opportunities were available, and all safety protocols were observed. Participants who accepted positions for in-person opportunities were required to wear masks while in buildings and hand sanitizer was made available.
- **Impact on Private Sector** Many of our County businesses continued to be negatively impacted, limiting the number of private sector opportunities available. However, new opportunities became available in the field of health and young adults were ready to rise to the occasion.

2021 SYEP KICK-OFF EVENT

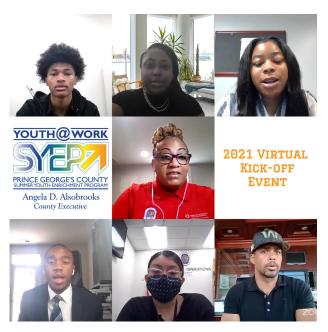
The theme for the 2021 SYEP was *Our Emerging Talent*, which showcased the young adults who participated in the SYEP and Talent Pipeline Program and made significant contributions to the County in its COVID-19 operations.

Our emerging talent served on a young adult panel that shared their work experiences with young people who were about to begin working for the SYEP.

This year's guest speaker was Jason Wright, President of the Washington Football Team, who shared some invaluable stories and pearls of wisdom:

- Make sure your resume is clear, concise, and professionally constructed.
- Highlight your leadership experience. Experience can come from roles and experiences from school, church, or civic projects.
- Lean forward and be confident in your skills and be sure to play them up!
- Be confident in your interview practice and have a story.

Watch a recording of the 2021 SYEP Kick-off Event online: https://tinyurl.com/2021SYEPKickoff



SYEP Talent and Guests from the 2021 SYEP Kick-off Event

From left to right:

- Bryan Oliver, Finance Intern
- India Jones, Medical Billing Assistant
- Chauntelle Knight, COVID-19 Contact Tracer
- Nicole Jackson-Young, Host & Moderator
- Michael Perry, Medical Billing Assistant
- Giselle Realegeno-Torres, Scheduling Specialist
- Jason Wright, President, Washington Football Team

2021 SYEP CLOSING EVENT

The 2021 Youth@Work/SYEP celebrated the success and conclusion of the summer program with an unconventional Drive-Thru & Thank You Swag Bag Give-A-Way! Hundreds of youth, parents, and family members came to pick up a swag bag with goodies, including hand sanitizer, face masks, notebooks, and more. The drive-thru event gave the SYEP team an opportunity to safely thank the year's participants in person.



Virtual and in-person opportunities were made available during the 2021 program. The modified programming through the Signature Program format was birthed due to the pandemic and was proven to be successful.

SIGNATURE PROGRAMS - AGES 14 & 15

- Clean County Cadets: Beautification Program (in-person/virtual) This environmentally-centric program was designed to educate and engage participants in activities that promote keeping Prince George's County clean and litter-free.
- **Energy Conservation** (virtual) Through a series of hands-on explorations, research and analysis, participants gained a deeper understanding of science, technology, engineering, and mathematics (STEM), STEM thinking, energy efficiency and conservation, engineering, and sustainability.
- My Career Blueprint: Job Readiness Training (virtual) Participants learned marketable skills to help them prepare for today's workplace. The program used a customized instructional design My Career Blueprint that addressed current societal needs and challenges.

SIGNATURE PROGRAMS - AGES 16 & 17

- Arts & Advocacy Program (virtual) Participants learned advocacy skills and lessons through arts programs inleuding: She the People a youth advocacy group that discussed the political learning process; and An Arts Project participants engaged in a lesson regarding arts and created a project.
- Aviation Program: Career Exploration (virtual) Participants explored careers in aviation from professionals working in the Federal Aviation Administration, such as air traffic controllers, pilots, drone operators, and flight instructors.
- Bring Your A Game to Work: Job Readiness Training (virtual) Participants learned essential skills for the workplace to include career development, soft skills, and customer service.
- **Next Generation Scholars Cohort: Career Readiness Exploration** (virtual) Participants explored various career options and job readiness training and participated in enrichment activities to include virtual field trips and college visits.

SIGNATURE PROGRAMS - AGES 16 & 17 (cont.)

- Parks & Recreation (in-person) Participants worked outdoors in customer service opportunities including, but not limited to: Swimming Assistant checking in guests and checking water pH levels; Youth Sports Assistants assisted in opening and closing ball fields, assisted guests and cleaned fields after use.
- Quinn Cook Basketball Training (virtual) Participants learned more than just basketball. They were taught teamwork, consideration of others, self-discipline, workout routines, and how to reach their potential on and off the court. Participants also learned the importance of achieving good grades and choosing positive role models.
- Stand Up & Deliver: Food Distribution Program (in-person) Participants worked outdoors to assist with packing, staging, and distributing food boxes for the County Executive's Stand Up & Delver program at various distribution hubs throughout Prince George's County.
- Summer of Success: Job Readiness Training (virtual) Participants received a combination of job readiness training, career exploration, and guest speakers from in-demand fields, performed independent and group projects, and participated in real-life work activities that gave participants opportunities to dive deeply into planning for their careers.
- Television, Radio & Social Media Production (virtual) Participants produced, directed, and wrote a 30-second public service announcement that was broadcasted and featured on various social media platforms (e.g., Facebook, Instagram, YouTube, and Twitter).



SYEP participants in the Stand Up and Deliver program working at Florencia Farm.

SIGNATURE PROGRAMS - AGES 16 & 17 (cont.)

- Trade Skills: Barber, Cosmetology & Culinary (virtual) Participants learned safe workplace practices, employable and proper skills, tools, materials, work environments, culture and career options for barbering, cosmetology, and other small businesses. There were self-directed online modules, real-time teaching, and steps for operating a trade business for participants to help build their knowledge and develop their skills in the trades.
- Youth Entrepreneur Academy Teenpreneur Business (virtual) Participants led productive, successful, and purposeful business enterprises and experienced meaningful business situations that are not only profitable, but also serve the people of Prince George's County in an ethical, better business environment. Participants produced a business plan and completed a presentation in front of a panel of experienced professionals, and the top three plans were recognized.

SIGNATURE PROGRAMS - AGES 18 to 22

- Administrative Support Career Jumpstart Training (virtual) Participants completed training based on administrative support component testing (i.e., preparing letters, proofreading, and use of technology) and customer service certification standards, and were prepared to secure and retain employment.
- Automotive Technology Industry Training (virtual) Participants were provided the basic knowledge and skills to start a rewarding career as an entry-level service technician in the high-demand automotive service and repair industry. The course focused on the Automotive Service Excellence (ASE) certification content areas for both beginner and advanced students. Participants who successfully completed the course are eligible for the ASE certification exam.
- Core Skills Mastery (CSM) Learn Self Directed (virtual) Participants completed self-paced online courses that offered training content and tailored coaching that built high-performance skills to help participants succeed in school, work, and life.

SIGNATURE PROGRAMS - AGES 18 to 22 (cont.)

- Heating, Ventilation & Air Conditioning (HVAC) Technician Industry Training (virtual/in-person) Participants were prepared for entry into and advancement in the growing industry of heating, ventilating, and air conditioning (HVAC). The course covered Level 1 of the 4-level program. Participants were required to pass the Core Introductory Craft Skills portion of the course before advancing to the technical training. Participants earned a Prince George's Community College certificate after completing the course.
- Information Technology Help Desk Industry Training (virtual) The Help Desk Technology course prepared participants to support a client's technology concerns. Participants learned the fundamentals of help desk organization, basic help desk assessments and functions, productivity measurements, problem resolution, software technologies to track and monitor the help desk infrastructure, and more. Participants earned a Prince George's Community College certificate after completing the course.
- International Youth Foundation Cohort: Workplace Readiness Training (virtual) Participants learned workplace readiness skills through personal development and professional strategies, job interviewing, teambuilding activities, and time management exercises.
- Medical Office Assistant and Medical Billing Assistant Industry Training (virtual) Participants learned general administrative tasks including office practices, patient relations, maintaining medical records, and billing. Participants also learned clinical duties such as taking and recording vital signs and medical histories, preparing patients for examinations, drawing blood, and administering medications as directed by the physician. Participants who successfully completed the course took the National Health Association (NHA) Certified Clinical Medical Administrative Assistant (CCMA) exam.
- Metrix Learning: Self Directed (virtual) Through a partnership with Career Edge, Employ Prince George's offers virtual workforce development services and career readiness training. Participants attended an Employ Prince George's orientation, met with a career coach, planned a career pathway, improved their resume, and practiced interviewing through the online training portal.
- **Team Lead Training** (virtual) Participants were trained on various leadership skills and techniques to help them succeed as a leader and direct a team motivated to succeed. Young adults who mastered these fundamentals of leading a team were considered to work as a Team Lead for the SYEP.

SUCCESSES & TESTIMONIALS

National Energy Education Development (NEED) Testimony

- Lisa Albury (Parent)

"I wanted to thank the Prince George's County SYEP program for all their hard work and for selecting such a phenomenal program, *The NEED Project*, to work with our County youth. My rising 9th grader goes to a STEM school; however, this job has offered him so much hands-on STEM experience. My son has been actively engaged each day for the entire time (9:20 a.m. to 1:30 p.m.) and has literally learned something each day that he can show me. He has been busy and focused each day on these hands-on assignments. He was challenged but supported. I am super impressed with The NEED Project and the team's ability to engage youth virtually. Thank you so much for such a rich experience."

DC Flight Club Testimony

- Robert Crawford (Participant)

"It was an honor to be a part of your program this summer. It gives me a lot to think about in the coming years as I move on to college and beyond. If there are more programs or opportunities, I would love to be a part of them. I'd love to see the airfield and help out if needed. Thanks again for taking the time to do this with Prince George's County. It's greatly appreciated."

Forward Movement Enterprises Testimony

- Ava Wilson (Participant)

Participants from the Student Leadership Blueprint were insightful, fun, informative, and life-changing. Listen to Ava Wilson's experience online! https://tinyurl.com/TestimonyAWilson



Screenshot of SYEP Participant Ava Wilson providing her 2021 SYEP summer experience.

SUCCESSES & TESTIMONIALS

Clean County Cadet - Beautification Program

The Department of the Environment and Department of Public Works & Transportation hosted over 230 cadets during the 2021 Clean County Cadet Program. This environmentally-centric, 4-week program boasted a rich curriculum pertaining to beautification, litter control, recycling, environmental drainage systems, and the Vision Zero initiative. The cadets participated in events such as storm drain stenciling, an enriching presentation regarding the Right Tree Right Place Program, submission of roadway improvements using the DPW&T Reporter App, and more!



BY THE NUMBERS

Program Year 2021 Financial Summary

Source of Funds	\$
FY21 General Funds	\$660,200.00
FY22 General Funds	\$2,749,159.00
FY22 Grant Funds*	\$586,018.90
Total	\$3,995,377.90

*MGM National Harbor, National Energy Education Development, Crown Castle, Pepco, and Kaiser Foundation

Use of Funds*	\$
Youth Compensation – Stipends	\$175,850
Youth Compensation – Salaries	\$1,548,726
Fringe Benefits	\$124,244
Supplies	\$17,784
Signature Programs	\$437,469**
Temp. Staff, Transp. Coord.	\$9,532.45
Prog. Transp., Stand Up & Deliver	\$11,818.84
Prog. Transp., Clean County Cadets	\$35,157.60
Total	\$2,360,581.89

^{*}As of September 15, 2021

^{**}Does not include Prince George's Community College

BY THE NUMBERS

Program Year 2021 Placements - County Funded

Prince George's County	Participants
Office of the County Executive	2
Office of Community Relations	10
Office of Finance	3
Office of Homeland Security	4
Office of Human Resources Mgmt.	6
Dept. of the Environment	112
Dept. of Housing & Community Dev.	2
Dept. of Family Services	4
Fire/EMS Dept.	1
Dept. of Social Services	55
Health Dept.	28
Dept. of Public Works & Transp.	116
Dept. of Permitting, Insp. & Enf.	13
State's Attorney's Office	4
Total	360

Nonprofits	Participants
Accokeek Foundation	3
Camp Fire USA Patuxent Area Council	4
Community Services Foundation	3
Little Foot Enrichment Learning Ctr.	1
Maryland Community Connection	2
Patriots Technology Training Center	8
Sowing Empowering & Economic Dev.	2
Student Athletes for Ed. Opp.	10
Youth Leadership Foundation	3
Vision 8 Network	3
Y-KNOT	3
Total	42

BY THE NUMBERS

Program Year 2021 Placements - County Funded

Signature Programs	Participants
Core Skills Mastery (CSM) Learn	107
Aviation Career Exploration	49
Learning Metrix	152
My Career Blueprint	219
Next Gen. & Intl. Youth Found.	127
Youth Leadership Academy	102
Arts & Advocacy	18
Energy Conservation	406
Stand Up & Deliver	40
Admin. Support Career JumpStart	62
Bring Your "A" Game	115
Total	1,397

Municipalities	Participants
Town of Colmar Manor	4
Town of Cottage City	1
Town of North Brentwood	1
Total	6
Quasi-Government	Participants
MD-Natl. Capital Park & Planning	26
Prince George's Co. Public Schools	241
Total	267
Faith-based Organizations	Participants
Maple Springs Baptist Church	21
St. Stephen Baptist Church	1
Total	22

Program Year 2021 Placements - Business Funded

Businesses	Participants
Six Flags America	1,243
MD Dept. of Natural Resources	6
MD-Natl. Capital Park & Planning	955
Luminis/Roundtable	48

Businesses (cont.)	Participants
Chick-Fil-A	27
Pepco, An Exelon Company	10
Kaiser Found. Health Plan	8
Youth Career Connect	16
Total	2,313

BY THE NUMBERS

Program Year 2021 Placements - By Residency

Place of Residence	%
Upper Marlboro	19.7%
Bowie	14.7%
Clinton	6.5%
Hyattsville	6.0%
Fort Washington	5.7%
Capitol Heights	4.7%
Lanham	4.7%
Temple Hills	4.7%
District Heights	4.5%
Laurel	3.7%
Brandywine	3.3%
Suitland	2.9%
Greenbelt	2.6%
Oxon Hill	2.6%
Accokeek	1.9%
Landover	1.8%
Beltsville	1.3%
Riverdale	1.0%
Glenn Dale	0.9%
Glenarden	0.8%

Place of Residence (cont.)	Participants
Cheltenham	0.8%
Forestville	0.8%
Cheverly	0.6%
College Park	0.5%
Adelphi	0.5%
Mitchellville	0.5%
Seat Pleasant	0.4%
Berwyn Heights	0.3%
Camp Springs	0.3%
Landover Hills	0.2%
Bladensburg	0.2%
Mount Rainier	0.2%
Morningside	0.1%
University Park	0.1%
Brentwood	0.1%
Fairmount Heights	0.1%
Hillcrest Heights	0.1%
Joint Base Andrews	0.1%
Aquasco	0.1%

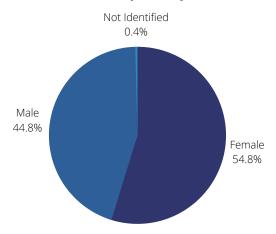
BY THE NUMBERS

Program Year 2021

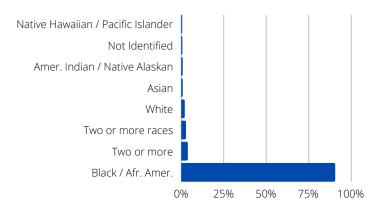
- 2,094 youth were placed in summer jobs throughout the government and nonprofit organizations.
- 2,313 youth were placed in summer employment opportunities with local businesses.

2021 Placements	#
County Funded	2,094
Business Funded	2,313
Total	4,407

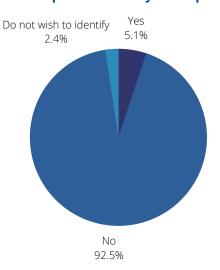
2021 SYEP Participants By Gender



2021 SYEP Participants By Race



2021 SYEP Participants - Identify as Hispanic/Latino



SURVEY SAYS...



WAS THIS YOUR FIRST YEAR IN THE SYEP?



WAS YOUR SYEP EXPERIENCE BENEFICIAL TO YOUR FUTURE GOALS & ASPIRATIONS?



MOST-FAVORITE PROGRAM FEATURES

Assignments – 41% of respondents **Pay** – 29% of respondents



LEAST-FAVORITE PROGRAM FEATURES

Onboarding - 38% of respondents Length of the Progam - 14% of respondents

ABOUT THE PARTICIPANT SURVEY

After the end of the program, more than 3,000 SYEP participants were surveyed to determine their satisfaction with the program and to provide them with an opportunity to give us feedback. The survey closed with 325 responses.

PARTNERS & SPONSORS

BUSINESSES

- Chick-Fil-A Steeplechase & Capital Blvd
- Crown Castle
- Kaiser Foundation Health Plan for the Mid-Atlantic States, Inc.
- Luminis Health
- MGM National Harbor
- Pepco, An Exelon Company
- Six Flags America

NONPROFIT ORGANIZATIONS

- Accokeek Foundation
- Camp Fire USA Patuxent Area Council
- Community Services Foundation
- CSM Learn
- D.C. Flight Club
- Employ Prince George's
- Forward Movement Enterprises
- Latin American Youth Center
- Little Foot Enrichment Learning Center
- Marlton Swim and Recreation Club
- Maryland Community Connection
- National Energy Education Development
- Patriots Technology Center
- Prince George's County Youth Leadership Academy
- Sowing Empowering & Economic Development
- Student Athletes for Educational Opportunities
- The Training Source
- Youth Leadership Foundation
- Vision 8 Network
- Y-KNOT

MUNICIPALITIES

- Town of Colmar Manor
- Town of Cottage City
- Town of North Brentwood

FAITH-BASED ORGANIZATIONS

- Maple Springs Baptist Church
- St. Stephen Baptist Church

QUASI-GOVERNMENTAL ORGANIZATIONS

- Maryland Department of Natural Resources
- Maryland-National Capital Park and Planning Commission (M-NCPPC)
- Prince George's Community College
- Prince George's County Public Schools

PRINCE GEORGE'S COUNTY GOVERNMENT

- Office of the County Executive
- Office of Community Relations
- Office of Finance
- Office of Homeland Security
- Office of Human Resources Management
- Office of Management and Budget
- Department of the Environment
- Department of Family Services
- Fire/Emergency Medical Services Department
- Health Department
- Department of Public Works and Transportation
- Department of Permitting, Inspections, and Enforcement
- Department of Social Services
- Police Department
- State's Attorney's Office

PARTNERS & SPONSORS





































THANK YOU

TEAM ACKNOWLEDGEMENTS

The 2021 Youth@Work/SYEP and Talent Pipeline Program would not have been possible without the following Prince George's County Government agencies and their teams. Thank you for your continued dedication to the young people of Prince George's County!

Office of the County Executive

- The Honorable Angela D. Alsobrooks, County Executive
- Tara H. Jackson, Chief Administrative Officer
- Jared M. McCarthy, Deputy Chief Administrative Officer
- Calisa M. Smith, Special Assistant to the Chief Administrative Officer
- Daryl H. Sims, Special Assistant to the Chief Administrative Officer
- Elis R. Ford, Director of Communications
- David Sloan, Director of Policy, Planning & Public Affairs Division
- Ryan Middleton, Special Assistant to the Chief of Staff
- Anthony M. McAuliffe, Public Information Officer
- Sonja Welborne-Rice, Director of Stakeholder Engagement and Affairs

Office of the Community Relations

- Euniesha Davis, Director
- Dereck Davis, Deputy Director
- Daphne Benbow, Associate Deputy Director
- Monaude Daverne, 311 Operations Manager
- Nicole Jackson-Young, Program Manager
- Charice Young, Special Assistant to the Director
- Ameria Williams, Human Resources Liaison

Office of Law

- Rhonda L. Weaver, Esq., County Attorney
- Sean Dixon, Deputy County Attorney
- Justin Baham, Associate County Attorney

Office of Human Resources Management

- Shawn Y. Stokes, Director
- Angela Beasley, Esq., Deputy Director
- Kameron Coefield, Deputy Director
- Valerie A Farrar, Human Resources Manager
- Kimberly Hines-Monroe, SYEP Project Manager
- Nena L. McNeil, SYEP Program Supervisor
- Nakia T. Whitley-Ngwala, SYEP Community Developer
- Dorothy L. Barnes-Adams, Administrative Aide
- Devin Beverly, Human Resources Assistant
- Jennifer H. Black, IT and Budget Manager
- Katerina Calvo, Executive Assistant to the Director
- Antaja Gordon, Talent Acquisition Recruiter
- Tammy Mason, Administrative Aide
- Alex H. McCray, Communications Officer
- Adaora Otizi-Spizler, Human Resources Manager
- Sherry Smith, Information Technology Specialist
- Kendall Baker, SYEP Intern
- John Coffie, SYEP Intern
- Jo'Mia Hardy, SYEP Intern
- Erika Flores, SYEP Intern
- Mayling Owens, SYEP Intern
- Carmen Perez, SYEP Intern

Office of Finance

- Stephen J. McGibbon, Director
- Linda V. Allen, Deputy Director
- Robert Morgan, Disbursements Manager
- Teresa Pinkney, Payroll Manager
- Donna Sutphin, IT Project Coordinator

LOOKING AHEAD

As we look ahead to program year 2022, we are considering the lessons learned from our participants and partners. Some of the key changes are as follows:

- Enhance the Talent Pipeline Program for Young Adults Ages 18 to 22: Over 70 young adults were hired in this pilot program to assist COVID-19 testing and vaccination operations and other critical functions of County government. County departments and participants were highly pleased with the program and highly recommend it continues to be part of YoutheWork.
- Explore Year-Round Clean County Cadet Opportunities for Ages 14 to 17: Youth@Work identified 401 SYEP participants that are interested in participating in the County's Clean County Cadet Beautification Program year-round. As the County Executive has identified litter control to include education as a priority, it is feasible to expand this opportunity to be year-round.
- Extend Job Readiness Workshops in Preparation for Summer Employment: Job readiness training was offered as a signature program; however, as this was the first work opportunity for 76% of participants, it was evident that many did not have the desired skills. Offering workshops in advance of work was requested by the partners and participants.
- **Enhance Program-specific Orientation Sessions:** Orientation by program provided participants with information that was specific to their work opportunity. Refining the orientation and making the recordings available for reference is desired.
- **Expand Job and Enrichment-based Opportunities:** As the SYEP is growing, there is a need to offer additional job and enrichment opportunities.





